Shwetha Umashanker

shwethaumashanker14@gmail.com || LinkedIn: shwetha-umashanker || Website: https://shwethaumashanker.github.io/

EXPERIENCE

Solutions Engineer at Google

Oct 2022 - Jan 2023

- Designed and demonstrated over 10 user personas, user journeys, and interactive UX/UI prototypes using Figma and Adobe Creative Suite for various end-to-end GCP industry solutions including Retail and Finance.
- Conducted **training sessions** for customer engineers on technical demos, design tools, and software. Supported over 30+ cloud consultants on GCP/Workspace solutions.
- Led cross-functional collaboration with sales engineers, solution consultants, and marketing teams to translate customer requirements and pain points into effective **solution design** and architecture.

Sales Engineer at Google

Aug 2021 - Oct 2022

- Spearheaded **Google Workspace** solution briefings for over 17 clients, leading technical discussions on security, migration, and best practices, resulting in \$600K+ in sales commitment.
- Created and executed an efficient **Airflow DAG pipeline** for data export from Oracle to GCP, documenting the process in a detailed blog post that 10+ consultants widely cited.
- Managed two \$1M+ accounts and oversaw the execution of multiple GCP work streams by understanding customer business objectives, removing technical roadblocks, and influencing the product team for feature creation and prioritization.

Project Manager at Engineering Projects in Community Service

Jan 2018 - May 2021

- Efficiently **managed** the deployment of an iOS ASL translation app with a cross-functional team of over 20 members, leading regular project status meetings for clear communication and stakeholder updates.
- Optimized student progress tracking by **digitizing and automating** the process, reducing data collection, report generation, and sharing time by 75%.

Front End Developer Intern at Smart Doctors

May 2020 - July 2020

- Independently designed and implemented the frontend for a <u>telehealth start up</u> website from scratch using **HTML**, **JavaScript**, **SASS**, and **Bootstrap**.
- Incorporated video chat functionality using Twilio's **REST API** in a **PHP** and **MYSQL** web application.

Software Engineering Intern at Salesforce

May 2019 - Aug 2019

- Reorganized and debugged legacy code in C# and .NET to decrease the risk of bugs caused by technical debt, and developed performance tests for validation.
- Executed production-level automated API and UI tests using Selenium to validate OTP generation workflow.

PROJECTS

Be Better Together

- Developed a multi-user, full-stack social media website using **JavaScript**, **HTML5**, and **CSS** that allowed users to share posts about environmentalism.
- Implemented application backend using NodeJS + Express, MongoDB; hosted on Heroku.

Food Scanner

- Worked with JavaScript, HTML, and CSS to design a web application that allows users to upload an
 image of their food and in return displays a list of ingredients, allowing them to identify ingredients that
 could trigger allergies
- Contributed to the frontend of the application and used the Clarifai API to integrate their food model into the website

EDUCATION

Purdue University, West Lafayette, IN

Bachelor of Science in Computer Science

Certifications: Google Cloud Associate Cloud Engineer, Google Cloud Professional Collaboration Engineer, Master Figma Course completion certification

Technical Skills: Java, C#, .NET, C, C++, HTML5, CSS, SASS, JavaScript, SQL, Bash, Python, PHP. **Tools:** Figma, Sketch, Adobe creative suite, GitHub, Bootstrap, NodeJS, React, MYSQL, MongoDB, Heroku, Vim, Agile methodologies, Asana, Google Cloud Products.