Predictive Analytics SAS Eminer Report

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Course: Business Intelligence and Analytics University of North Carolina at Charlotte

Part 1- Predictive Analytics Exploratory

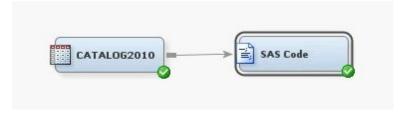
Task 1- Additional Analysis:

a) Finding Correlation Between Variables

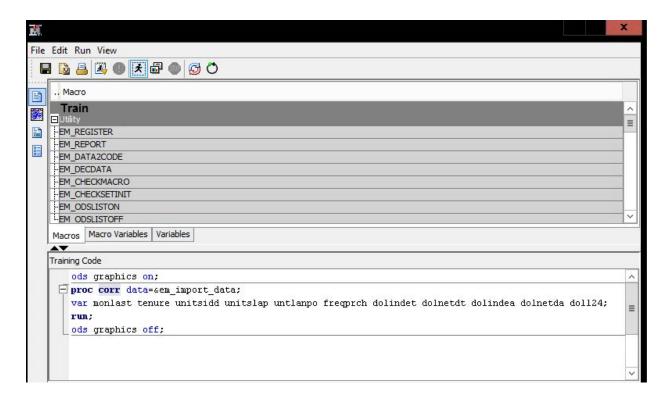
Using Pearson Correlation Coefficient to find correlation between variables.

Steps to Execute:

1. Drag datasource CATALOG2010 into the Diagram workspace. Then click on Utility→ SAS code and drag the node into the workspace. Connect datasource to sas code node.



- 2. Select the SAS code node and in the left property panel, click on ellipsis next to code editor in TRAIN panel.
- 3. Write the sas code under Training code space and run the program.



The code for PROC CORR-

```
Training Code

ods graphics on;

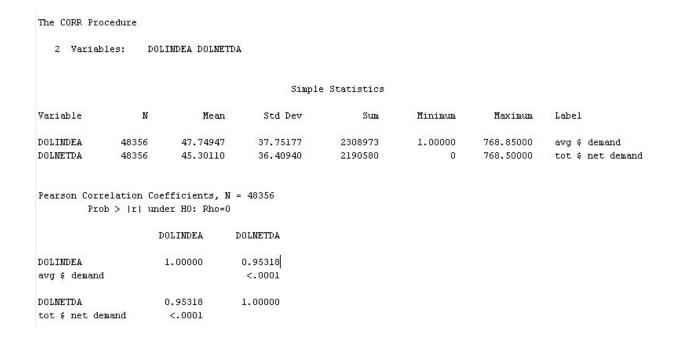
proc corr data=&em_import_data;
var monlast tenure unitsidd unitslap untlanpo freqprch dolindet dolindea dolindea dolinetda doll24;
run;
ods graphics off;
```

Result:

					lation Coeffici		56				
				Prob	> r under H0	J: Rho=U					
	MONLAST	TENURE	UNITSIDD	UNITSLAP	UNTLANPO	FREQPRCH	DOLINDET	DOLNETDT	DOLINDEA	DOLNETDA	DOLL24
ONLAST	1.00000	0.44650	-0.23683	0.28623	-0.17294	-0.20852	-0.19440	-0.18917	-0.02626	-0.00908	-0.36171
onths since last		<.0001	<.0001	<.0001	<.0001	<.0001	<.0001	<.0001	<.0001	0.0459	<.0001
ENURE	0.44650	1.00000	0.27977	0.13977	-0.18520	0.46937	0.33358	0.33915	-0.06631	-0.04341	-0.05180
onths since 1st	<.0001		<.0001	<.0001	<.0001	<.0001	<.0001	<.0001	<.0001	<.0001	<.0001
NITSIDD	-0.23683	0.27977	1.00000	-0.12612	0.34385	0.80447	0.88118	0.87736	0.20577	0.20924	0.53989
ot units demand	<.0001	<.0001		<.0001	<.0001	<.0001	<.0001	<.0001	<.0001	<.0001	<.0001
NITSLAP	0.28623	0.13977	-0.12612	1.00000	-0.23436	-0.06290	0.07040	0.06737	0.49833	0.48301	0.00361
vg price/unit	<.0001	<.0001	<.0001		<.0001	<.0001	<.0001	<.0001	<.0001	<.0001	0.4271
NTLANPO	-0.17294	-0.18520	0.34385	-0.23436	1.00000	-0.01602	0.17865	0.17731	0.50953	0.50070	0.23678
g units/order	<.0001	<.0001	<.0001	<.0001		0.0004	<.0001	<.0001	<.0001	<.0001	<.0001
REQPRCH	-0.20852	0.46937	0.80447	-0.06290	-0.01602	1.00000	0.81540	0.81239	-0.01152	-0.00472	0.40266
ifetime orders	<.0001	<.0001	<.0001	<.0001	0.0004		<.0001	<.0001	0.0113	0.2988	<.0001
DLINDET	-0.19440	0.33358	0.88118	0.07040	0.17865	0.81540	1.00000	0.99395	0.32696	0.32287	0.57729
otal \$ demand	<.0001	<.0001	<.0001	<.0001	<.0001	<.0001		<.0001	<.0001	<.0001	<.0001
DLNETDT	-0.18917	0.33915	0.87736	0.06737	0.17731	0.81239	0.99395	1.00000	0.31815	0.33505	0.56632
vg \$ net demand	<.0001	<.0001	<.0001	<.0001	<.0001	<.0001	<.0001		<.0001	<.0001	<.0001
DLINDEA	-0.02626	-0.06631	0.20577	0.49833	0.50953	-0.01152	0.32696	0.31815	1.00000	0.95318	0.34512
vg & demand	<.0001	<.0001	<.0001	<.0001	<.0001	0.0113	<.0001	<.0001		<.0001	<.0001
DLNETDA	-0.00908	-0.04341	0.20924	0.48301	0.50070	-0.00472	0.32287	0.33505	0.95318	1.00000	0.32652
t \$ net demand	0.0459	<.0001	<.0001	<.0001	<.0001	0.2988	<.0001	<.0001	<.0001		<.0001
DLL24	-0.36171	-0.05180	0.53989	0.00361	0.23678	0.40266	0.57729	0.56632	0.34512	0.32652	1.000
last 24 months	<.0001	<.0001	<.0001	0.4271	<.0001	<.0001	<.0001	<.0001	<.0001	<.0001	1.000

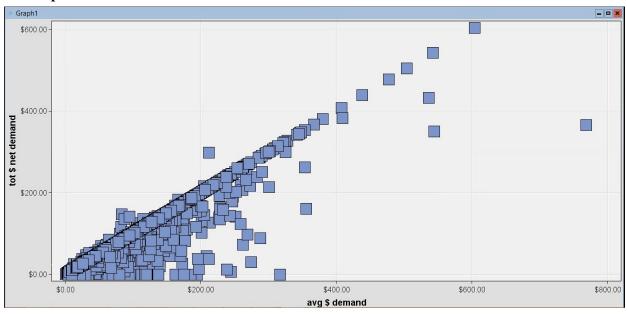
Looking at the above Pearson correlation statistics for pairs of analysis variables, we can say that:

• Variables DOLINDEA(avg \$ demand) and DOLNETDA (tot \$ net demand) are highly correlated and one of the variables can be dropped.



Pearson correlation coefficient for these variable is 0.95 which is a very high value and indicates significant linear relationship between the two.

Scatterplot:

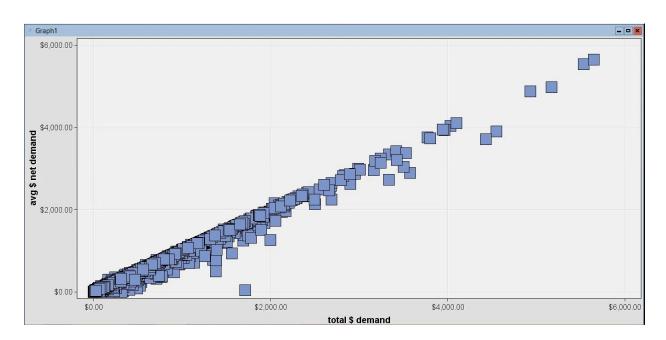


• Variables DOLNETDT(avg \$ net demand) and DOLINDET (total \$ demand) are highly correlated and one of the variables can be dropped.

2 Variah	oles: DOLNET	DT DOLINDE	Γ				
			Simple	e Statistics			
Variable	N	Mean	Std Dev	Sum	Minimum	Maximum	Label
DOLNETDT	48356 1	.87.85917	302.35363	9084118	0	8029	avg \$ net deman
DOLINDET	48356 1	.96.67031	314.09097	9510190	1.00000	7979	total \$ demand
	relation Coeffi ob > r under		= 48356				
	DOLN	ETDT 1	DOLINDET				
DOLNETDT		ETDT 1	0.99395				
DOLNETDT avg \$ net de	1.0						
	1.0 emand		0.99395				

Pearson correlation coefficient for these variable is 0.99 which is a very high value and indicates significant linear relationship between the two.

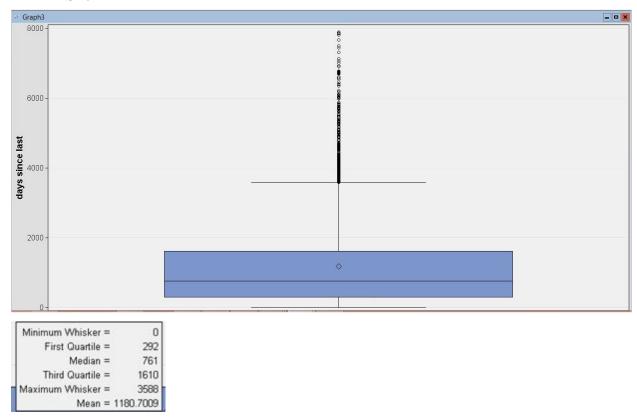
Scatterplot:



- **b)** Outliers: In SAS Eminer, outliers can be determined using inbuilt Boxplot functionality or writing sas code. Both the methods are explored below for different variables.
- -Right click on CATALOG2010 datasource and select Explore.
- -Click on Plot and Select Box.

The Boxplot consists of the smallest observation, lower quartile (Q1), median, upper quartile (Q3), and largest observation; in addition, the boxplot indicates which observations, if any, are considered unusual, or outliers.

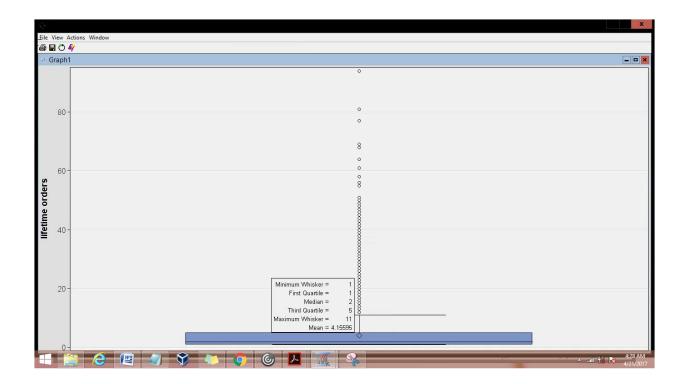
DAYLAST:



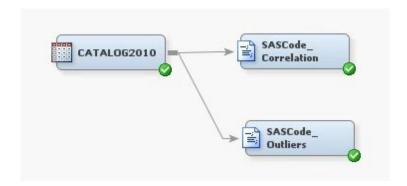
For DAYLAST variable, cutoff value for outliers is 3588.

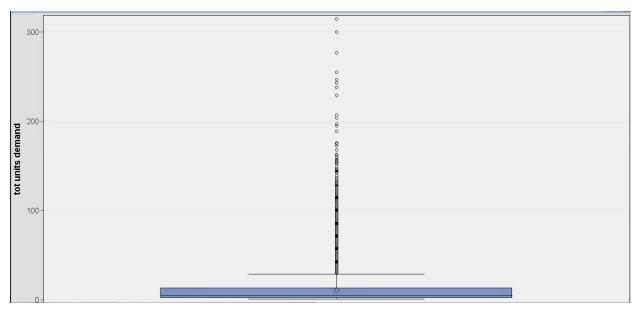
FREQPRCH:

This variable has high number of outliers. Cutoff value for outliers is 11. Many observations lie beyond the maximum whisker value.



UNITSIDD:

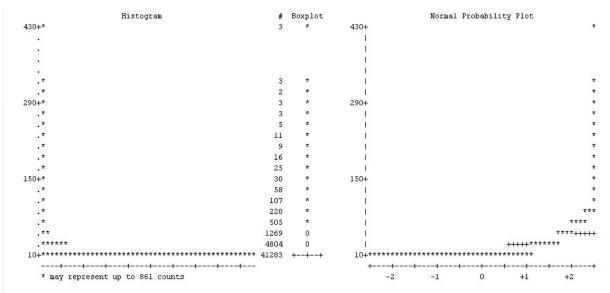




SAS code:

```
proc univariate data=sem_import_data plot;
var unitsidd;
run;
```

Results:

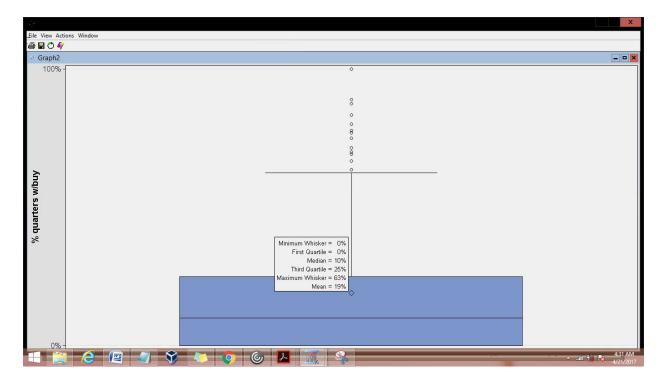


The variable has high number of outliers with cutoff value of 29.

BUYPROP: Similarly, we can check for outliers in BUYPROP variable. Buyprop too has high number of outliers. Cutoff value for outliers is 63%

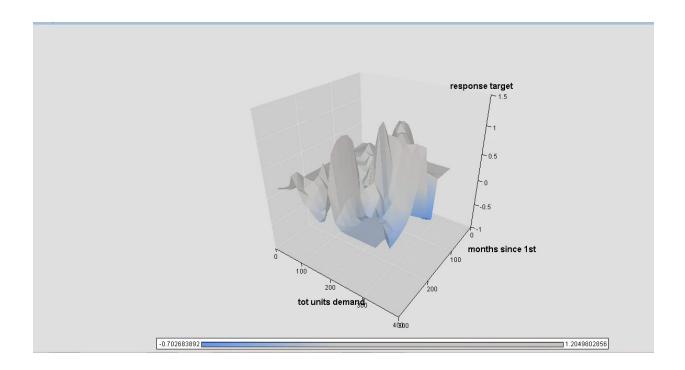
```
proc univariate data=&em_import_data plot;
var buyprop;
run;
```

Histogram	#	Boxplot			Normal	Probabil:	ity Plot		
1.025+*****	2708	0	1.025+					***	*****
55070 MARKA			I						
0.925+*	2	0	0.925+					*	
.*	16	0	1					*	
0.825+*	58	0	0.825+					*	++
.*	92	0	Î					*	++
0.725+*	38	0	0.725+					*	++
. * *	431	0	Į.					** ++	F
0.625+*	214	0	0.625+				*	* +	
.*	121	1	I				*.	++	
0.525+******	2838	1	0.525+				****		
.*	77	1	Ĺ				*+		
0.425+***	900	1	0.425+				+**		
.**	409	1	Ī				++ *		
0.325+******	2903	i i	0.325+				++ ***		
. ******	3094	++	1			+	+ ***		
0.225+******	3158	1 1	0.225+			++ 3	***		
. *****	2809	1 + 1	L			++ ***			
0.125+********	4696	**	0.125+			++ ***			
.******	4294	1 1	1			++ ***			
0.025+************	19498	++	0.025+***	******	******	***			
+++++++			+	++	+	++	-+	+	-++
* may represent up to 407 counts				-2	-1	0	+1	+	+2



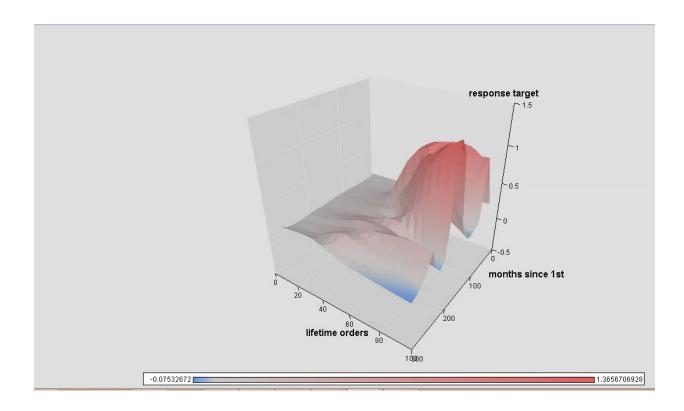
c) 3D Charts to show how independent variables impact dependent variable.

From the below 3D chart, lets figure out how independent variables: TENURE(label: months since first) and UNITSIDD (tot Units demands) affect our target variable: RESPOND(response target). TENURE and UNITSIDD are not correlated variables.



From the chart above, we can say that for the population with tenure less than 200 months and total units demand in between 100 to 300, response target is positive.

Second 3D chart showing how TENURE and FREQPRCH(lifetime orders) affect the response target RESPOND.



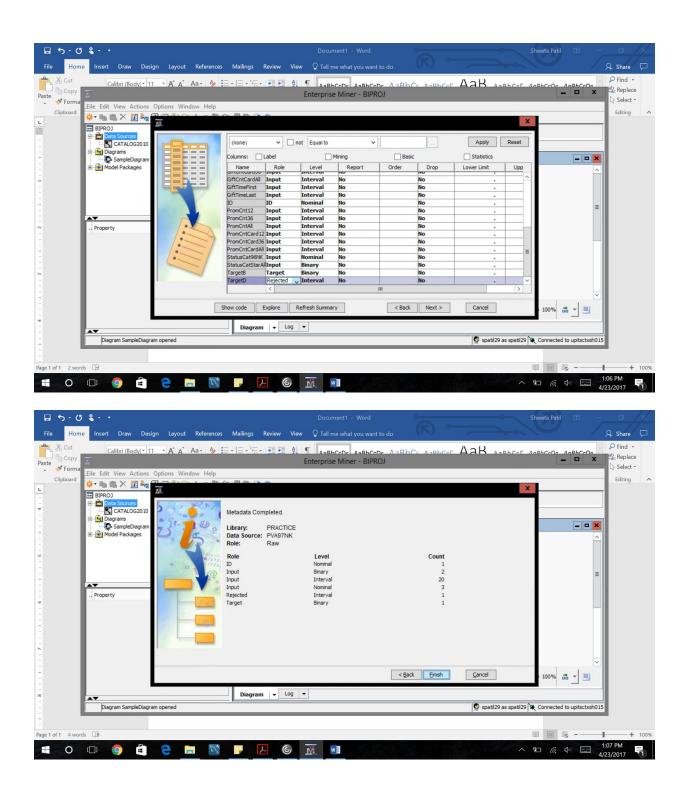
The Chart clearly states that response target is largely negatively related to both the independent variables but for tenure <= 100 months and FREQPRCH >40, the response target is positive.

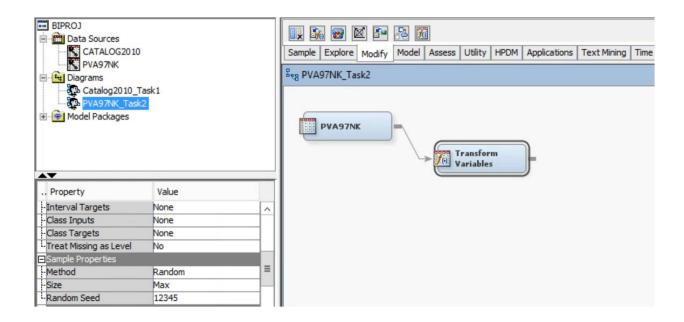
Task 2: RFM Analysis of Charity Direct Mail Data

DataSource: PVA97NK

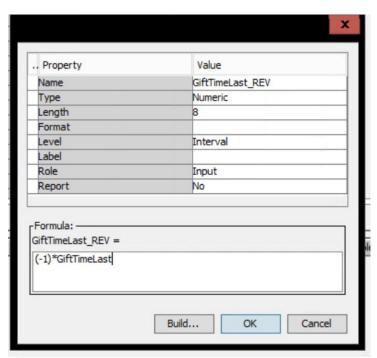
a)

TargetID rejected:

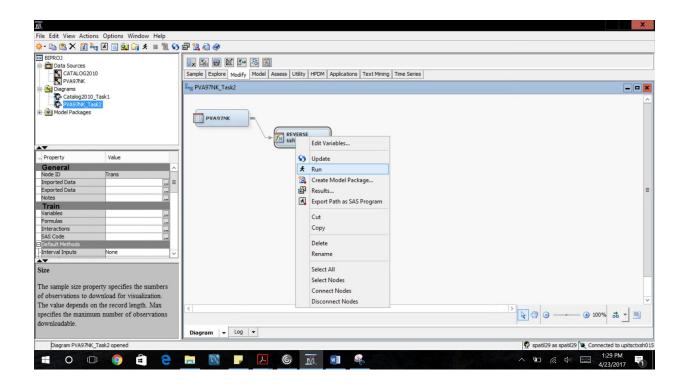




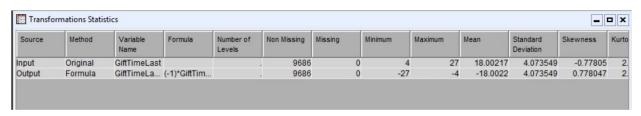
For Recency:



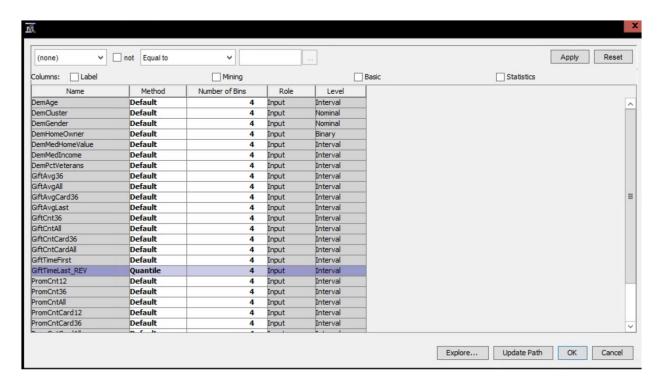
Run the transformation for Recency as (-1)*GiftTimeLast



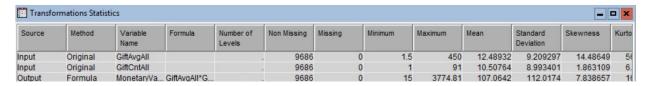
Output:



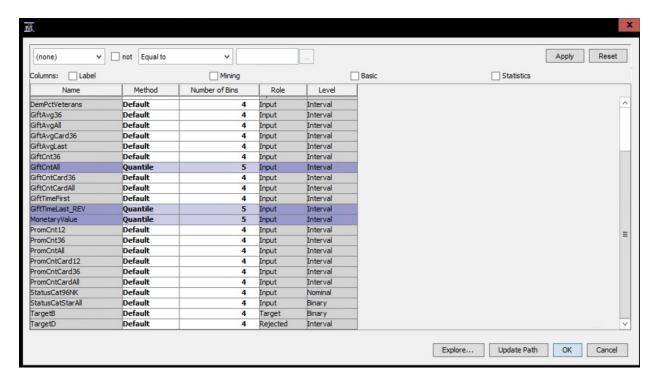
Quantiles:

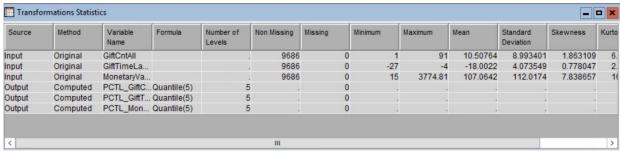


MonetaryValue = GiftAvgAll*GiftCntAll

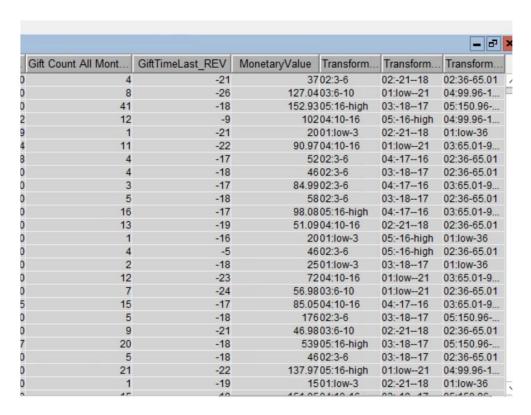


Frequency:

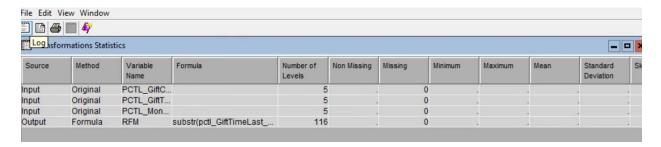




Investigate Binned Values:



RFM = substr(pctl GiftTimeLast_REV,1,2)||substr(pctl_GiftCntAll,1,2)||substr(pctl_MonetaryValue,1,2)

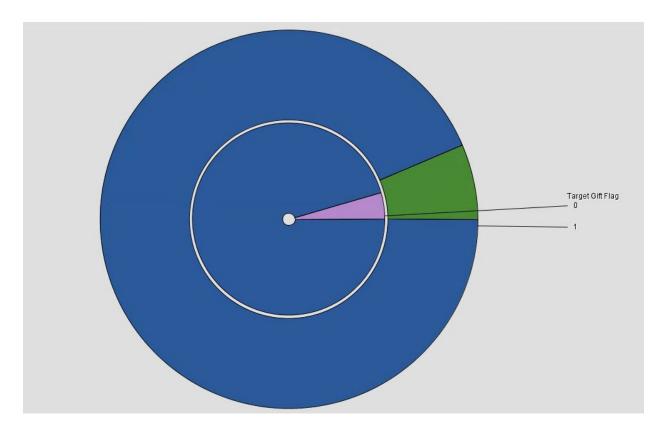


The final model looks like:



c) Graphical RFM Analysis

Grouped Pie Chart:



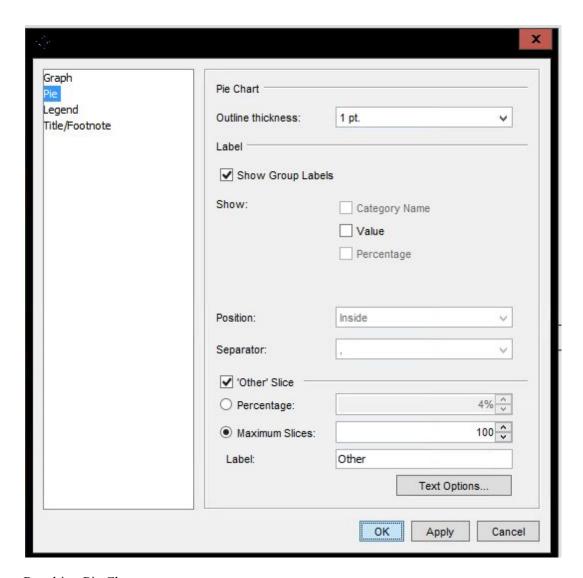
Target Variable: TargetB (Target Gift Flag)

Inner Circle: Target Gift Flag = 0

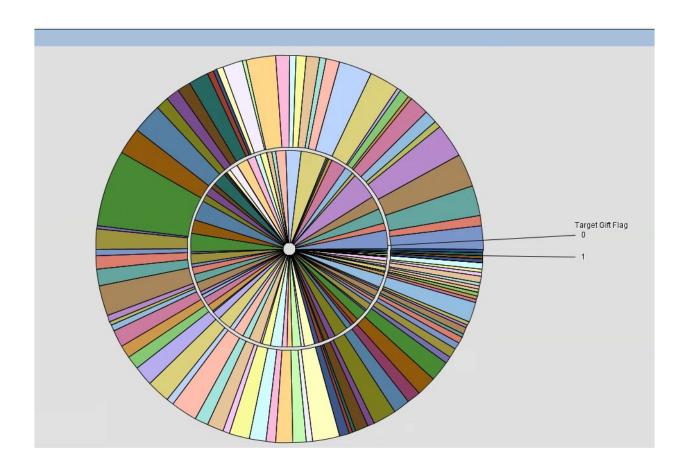
Outer Circle: Target Gift Flag = 1

A major part of pie chart is labelled for RFM="Other". To visualize more slices, we can edit the Graph Properties. Unchecking the 'Other' Slice checkbox does not show other slices/groups because there are too many categories to be fitted into the graph.

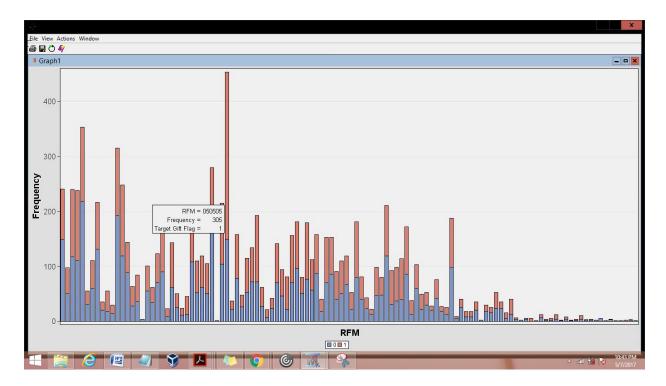
So,we set maximum slices values: 100 as shown below:



Resulting Pie Chart:

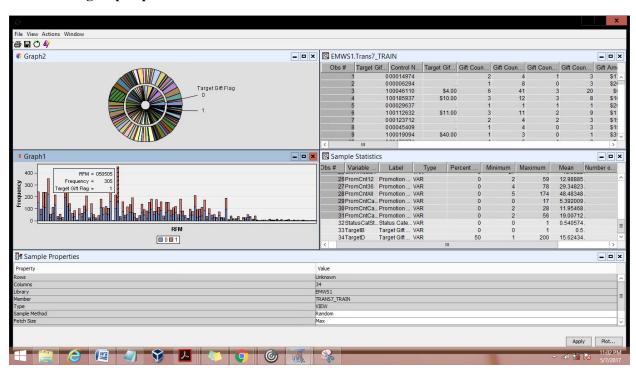


Stacked Bar Chart – for the ease of reading observations and the trend of RFM versus dependent variables:



Brick Red Part of the bar chart shows the proportion where the Dependent variable, Target Gift Flag = 1, whereas the blue part shows Target Gift Flag = 0.

Tile View of grouped pie chart and a stacked bar chart:



The RFM Category 050505 has highest target gift value =1.

Frequency is 305: Target Gift Flag = 1

Frequency is 149: Target Gift Flag = 0

d) Break-even Response Rate = <u>Current Cost of Promotion for each gift</u> = $1.5/15 = 0.1 \rightarrow 10\%$ Average Donation

Therefore, Profitable RFM cells are those with response rate > 10% Most of the RFM categories will exceed this response rate. This may be because of oversampling as we are working with a sample of original data which consists of 50% responders and 50% non responders.

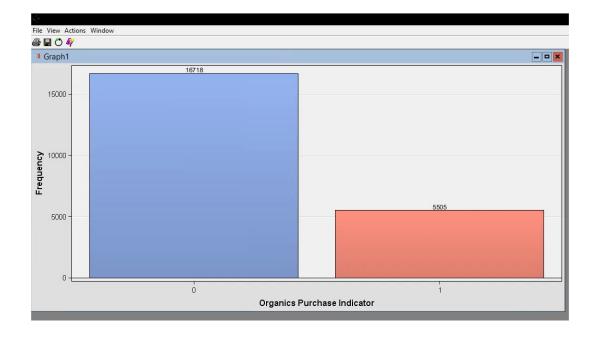
Part 2 - Predictive Modeling Decision Tree: Task 3

Data Source: ORGANICS

1) Set the roles for the analysis variables as shown above.

Name	Role	Level
DemAffl	Input	Interval
DemAge	Input	Interval
DemCluster	Rejected	Nominal
DemClusterGrou	Input	Nominal
DemGender	Input	Nominal
DemReg	Input	Nominal
DemTVReg	Input	Nominal
ID	ID	Nominal
PromClass	Input	Nominal
PromSpend	Input	Interval
PromTime	Input	Interval
TargetAmt	Rejected	Interval
TargetBuy	Target	Binary

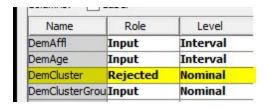
2) Examine the distribution of the target variable. What is the proportion of individuals who purchased organic products?



Number of individuals who purchased organic products: 5505 Number of individuals who did not purchased organic products: 16718

% of individuals who purchased organic products= 5505/(5505+16718)= 24.77%

3) Set the model role for DemCluster to Rejected.



4) Can TargetAmt be used as an input for a model that is used to predict TargetBuy? Why or why not?

Code to find correlation between TARGETAMT and TARGETBUY.

```
Training Code

ods graphics on;

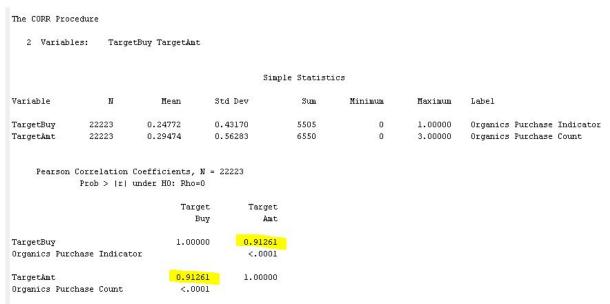
proc corr data=&em_import_data;

var targetbuy targetamt;

run;

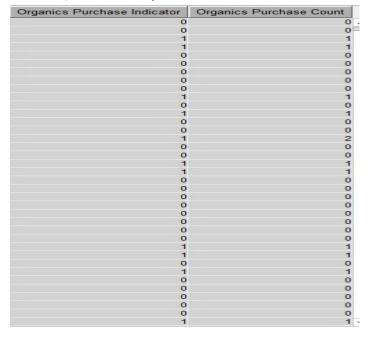
ods graphics off;
```

Result:



Pearson correlation coefficient value between the variables: 0.91261

TargetAmt(Organics Purchase Count) is highly correlated with TargetBuy(Organic Purchase Indicator). Additionally, from the dataset, we have a certain rule:



For TargetAmt=0, TargetBuy=0 and for TargetAmt=1, TargetBuy=1. Therefore, TargetAmt can be used as input to predict TargetBuy.

f) Create a decision tree model autonomously. Use average square error as the model assessment statistic.

Partitioning the dataset:

■Data Set Allocation	S	
Training	50.0	
-Validation	50.0	
Test	0.0	
2702		

Partition Summary

		Number of
Туре	Data Set	Observations
DATA	EMWS3.Ids2_DATA	22223
TRAIN	EMWS3.Part_TRAIN	11112
VALIDATE	EMWS3.Part_VALIDATE	11111

Summary Statistics for Class Targets

Data=DATA

	Numeric	Formatted	Frequency				
Variable	Value	Value	Count	Percent		Label	
TargetBuy	0	0	16718	75.2284	Organics	Purchase	Indicator
TargetBuy	1	1	5505	24.7716	Organics	Purchase	Indicator

Data=TRAIN

	Numeric	Formatted	Frequency				
Variable	Value	Value	Count	Percent		Label	
TargetBuy	0	0	8359	75.2250	Organics	Purchase	Indicator
TargetBuy	1	1	2753	24.7750	Organics	Purchase	Indicator

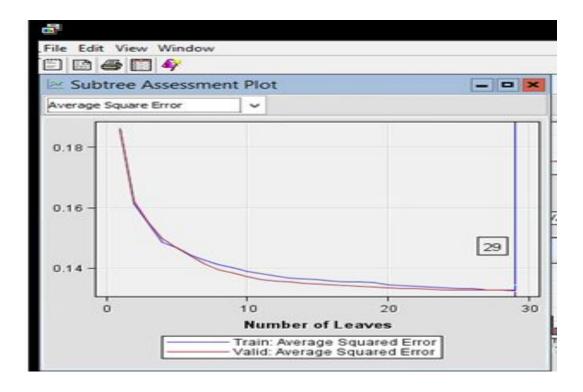
Data=VALIDATE

Variable	Numeric Value	Formatted Value	Frequency Count	Percent	Label
TargetBuy	0	0	8359	75.2318	Organics Purchase Indicator
TargetBuy	1	1	2752	24.7682	Organics Purchase Indicator

For Tree1:

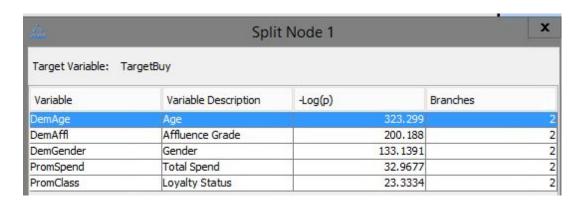
Subtree	X:	
Method	Assessment	7
Number of Leaves	1	
-Assessment Measure	Average Square Error	
Assessment Fraction	0.25	

1) How many leaves are in the optimal tree?



The optimal tree based on average square error has 29 leaves.

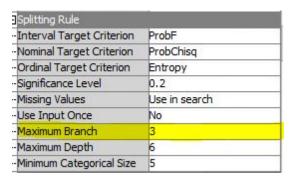
2) Which variable was used for the first split? What were the competing splits for this first split?



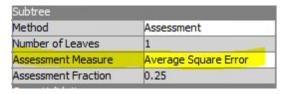
DemAge(Age) was used for the first split.

As we know that higher the logworth value, better the split. Dem Age (Age)has the highest logworth, followed by DemAffl (Affluence Grade) and DemGender(Gender). So, we can say that **DemAffl and DemGender** were the competing splits for this first split.

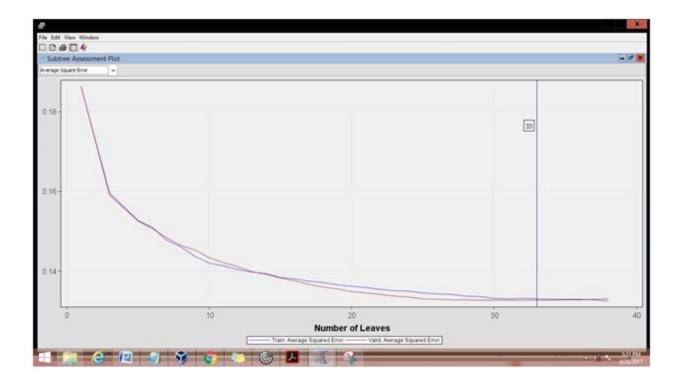
- g) Add a second Decision Tree node to the diagram and connect it to the Data Partition node.
- 1) In the Properties panel of the new Decision Tree node, change the maximum number of branches from a node to 3 to allow for three-way splits.



2) Create a decision tree model using average square error as the model assessment statistic.



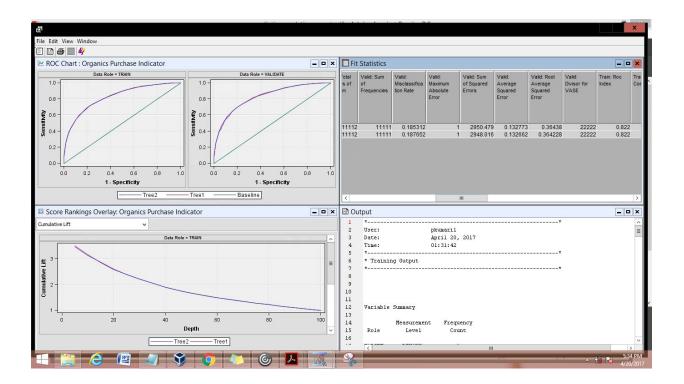
3) How many leaves are in the optimal tree?

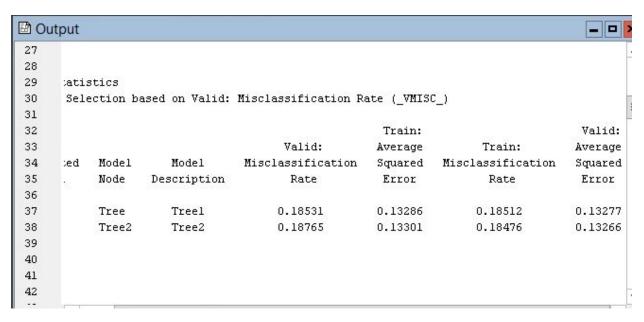


The optimal tree based on average square error has 33 leaves.

h. Based on average square error, which of the decision tree models appears to be better?

Using Model Comparison we can do this analysis.



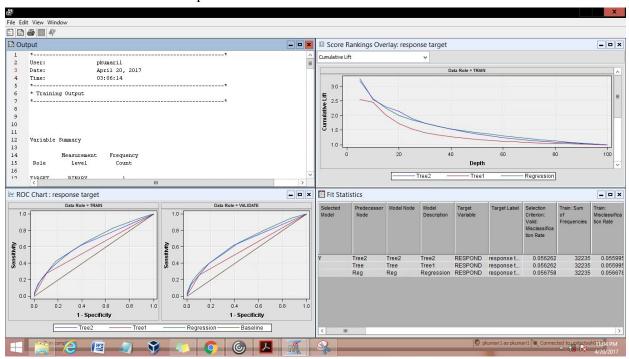


The first tree and the second tree have almost same lift and same ROC statistics. Moreover, average squared error for both the trees is approximately same on validation data. As Tree 2 has higher number of leaves than Tree 1, Tree 2 model may perform better than Tree 1 model.

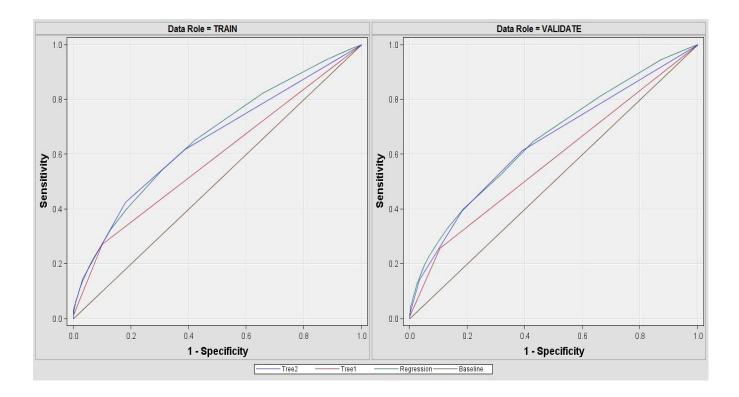
Part 3-Predictive Modeling_LOGIT

*Objective:*Compare the logistic regression and decision tree models (Tree1 and Tree2)

Result window of Model Comparison node:



ROC chart window:



Based on ROC statistics, the logistic regression and Tree2 models perform similarly on the validation data set. Regression model is slightly better than Tree2 model.

Score Ranking Overlay window:

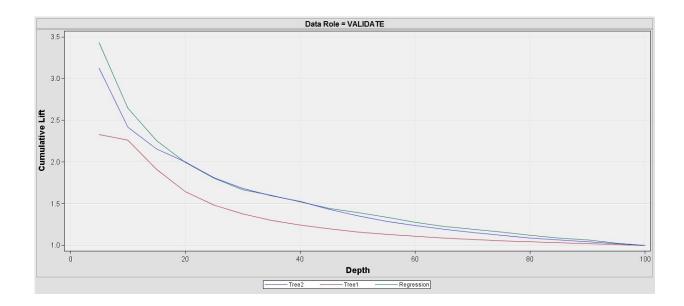
At the 20th percentile, the lift is 1.644 for Tree1 model and 1.9962 for Regression model on the validation data set. This means that if the catalog company mailed to the top 20 percent of its customers based on the predicted probabilities, then they would obtain approximately 2 times more responders compared to a 20-percent random sample of the customers.

The performance of Tree 2 model and logistic regression model is similar. However, if the catalog company mailed to the top 15 percent of its customers, then regression gives better result than Tree 2 model.

At 15th percentile,

Tree 2: Cumulative Lift -> 2.155

Logistic Regression: Cumulative Lift-> 2.253



Analysis Goal: The mail-order catalog retailer wants to save money on mailing and increase revenue by targeting mailed catalogs to customers who are most likely to purchase in the future.

Since the retailer wants to target customers who are more likely to make the purchase, the type of prediction here is 'Decision'. Retailer needs to make decision about whom to mail the catalogs. So, we need to focus on minimizing misclassification rate and maximizing the Kolmogorov-Smirov statistic.

From the output window,

Fit S	tatistics						
Model	Selection	based	on	Valid:	Misclassification	Rate	(_VMISC_)

Selected Model	Model Node	Model Description	Valid: Misclassification Rate	Train: Average Squared Error	Train: Misclassification Rate	Valid: Average Squared Error
Y	Tree2	Tree2	0.056262	0.051392	0.055995	0.051990
	Tree	Treel	0.056262	0.052118	0.055995	0.052515
	Reg	Regression	0.056758	0.051868	0.056678	0.051942

For Validation dataset, misclassification rate for regression model and Tree 2 model is similar but both performs better than Tree1 model. The result is favored by looking at the average squared rate. Low average squared rate (ASE) suggests good model. ASE for Tree2 and Regression models are same and lower than Tree 1 model.

	200000000000000000000000000000000000000		12270000	30 <u>85</u> 865868	22330
	Statis	tics	Tree2	Tree	Reg
_	Valid:	Kolmogorov-Smirnov Statistic	0.22	0.15	0.22
\	Valid:	Average Squared Error	0.05	0.05	0.05
	Valid:	Roc Index	0.64	0.58	0.65
	Valid:	Average Error Function	1.	***************************************	0.21
	Valid:	Bin-Based Two-Way Kolmogorov-Smirnov Probability Cutoff	0.05	0.09	0.06
	Valid:	Cumulative Percent Captured Response	24.16	22.63	26.48
	Valid:	Percent Captured Response	8.53	10.97	9.30
	Valid:	Divisor for VASE	32242.00	32242.00	32242.00
	Valid:	Error Function		20	6701.14
	Valid:	Gain	141.49	126.21	164.62
_	Valid:	Gini Coefficient	0.28	0.15	0.31
	Valid:	Bin-Based Two-Way Kolmogorov-Smirnov Statistic	0.22	0.15	0.22
	Valid:	Kolmogorov-Smirnov Probability Cutoff	0.04	0.12	0.05
	Valid:	Cumulative Lift	2.41	2.26	2.65
	Valid:	Lift	1.71	2.20	1.86
	Valid:	Maximum Absolute Error	0.96	0.95	1.00
>	Valid:	Misclassification Rate	0.06	0.06	0.06
-	Valid:	Mean Square Error		20	0.05
	Valid:	Sum of Frequencies	16121.00	16121.00	16121.00
	Valid:	Root Average Squared Error	0.23	0.23	0.23
	Valid:	Cumulative Percent Response	13.69	12.83	15.00
	Valid:	Percent Response	9.67	12.45	10.55
	Valid:	Root Mean Square Error		•	0.23
	Valid:	Sum of Squared Errors	1676.25	1693.19	1674.73
	Valid:	Sum of Case Weights Times Freq		28	32242.00

In conclusion, looking at the summary table above, we can say that Tree 2 and Regression model are better than Tree1 model. The performance of Tree 2 model and Logistic Regression model is similar for decision making. Therefore, either Tree 2 model or Regression model can be used.