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February 1, 2018

1 INTERNATIONAL PREMIER BANK ANALYIS

2 INSTALLING AND LOADING LIBRARIES

```
In [60]: install.packages('randomForest', repos='http://cran.us.r-project.org')
         install.packages('readr', repos='http://cran.us.r-project.org')
         install.packages('e1071', repos='http://cran.us.r-project.org')
         install.packages('caret', repos='http://cran.us.r-project.org')
         install.packages('ggplot2', repos='http://cran.us.r-project.org')
         install.packages('rpart', repos='http://cran.us.r-project.org')
         install.packages('rpart.plot', repos='http://cran.us.r-project.org')
         install.packages('corrplot', repos='http://cran.us.r-project.org')
         install.packages('pROC',repos='http://cran.us.r-project.org')
         install.packages("survival", repos='http://cran.us.r-project.org')
         install.packages('gbm', repos='http://cran.us.r-project.org')
         install.packages("caret", repos='http://cran.us.r-project.org',dep=TRUE)
         #install.packages("devtools", repos='http://cran.us.r-project.org',dep=TRUE)
Installing package into 'C:/Users/prash/Documents/R/win-library/3.4'
(as 'lib' is unspecified)
Warning message:
"package 'randomForest' is in use and will not be installed"Installing package into 'C:/Users/
(as 'lib' is unspecified)
Warning message:
"package 'readr' is in use and will not be installed "Installing package into 'C:/Users/prash/De
(as 'lib' is unspecified)
package 'e1071' successfully unpacked and MD5 sums checked
The downloaded binary packages are in
        C:\Users\prash\AppData\Local\Temp\RtmpYxHUXB\downloaded_packages
```

Installing package into 'C:/Users/prash/Documents/R/win-library/3.4'

(as 'lib' is unspecified)

Warning message:

"package 'caret' is in use and will not be installed "Installing package into 'C:/Users/prash/De (as 'lib' is unspecified)

Warning message:

"package 'ggplot2' is in use and will not be installed "Installing package into 'C:/Users/prash (as 'lib' is unspecified)

Warning message:

"package 'rpart' is in use and will not be installed"Installing package into 'C:/Users/prash/Do(as 'lib' is unspecified)

Warning message:

"package 'rpart.plot' is in use and will not be installed"Installing package into 'C:/Users/production (as 'lib' is unspecified)

Warning message:

"package 'corrplot' is in use and will not be installed"Installing package into 'C:/Users/prasi(as 'lib' is unspecified)

Warning message:

"package 'pROC' is in use and will not be installed "Installing package into 'C:/Users/prash/Do(as 'lib' is unspecified)

Warning message:

"package 'survival' is in use and will not be installed "Installing package into 'C:/Users/prasi(as 'lib' is unspecified)

Warning message:

"package 'gbm' is in use and will not be installed"Installing package into 'C:/Users/prash/Doc' (as 'lib' is unspecified)

also installing the dependencies 'earth', 'party', 'testthat'

There are binary versions available but the source versions are later:

binary source needs_compilation

earth 4.5.1 4.6.0 TRUE party 1.2-3 1.2-4 TRUE testthat 1.0.2 2.0.0 TRUE

Warning message:

"package 'caret' is in use and will not be installed"installing the source packages 'earth', '

Warning message:

[&]quot;running command '"C:/Users/prash/Anaconda2/R/bin/x64/R" CMD INSTALL -1 "C:\Users\prash\Docume: "installation of package 'earth' had non-zero exit status" Warning message:

[&]quot;running command '"C:/Users/prash/Anaconda2/R/bin/x64/R" CMD INSTALL -1 "C:\Users\prash\Docume

[&]quot;installation of package 'party' had non-zero exit status"Warning message:

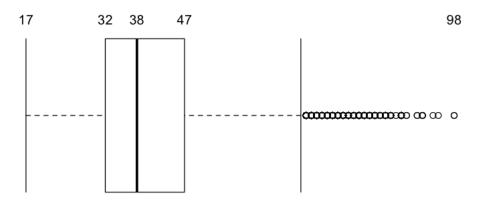
[&]quot;running command '"C:/Users/prash/Anaconda2/R/bin/x64/R" CMD INSTALL -1 "C:\Users\prash\Document of package 'testthat' had non-zero exit status"

3 LOADING DATA

```
In [1]: data <- read_delim("~/R working directory/Camino/Archive/bank-additional/bank-additional
                                            ";", escape_double = FALSE, trim_ws = TRUE)
        data1 = data
Parsed with column specification:
cols(
  .default = col_character(),
  age = col_integer(),
  duration = col_integer(),
  campaign = col_integer(),
  pdays = col_integer(),
  previous = col_integer(),
  emp.var.rate = col_double(),
  cons.price.idx = col_double(),
  cons.conf.idx = col_double(),
  euribor3m = col_double(),
  nr.employed = col_integer()
)
See spec(...) for full column specifications.
Warning message in rbind(names(probs), probs_f):
number of columns of result is not a multiple of vector length (arg 1)Warning message:
33425 parsing failures.
row # A tibble: 5 x 5 col
                                           col
                                                             expected actual expected
                                                                                         <int>
                              row
... ... ... ... ... ... ... ... ... ... ... ... ... ... ... ... ... ... ...
See problems(...) for more details.
```

4 Binnning Age Group

```
In [2]: summary(data1$age)
    boxplot(data1$age, horizontal = TRUE, axes = FALSE, staplewex = 1)
```

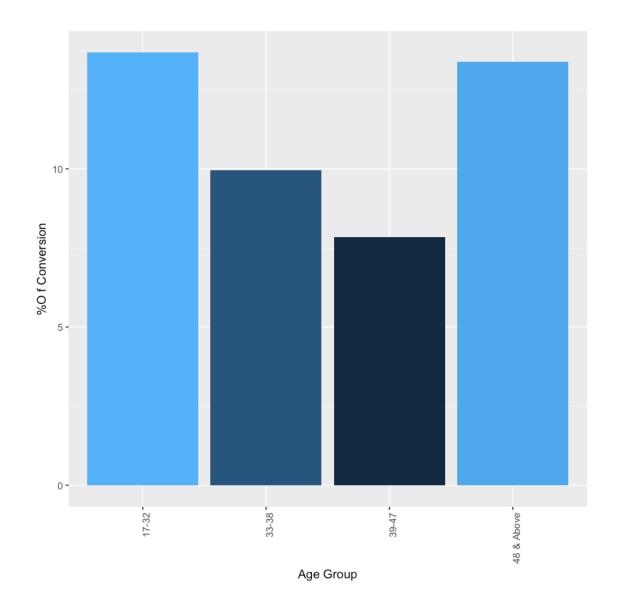


WE ARE CATEGORIZING THE AGE GROUP BASED ON THE QUARTILE INFORMATION OBTAINED FROM THE SUMMARY OF THE DATA. THIS WILL HELP US ANALYZE WHICH AGE GROUP IS THE HIGHEST BUYER OF CERTIFICATE OF DEPOSIT THIS WILL ALSO HELP IMPROVE THE ACCURACY OF OUR MODELS BY INTRODUCING AGE AS A FACTOR VARIABLE

5 DESCRIPTIVE STATISTICS

6 WHICH AGE GROUP BUYS MORE CERTIFICATE OF DEPOSIT?

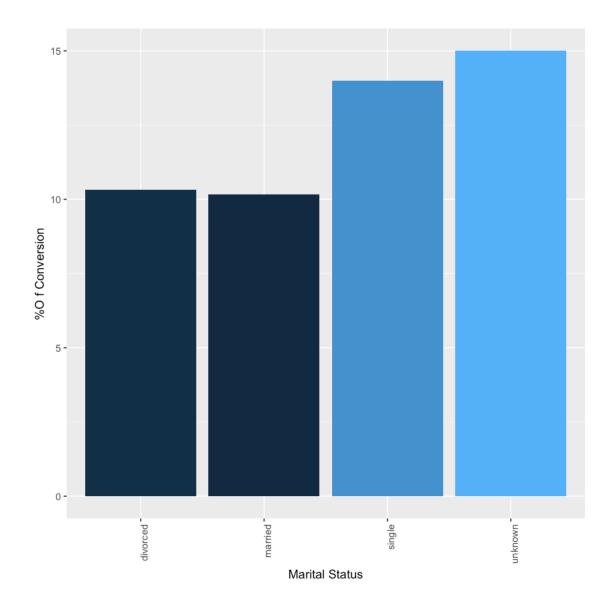
```
In [4]: ###### Age group ##############
        table(data1$Age_Binned,data1$y) #### age ggplot
        t = data.frame(table(data1$Age_Binned,data1$y))
        t1 = cast(t, Var1~Var2, mean)
        t1\$per = (t1\$yes/(t1\$yes+t1\$no))*100
        h <- ggplot(t1,aes(x= t1$Var1,y=t1$per)) + geom_col(aes(fill=t1$per))
        h <- h + guides(fill=FALSE)</pre>
        h <- h+theme (axis.text.x = element_text(angle = 90,hjust = 1))</pre>
        h <- h+labs(x="Age Group",y="%0 f Conversion")
        h
               no yes
  17-32
             9648 1528
  33-38
             9004 995
  39-47
             9344 796
  48 & Above 8552 1321
```



FROM THE ABOVE VISUALIZATION, WE CAN INFER THAT THE PEOPLE BELONGING TO AGE GROUPS OF 17-32 ARE THE HIGHEST CERTIFICATE OF DEPOSIT BUYERS, FOLLOWED BY PEOPLE BELONGING TO AGE GROUP 48 & ABOVE.

7 IMPACT OF MARITAL STATUS

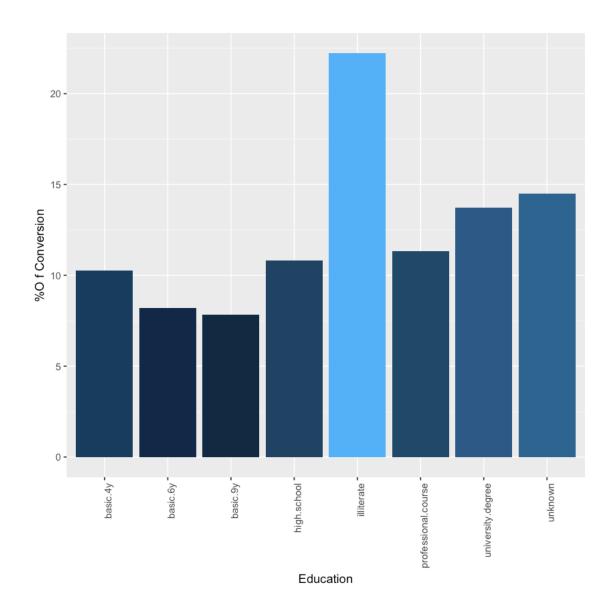
```
jj <- jj + guides(fill=FALSE)</pre>
       jj<- jj+theme (axis.text.x = element_text(angle = 90,hjust = 1))</pre>
       jj <- jj+labs(x="Marital Status",y="%0 f Conversion")</pre>
       jj
             no
                  yes
divorced 4136
                  476
married 22396
                 2532
single
           9948
                 1620
unknown
             68
                   12
```



FROM THE ABOVE CHART, WE CAN SEE THAT APART FROM UNKNOWN MARITAL STATUS, PEOPLE WHO ARE SINGLE BUY MORE NUMBER OF CERTIFICATE OF DEPOSITS.

8 LITERACY LEVEL OF BUYERS

```
table(data1$education,data1$y) #### age ggplot
       e = data.frame(table(data1$education,data1$y))
       e1 = cast(e,Var1~Var2,mean)
       e1$per = (e1$yes/(e1$yes+e1$no))*100
       jj <- ggplot(e1,aes(x= e1$Var1,y=e1$per)) +geom_col(aes(fill= e1$per))</pre>
       jj <- jj + guides(fill=FALSE)</pre>
       jj<- jj+theme (axis.text.x = element_text(angle = 90,hjust = 1))</pre>
       jj <- jj+labs(x="Education",y="%0 f Conversion")</pre>
       jј
                       no
                             yes
basic.4y
                     3748
                             428
basic.6y
                     2104
                             188
basic.9y
                     5572 473
                     8484 1031
high.school
illiterate
                       14
                               4
professional.course 4648
                             595
university.degree
                    10498 1670
unknown
                      1480
                             251
```



FROM THE ABOVE ANALYSIS, IT IS CLEAR THAT PEOPLE WHO ARE ILLITERATE ARE BUYING MORE CERTIFICATE OF DEPOSITS. THIS ANALYSIS HIGHLIGHTS THE EASE OF PURCHASING A CERTIFICATE DEPOSIT AND ALSO THE EFFICIENCY OF THE BANK'S MARKETING.

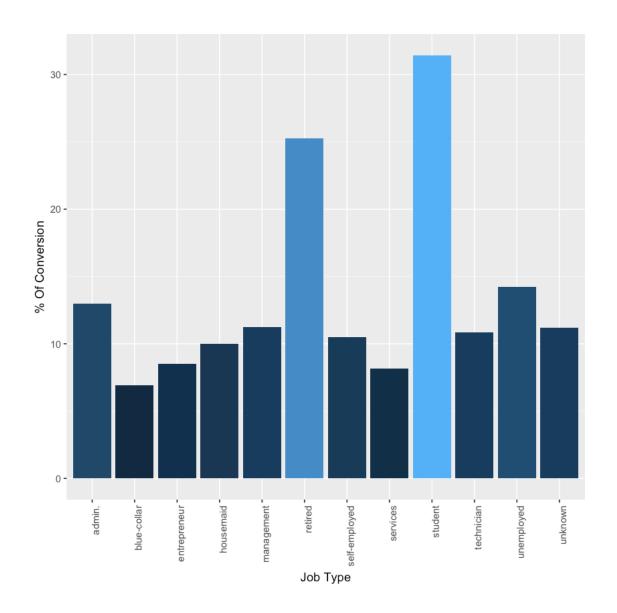
9 Impact of Job Type

In [13]: ######### which Job is having higher conversion rate ?##################

```
tt = data.frame(table(data1$job,data1$y))
tt1 = cast(tt,Var1~Var2,mean)
tt1$per =(tt1$yes/(tt1$yes+tt1$no))*100
```

```
g <- ggplot(tt1,aes(x= tt1$Var1,y=tt1$per)) +geom_col(aes(fill=tt1$per))
g <- g + guides(fill=FALSE)
g <- g+theme (axis.text.x = element_text(angle = 90,hjust = 1))
g <- g+labs(x="Job Type",y="% Of Conversion")
g</pre>
```

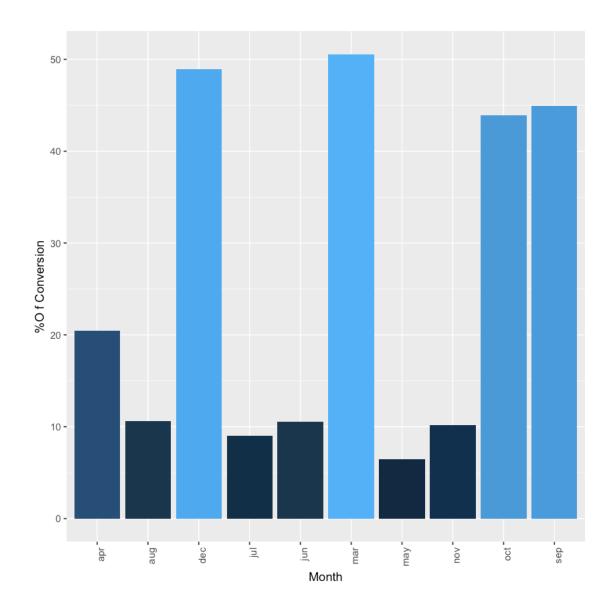
Using Freq as value column. Use the value argument to cast to override this choice



FROM THE ANALYSIS, WE CAN INFER THAT STUDENTS ARE THE HIGHEST BUYERS OF CERTIFICATE OF DEPOSIT, FOLLOWED BY PEOPLE WHO HAVE RETIRED. THIS ANALYSIS BOLSTERS THE AGE GROUP ANALYSIS.

10 Monthly Performance

```
table(data1$month ,data1$y) #### age ggplot
        mn = data.frame(table(data1$month,data1$y))
        mn = cast(mn, Var1~Var2, mean)
        mn\$per = (mn\$yes/(mn\$yes+mn\$no))*100
        jt <- ggplot(mn,aes(x= mn$Var1,y=mn$per)) +geom_col(aes(fill=mn$per))</pre>
        jt <- jt + guides(fill=FALSE)</pre>
        jt<- jt+theme (axis.text.x = element_text(angle = 90,hjust = 1))</pre>
        jt <- jt+labs(x="Month",y="%0 f Conversion")</pre>
        jt
        no
             yes
  apr 2093
             539
  aug 5523
             655
  dec
        93
             89
      6525
             649
  jul
      4759
  jun
             559
       270
             276
 {\tt mar}
 may 12883
             886
      3685
 nov
             416
  oct
       403
             315
       314
  sep
             256
```

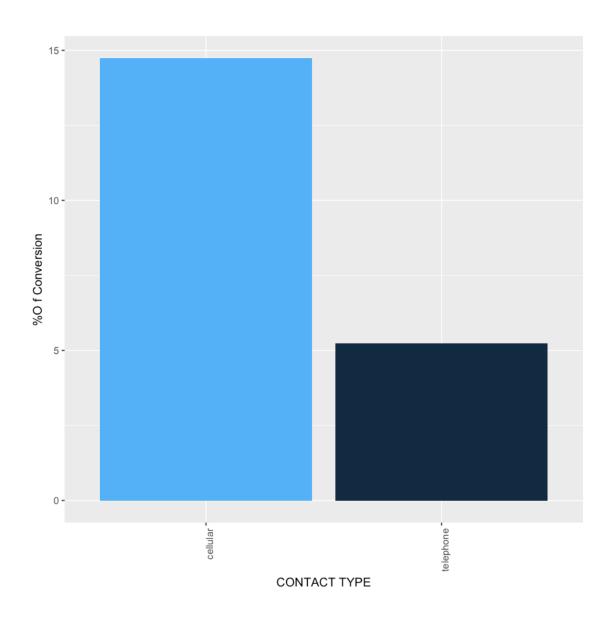


BASED ON THE ABOVE MONTHLY ANALYSIS, WE CAN DETERMINE THAT MARCH HAS THE HIGHEST NUMBER OF BUYERS AND CLOSELY FOLLOWED BY DECEMBER, OCTOBER AND SEPTEMBER.

11 INFLUENCE OF CONTACT TYPE

telephone 14257

787



FROM THE ABOVE VISUALS, WE CAN CLEARLY INFER THAT CONTACTING CUSTOMERS THROUGH THEIR CELLLULAR PHONES IS AN IDEAL WAY TO CONVERT THEM INTO BUYERS, RATHER THAN CONTACTING THEM THROUGH TELEPHONE

12 BUILDING DECISION TREES

```
fit <- rpart(y~.,data = data1,method = "class")</pre>
        summary(fit)
Call:
rpart(formula = y ~ ., data = data1, method = "class")
 n = 41188
         CP nsplit rel error xerror
                                        xstd
1 0.05226293
                0 1.0000000 1.0 0.01382889
2 0.01000000
                2 0.8954741
                              0.9 0.01320226
Variable importance
    euribor3m cons.conf.idx cons.price.idx
                                                  pdays
                                                          emp.var.rate
           30
                         18
                                                     11
                                                                   11
                                 previous
        month
                   poutcome
                          5
            9
                                        1
                                   complexity param=0.05226293
Node number 1: 41188 observations,
                     expected loss=0.1126542 P(node) =1
 predicted class=no
   class counts: 36548 4640
  probabilities: 0.887 0.113
 left son=2 (36883 obs) right son=3 (4305 obs)
 Primary splits:
     euribor3m
                  < 1.2395 to the right, improve=1130.2850, (0 missing)
     pdays
                  < 513
                            to the right, improve= 869.1165, (0 missing)
                  splits as LLR,
                                         improve= 823.6737, (0 missing)
     poutcome
     emp.var.rate < -0.65
                           to the right, improve= 698.6193, (0 missing)
     cons.conf.idx < -35.45 to the left, improve= 550.1827, (0 missing)
 Surrogate splits:
     cons.conf.idx < -35.45 to the left, agree=0.959, adj=0.611, (0 split)
     cons.price.idx < 92.7345 to the right, agree=0.949, adj=0.509, (0 split)
                           to the right, agree=0.934, adj=0.369, (0 split)
     emp.var.rate
                  < -2.35
     month
                   splits as LLRLLLLRR, agree=0.927, adj=0.306, (0 split)
                             to the right, agree=0.916, adj=0.195, (0 split)
                   < 513
     pdays
Node number 2: 36883 observations
 predicted class=no
                     expected loss=0.07263509 P(node) =0.8954793
   class counts: 34204 2679
```

```
probabilities: 0.927 0.073
Node number 3: 4305 observations,
                                    complexity param=0.05226293
                      expected loss=0.4555168 P(node) =0.1045207
 predicted class=no
   class counts: 2344 1961
  probabilities: 0.544 0.456
 left son=6 (3154 obs) right son=7 (1151 obs)
 Primary splits:
     pdays
                    < 16.5
                              to the right, improve=204.58530, (0 missing)
     poutcome
                    splits as LLR,
                                           improve=203.28370, (0 missing)
                              to the left, improve= 45.75045, (0 missing)
                    < 0.5
     previous
                                            improve= 40.95878, (0 missing)
     contact
                    splits as RL,
     cons.price.idx < 92.559 to the left, improve= 39.00660, (0 missing)
  Surrogate splits:
     poutcome splits as LLR,
                                      agree=0.972, adj=0.894, (0 split)
                        to the left, agree=0.803, adj=0.263, (0 split)
     previous < 1.5
Node number 6: 3154 observations
 predicted class=no
                      expected loss=0.362397 P(node) =0.0765757
    class counts: 2011 1143
  probabilities: 0.638 0.362
Node number 7: 1151 observations
 predicted class=yes expected loss=0.2893136 P(node) =0.02794503
   class counts:
                   333
                        818
  probabilities: 0.289 0.711
```

FROM THE DECISION TREE,, WE CAN ANALYZE THE VARIABLE IMPORATANCE FIELD TO DETERMINE THE IMPORTANT VARIABLES THAT INFLUENCES THE CERTIFICATE OF DEPOSIT BUYER

13 CHI-SQUARED TEST

"Chi-squared approximation may be incorrect"Warning message in stats::chisq.test(table(Cate_Ch

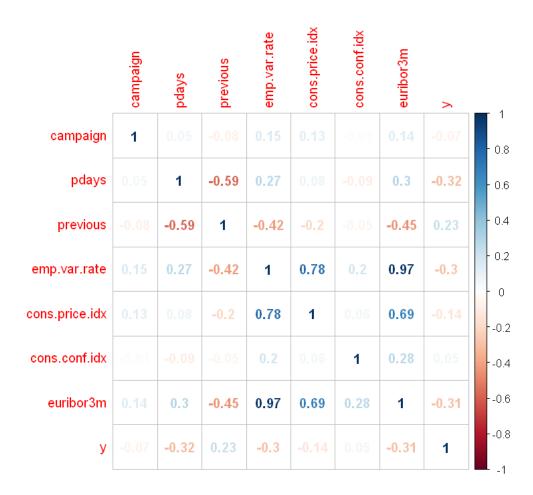
"Chi-squared approximation may be incorrect"Warning message in stats::chisq.test(table(Cate_Ch "Chi-squared approximation may be incorrect"

VARS	pval	chistat
marital	2.068015e-26	122.655152
education	3.305189e-38	193.105905
default	5.161958e-89	406.577515
housing	5.829448e-02	5.684496
loan	5.786753e-01	1.094028
contact	1.525986e-189	862.318364
month	0.000000e+00	3101.149351
day_of_week	2.958482e-05	26.144939
poutcome	0.000000e+00	4230.523798
y	0.000000e+00	41177.996927
Age_Binned	1.001547e-52	244.521609

WE PERFORM THE CHI SQUARED TEST TO CALCULATE THE CORRELATION BETWEEN THE CATEGORICAL VARIABLES FROM THE CHI - SQUARED TEST, WE CAN SEE THAT VALUES LESS 0.5 IN THE PVAL COLOUMN INDICATES THE MOST SIGNIFICAT CORRELATION

14 CORRELATION ANALYSIS

```
m = data1[,c(10:12,14:18)]
m$y = as.character(m$y)
m$y = ifelse(m$y=='no',0,1)
cordata <- cor(m)
corrplot(cordata,method = "number")</pre>
```



FROM THE CORRELATION PLOT, WE CAN INFER THE CORRELATION BETWEEN THE MOST INFLUENCING VARIABLES WITH THE OUTPUT

15 BUILDING MACHINE LEARNING MODELS

auc_rf = rep(NA,k)

```
auc_gbm = rep(NA,k)
i = 1
```

16 LOGISTIC REGRESSION

```
In [76]: ##### Logistic Regression #########
         for(i in 1:k)
           intrain<-createDataPartition(y=data1$y,p=0.7,list=FALSE)</pre>
           cv.train<-data1[intrain,]</pre>
           cv.test<-data1[-intrain,]</pre>
           cols = c("job", "marital", "education", "default", "housing", "loan", "contact", "month", "education"
           for(j in cols)
             id <- which(!(cv.test[,j] %in% levels(cv.train[,j])))</pre>
             cv.test[,j][id] <- NA</pre>
           }
           fit_glm = glm(y~., data = cv.train,family=binomial(link='logit'))
           pred = predict(fit_glm,cv.test)
           pred
           #acc_glm <- accuracy(cv.test[,18], pred>0.6)
           roc_obj <- roc(cv.test$y,pred)</pre>
           auc_glm[i] = roc_obj$auc
           print(paste("AUC Score of Fold ",i,"in Logistic Regression:", auc_glm[i]))
         }
Warning message in predict.lm(object, newdata, se.fit, scale = 1, type = ifelse(type == :
"prediction from a rank-deficient fit may be misleading"
[1] "AUC Score of Fold 1 in Logistic Regression: 0.775465701261808"
Warning message in predict.lm(object, newdata, se.fit, scale = 1, type = ifelse(type == :
"prediction from a rank-deficient fit may be misleading"
[1] "AUC Score of Fold 2 in Logistic Regression: 0.792024208109305"
Warning message in predict.lm(object, newdata, se.fit, scale = 1, type = ifelse(type == :
"prediction from a rank-deficient fit may be misleading"
```

```
[1] "AUC Score of Fold 3 in Logistic Regression: 0.789076376495837"

Warning message in predict.lm(object, newdata, se.fit, scale = 1, type = ifelse(type == : "prediction from a rank-deficient fit may be misleading"

[1] "AUC Score of Fold 4 in Logistic Regression: 0.803104130246336"

Warning message in predict.lm(object, newdata, se.fit, scale = 1, type = ifelse(type == : "prediction from a rank-deficient fit may be misleading"

[1] "AUC Score of Fold 5 in Logistic Regression: 0.796947618078664"
```

LOGISTIC REGRESSION IS A REGRESSION MODEL WHERE THE DEPENDANT VARIABLE IS CATEGORICAL. AUC- AREA UNDER CURVE WE USE AUC SCORE TO CALCULATE THE ACCURACY OF THE MODEL. WE HAVE PERFORMNED A 5 FOLD CROSS VALIDATION FOR THE LOGISITIC REGRESSION AND WE DERIVED AN AVERAGE AUC SCORE OF 0.791.

17 RANDOM FOREST

```
In [77]: ##### Random Forest #######
         for(i in 1:k)
         {
           intrain<-createDataPartition(y=data1$y,p=0.7,list=FALSE)
           cv.train<-data1[intrain,]</pre>
           cv.test<-data1[-intrain,]</pre>
           fit rf = randomForest(x = cv.train[,-18], y=as.factor(cv.train[,18]), ntree = 500)
           pred = predict(fit_rf,newdata = cv.test[,-18],type='prob')[,2]
           #acc_rf <- accuracy(cv.test[,18], pred>0.6)
           roc_obj <- roc(cv.test$y,pred)</pre>
           auc_rf[i] = roc_obj$auc
           print(paste("AUC Score of Fold ",i,"in Random Forest:", auc_rf[i]))
         }
[1] "AUC Score of Fold 1 in Random Forest: 0.787599466475685"
[1] "AUC Score of Fold 2 in Random Forest: 0.78952031095929"
[1] "AUC Score of Fold 3 in Random Forest: 0.778839534727809"
[1] "AUC Score of Fold 4 in Random Forest: 0.762347345998677"
[1] "AUC Score of Fold 5 in Random Forest: 0.78612877398247"
```

RANDOM FOREST OR RANDOM DECISION FOREST ARE AN ENSEMBLE LEARNING METHOD FOR CLASSIFICATION, REGRESSION AND OTHER TASKS, THAT OPERATE BY CONSTRUCTING A MULTITUDE OF DECISION TREES AT TRAINING TIME AND OUT-PUTTING THE CLASS THAT IS THE MODE OF THE CLASSES (CLASSIFICATION) OR MEAN PREDICTION (REGRESSION) OF THE INDIVIDUAL TREES.

WE HAVE PERFORMNED A 5 FOLD CROSS VALIDATION FOR RANDOM FOREST AND WE DERIVED AN AVERAGE AUC SCORE OF 0.781.

18 Gradient Boosting

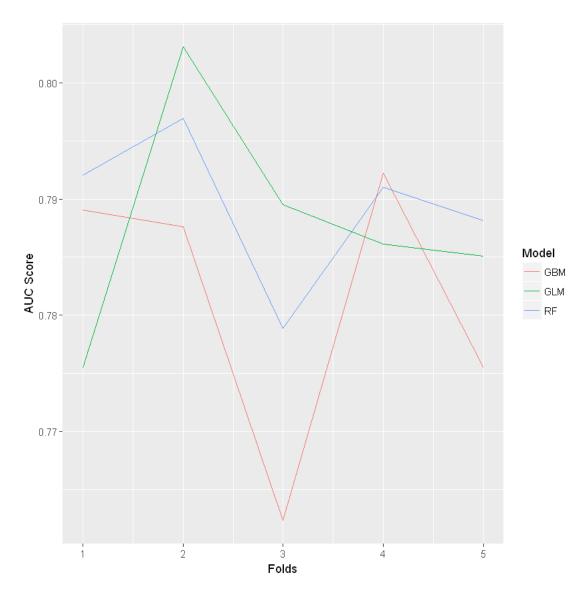
```
In [78]: for(i in 1:k)
         {
           intrain<-createDataPartition(y=data1$y,p=0.7,list=FALSE)</pre>
           cv.train<-data1[intrain,]</pre>
           cv.test<-data1[-intrain,]</pre>
           fit_gbm = gbm(formula = y ~.,
                          distribution = "bernoulli",
                          data = cv.train,
                          n.trees = 500,
                          shrinkage = .01
           )
           pred = predict(fit_gbm,cv.test,n.trees = 500,type='response')
           \#acc\_qbm[i] = accuracy(cv.test[,18], pred>0.6)
           roc_obj <- roc(cv.test$y,pred)</pre>
           auc gbm[i] = roc obj$auc
           print(paste("AUC Score of Fold ",i,"in Gradient Boosting:", auc_gbm[i]))
         }
[1] "AUC Score of Fold 1 in Gradient Boosting: 0.791035479624377"
[1] "AUC Score of Fold 2 in Gradient Boosting: 0.792196348167178"
[1] "AUC Score of Fold 3 in Gradient Boosting: 0.785082400733061"
[1] "AUC Score of Fold 4 in Gradient Boosting: 0.788149090435776"
[1] "AUC Score of Fold 5 in Gradient Boosting: 0.775436145793621"
```

GRADIENT BOOSTING IS A BOOSTING TECHNIQUE. GRADIENT BOOSTING IS A MACHINE LEARNING TECHNIQUE FOR REGRESSION AND CLASSIFICATION PROBLEMS, WHICH PRODUCES A PREDICTION MODEL IN THE FORM OF AN ENSEMBLE OF WEAK PREDICTION MODELS, TYPICALLY DECISION TREES.

WE HAVE PERFORMNED A 5 FOLD CROSS VALIDATION FOR GRADIENT BOOSTING AND WE DERIVED AN AVERAGE AUC SCORE OF 0.786.

19 COMPARING THE PERFORMANCE OF MODELS

```
In [79]: ### Comparing Model Performace ###
    tt = data.frame(Sequence = c(1,2,3),Model = c('GLM','RF','GBM'),AUC_Values = c(auc_glitt = tt[order(tt$Sequence),]
    tt$Seq2 = rep(seq(1,5),3)
ggplot(data = tt, aes(x=Seq2, y=AUC_Values)) + geom_line(aes(colour=Model)) + labs(x = colour=Model)) + labs(x = colour=Model)) + labs(x = colour=Model))
```



THE ABOVE VISUALIZATION INDICATES THE AUC SCORE AT EACH CROSS FOLD VALIDATION, IT HELPS US UNDERSTAND WHICH MODEL IS PERFORMING BETTER AND PROVIDING BETTER PREDICTION ACCURACY

20 COMPARING THE PERFORMANCE OF DIFFERENT MODELS

THE ABOVE RESULTS GIVES THE AVERAGE SCORE OF 5 FOLD CROSS VALIDATION FOR EACH MODEL. IT HELPS US ANALYZING WHICH MODEL HAS BETTER OVERALL PERFORMANCE.

21 WHY CONSIDER AUC- AREA UNDER CURVE INSTEAD OF CALCULATING ACCURACY OF THE MODELS?

Overall Accuracy means the proportion of correct results that a classifier has achieved. If, from a data set, a classifier could correctly guess the label of half of the examples, then we say it's accuracy was 50%.

Overall Accuracy has something called as the accuracy paradox. When TruePositives < False Positives, then accuracy will always increase when we change a classification rule to always output "negative" category. Conversely, when True Negatives < False Negatives, the same will happen when we change our rule to always output "positive".

To avoid this accuracy paradox in evaluating a model's performance, we use AUC score to calculate the accuracy.