

PRIVACY POLICY

- 1) Your privacy policy matters to VAOO. By accepting the terms and conditions, you agree to the terms of this privacy policy. Please review the following carefully so that you understand our privacy practices. If you do not agree to this Privacy Policy, do not accept the Terms and Conditions or use our facilities, benefits, products, Services of VAOO
- 2) This Privacy Policy specifically applies to Consumers/users. All the information shared, submitted and registered by the Consumers / users by providing their personal details is collected by VAOO for the purpose of betterment of products, services of VAOO and for giving better services to the Consumers / users.
- 3) VAOO may collect your personal information such as name, Contact details, E-mails, official Phone numbers, registered/ corporate address and further processes of and any other information required while registration and while displaying your contention VAOO. We may collect this information through different mediums such as contact forms, registration forms and such other services.
- 4) The Consumer / user also agrees and consents to share and provide any other statutory information as required by the Law Enforcement Agencies of GOI. VAOO may collect such information through electronic medium and/or in physical form.
- 5) All the information whether created, submitted, registered, acquired from third party or any other source and submitted by the Consumers / users may be used for the betterment, modification, protection of VAOO. It shall be the responsibility of Consumers / users to grant permission to the third party before providing/ sharing/ giving/ transferring such information on VAOO, VAOO shall not be liable for any such disputes related to consent, confidentiality of such information.
- 6) We may use your information, including your Protected Information and Usage Information for purposes, including but not limited to, conduct data analysis, determine

and customize facility, benefit, product or service offerings, to improve the facility, products, benefits or Services or to make any other additional facilities/benefits/products/ services available to you.

- 7) Also, being a technical based platform, VAOO may collect and use the technical information and related information about the technical data about your device, system application software to facilitate betterment of VAOO products, services and its facilities. You agree and consent to share such information to VAOO. We may also use your Internet Protocol (IP) address to help diagnose problems with our computer server, and to administer our web site(s). Your IP address is used to help identify you, but contains no personal information about you.
- 8) By using our website and the App, it is implied that we can collect, disclose, share and use the information provided by you as per the terms and conditions of this Privacy Policy.
- 9) We shall not be liable for disclosure of the Personal Information when done in accordance with this Privacy Policy.
- 10) You are responsible for maintaining the accurate information you submit to us. If your Protected Information or any other relevant information changes, or if you do not require our Services, you may correct, delete inaccuracies, or amend information by changing manually.
- 11) Notwithstanding, anything contained in this Privacy Policy or elsewhere, VAOO shall not be held responsible for any loss, damage or misuse of Your Personal Information, if such loss, damage or misuse is attributable to a Force Majeure Event (as defined below):

A "Force Majeure Event" shall mean any event that is beyond our reasonable control and shall include, without limitation, sabotage, fire, flood, explosion, acts of God, civil commotion, strikes or industrial action of any kind, riots, insurrection, war, acts of government, computer hacking, unauthorised access to computer data and storage device, computer crashes, breach of security and encryption, etc.

12) From time to time, we may update, amend this Privacy Policy to reflect changes to our information practices. Any changes will be effective immediately upon the posting of the revised Privacy Policy which will reflect on the website and VAOO platforms. We encourage you to periodically review this page for the latest information on our privacy practices. As and when, the necessary amendments, modifications, alterations, removal, corrections shall be made in this Privacy Policy the same shall be immediately updated on the website and same shall be binding to the Consumers / users.

13) The Privacy Policy is subject to change at any time without prior notice to You, and we bear no responsibility for updating You on the same. Any changes will be effective upon posting of the revisions on the website. Any grievances and complaints can be e-mailed at hello@vaoo.io

14) ARBITRATION & JURISDICTION

All the disputes between the Parties will be mutually settled amongst themselves within 30 days. In case of non – settlement and in the event of any dispute or differences between the parties or question, which may arise at any time hereafter, between the parties hereto, touching the true construction and meaning of the terms and conditions of this agreement including exhibit(s), as also in respect of the rights and liabilities of the parties hereto, shall be referred to the arbitration of Sole Arbitrator, as mutually agreed upon by and between the parties hereto, in accordance with the Arbitration and Conciliation Act, 1996 and/or modification and/or amendments thereto. In the event that the parties are unable to agree to appoint the Sole Arbitrator mutually, then the Sole Arbitrator shall be appointed under section 11 of Arbitration and Conciliation Act, 1996 by making an application by any party. The Arbitration award shall be final and binding on the parties hereto. The arbitration proceedings shall be held in Mumbai and must be in English language. The Courts at Mumbai shall have exclusive jurisdiction with respect to this agreement.