A step-by-step guide on "How to place an order on the Amazon website"



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Chapter 1. Getting started

Create a new Account

Creating an Amazon account for a new customer.

Before you begin, make sure you have a browser and an active internet service.

- 1. Go to www.amazon.in and navigate to Account & Lists .
- 2. Select **New Customer? Start here** to open the "Create Account" page.
- 3. Enter your name, mobile number, email (optional), and password in the respective text boxes, and then select **Continue**.



Tip:

Passwords must be at least 6 characters.

- 4. Select **Solve Puzzle**, and then solve the puzzle to protect your account. For example, if it mentions "Koala," then select one correct image that contains the Koala.
- To verify your mobile number, enter the One Time Password (OTP) sent to your mobile number, and then select Create your Amazon account. If you didn't receive the OTP, select Resend OTP.
- 6. Congratulations! You have now successfully created your new Amazon account.

Benifits of Prime Membership

Amazon Prime is a monthly or annual membership program that offers many exclusive benefits.

Amazon Prime benefits applicable on all Prime Eligible items include:

- Free same day delivery on eligible products.
- No minimum order limit on standard delivery.
- Ad-free and unlimited access to playlists on Amazon Music.
- Binge-watch unlimited movies, TV shows and Amazon Originals with Amazon Prime Video.
- Get Exclusive deals and Prime Early Access, on Amazon Big Billion Days and lightening deals.
- No Cost EMI and 6 months Free Screen Replacement on Smartphone puchases.

Related information

Amazon Create account webpage
Amazon Prime Membership webpage



Chapter 2. Place your first order

Add products to the Amazon Cart

This topic will guide you on how to place your first order on the Amazon website.

To find products using the search bar:

- a. Navigate to the search bar on the homepage.
- b. Enter the product name that you want to purchase and click on the **search icon**.
- c. Scroll through the "results" page and select the product you want to purchase. You can filter the search results using multiple options given on the left sidebar. Also, you can sort the search results by selecting the **Sort by** drop down list in the upper-right corner.
- d. In the product page, check for all the additional information and specification required.
- e. Select Add to Cart.
- f. Repeat the above steps to add multiple items.

To find products using the category:

- a. Select the **Hamburger buton** on the upper-left side of the homepage.
- b. Scroll to find "Shop By Category" section and select the category you want.



Tip:

Here you can choose the product brand, price, and size.

- c. Select the product you want to purchase and on the next page, check for all the additional information and specification required.
- d. Select Add to Cart.
- e. Repeat the above steps to add multiple items.

As a result, "Shopping Cart" page with the list of added item will appear on the screen.

Checkout Cart

This topic will guide you on how to checkout your cart on the Amazon website.

- a. Select Cart in the navigation bar and then select Proceed to Buy.
- b. In the checkout page, select Add a new address and then enter your address.
- c. Choose an address type and select **Use this address**.



- d. In "Choose special delivery options," choose the delivery speed of your product and then select **Choose special delivery options**.
- e. In "Select a payment method," choose a payment method of your choice and then select **Use this** payment method.
- f. Review your items and select Place Your Order and pay in the "Review items and delivery" section.
- g. Complete your payment in the given time. Now you have placed your order successfully.
- h. Go to **Your Account > Your Orders** to view your past orders and it's status.

Glossary

Binge-watch

Watch multiple episodes of (a television programme) in rapid succession, typically by means of DVDs or digital streaming.

Hamburger button

A hamburger button, named for its visual resemblance to the food item, is a type of button common on websites and applications, especially mobile environments. It is an icon that consists of three parallel horizontal lines, often rounded at the ends.

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