

28/7/2009

Re: Other (KMM153536169V6391...



Re: Other (KMM153536169V63913L0KM)

Tuesday, July 28, 2009 3:47 AM

From: "Yahoo! Finance" <finance-admin@cc.yahoo-inc.com>

To: yccheok@yahoo.com

Hello Yan,

Thank you for writing to Yahoo! Finance.

Your inquiry has reached Customer Care for Yahoo! Finance. I apologize but this particular question is outside of what our Yahoo! Finance Customer Care team can assist with. We offer support for the following areas:

1. Basic setup and use of Yahoo! Finance features such as Portfolios, Quotes, and MarketTracker.
2. Troubleshooting help in situations when features, such as Portfolios or Real-Time Quotes, stop working as they once did.
3. Explanation of some of the more advanced features that sometimes go unexplored, such as use of a Transactional Portfolio, or customization of the News page.
4. Answers to Billing questions you might have.

We are not able to grant permission to download or use Yahoo! Finance data on another site outside of the methods we already have in place for you to access data, which are:

- New articles (top stories, industries, by quote/s) via RSS <http://finance.yahoo.com/rssindex>

- Key quotes information via download to csv found on quotes & portfolios pages. Here is what it looks like for stock YHOO
<http://download.finance.yahoo.com/d/quotes.csv?s=YHOO&f=s!1d1t1c1ohgv&e=.csv>

- Badges (quotes, charts, news info).

Please note, these are the only features or methods available to access data on Yahoo! Finance which I understand aren't exactly what you are looking for here. If you would like to contact our Corporate Permissions Department regarding this request, please visit the following page for details:

<http://yhoo.client.shareholder.com/press/permission.cfm>

Thank you again for contacting Yahoo! Finance.

Kind Regards,

Quinn

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Yahoo! Finance Customer Care

Finance E2Y

Original Message Follows:

>>REDFRMADV Case ID: 62731731 Finance Tech Ticker Blogs Abuse

Mail-Id:

w2.help.tpc.yahoo.com-//us/yahoo/finance/techticker_abuse.html-12484951
22-4976

1. What is your name?

Name: Yan Cheng Cheok

2. What is your email address?

Email Address: yccheok@yahoo.com

3. Where is the violation?

URL: <http://jstock.sourceforge.net>

4. What is the violation?

Subject: Other

5. Enter additional information here:

Dear Sir,

I am the author of JStock - A free and open source stock market software.

This software is for individual investor personal usage, and do not have any intention for commercial purpose.

I am witting to you, because I am concern against the legal issue of JStock. Currently, JStock is using normal web browser technique, to grab public data from Yahoo! Finance.

This means, JStock is trying to act like a normal web browser to connect to the public URL of Yahoo! Finance, read the data, and present the information to end user in a systematic format.

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In the home page of JStock (<http://jstock.sourceforge.net/>), we had clearly mentioned the stock data is getting from Yahoo, by having a link to refer to Yahoo.

I was wondering, by "writing software to grab public data from Yahoo! Finance with acknowledgement to Yahoo!", does JStock team violate any legal rule? Is it legal for us to do so?

Thank you very much and looking forward your reply.

"Information Passed In":

"from_url" : <http://help.yahoo.com/l/us/yahoo/finance/quotes/>

While Viewing: <http://help.yahoo.com/l/us/yahoo/finance/quotes/>

Form Name: http://help.yahoo.com/l/us/yahoo/finance/techticker_abuse.html

Yahoo ID:

Other ID:

Machine: Unknown

OS: unknown

Browser: Default Browser 0

REMOTE_ADDR: 203.82.79.101

REMOTE_HOST: 203.82.79.101

Date Originated: Friday July 24, 2009 - 21:12:02

Cookies: disabled

AOL: no
