# SHUMETIE TEFERA

# **DATA SCIENTIST**

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#### Skills

Programming Languages: Python, R, SQL, JavaScript

Data Visualization: Power BI, Tableau, Excel, Looker Studio, Matplotlib, Seaborn

**Machine Learning:** Clustering, Predictive Modeling, Unsupervised Learning, Supervised Learning, Reinforcement Learning, Bagging and Boosting, Linear Models, Support Vector Machines (SVM), Decision Trees, Random Forest, K-Nearest Neighbors (KNN), Gradient Boosting, Classification, Regression, Clustering, Feature Selection, Model Evaluation

Deep Learning: CNN, RNN, LSTM, GAN, Transfer Learning, Autoencoders

**Natural Language Processing (NLP):** Text Mining, Sentiment Analysis, Word Embeddings, Tokenization, Topic Modeling, Text Classification, Word2Vec, SpaCy, NLTK

**Data Analysis:** data collection, cleansing, transformation, data modeling, mining, data warehousing, wrangling **Statistical Analysis:** hypothesis testing, Time Series Analysis, Descriptive Statistics, Inferential Statistics,

Regression Analysis, statistical models

Data Tools and Cloud Technologies: Flask, Docker, CI/CD, Jupyter Notebooks, VSCode, PyTorch,

NoSQL(MongoDB), TensorFlow, Keras, Pandas, NumPy, snowflake, AWS, Microsoft Azure

Communication: Excellent verbal and written communication

### **Education and Certifications**

Addis Ababa University, M.Sc. Applied Mathematics- Numerical Analysis -Sep 2010 – Jul 2012

Mekelle University, **B.Sc. Civil Engineering** -Sep 2013 – Feb 2016

Careerera, Post Graduate Program Certificate in Data Science -Jun 2022 - May 2023

AWS Certified Solutions Architect-Associate Salesforce Certified MuleSoft Developer (API)

## **Professional Experience**

Careerera - Herndon, VA - Data Science Intern (Jun 2023 - Nov 2023)

- Conducted NLP sentiment analysis, leading to scaled up customer feedback and analyzed Time Series data, reducing forecasting errors by 5%
- Crafted visually stunning data visualizations using Power BI, Tableau; facilitated clear communication of complex financial data, enabling strategic decisions resulting in 10% increase in company profitability
- Enriched data quality with 15% fewer errors by building and evaluating ML models for customer churn prediction, achieving a 20% reduction in customer attrition

#### McKesson Corporation - Chino, CA- Data Analyst (Jul 2023 - Jun 2023)

- Resolved data inconsistencies at 98% data accuracy, developed automated data cleaning scripts using Python, saving 10+ hours per week
- Spearheaded advanced statistical techniques to identify trends, patterns, and correlations to maximize customer retention and a 10% reduction in churn rate

### DigiSure Insurance Solutions Inc -Burlingame, CA- Data Analyst (Sep 2021 – Jun 2022)

- Executed market research on customer preferences and industry trends for informed product development strategies, leading to a \$1.5M revenue growth
- Engineered visual reports, KPI scorecards, filters, parameters using Power BI desktop for claim analysis and leveraged DAX formulas to transform raw data into actionable insights, driving revenue growth by 15%

#### First General Bank- Los Angeles, CA- SQL/ETL Developer (Sep 2021 – Jun 2022)

- Exploited Shell Scripting techniques to automate data migrations, prompting a 50% cut down in migration time, 30% reduction in maintenance time and minimal data loss
- Optimized SQL queries, achieving a 15% increase in database efficiency and 40% brought down query response times with 25% improvement in report generation time

# **Projects**

### Question-Answering Tool for Bridge Design Manuals - Python, Haystack, Mistral, ChainLit

 Designed a robust Question Answering tool for civil engineering Bridge Design Manuals using Python, Haystack, Mistral, and ChainLit to extract answers from a dataset, enhancing access to critical information and streamlining the design process

# Forecasting Economic Evolution- Time Series Analysis (Python, Facebook Prophet)

 Utilized Python, Facebook Prophet, and Seaborn to conduct a comprehensive time series analysis of currency exchange rates, forecasting future trends and uncovering valuable insights to support informed financial decisions for a 5-year growth and transformation plan

### Insurance Claim Analysis - Python, Pandas, Power Bl

 Utilized Python and Pandas for data analysis, alongside Power BI for data visualization, to analyze insurance claim data, leading to a 15% performance improvement and a cost reduction of \$2 million in the insurance claims process