# **Shaliah Fricas**

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#### **EDUCATION**

## University of Massachusetts Boston | Boston, MA

Expected Graduation May 2026

B.S. - Computer Engineering | Minor in Computer Science

Cumulative GPA: 3.3

**Coursework**: Intro to Python, Data Structures & Algorithms, Programming in C++, Circuit Analysis, Calculus 1 & 2, Honors Applied AI, Engineering Design

#### **Extracurricular Activities:**

- Gaming & Engineering Club
- Growing Women in Science:

An inclusive group based at UMass Boston that encourages women-identified people, and non-binary individuals in STEM fields through support from peers, networking and mentoring opportunities, and community outreach.

• Girls Who Code Club:

A nonprofit organization dedicated to closing the gender gap in technology and computer science.

• YMCA Volunteer (Lawrence, Massachusetts):

Share technical knowledge with students to help them explore their passion for STEM.

## **SKILLS & TECHNICAL TOOLS**

Skills: Python, Java, JavaScript, HTML/CSS, C++, MATLAB

Technologies: Visual Studio Code, PyCharm, Jupyter Notebook, Matplotlib, CAD, TinkerCad, ReactJS, Oscilloscope

Languages: English (Primary) | Spanish (Fluent; Reading & Writing)

#### **EXPERIENCE**

## Operations and App Development Intern | Arka HR

June 2023 - Current

- Applying problem-solving skills to streamline workflows and contribute to improving public access to HR resources, enhancing data accuracy and project timelines.
- Collaborating to effectively track project progress, task management, and resource allocation optimization using Monday.com, while applying technical expertise to design and maintain automated processes, significantly reducing manual tasks and increasing team productivity.

## Certified Apple Computing Advisor | Best Buy

August 2023 - Current

- Diagnosing and resolving complex hardware and software issues, including system failures, component malfunctions, and software conflicts, ensuring seamless device functionality and optimal performance.
- Providing expert guidance on hardware upgrades, software installations, and system optimization, resulting in enhanced customer satisfaction and increased customer retention.

## **PROJECTS**

## Audio Recording Processing Program (SmoothTunes) | C++ | Link

Application that processes and analyzes audio recordings, providing users with precise file quality selection, streaming
cost breakdown, and enhanced user experience through robust input validation and detailed output formatting.

## Chat Bot | HTML, CSS, JavaScript | Link

 Developed a chatbot using HTML, CSS, JavaScript, and an API, improving customer service efficiency and response time.

## Portfolio | HTML, CSS, JavaScript | Link

Developed a personal website portfolio using HTML, CSS, and JavaScript, demonstrating web development skills and
providing a platform to showcase my projects and skills to potential employers.

## Speech to Text | Python | Link

Developed a speech-to-text recognizer using Python, enhancing accessibility for users with hearing impairments.