

LJ Resorts Hotel Room Cancellations Policy

At LJ Resorts, we strive to provide exceptional service to all our guests. To ensure smooth operations and fair treatment for all, we have established the following cancellation policy for hotel room reservations:

Cancellation Period:

- Guests may cancel their reservation free of charge up to 48 hours before the scheduled check-in time.

Late Cancellation:

- Cancellations made less than 48 hours before the scheduled check-in time will incur a charge equivalent to one night's stay.

No Show:

- Failure to arrive (no show) without prior cancellation will result in a charge equivalent to the total amount of the reservation for the entire stay.

Early Departure:

- Guests departing earlier than the reserved check-out date will be charged for the full stay as originally booked.

Group Reservations:

- For group reservations (10 rooms or more), a separate cancellation policy may apply. Please refer to your group booking confirmation for details.

Exceptions:

- In cases of force majeure events or emergencies, such as natural disasters or government-imposed travel restrictions, LJ Resorts may waive cancellation fees. Documentation may be required.

How to Cancel:

- Guests can cancel their reservation by contacting our reservations department directly via phone or email. Alternatively, cancellations can be made through the booking platform used for reservation, if applicable.

Please note that by making a reservation with LJ Resorts, you acknowledge and agree to abide by the terms of our cancellation policy outlined above.

We appreciate your understanding and cooperation. Should you have any questions or need further assistance, please do not hesitate to contact us.

