

Putta Shyam Sundar
Programmer Analyst
Total Exp – 1 year and 7 months

Salesforce Administrator and Developer with more than 1 year of experience and worked in two projects in Cognizant till now. Has experience in Salesforce Configuration ,handling Tickets and designing LWC Components. Has knowledge in SFDC development in implementing Apex classes, Apex triggers. Ability to write SOQL and SOSL queries on multiple objects. Ability to understand the business requirements and come up with best solutions for the given problems. Has technical functional and communication skills. Dedicated towards work and taking ownership of responsibilities with the team. Willing and eager to learn technologies.

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Skills

Skill Summary

Requirements Management

Salesforce Configuration

SFDC Dev & Customization

Project Management

Salesforce Integration

Delivery Excellence

Knowledge Management

Solution Architecture

Service Support & Maintenance

Work Experience

Cognizant Experience

Philips-4KJanMarchCap1-AUG 202 | Developer- 0 Month (Apr 2022 – Apr 2022)

Project Description

The Philips project mainly focused on Insurance and developing the marketing applications . My role was used to create the LWC and lightning web pages. User stories and make the client deliverables within the time period , Ability to make the changes in salesforce web pages as per client requirement.

Roles & Responsibilities

One of the team members in Philips project worked on LWC Components, Visualforce Pages. Modified flows based on the requirement of the user. Changed the approval processes according to the enhancement. creating the process builder for triggering the emails to the users whenever the events happen or when there is a change in the web pages. Designed Lightning web components and web pages for the salesforce apps and integrates with the salesforce. Submitted the project deliverables with 100% of accuracy .

Skills used for Philips-4KJanMarchCap1-AUG 202

Requirements Management

Salesforce Configuration

SFDC Dev & Customization

Project Management

Salesforce Integration

Delivery Excellence

Knowledge Management

Solution Architecture

REED Ex-RX Application Support | Trainee- 1 Month (Dec 2022 – Jan 2023)

Project Description

This is REED Ex-RX Application Support for the UK client .This is a Exhibitions project . Here we used to Manage 8 Countries Event management , We used to get the Incidents and Request from Clients about the changes in salesforce application and creating the events and providing the access reservation of booths and equipment in regions.

Roles & Responsibilities

In REEDX Project we used have ticketing system and it is a support based project for the UK Client. We used to get 4 types of requests like Incidents , Requests , Enhancements and change Requests, So we used to solve the tickets based on the priority . Some of the tickets namely creation of User , Opportunities , Campaigns, Events , Event Editions , Floor plans in Auto Cad . We used to manage some of the applications like Marketing Cloud and and salesforce Instances and some of the applications to sign the Documents like DocuSign , Adobe Sign and manage the opportunities , Orders etc... in the project . We make the users to maintain and the compliance and pages with the compatible solutions for the respective problems to the users.

Skills used for REED Ex-RX Application Support

Solution Architecture

Salesforce Integration

SFDC Dev & Customization

Salesforce Configuration

Delivery Excellence

Knowledge Management

Requirements Management

Service Support & Maintenance

Project Management

Career Highlights

Selected in Digital Honors Program in Salesforce Role Got An Appreciation from Project Head in Service Max Training

Education

Graduation

Bachelor of Engg/Technology
05/31/2021

External Certification

Salesforce certified OmniStudio Developer
08/20/2022

Salesforce – Lightning Experience Reports & Dashboards Specialist – Superbadge
04/22/2022

Salesforce – Business Administration Specialist – Superbadge
04/22/2022

Salesforce Certified Administrator
02/16/2022

Salesforce – Apex Specialist – Superbadge
04/23/2022

Salesforce – Security Specialist – Superbadge
04/22/2022

Salesforce – Process Automation Specialist – Superbadge
04/22/2022

Salesforce Certified Platform Developer I
01/19/2022