PACER analysis:

- P-> Problem Definition
- A-> Alternative Generation
- C-> Criteria for evaluation of alternatives
- E-> Evaluate the alternatives
- R-> Recommendations

Problem Definition: Underperformance of McDonalds in quality and service

Alternatives Generation:

- 1. Initially increasing the quality of products and selling it at normal price. This will help for marketing of the product.
- 2. After some period of time, increase the prices of food items keeping the quality same and increasing the speed of delivery
- 3. Proper Interviews for the salespersons in the company to be taken to select the most passionate persons
- 4. Attracting the salespersons with decent packages and offers

Criteria for evaluation of alternatives:

- 1. Increase in market share growth of the company
- 2. Increase in profits of the company
- 3. Fame and good will to the company

Evaluating the alternatives:

- 1. Evaluation of alternatives involves implementation of those alternatives which are proposed
- 2. Motivated and passionate salespersons will result in positive feedback from the customers which results in increase in marketing
- 3. Decent packages will result in effective work from the employees
- 4. Selling the products at low cost and better quality may result in increase of public reach
- 5. Proper Interviews will result in more talented and enthusiastic employees

Recommendations:

- 1. By applying the following changes, McDonalds can bring change in their company's growth
- 2. These are the ideas which covers all their problems
- 3. Taking proper feedback from the customers will help them for any other updates in the ideation and service activities.