Sidharth Jain

Project Control Services Analyst

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PROFILE

Versatile and results-driven professional with 3+ years of experience at Accenture, spanning project management, business analytics, and automation engineering. Expert in resource allocation for 140+ professionals, Power BI analytics, RPA support (99% uptime), and operational excellence. PCS Certified with proficiency in Power BI, Excel, Automation Anywhere 360, and MS Project.

WORK EXPERIENCE

Project Control Services Analyst

07/2023 - Present Jaipur

Accenture

Accenture

Accenture

- Managed end-to-end staffing and resource allocation for 140+ team members across global projects, improving productivity
- · Coordinated program-level planning and capacity forecasting to align resources with project demands, reducing resource gaps by 40% and ensuring 95%+ resource utilization across engagements
- Optimized WBSE charge code management processes, reducing billing errors by 60% and ensuring accurate salary submissions across multiple cost centers and project codes
- Conducted MD-level stakeholder meetings and coordination across Indian locations, presenting datadriven insights on resource trends, capacity constraints, and strategic hiring recommendations
- Developed and maintained Excel-based capacity planning models and dashboards to track resource utilization, identify bench resources, and forecast future staffing requirements with 90% accuracy
- Created Power BI reports and visualizations to monitor project staffing metrics, budget allocation, and resource performance KPIs, enabling real-time decision-making for senior leadership
- · Maintained comprehensive documentation of resource allocation policies, and charge code structures ensuring consistency and enabling knowledge transfer across PMO team members

Packaged App Development Associate | Business Analyst

12/2022 - 09/2023

Jaipur

- Developed and maintained Power BI reports and dashboards to track project metrics, providing realtime insights to stakeholders and enabling data-driven decision making
- Provided ongoing support to existing Power BI reports, troubleshooting issues and implementing client-requested modifications and enhancements
- Created comprehensive project documentation and onboarding guides for new team members to facilitate knowledge transfer and ensure project continuity
- Collaborated with cross-functional teams to identify process bottlenecks and implement data-driven improvements

Packaged App Development Associate | Automation

06/2022 - 12/2022

Jaipur

- Provided daily operational support for RPA bots built on Automation Anywhere 360, ensuring 99% uptime and optimal performance
- Identified and resolved bot failures and bugs in real-time, collaborating with clients to understand root causes and implement corrective actions
- Maintained comprehensive documentation of all bot issues, resolutions, and deployment changes for audit trails and knowledge management
- Executed timely bot updates and deployments post-resolution, ensuring minimal disruption to business processes
- Analyzed and implemented new automation requirements and feature enhancements, translating business needs into RPA solutions

Low Code Development Associate | Internship

- Developed proficiency in low-code development platforms and tools
- Collaborated with development teams on application projects
- Gained hands-on experience in modern development practices

02/2022 - 05/2022

Jaipur

SKILLS

Resource Management Demand Management

Bench Management JIRA (Basic)

MS Project Microsoft Power BI

Microsoft Excel Microsoft PowerPoint

Project Reports & Operations Management

ACHIEVEMENTS

Client Value Creation 01/07/2023

Accenture

PERSONAL PROJECTS

ExploreWithMe 10/2021 – Present

Designed and built a solo travel blogging website from scratch using HTML, CSS, and JavaScript. Employed GitHub Pages for hosting and version control of the website.

CERTIFICATES

Generative AI Overview for Project Managers (Project management Institute) $\,\mathscr{D}\,-2025\text{-}06$

Accenture North America - Project Management Job Simulation $\ensuremath{\mathscr{D}} - 202\text{-}02$

Microsoft Certified: Power BI PL-300 $\, \varnothing \, -2022\text{-}11 \,$

 ${\bf Agile\ Scrum\ Master\ Certification} - 2025\text{-}05$

EDUCATION

BCATeerthankar Mahaveer University
Moradabad -Uttar

Pradesh

INTERESTS

Trekking | Sketching

LANGUAGES

ENGLISH HINDI

Full Professional Proficiency Full Professional Proficiency