

THIS IS WHAT I WILL COVER

- √7 Common Interview Questions that I guarantee will come up.
- ✓ What the employer wants to hear in your answers.
- ✓ Sample answers to those common questions to help you PASS!



Q. Tell me about yourself?

"I am a positive, enthusiastic and confident person who, over the years, has built up lots of experience that I believe is a match for this role.

For example, in my last position I often had to deal with customers whilst following strict customer service standards. I was required to work alone, unsupervised, and as part of a team. And I also had to work under pressure completing different tasks within strict timescales.

I have read the job description for this role and I am one hundred percent confident I can excel within the position. If you hire me, I will get up and running quickly, I will fit into the team seamlessly and I will work consistently to a high standard."



Q. Why do you want to work for us?

"Because we spend so much time at work, I carried out lots of research before applying for this job.

Everything pointed to the fact this is a great place to work. I noticed you've recently carried out some charity work in the local community; your current and former employees all speak highly of you, and the products and services you create all very much well-received by your customers.

I am looking for long-term employment with the same company, and having read your company values on your website, they are a clear match for my own. I believe this will be a great place for me to work and somewhere I can continually grow and develop."



Q. What's your biggest weakness?

"That's a good question! I would have to say my biggest weakness is I find it hard saying no to people.

In the past this has resulted on me taking on too much work and I find it hard to get everything done on time.

However, one of my strengths is that I am always seeking to improve and when I don't have the capacity to take on extra work, I am learning to politely say no."



Q. What are your greatest strengths?

"My greatest strengths include my desire to continually learn and improve in the role I occupy, the

fact I am a very fast learner, the way I always complete tasks and projects to a high standard, and my customer service skills.

For example, in my last position, I was praised by my

manager because customers would often leave good reviews online after I had served them.

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I have read the job description and I feel confident I have the necessary strengths to meet and exceed the expectations of this role."



Q. Where do you see yourself in 5 years?

- "I am seeking long term employment with a company that has ambitious plans and where I can grow and develop.
- On that basis, I still plan to be here working here for you, either in the same role or perhaps having gained advancement to a more senior level.
- I would expect to be a fully respected and reliable member of the team, and I would also take great pleasure in helping train up newer members of the organization as and when they join in similar positions."

Why did you leave your last job?



"I left for the simple reason I felt I was ready for a new challenge.

I had achieved all I could do in the role, and whilst the company wasn't stagnating, I wanted to work somewhere else where I'd experience new people and new challenges, all whilst working for a company that had exciting and ambitious plans for the future."



Q. Why should we hire you?

"You should hire me for four main reasons, Number one, I have the necessary skills, qualities and experience and that means I can get up and running in the role very quickly.

Number two, I am a great team worker which means I will fit into your team with the minimum of fuss and I will always put the team goals above everything else.

Number three, I am a strong communicator which means I will always treat your customers and clients well – I understand the importance of repeat business and my interpersonal skills will ensure that happens.

Finally, number four, I am commercially aware. I understand that for your business to be successful I must add value in the role to at least the cost of my own salary."