



SIBUSISO KHANYE

SUMMARY

Talented and dedicated Junior Software Engineer ready to aid senior engineers by rapidly expanding personal knowledge through practical, valuable contributions. Eager to apply present knowledge in Software Engineering principles with a growing and innovative organisation. Intent to shape ongoing contributions through constructive criticism. Skilled at rapid adoption and application of new skills. Adept at working with customers, team members and project leaders to accomplish software engineering and updating tasks according to timeline.

PERSONAL DETAILS

Address

Shire Street
Palmridge Ext.6
Alberton
Johannesburg
1458

Mobile

060 305 1230

Email

sibusisokhanye2@gmail.com

LinkedIn

<https://www.linkedin.com/in/sibusiso-khanye-236243a2>

Gender

Male

Nationality

South African

Languages

English

SKILLS AND COMPETENCIES

Exceptional Interpersonal Skills

Ability to follow instructions

Competent technical knowledge

Analytical thinker

IT support and infrastructure

Attention to detail

Team player

Proactive approach to support

EDUCATION

DIPLOMA IN INFORMATION TECHNOLOGY • 2016 TO 2019 • VAAL UNIVERSITY OF TECHNOLOGY

- Software Development (Java, Visual Basic .NET, ADO .NET, Android Development)
- Business Analysis (ISTQB Foundation Level Software Testing, Cloud Application Development)
- System Software (CCNA, Introductions to Networks, IT essentials, MCSA Windows Server 2016)
- Information Systems (Systems Analysis and Design Methods), Web Management (PHP programming with MySQL)

NATIONAL SENIOR CERTIFICATE • 2013 • DINWIDDIE HIGH SCHOOL

- English Home Language



sibusisokhanye2@gmail.com



060 305 1230

- Mathematics

TECHNICAL SKILLS

Development

- JAVA SE
- Microsoft C# .NET
- HTML/5
- CSS
- JavaScript

Databases

- Oracle SQL & PL/SQL
- Transact-SQL

Frameworks and Libraries

- AngularJS 1.X
- Angular 2
- NodeJS
- ReactJS

Networks

- MCSA Windows Server 2016
- CISCO IT Essential: PC Hardware and Software
- CISCO CCNA: Routing and Switching Essentials
- CISCO CCNA: Introduction to Networks

Other relevant skills

- SDLC Methodology
- Microsoft Visio for software diagramming
- Postman

WORK EXPERIENCE

Employer: Sage Group Plc.

Duration: 01 December 2022 – Present

Position held: Technical Support Analyst

Location: Midrand, Waterval City

Key responsibilities:

- Taking ownership of customer issues
- Troubleshooting Technical issues on Payroll and HR System
- Providing timely and accurate customer feedback
- Frequently following up with client to ensure that problem is resolved
- Providing exceptional customer support

Employer: Sage Group Plc.

Duration: 22 March 2022 – 31 November 2022

Position held: Customer Service Consultant

Location: Midrand, Waterval City

Key responsibilities:

- Taking ownership of customer issues
- Troubleshoot problems and see them through to resolution
- Escalate unresolved issues to the appropriate internal teams
- Collect prompt and accurate feedback from customers
- Providing proactive customer outreach

Employer: Sage Group Plc.

Duration: 01 March 2021 – 28 February 2022

Position held: Software Engineer Intern

Location: Midrand, Waterval City

Key responsibilities:

- Continuously making improvements to the existing products and/or systems and services
- Resolve defects/bugs during QA testing, pre-production, production, and post-release patches
- To successfully develop, deliver and maintain high quality software

Employer: Department of Basic Education (Palmridge Sec. School)

Duration: 13 July 2020 – 29 January 2021

Position held: Student Coordinator

Location: Palmridge, Alberton

Key responsibilities:



sibusisokhanye2@gmail.com



060 305 1230

- Making of copies and managing the storage, coordination, and distribution thereof in instances the school has a photocopying machine
- Assist school with capturing of student data that is related to the Covid-19 implementation and policy
- Ensure students and staff comply with all the COVID-19 protocols and policies as aligned by the Department of Basic Education
- Ensure that all the necessary equipment such as sanitizer stations are installed in classrooms, administration office and staff room

REFERENCES

Available upon request.



sibusisokhanye2@gmail.com



060 305 1230