



## ZigZag Global

### **Junior QA Engineer**

Sofia / Varna, Bulgaria

Full time

Salary range: 1000-1500 BGN

### **Company Introduction:**

ZigZag is an award-winning SaaS platform to help retailers manage and resell returned stock without the need for return to the retailer. ZigZag Global can help international e-commerce retailers by providing warehouses all over the world.

We operate warehouses in the UK, US, Australia, Germany, and France. We also have access to a further 100 warehouses globally that can be switched on according to your needs.

Our returns portal offers a complete software solution that simply plugs into retailers' returns page on their website and helps route and warehouse their returns intelligently - where there is demand for that product!

ZigZag Global is changing the way retailers think about returns and creates a revenue stream for the retailer.

### **The Role**

We are looking for a junior QA Engineer to join our technical team to assess software quality through manual and automated testing. You will be responsible for finding and reporting bugs and glitches. In this role, you should have a keen eye for detail and excellent communication skills. If you are also competent in executing test cases and are passionate about quality, we'd like to meet you. Our platform manages thousands of returns every day - keeping this running smoothly is paramount for our retailers and their customers, and this role will play a key part in delivering that.

### **Responsibilities**

- Review and analyze system specifications
- Collaborate with QA Engineers to develop effective strategies and test plans
- Execute test cases (manual or automated) and analyze results
- Evaluate product code according to specifications
- Create logs to document testing phases and defects
- Report bugs and errors to development teams
- Help troubleshoot issues
- Conduct post-release / post-implementation testing
- Work with cross-functional teams to ensure quality throughout the software development lifecycle

### **Requirements**

- Proven experience as a Quality Assurance Tester or similar role
- Familiarity with Agile frameworks and regression testing
- Ability to document and troubleshoot errors

- Working knowledge of test management software (e.g. TestRail, Zephyr) and SQL
- Experience with one or more OOP languages
- Experience with Selenium Web Driver
- Excellent communication skills
- Attention to detail
- Critical thinker and good problem-solver
- Strong organizational skills
- Ability to develop check lists, and determinate and estimate testing level and scope
- Excellent spoken and written English
- Experience working with Postman is a plus

**Benefits**

- Competitive salary commensurate with experience and education
- Opportunity to develop and grow
- Collaborative working environment
- Additional healthcare insurance including dental coverage
- Sodexo vouchers (60 BGN / month)
- Option for a Multisport card at a discounted price
- 24/7 access to e-learning platforms
- Company-sponsored certifications and courses