

Information to Insight

Better Decisions in 90 Seconds

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Dashboard Overview

The **Information to Insight Portal** delivers a straightforward single-entry point to CHI's performance dashboards and explorers. Providing leaders easy access to robust and meaningful analytics allows them to unlock new sources of value, define opportunities for growth, and transform the organization.



Data Source: Hyperion **Timing:** Monthly

Operational Performance Dash board (OPD)

The Operational Performance Dashboard (OPD) is designed to give senior leaders easy insight into operational performance to identify and prioritize areas for improvement. The dashboard measures financial performance, volumes, labor, and supplies.



Data Source: Premier **Timing:** Weekly

Labor Productivity Dashboard (LPD)

The Labor Productivity Dashboard (LPD) allows divisional and national leaders to assess productivity and identify high impact opportunities down to the department level. The LPD utilizes the same data as the Premier Operations Advisor (OA) reports. Together these tools are designed to help senior leaders and department leaders manage labor opportunity and efficiency.



Data Source: Hyperion **Timing:** Monthly

Medical Group Enterprise (MGE)

The Medical Group Enterprise Dashboard (MGE) is designed to provide a quick snapshot of financial and key performance indicator metrics to Medical Group Leaders that will help identify and prioritize areas for improvement. The MGE dashboard contains 19 measures across five categories: financial, operational efficiency, human resources and scale, strategic value, and revenue cycle.



Data Source: Press Ganey Associates (HealthStream) **Timing:** Annually

Employee Engagement Dashboard

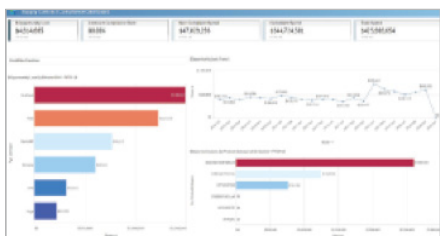
The Employee Engagement Dashboard allows leaders to identify areas for opportunity and areas in which they are performing well, based on Performance Culture Assessment (PCA) scores. Our Living Our Mission Measures (LOMM) employee engagement metric is the Organizational Engagement Index, which aggregates key drivers of employee motivation and commitment to the organization.



Data Source: Press Ganey Associates
(HealthStream) **Timing:** Annually

Physician Engagement Dashboard

The Physician Engagement Dashboard is based on an aggregate of four key drivers of overall independent and employed provider satisfaction with the hospital: Communication with Physicians, Involvement of Medical Staff in Decision-making, Quality Consistency, and Likelihood to Recommend the Hospital.



Data Source: CHI-Connect **Timing:** Monthly

Supply Initiative Dashboard

The Supply Initiative Dashboard measures dollar opportunity lost, and accounts for opportunity based on supply initiatives throughout CHI. Metrics displayed include savings opportunity, initiative compliance rate, non-compliant spend, compliant spend, and total spend.

Performance Explorers

Explorers, like the two shown below, provide users the opportunity to analyze and interpret a specific set of data for their own defined needs. Explorers do not contain key performance indicators (KPI's), metrics, or measures.



Data Source: Premier **Timing:** Weekly

Volume Pattern Explorer (VPE)

The Volume Pattern Explorer (VPE) is designed to give front line leaders easy insight into their department's historical volumes to create core staff schedules tailored to the workload. The VPE provides multiple views of the historical volumes to assist front line leaders in determining the following volume patterns: trend view, by weekday, volume occurrences, and activity volume.



Data Source: Decision Support (EPSi), SG2
Timing: Monthly

Service Profitability Explorer (SPE)

The Service Profitability Explorer (SPE) provides direct insight into visits, net revenue, variable cost, and contribution margin patterns across standardized patient service lines. Service lines are based on SG2 care grouper methodology. The information within the tool is sourced directly from EPSi, so only hospitals using the national EPSi instance for costing are currently included in the explorer.