

JOB DESCRIPTION

Designation:	Software Engineer
Team:	Technology
Date Compiled:	January 2021
Reporting:	Senior Software Engineer
Compiled by:	Chief Technology Officer

1. CORE JOB DESCRIPTION

The Software Engineer is responsible for product design and development.

2. KEY TASKS

SN.	KEY ACCOUNTABILITIES
1.	Design and develop new features required by customers KPI: <ul style="list-style-type: none"> • 100% of customer issues are resolved at maximum of 24 hours • enhance product features
2.	Facilitate user acceptance testing KPI: <ul style="list-style-type: none"> • Ensure no software defect in the system • Ensure product workflow match with client workflow
3.	Engage with customers, users and other stakeholders to Identifying possible areas for application enhancement KPI: <ul style="list-style-type: none"> • Monthly reports for user requirements with possible area of upgrade • Number of engagements (meeting, assessment forms etc) done by customers, users and other stakeholders
4.	Ensure latest version of software both programming languages and server software are used KPI: Update monthly matrix of existing latest software version in comparison with existing application
5.	Document application features developed to ensure all users and stakeholders understand how it works KPI: Daily reports for new updates/features released
6.	Maintain application database and server operations for application to be up and running KPI: <ul style="list-style-type: none"> • Uptime of 100% for server operation • Daily backup of database • Monthly Database design best practices assessment report
7.	Adhere to all Company Policies and Procedures. KPI: ZERO Non-Compliance to Policies and Procedures



EDUCATION

A candidate must have a certificate or diploma or degree in Computer Science, Software Engineering, Computer Programming, Software Development or a similar field

EXPERIENCE

At least four (4) years of working experience in software development or programming works.

SKILLS & ABILITIES

- Good Communication skills.
- Team Player
- Competent in Computer programming and coding (php, JavaScript, html, postgreSQL,)
- Problem-solving
- Multitasking
- Attention to detail
- Knowledge in application framework (Laravel, codeigniter, angular, bootstrap, and flatter)