Shyam Menon Digital Marketing

Contact

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Education Exper

Master of Science in Digital Marketing

Heriot-Watt University, Dubai September 2024 – Present Bachelor of Engineering TKM College of Engineering

TKM College of Engineering Graduated: 2023 CGPA: 7.1

Key Skills

Digital Marketing Skills

Social Media Marketing (Facebook, Instagram, LinkedIn, YouTube) Website Management & Optimization Campaign Management

SEO & SEM Influencer Marketing & Collaboration Content Creation (Canva,

(Google Ads, Meta Business Suite)

Analytics & Tools

Photoshop, Illustrator)

Google Analytics
Meta Business Suite
SEMrush
A/B Testing & Performance
Optimization
Microsoft Office

Soft Skills

Communication & Teamwork
Creative Problem-Solving
Time Management
Attention to Detail

Profile Summary

Dynamic and results-oriented Digital Marketing Executive with over 8 months of experience in social media marketing, content creation, and brand storytelling. Currently pursuing a Master's in Digital Marketing while enhancing expertise through certifications and hands-on experience. Proficient in leveraging social media platforms, influencer collaborations, and event coordination to drive brand visibility and engagement.

Experience

October 2024 - Present

Digital Marketing Intern | BagsBasket.com, Dubai

- Led the rebranding of an e-commerce platform to position it as a premium UAE brand.
- Ran engaging Facebook and Instagram campaigns, boosting traffic and interactions.
- Redesigned the website to offer a seamless, luxury shopping experience.

October 2023 - June 2024

Digital Marketing Executive | Victora Global, Kochi

- Grew social media engagement by 25% in three months through creative campaigns.
- Organized photo shoots and created eye-catching visuals for promotions.
- Designed marketing materials using Canva and Photoshop.
- Partnered with influencers to boost reach and build brand trust.

Academic Projects

FaceTheory Skincare Brand – Digital Customer Experience Project

- Developed a male customer persona for FaceTheory, a B-Corp vegan skincare brand and designed a customer journey map with conversion strategies.
- Evaluated persona-based marketing effectiveness with data-driven insights
- Proposed a targeted digital campaign for increasing male consumer engagement.

Certifications

- Meta Certified Digital Marketing Associate
- The Fundamentals of Digital Marketing, Google Digital Garage
- Google Ads for Beginners, Coursera
- Consumer Behaviour, NPTEL Online Certification