

AYODEJI IGE



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St. Catharines, ON L3C 0H8



[Bold Profile](#)

PROFESSIONAL SUMMARY

Experienced IT professional with a proven track record in system administration, cloud engineering, and IT project management. Proficient in overseeing large-scale enterprise projects, particularly focused on end-to-end ERP implementations, IT service management, and Azure solutions, utilizing Agile methodologies and Scrum practices. A detail-oriented and results-driven individual with expertise in troubleshooting LAN connectivity, scripting, deploying applications, and managing hardware lifecycles. Well-versed in IT security practices, adept at collaborating with cross-functional teams, and delivering exceptional customer service. Actively pursuing a challenging opportunity to apply skills in end-user support, cloud computing, and project management within an Agile environment.

SKILLS

- Network architecture design
- Performance Optimization
- Incident Management
- Customer Support
- Mobile Device Management
- Penetration Testing
- Cloud Risk Assessment
- Collaborative Teamwork
- Policy Enforcement
- End point configurations
- Configuration Management
- Asset Management
- Root Cause Analysis
- Service Delivery

EDUCATION

Canadian Business College
Diploma: Software Engineering
2024

University of Ibadan
Master of Science: Psychology
2017

University of Ibadan
Bachelor of Science: Psychology
2014

CERTIFICATIONS

ACCOMPLISHMENTS

As an IT project Coordinator, I led transformational projects aimed at modernizing e-commerce infrastructure and implementing tailored Azure Landing Zones. Key achievements include:

- Modernized outdated .NET Core 2.2.207-based e-commerce app to Azure App Services, ensuring scalability and security.
- Upgraded SQL Server 2008 R2 SP3 to Azure SQL Database, reducing maintenance costs and enhancing data security.
- Implemented application insights for real-time monitoring and established Azure Log Analytics Workspace for advanced analysis.
- Configured geo-replication for Azure SQL Database, ensuring business continuity.
- Achieved cost savings through infrastructure optimization and facilitated scalability for Parts Unlimited.
- Successfully implemented Azure Landing Zones tailored to clients' needs, ensuring secure and cost-effective cloud infrastructure.
- Designed governance policies, management group structure, and Azure policies to ensure compliance and security.

These achievements highlight my ability to drive technological advancements, improve system reliability, and strategically leverage Azure services for business success.

WORK EXPERIENCE

Stefanini IT Solutions - Project Manager
Niagara Falls, ON • 10/2023 - Current

- Streamlined project delivery by implementing Agile methodologies and improving collaboration among team members.
- Reduced software development timeframes by identifying bottlenecks and optimizing development process.
- Enhanced customer satisfaction with timely deliveries, effective communication, and high-quality results.
- Managed cross-functional teams to ensure efficient allocation of resources and successful project completion.
- Developed detailed project plans, outlining clear objectives,

- PMP - Project Management Professional
- CSM- Certified Scrum Master
- AZ-104-Microsoft Azure Administrator
- Certified Information Security Manager (CISM)
- Certified Information Systems Auditor (CISA)
- ITIL

timelines, and deliverables for IT projects.

Stefanini IT Solutions - HYBRID SYSTEM ADMINISTRATOR

Niagara Falls, ON • 07/2021 - 09/2023

- Enhanced network security by implementing advanced firewall configurations and intrusion detection systems.
- Championed IT security initiatives such as vulnerability assessments, patch management, and employee training programs to mitigate risks across organization.
- We optimized system performance through regular maintenance, software upgrades, and hardware installations.
- Streamlined communication channels by designing and implementing centralized email server for performance improvement.
- Reduced downtime by proactively monitoring network health and addressing potential issues before they escalated.

Concentrix Technologies - Desktop L3 Engineer

Hamilton, ON • 03/2018 - 07/2021

- Maintained up-to-date documentation on system configurations, troubleshooting steps, and user guides for reference purposes.
- Prevented potential data loss incidents with regular backup management and disaster recovery planning efforts.
- Supported enterprise-wide software deployments using automated tools, delivering consistent results across all workstations
- Participated in over six (3) IT infrastructure projects, contributing valuable insights and expertise to ensure successful outcomes.
- Tested new software and hardware before deployment.

Mtn Nigeria, Mobile Telecommunication Network - Technology Analyst

Lagos, Nigeria • 01/2012 - 12/2017

- Collaborated with cross-functional teams to develop innovative technology solutions for business challenges.
- Resolved complex technical issues through rigorous troubleshooting and root-cause analysis, minimizing downtime and disruptions to business operations.
- Implemented robust security measures to protect sensitive information from potential threats, safeguarding critical assets and maintaining client trust.
- Provided technical and functional recommendations based on project requirements.
- Troubleshot incidents reported by end-users to schedule system changes and identify permanent solutions.

LANGUAGES

English



Full Professional