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Justin Shuman

Operations Manager

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Experience

- 2011 - Now **Operations Manager** [Bay Management Partners, Tampa, FL](#)
Oversee daily work flow and allocate labor from a 20-strong e-commerce department selling on Amazon.com. Identify and explore opportunities for process improvement and cost reduction.
Major Accomplishments
- Automated and linked several Access and Excel based reporting systems using VBA, saving no less than sixteen hours of labor per week.
 - Developed and implemented optimization models to determine the most profitable product mix given on-hand inventory.
 - Authored and implemented the company's first ever best practices manual and employee training program.
 - Created data-driven reporting using R and Excel to measure the company's performance as an Amazon seller, identify recurring issues, and implement fixes.
- 2007 - 2013 **Non-Commissioned Officer** [Florida National Guard, Orlando, FL](#)
Lead, train, and develop infantry fire teams. Calculate firing data for indirect fire using handheld ballistic computers. Track and report battlefield developments using Linux based Blue Force Tracker software.
Major Accomplishments
- Awarded coveted battlefield promotion from corporal to sergeant for extraordinary performance of duties during combat operations.
 - Received letter of commendation from Tampa mayor Bob Buckhorn for providing security during the 2012 RNC.
- 2005 - 2009 **Vendor Specialist** [Sweetbay Supermarkets, Tampa, FL](#)
Maintained accurate records of vendor deliveries, reconciled invoices, placed orders, and inspected vendor displays

Education

- 2013 - 2014 **Bachelor's Degree in Mathematics** [University of Southern New Hampshire, NH](#)
Main subjects: Differential equations, optimization, analysis, Java programming
- 2002 - 2004 **Associate's Degree in Engineering** [Hillsborough Community College, FL](#)
Main subjects: Calculus, C programming

Certifications

- In-Progress **Data Science** [Coursera, e-learning](#)
Ten-course, non-credit certificate in data analysis using R. Delivered and verified by Johns Hopkins University Bloomberg School of Public Health.