# Alex Shulga

Dublin, Ireland | Irish citizen | Open to EU Remote | LinkedIn: linkedin.com/in/alexeyshulga | GitHub: github.com/alexeyshulga

## Professional Summary

Engineering Manager with 15+ years of experience across Big Tech and startups, leading AI-powered developer experience initiatives, platform engineering, and cloud-based productivity tooling. Proven track record in cross-org influence, R&D leadership, and execution under ambiguity. Led teams building scalable AI chatbots, cloud infra automation, and internal developer platforms serving tens of thousands of engineers.

## Key Skills & Tools

- AI Integration, Platform Engineering, Developer Productivity Tooling, .NET, Azure  
- Agile/Scrum/Kanban, CI/CD, Cloud Services, RESTful APIs, BDD, NoSQL  
- Languages: C#, Java, Python, JavaScript, C/C++  
- Tools: Azure DevOps, Git, JIRA, IDEs, SIEMs

## Professional Experience

### Microsoft, Dublin — Senior Software Engineering Manager

June 2022 – Present

Led a team of 4–8 engineers (SWE2 to Principal) in the 1ES Developer Experience team. Focused on building scalable AI-powered internal tools for 60K+ Microsoft engineers.  
- Owned the design and delivery of a RAG-based chat platform integrated with Teams and 150+ internal tools and teams, saving 1.5K+ engineering hours weekly by handling 2K conversations from 1.5K users (~45 min per conversation) and serving totally 15K users (25% of all Microsoft Engineering)  
- Delivered support-deflection bots resolving 50%+ of incoming incidents across all 40+ internal engineering services  
- Owned the design and delivery of the automation for Azure DevCenter and Microsoft DevBox provisioning, providing 15K+ internal users (25% of Microsoft Engineers) across global regions with customized secure and productive developer environments  
- Drove a high-performance, agile culture with a focus on intelligent automation, diversity, and developer-centric design

### Rapid7, Dublin — Lead & Senior Software Engineer

August 2018 – June 2022

- Led 5-engineer team delivering scalable log search APIs and internal domain-specific query language  
- Spearheaded 7x acceleration in feature delivery for query language development; aligned roadmap across PM, UX, InfoSec, Customer Success  
- Evangelized customer-first engineering culture and CI/CD excellence  
- Stack: Java, Python, Search Infra, Agile Leadership, Roadmap Execution

### Samsung Electronics, Seoul — Senior Software Engineer

November 2010 – April 2018

- Coordinated cross-continent R&D for Tizen OS Developer Experience tools  
- Led 20+ researchers across 3 countries building prototype APIs for IoT, connectivity, and mobile apps  
- Managed open-source Tizen SDK repos and coached Agile adoption

### Medicom MTD, Russia — Junior to Lead Software Engineer

August 2002 – November 2010

- Developed diagnostic and signal processing software for EEG/ECG biomedical devices

## Education & Training

PhD in Computer Science (Details Available on Request)

## Job Preferences

- Role: Engineering Manager (also open to DevEx and DevRel Manager)  
- Location: Dublin or Remote EU  
- Industries: Big Tech, Startups, AI Tooling, Developer Experience