# The Bielefeld University Sentiment Analysis Corpus for German and English (USAGE) Short Manual

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### Introduction

This file archive contains the USAGE corpus, a resource of annotations for product reviews in German and English. A detailed discription is available in the paper

Roman Klinger and Philipp Cimiano.

The USAGE review corpus for fine-grained, multi-lingual opinion analysis

In: Proceedings of the Language Resources and Evaluation Conference.

Reykjavík. Iceland. May 2014

Please cite the paper as follows when using the corpus in your work:

```
@InProceedings{Klinger2014,
   author = {Roman Klinger and Philipp Cimiano},
   title = {The USAGE review corpus for fine-grained, multi-lingual opinion analysis},
   booktitle = {Proceedings of the Language Resources and Evaluation Conference (LREC)},
   year = {2014},
   address = {Reykjavik, Iceland},
   month = {May},
   organization = {ELRA},
}
The original location of this corpus is
   http://dx.doi.org/10.4119/unibi/citec.2014.14.
   Additional information might be made available in the future at
https://code.google.com/p/usage-corpus-data-tools/
```

https://code.google.com/p/usage-corpus-data-tools

and/or

http://www.roman-klinger.de/usagecorpus.

In the following, receiving the reviews and the corpus format is explained.

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## File overview

After you extracted the downloaded archive, the folder structure is as follows:

- USAGE-corpus/files the corpus itself
- USAGE-corpus/documents
   the original annotation guidelines provided and discussed with the annotators and the original paper preprint
- USAGE-corpus/crawler
   a software tool which helps to retrieve the textual reviews from Amazon.com and Amazon.de.

# Description of the corpus files

The folder USAGE-corpus/files contains the corpus, *i.e.*, the annotations of product reviews in a set of files. The corpus is separated into German and English, each for different products. The prefixes of the files are for German de-coffeemachine, de-cutlery, de-microwave, de-toaster, de-trashcan, de-vacuum, de-washer, and for English en-coffeemachine, en-cutlery, en-dishwasher, en-microwave, en-washer, en-trashcan, en-vacuum, and en-toaster.

For each of these prefixes, files with the extensions .txt, -a1.csv, -a2.csv, -a1.rel, and -a2.rel exist. The formats of these files are explained in the following.

#### .txt

Each .txt consists of three tabular-separated columns:

```
Internal-ID Amazon-Product-ID Amazon-Review-ID
```

The Internal-ID is unique throughout the whole corpus. The Amazon product ID is structured such that the product site can be opened by  $http://www.amazon.de/gp/product/<Internal-ID> for German and <math>http://www.amazon.com/gp/product/<Internal-ID> for English, e.g., <math>http://www.amazon.de/gp/product/B000ALVUM6^1$ .

The Amazon review ID is structured such that the review site can be opened by http://www.amazon.de/review/<AmazonReviewID> or http://www.amazon.com/review/<Amazon-Review-ID>/, e.g. http://www.amazon.de/review/R1HQ73Q7QOX4E or http://www.amazon.com/review/R3VLXAC5XYQSMT.

During the preparation of the corpus for publication, three reviews disappeared from Amazon (either by deletion of the author or by Amazon).<sup>2</sup>. These are marked with the review ID [disappeared].

#### .csv

Each of the .csv file contains the offset information for subjective (evaluative) phrases and aspect phrases. Each file contains 8 tabular-separated columns:

```
class Internal-ID left right string phrase-ID polarity relation
```

The class is either aspect or subjective The internal ID refers to the internal ID in the .txt-file. The offsets in the plain text representation of the Amazon review are denoted by left and right. The column string is the exact string representation of the phrase. The phrase-ID is a unique identifier of the phrase. The columns polarity can have the values negative, neutral, positive or unknown for subjective phrases and unknown for aspect phrases. The column relation denotes if an aspect is foreign or related (i.e., it is an aspect of the product under review or of another product or similar.)

<sup>&</sup>lt;sup>1</sup>as of March 28, 2014

<sup>&</sup>lt;sup>2</sup>The review IDs are available as of March 18, 2014

#### .rel

Each of the .rel file contains the information which of the phrases in the .csv files are in relation. It consists of XX tabular-separated columns:

```
Relation-Type Internat-ID Phrase-ID1 Phrase-ID2 string1 string2
```

The relation type can be of TARG-SUBJ if an aspect and a subjective phrase are denoted to be in relation or COREF if one aspect phrase is referencing another aspect phrase. The internal ID is refering to the .txt and .csv files. The Phrase-ID1 and 2 are refering to the phrases in the .csv file. The columns string1 and string2 are the string representations as mentioned in the .csv file.

# Retrieving the textual content of the reviews

This publication does not contain the Amazon reviews themselves. You need to retrieve them in your own responsibility. We provide a crawler which downloads them for you.<sup>3</sup> The folder USAGE-corpus/crawler contains this small piece of software (implemented in Java and partly in Scala). Future changes to this software might be made available at https://code.google.com/p/usage-corpus-data-tools/.

Please install Maven and run (in the folder in which the pom.xml is located:

```
$ mvn compile
$ mvn assembly:single

After that, the folder USAGE-corpus/crawler/target contains the file
    recrawling-0.5-jar-with-dependencies.jar. You can start this file directly via
$ java -jar recrawling-0.5-jar-with-dependencies.jar
```

or via

\$ bin/crawl.sh

As parameters, please specify the input file (which is one of the .txt files mentioned above), the domain (de for German and com for English), and an output file. An example call is therefore (from the folder USAGE-corpus/crawler

```
$ bin/crawl.sh ../files/de-vacuum.txt de ../files/de-vacuum-text.txt
```

After calling that for each of the input files, for both German and English, the output files are augmented by additional columns containing the text of the reviews.

We assume that small changes in the retrieved files might occur. We therefore provide a small tool which tries to find the correct offsets based on the string representation in the .txt file. You can call that via

\$ bin/correctOffsets.sh txtfile csvfileWithText

We propose that you use this tool only in the case that you recognize small offset issues in the .csv file.

In any case of issues with the workflow, do not hesitate to contact us.

<sup>&</sup>lt;sup>3</sup>Provided under the GPL 2.0, working as is of March 18, 2014