

SIBIN BHASKARAN

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Visa status: L2- EAD

CAREER OBJECTIVE:

Results-oriented professional with 5.5+ years of experience and a proven knowledge of field performance, product development cycles, and quality assurance. Aiming to leverage my skills to successfully fill the engineer role at your company.

Skills

Windows, Microsoft office, JavaScript, C++, HTML/CSS, GIT, GITHUB, JQuery, Python SQL, Node.js

WORK EXPERIENCE:

MRF LTD, Delhi, India

Institutional sales and technical engineer (Quality), Nov 2016 – Jun 2018

- Headed quality department of North Zone.
- Verified the product supplied to the customer is in line with quality standards.
- Worked hand to hand with customers for improving or maintaining the quality of the product.
- Addressed on site OEM customer complaints related to quality and service.
- Maintenance and Development of client relations within O.E. Segment – Existing and new Clients
- Collection of new product designs from customers, co-ordination with R&D. Appraisal of the product vis-à-vis competitors
- Achievement of targets by monthly procurement of orders and ensuring timely supply of tyres to all the major O.E.M's in North India
- Inspection and analysis of tires & tubes reported under warranty claims at OEM's handled (Service)
- Collection and collation of model wise/manufacture wise production data for market study & analysis
- Collection all relevant market prices and general market information and submission to top management
- Being actively involved in new developments of different tyres with the O.E.M's
- The following key OEM'S were handled independently in North India region: Maruti Suzuki India Limited (MSIL), Honda Cars India Limited (HCIL), Honda Motorcycles & Scooters India Limited (HMSI), Suzuki Motorcycles India Limited (SMIPL), India Yamaha Motorcycle Limited (IYML), Harley Davidson, Mahindra & Mahindra, Eicher Polaris, JCB, Case New Holland, Escorts, Ace Construction

RELIANCE INFRASTRUCTURE, Mumbai, India

Project engineer (Commissioning & planning), Nov 2013 – Oct 2016

· Roles and Responsibilities in project- Automated energy meter reading:

- Configuration of the modems with respect to its desired Energy meter characteristics.
- Analyzing the nature of faults and rectifying the modems. Manual and automated testing of energy meters and modems.
- Planning and execution of installation work different towns.

- Vendor selection, giving seminars and providing them on site training of installation.
- Handling MIS of installation/survey reports and download reports.
- Facility management system activity.
- Providing technical help to on field technicians.

ORRIDGE, Birmingham,UK

Stock taker, Jun 2012 – Aug 2013

- Stock taking accurately for various retail stores (e.g. Zara, pound stores etc.)
- Organizing stock into shelves in both the stockroom and shop floors.
- Storing electronics records of stock count.
- Reporting defective items to supervisors.
- Providing support and assistance to other stockroom /warehouse workers.

SUTHERLAND, Chennai, India

Technical support engineer, Jan 2010 – Nov 2010

- Handling McAfee software customer over the phone.
- Installation of newly purchased software remotely.
- Rectifying customer issues with the software.
- Helping customer over the phone to purchase McAfee antivirus softwares.

EDUCATION

Software engineering-immersive course, General assembly May-Aug 2020

Bachelors in Engineering -Electronics and Communications Engineering 2013

University of Wolverhampton
West Midlands, United Kingdom

OTHER INTERESTS

- Played cricket in different zonal levels including University, Organization and region wise. Captained school cricket team and under 15 state cricket team.
- Outdoor sports activity
- Driving cars and motorcycle.