Shaliah Fricas

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EDUCATION

University of Massachusetts Boston | Boston, MA   Expected Graduation May 2026
B.S. - Computer Science, Minor in Physics   Cumulative GPA: 3.3
Coursework: Intro to CS (python), Programming in C++, Web Design, Calculus 1.
Extracurricular Activities:
- **STEM Career Club:**
  Connects what students learn in their classrooms to real-life experiences through industry site visits and on-campus group panels with representatives from STEM-focused organizations.
- **Girls Who Code Club:**
  A nonprofit organization dedicated to closing the gender gap in technology and computer science.
- **YMCA Volunteer (Lawrence, Massachusetts):**
  Share technical knowledge with students to help them explore their passion for STEM.

SKILLS & TECHNICAL TOOLS

Skills: Python, JavaScript, HTML/CSS, C++
Technologies: Visual Studio Code, PyCharm, Jupyter Notebook, Matplotlib, CAD, ReactJS
Languages: English (Primary), Spanish (Fluent; Reading & Writing)

EXPERIENCE

Operations Intern | Arka HR   June 2023 - Current
- Working to demonstrate strong problem-solving skills by identifying bottlenecks in existing workflows and proposing innovative solutions that enhance data accuracy and accelerate project timelines.
- Collaborating to effectively track project progress, task management, and optimization of resource allocation using Monday.com, while also applying technical expertise to design and maintain automated processes resulting in a significant reduction in manual tasks and increased team productivity.

Certified Apple Computing Advisor | Best Buy   August 2023 - Current
- Utilizing in-depth technical knowledge to assist customers in selecting the best computing solutions for their needs, resulting in increased customer satisfaction and recurring business.
- Acting as a reliable resource for customers seeking advice on troubleshooting technical issues, offering comprehensive solutions, and enhancing their overall computing experience.

PROJECTS

Candy Crush Project | HTML, CSS, JavaScript |Link
- Created a version of Candy Crush using HTML, CSS, and JavaScript, demonstrating proficiency in front-end development

Chat Bot | HTML, CSS, JavaScript |Link
- Developed a chatbot using HTML, CSS, JavaScript, and an API, improving customer service efficiency and response time.

Portfolio | HTML, CSS, JavaScript |Link
- Developed a personal website portfolio using HTML, CSS, and JavaScript, demonstrating web development skills and providing a platform to showcase my projects and skills to potential employers.

Speech to Text | Python |Link
- Developed a speech-to-text recognizer using Python, enhancing accessibility for users with hearing impairments.