

POOJA RAGHUWANSHI

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EDUCATION

Madhav Institute of Technology and Science
Bachelors in Technology *GPA: 7.8*

Gwalior
2016 - 2020

EXPERIENCE (4.4. YEARS)

Infosys Limited (Client : Cisco)
Technology Analyst

Bangalore (Hybrid)
April -24 - Present

- Product: CUCM, CCUC, SELFCARE
- Agile Collaboration: Standups, Sprint Planning, etc.
- Development: Issue Identification, Root cause analysis, Bug fixing and Resolution
- Contributed to multiple feature implementations and testing of a features
- Worked directly with customers to resolve blockers. Analyzed the root cause of existing issues and suggested new changes to client
- Developed and maintained scalable microservices using Spring Boot
- Optimized DB queries, improving response time by 30%
- Provided technical support to my peers. Participated in code review process.
- Technology used: Core java, java8, Spring Boot, MySQL and Microservices.

Infosys Limited
Senior System Engineer

Bangalore(Hybrid)
Feb -2021 - March - 2024

- Analyzed jira issues reported by QA team
- Worked on enhancement related to security
- Worked on LDAP, reduced the sync process time by 40%
- Interactively communicated and worked with clients in requirement gathering and analysis using Agile Methodology
- Worked on SonarQube issues and reduced SA blocker issues by 15%
- Technology used: Core java, java8, Spring Boot, MySQL and Microservices.

SKILLS

Technical Skills: Java Core, Java8, SQL, MySQL, Spring Boot, RESTful APIs, Microservices, JWT, HTLML5 & CSS3,
Tools:: Git, Github, Jenkins, Jira, SonarQube, CI/CD, Maven, Postman
Methodologies:: Agile

CERTIFICATION

Java - SE8 Programmer part- 1, Infosys

ACHIEVEMENTS

Most Valuable Player
For outstanding performance during feature implementation

Cisco glory
FEB-2025

Most Valuable Player
For exceptional performance during development phase of jabber feature

Cisco glory
Oct-2022

Merit Certificate
For Scoring 10 CGPA in Xth

Central Board of Delhi
2013