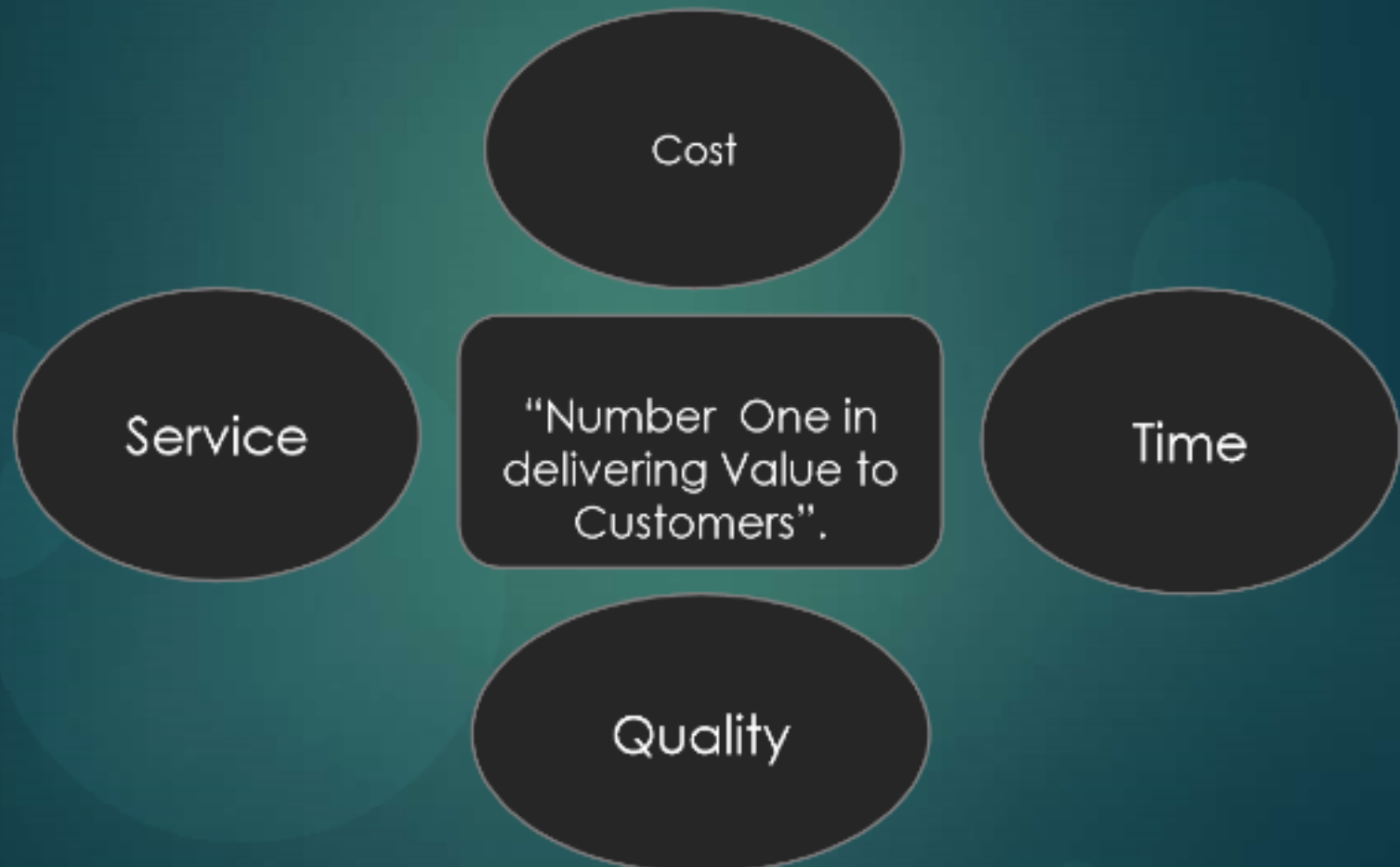


Customers Perspective



Financial perspective

