



# Collecting digital trace data

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# Today's agenda

## Morning:

- Overview of digital trace data
- Data collection tutorial
- Research speed-dating

## Afternoon:

- Group activity & Report
- Participant research presentation
  - Jamie Chen: Digital Business Models in Service Management
  - Loi Nguyen: Management Innovation: A Qualitative Case Study



# What is digital trace data?

Social media

Geo-spatial data

News websites

Digital archives

Discussion: other kinds of data?



## Strengths and weaknesses of digital trace data

Strengths: Always-on, unobtrusive, capture relationships

Weaknesses: proprietary, non-representativeness, drift, algorithmic confounding, unstructured, other bias

How to leverage the strengths?

How to alleviate the weakness?



# Ways of collecting digital trace data

Downloading existing dataset

Screen/web scraping

API



## Downloading existing dataset

<https://datasetsearch.research.google.com>

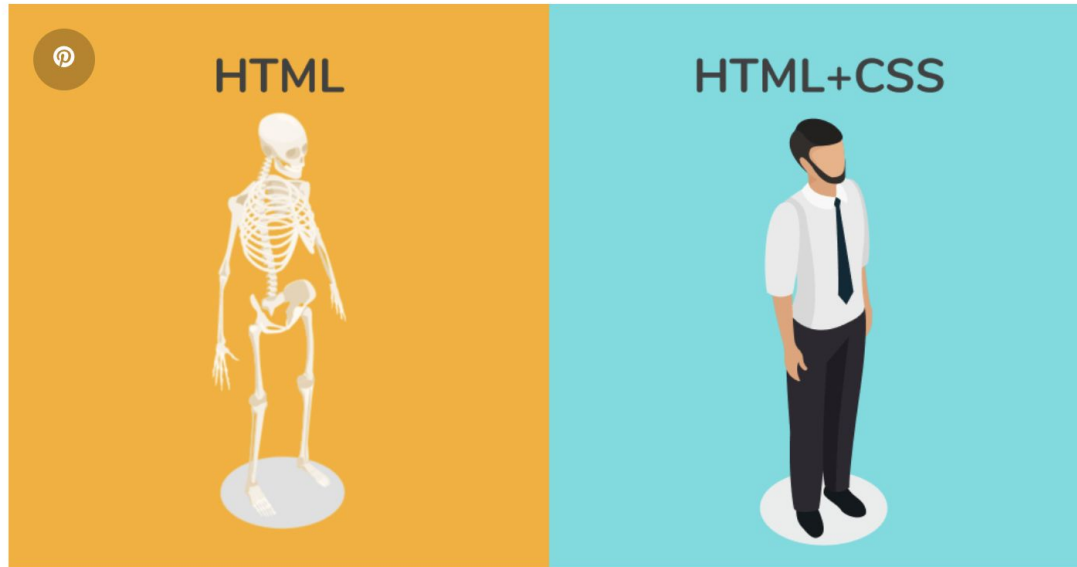
Macro-level data: World Bank, OECD, government, etc.

Traditional micro-level data: GSS, Pew Research, etc.

Public accessible platform data: Ad data, legal request data, special topics, etc.

Research data: GitHub, Open Science Framework, Harvard Dataverse, ICPSR, etc.

## Screen/web scraping



- [Main page](#)
- [Contents](#)
- [Current events](#)
- [Random article](#)
- [About Wikipedia](#)
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# Computational social science

For broader coverage of this topic, see [Quantitative social research](#).

**Computational social science** is the academic sub-discipline concerned with computational approaches to analyze social phenomena. Fields include [computational economics](#), [computational sociology](#), [clinical informatics](#), and [digital media studies](#). It focuses on investigating social and behavioral relationships and interactions through so-

## Contents [hide]

## Inspect html/css codes





## Screen/web scraping workflow

Installing/loading R package: Rvest, tidyverse, ggplot

Choosing webpage

Extracting content

Basic cleaning

Exploratory data analysis



## Tool time: web/screen scraping

Code along!



## Using API

Application Programming Interface: customized requests of data from the server/owner

Strengths: efficiency, personalization, automation, integration, broad scope, structured

Weaknesses: availability, query limitation, affordability, maintenance



## Available APIs

Twitter API

Reddit API

NYT API

...



# API workflow

Read API documentation

Sign up for a developer account

Once approved, set up an App

Save your credentials (keys and tokens)

Set up user authentication information

Get your R environment set up

Start your first API request

Data wrangling



# Twitter Academic API

Launched in Jan. 2021

Full history of Twitter content

10 million tweets per month (academic research access)



## Tool time: Twitter API

Code along!



## Small group activity Day 2

### Summary

An open-ended group exercise to collect digital trace data, formulate research questions, and/or incorporate a hybrid research design.

### Activity

- Split into small groups and select person(s) to take notes and report group process/results.
- 13:40-13:50: brainstorm potential research ideas and select one to pursue
- 13:50-14:00: discuss sampling strategy, strengths & weaknesses of the data
- 14:00-15:20: collect data
- 15:20-15:30: reflect on the strengths/limitations of what you have completed and ways to address
- 15:30-16:00: come back together as a large group and discuss projects at the end of the day