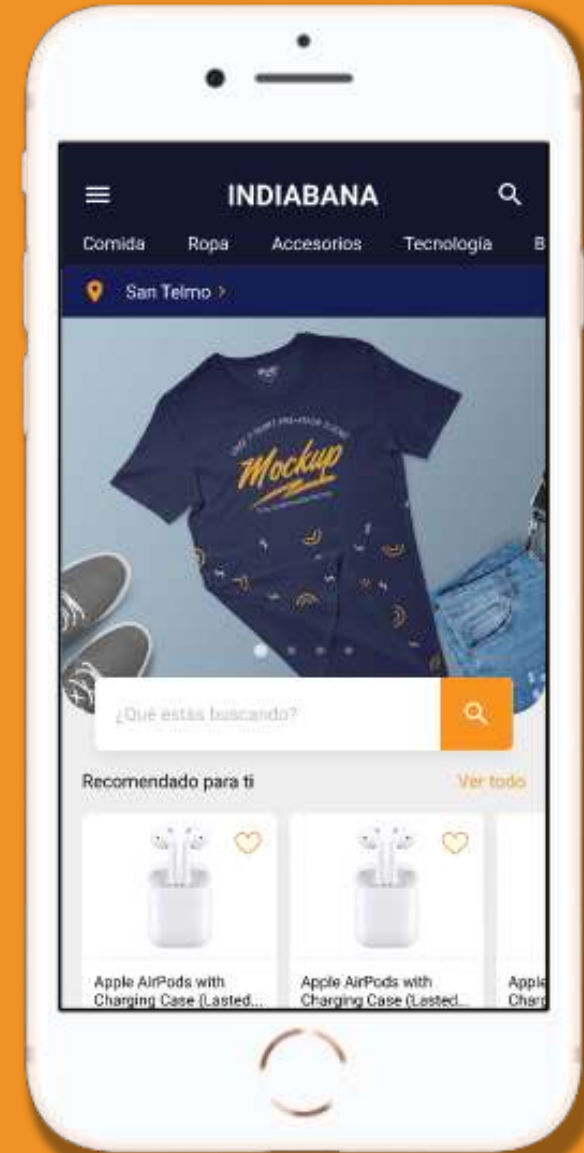




Indiabana

Technical documentation
App Sellers/Buyers

Club Soluciones



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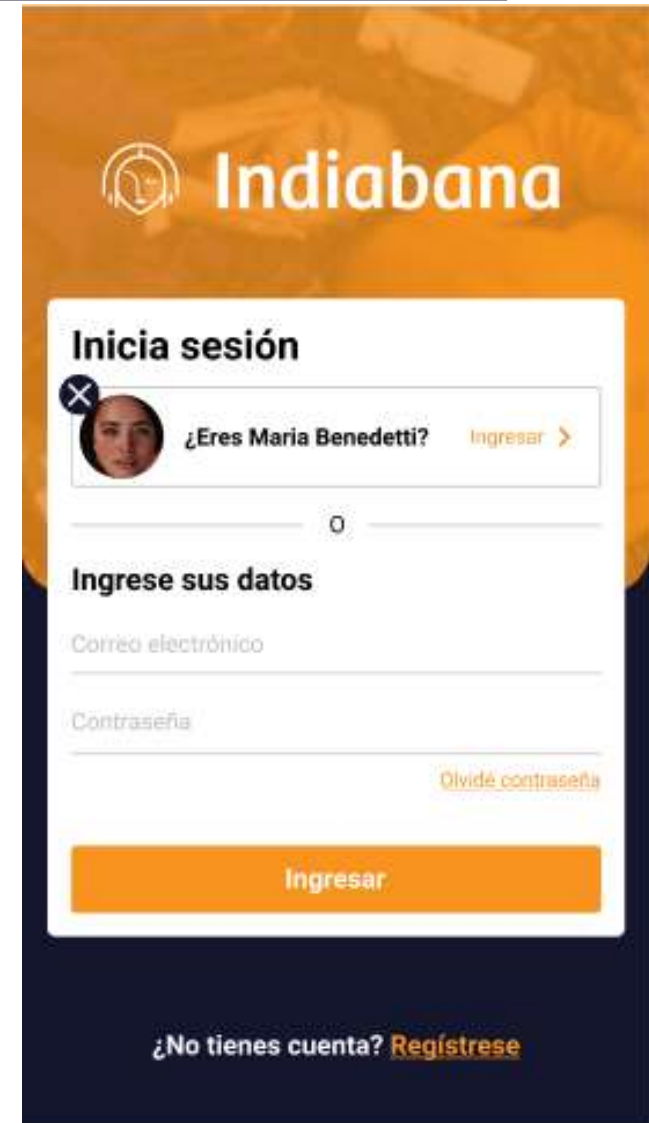
The Marketplace app version is a way to reach users more easily, resulting in better diversity between sellers and buyers, managing activities anywhere in the world in one place, your cell phone.

This document clearly details and specifies all the sections that can be handled at the mobile level of Indiabana.

When starting the application, it presents a form where you must enter the email and your password; It is mandatory that the user already exists in the system to be able to log in with their credentials.

If you have constant sessions in the app, a preview of the user will be shown at the top of the form asking a question and the possibility of pressing and only entering the application start.


At the bottom, there are links such as: I forgot my password, or to register if you are a new user.

The image shows a mobile application login screen for 'Indiabana'. At the top, there is a logo of a person's head inside a circle, followed by the text 'Indiabana'. Below this, the title 'Inicia sesión' is displayed. A user profile preview is shown with a small 'x' icon, a profile picture, and the text '¿Eres Maria Benedetti?' followed by an 'Ingresar >' button. Below the preview, there is a section titled 'Ingrese sus datos' containing two input fields: 'Correo electrónico' and 'Contraseña'. A link 'Olvidé contraseña' is positioned to the right of the password field. At the bottom of the form is a large orange button labeled 'Ingresar'. At the very bottom of the screen, there is a link '¿No tienes cuenta? Regístrate'.

Sign up

If the client is a new user, click on the option to register, they will be redirected to the form to add the name, email and password information with 8 characters format, between lowercase, uppercase, numbers and special characters; In the password field you will have an icon of an eye, which when pressed will allow you to see the password you are entering.

Press the register button, and it will show you a successful registration message, and you will be redirected to the start of the application to finish configuring your user profile.

A screenshot of the Indiabana registration form. The form is titled "Registrarme" and is set against a dark blue background with an orange header. The header features the Indiabana logo, which is a stylized 'i' inside a circle. The form itself is a white card with three input fields: "Nombre", "Correo electrónico", and "Contraseña". The "Contraseña" field has an eye icon to its right. Below the fields is a line of text: "Al registrarme acepto la política de privacidad, y los términos y condiciones de Indiabana." At the bottom of the card is an orange button labeled "Registrarme". Below the card, on the dark blue background, is the text "¿Ya tienes cuenta? [Iniciar sesión](#)".

Registrarme

Nombre

Correo electrónico

Contraseña

Al registrarme acepto la política de privacidad, y los términos y condiciones de Indiabana.

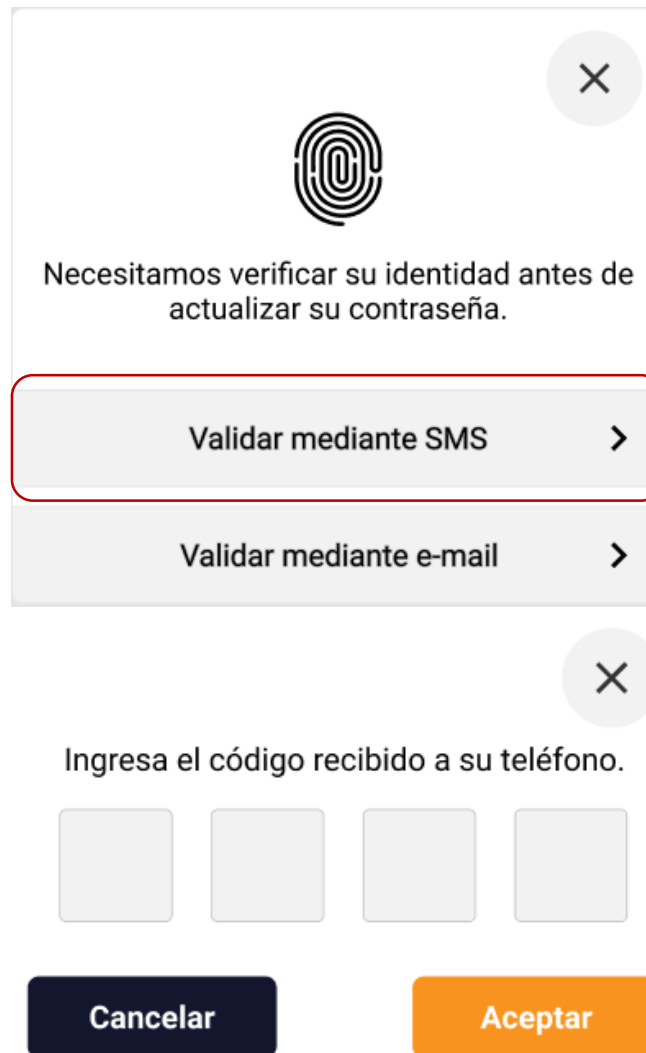
Registrarme

¿Ya tienes cuenta? [Iniciar sesión](#)

I forgot my password

After clicking on "I forgot my password", the user is generated two options such as "validate by SMS" and "validate by e-mail".

- Select validate by sms, and it shows you a new modal with fields to enter the 4 digits you received in a text message, after inserting them, click on accept, being redirected to the form to update your password. Set your new password, following the 8-character parameters, between lowercase, uppercase, numbers and special characters. Then you press update and it shows you a message that your password was successfully updated.



A modal window for identity verification. At the top, there is a fingerprint icon and a close button (X). Below the icon, the text reads: "Necesitamos verificar su identidad antes de actualizar su contraseña." There are two buttons: "Validar mediante SMS" and "Validar mediante e-mail", both with right-pointing chevrons. The "Validar mediante SMS" button is highlighted with a red border. Below these buttons, there is a close button (X) and the text: "Ingresa el código recibido a su teléfono." Below this text are four empty input boxes for digits. At the bottom, there are two buttons: "Cancelar" (dark blue) and "Aceptar" (orange).



A password update form for Indiabana. The header features the Indiabana logo and name. Below the header, there is a close button (X) and the text: "Ingresa el código recibido a su teléfono." Below this text are four empty input boxes for digits. At the bottom, there are two buttons: "Cancelar" (dark blue) and "Aceptar" (orange).

Actualización de contraseña

Nueva contraseña


Confirme su nueva contraseña

Actualizar

I forgot my password

- Select validate by e-mail, and it indicates that it sent you an email, which you should check in your inbox or in the spam section, and you must follow the specified instructions. You will then be redirected to the password update form, complying with the 8 character format, between uppercase, lowercase, numbers and special characters.


Finally, click on the "update" option, and you will be directed to the beginning of the application.



Necesitamos verificar su identidad antes de actualizar su contraseña.

Validar mediante SMS >

Validar mediante e-mail >




Se ha enviado un correo electrónico, revise su bandeja de entrada o correo no deseados y siga las instrucciones.

Aceptar

**Indiabana**

Actualización de contraseña

Nueva contraseña 

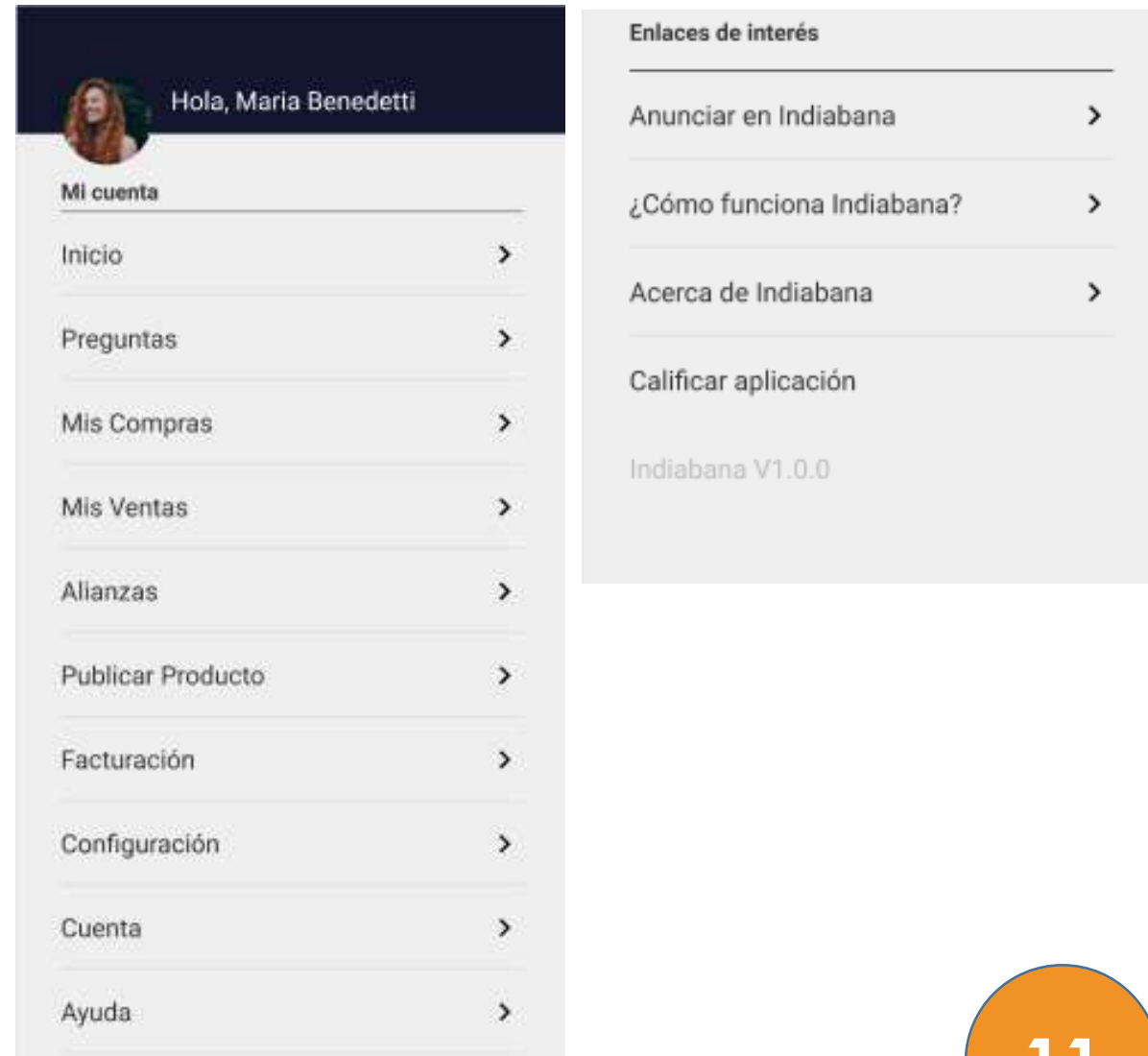
Confirme su nueva contraseña 

Actualizar

Buyer / Seller Menu

It is one of the main sections of the app, since you can access the means to configure the profile, purchases made, questions, sales management, entry of a new product, billings, among other modules that correspond to the Indiabana Marketplace .

On the other hand, you have access to informational areas of the application such as: how Indiabana works, about the company, ratings to the app, among others.



Buyer / Seller Menu - Home

At the beginning of the Marketplace, you can see the Navbar of the application, which contains:

- **Menu icon:** When pressing on it, the user options menu is displayed.
- App name
- **Search icon:** when clicking on it, it displays a field to enter the text you want, for a product; In addition, it shows a list of options according to the searches related to what the user is entering.

Then the different existing categories of the Marketplace are shown, the same, by pressing and sliding to the left, the other categories are observed. In the next strip, the address of the user who logged into the application is denoted, thanks to the fact that it allows the geo-location of the phone, or the data of his main address from his profile, previously registered.

By scrolling down, you can look at the featured product image carousel; a search engine, in which you can search for any product of your choice.



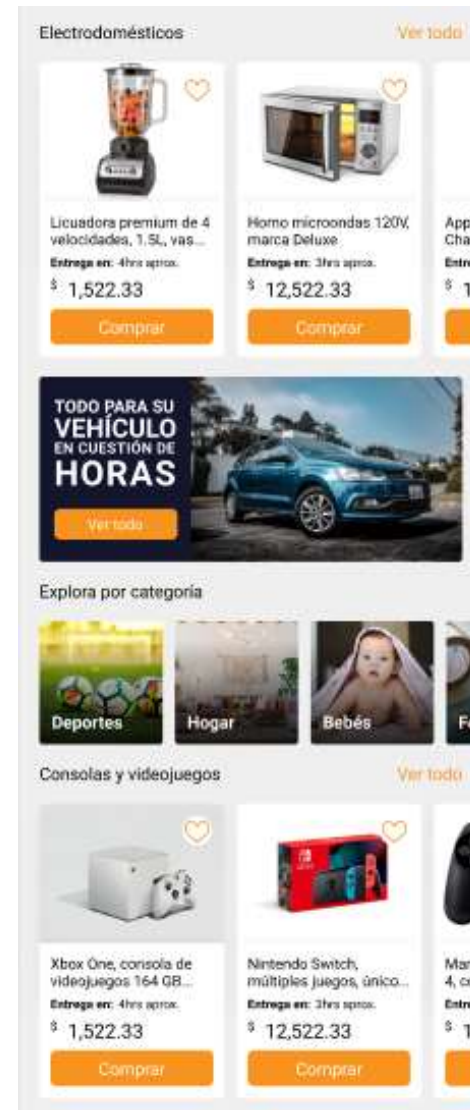
Buyer / Seller Menu - Home

In the lower sections of the app, you will find sliders of products recommended for the user, categories of home appliances, consoles and video games; category slider, advertising banners and profiles of some Marketplace sellers.

It is important to clarify that each of the sliders has a link to "see everything", where pressure redirects to the products of those categories, or to the sellers who are already registered on the platform.

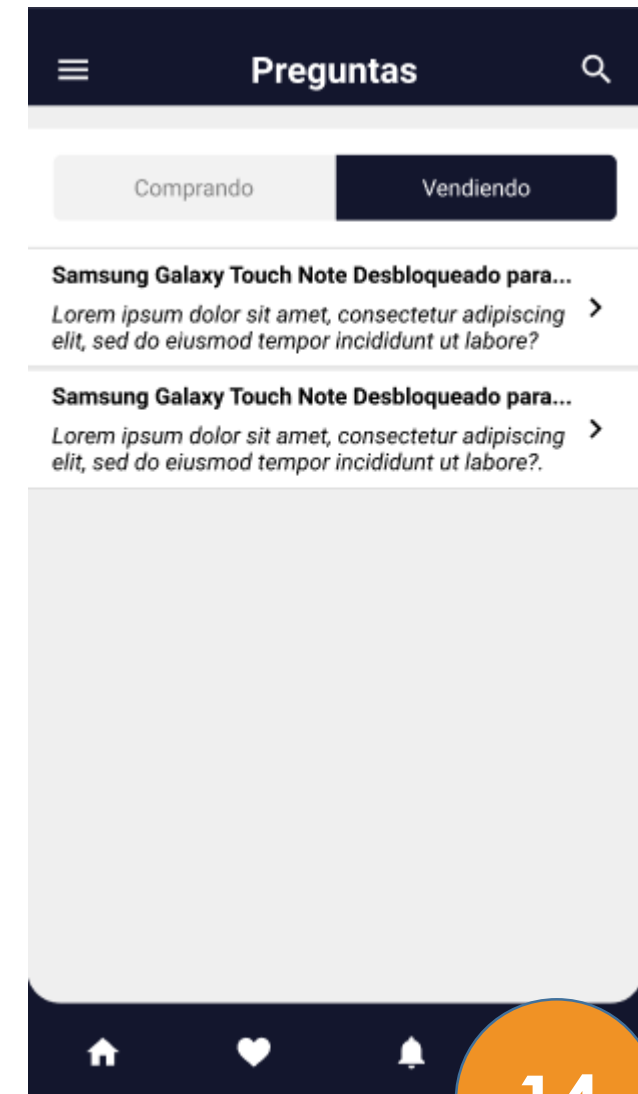
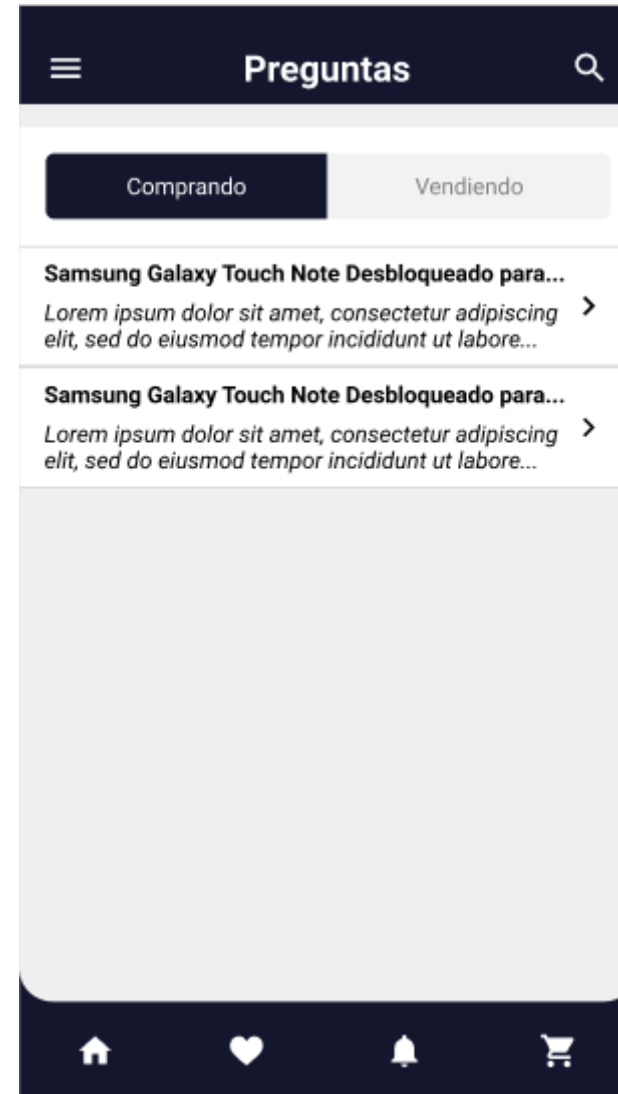
Finally, the general options of the app such as:

- **Home:** wherever you are in the application, pressing will redirect you to the start of the app.
- **Favorites:** It will show you the products that you have chewed as a favorite in Indiabana.
- **Notifications:** it will show you the list of notifications.
- **Shopping cart:** presents the products that you have added to the cart for purchase.




Buyer / Seller Menu - Questions

It consists of lists of those questions that were asked to sellers on the products that the customer called their attention to for purchases, likewise, in the case of being a seller, by clicking on the gray button "selling", the questions to be asked will be presented. answer customers about the items you have for sale.




Buyer / Seller Menu - Questions - Buyer

By clicking on a question asked about a product to the seller, the image, name, and price of the product for which you have questions will be presented. In addition, the question asked is shown in bold, the answer made by the seller, with a date, a link to report the question if you find inappropriate content; then, a text box to write the question regarding the article, a button to send the question, which when pressed generates a successful text submission alert; on the other hand, you have the option to buy the item if the seller managed to clear your doubt.



Preguntas



Samsung Galaxy 20A, ultra desbloqueado para todas las operadoras

Precio: \$21,253.33

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore?

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10 Nov 2020


[Reportar](#)


¿Tienes alguna otra pregunta?


Enviar pregunta


0

Comprar ahora











Mensaje enviado con éxito


Aceptar


Buyer / Seller Menu - Questions - Seller

Like a buyer, the seller will be presented with the questions asked by a buyer, where by clicking on one of them, the name, photo, and price of the product for which they ask are shown.

Following this idea, the buyers' questions are shown in bold, the seller's responses do not have any type of highlighting in the text, and will indicate the date, and a link to report in case of inappropriate content or some other reason that is given. can display in a modal.

The seller will have a text box, where he will place his reply and the "Reply" button, which when pressed, will present an alert that his message was sent successfully.

 Preguntas



Samsung Galaxy 20A, ultra desbloqueado para todas las operadoras
Precio: \$21,253.33

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore?

Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur.





10 Nov 2020 [Reportar](#)

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore?

10 Nov 2020 [Reportar](#)

Responde aquí

Responder





Mensaje enviado con éxito

Aceptar

Buyer / Seller Menu - My purchases

My purchases, presents the list of purchases made by the customer, indicating photos, title, price, product quantity, and purchase status. By clicking on any of them, it will redirect you to details of the purchase, specifying all the information regarding the products, the shipping process and direct access to chat with the seller.

Purchases can be ordered with the button in the upper right corner, which indicates options such as: sort all, recent, or old.



Buyer / Seller Menu - My sales

It presents the list of sales you have made as a seller, specifying a photo, title, price, and quantity of a product, as well as managing the status of the sale (It refers to whether the product is already at its destination or not), in addition, the name of the customer who made the purchase.

At the top, there are three types of selectors to filter sales. When selecting the date, the option to change the month and year is displayed, depending on your selection, the list will be updated to sales of the chosen date; Sorting by displays options to organize sales from a higher amount first, those with a lower amount first, and the most recent, in the same way as the previous one, the list is automatically updated according to the selection; finally, the status select, which generates the options to order the sales with all their status, those that are in process, in mediation or that were sent.

Mis ventas

Diciembre 2021 ▼ Ordenar por ▼ Todos los estatus ▼

Samsung Galaxy 20A, ultra desbloqueado para todas las operadoras.
Precio: \$21,253.33
Cant.: 01
Estatus: En proceso
Cliente: María Álvarez

Samsung Galaxy 20A, ultra desbloqueado para todas las operadoras.
Precio: \$21,253.33
Cant.: 01
Estatus: En proceso
Cliente: María Álvarez

Samsung Galaxy 20A, ultra desbloqueado para todas las operadoras.
Precio: \$21,253.33
Cant.: 01
Estatus: En proceso
Cliente: María Álvarez

Samsung Galaxy 20A, ultra desbloqueado para todas las operadoras.
Precio: \$21,253.33

Dic 2021

Octubre 2019
Noviembre 2020
Diciembre 2021
Enero 2022
Febrero 2023
Marzo 2024

CANCELAR APLICAR

Ordenar por

☐ Mayor monto primero
☒ Menor monto primero
☐ Más reciente

Ordenar por

☐ Todos los estatus
☒ En proceso
☐ Enviados
☐ En mediación

Buyer / Seller Menu - My Sales - Sales Details

It consists of showing all the specifications related to a sale made by a seller user of the app; the data it shows is:

- **Order details:** indicating the order number, date of purchase, and the sales channel used; In addition, it includes a note indicating to the seller that according to his profile, he can deliver the product requested by the buyer.
- **Products:** Presents all the items chosen by the customer for the purchase, indicating photo, title, price, quantity and its characteristics.
- **Billing:** Details the amounts of the merchandise, the commission for Indiabana, and what you will receive based on the sale you made.

<


Detalles de venta


:

Detalles de orden


Orden N°: 022102015589

Fecha de compra: 22 Nov 2020 | 15:33:22

Canal de venta:  Indiabana

Calificas para hacer ésta entrega 

Productos



Samsung Galaxy 20A, ultra desbloqueado para todas las operadoras.
Precio: \$21,253.33
Cant.: 01
Características
Color: Negro
Capacidad: 64 gb

Facturación

Mercancía: \$21,000.00

Comisión Indiabana (10%): \$ 2,100.00


Recibirás: \$ 18,900.00

Envío


Estatus: Pendiente por enviar

Última actualización: Orden recibida


Detalles: Pagado por el comprador





 Detalles del envío >

Comprador

Mónica Buenaventura  4.5/5

[Enviar mensaje](#)

 He enviado el paquete >



Buyer / Seller Menu - My Sales - Sales Details

- **Shipping:** indicates the status, if it is necessary to send it, or it has already been sent; the latest update of that sale, and the details, lastly, leave a link to view the sale shipping details.
- **Buyer:** Shows the name of the buyer, his rating and a link, which when pressed redirects to the chat where he can talk with the customer regarding the purchase.
- **I have sent the package:** when pressed it generates an error alert, since if you have not configured a shipping method, it will be automatically redirected to enter to configure the shipping method.

<

Detalles de venta

:

Detalles de orden


Orden N°: 022102015589

Fecha de compra: 22 Nov 2020 | 15:33:22

Canal de venta: Indiabana

Calificas para hacer ésta entrega

Productos



Samsung Galaxy 20A, ultra desbloqueado para todas las operadoras.
Precio: \$21,253.33
Cant.: 01
Características
Color: Negro
Capacidad: 64 gb

Facturación

Mercancía: \$21,000.00

Comisión Indiabana (10%): \$ 2,100.00

Recibirás: \$ 18,900.00

Envío

Estatus: **Pendiente por enviar**

Última actualización: Orden recibida

Detalles: Pagado por el comprador

Detalles del envío >

Comprador

Mónica Buenaventura 4.5/5

[Enviar mensaje](#)

He enviado el paquete >

Buyer / Seller Menu - My Sales - Sales Details - Shipping Details

To configure the shipping method, the seller will be shown the address that the customer added to receive the package, this is only presented, but it cannot be modified. At the bottom, you must indicate how you will send the package, by an Icarry, or another method.

Icarry: By this means you only have to print the identifier, and click on "request collection", then it will indicate a modal where it will indicate that an Icarrier will go to the seller's address with the order number, and will press continue if the Icarrier is presented to pick up the package. In the event that the corresponding 15-minute wait for a driver has passed, you can press the "request" button, which will send a new message to a nearby driver to pick up the package.

Other: Allows you to enter the name of a shipping company, and the package reference code, that way you can track the package to its destination.

<

Dirección de envío

:

Debes enviar el paquete a...

Dirección:
Av. 12 con calle 3 y 6, Santo Tomás

Dirección 2 (Opcional):
Junto al frente de la panadería Los Ángeles

Código postal
11002

Ciudad
Córdoba


Provincia
Provincia de Córdoba

¿Cómo enviarás el paquete?


iCarry

Otro

Un iCarry se acercará a tu tienda para recoger el paquete, deberás imprimir un identificador y pegarla sobre el paquete para que pueda ser identificada.








Imprimir identificador



Solicitar recolección

>





×

¡Excelente! Un iCarry irá a su dirección a recoger el pedido N° 01201201220 asegúrese que su pedido está listo y puede ser entregado.

¿No ha llegado nadie?
Solicite un nuevo iCarry en: 15:00 min.

Solicitar

Continuar

21

Buyer / Seller Menu - My Sales - Sales Details - Shipping Details

After having chosen one of the two shipping methods, you must click on "mark as shipped", a modal will appear where you will be asked to confirm the action, when confirming it will indicate that the customer's order has been marked by an order number, and that soon you will have the available balance that was entered by the customer for the purchase, click on accept and you will be redirected to the sale detail, and in this you will see that your status in the shipping section is now "shipped".

On the other hand, in the shipping details section, when you press, it will show you a map where the name of the Icarrer and the link to "send message" will be denoted at the top, where when you press on it you can talk with the driver , just as the buyer does.

Ultimately you have the Buyer Information area, which by pressing you will be able to access the chat section to chat with the buyer.


Detalles de Venta

Detalles de orden

Orden N°: 022102015589
Fecha de compra: 22 Nov 2020 | 15:33:22
Canal de venta: Indiabana

Calificas para hacer ésta entrega

Productos

 Samsung Galaxy 20A, ultra desbloqueado para todas las operadoras.
Precio: \$21,253.33
Cant.: 01
Características
Color: Negro
Capacidad: 64 gb

Facturación

Mercancía: \$21,000.00
Comisión Indiabana (10%): \$ 2,100.00
Recibirás: \$ 18,900.00

Envío

Estatus: **Enviado**
Última actualización: Orden recibida
Detalles: Pagado por el comprador

Comprador

Mónica Buenaventura ★ 4.5/5
[Enviar mensaje](#)

Paquete enviado

Home Heart Bell Shopping Cart

Buyer / Seller Menu - Alliances

It consists of presenting the different lists related to the alliances that the seller has with companies or sellers; on the other hand, it has tabs, in which you can access "my alliances", "Requests", and "potential alliances".

In the upper right corner, there is a button to display filters, which allow you to sort the alliance information by date, see everything (commitments, my alliances, requests, potential alliances), sort by (most recent, oldest), all statuses (pending, delivered, to receive); when selecting the filters the list is updated according to the user's requests.



Buyer / Seller Menu - Alliances - Commitments

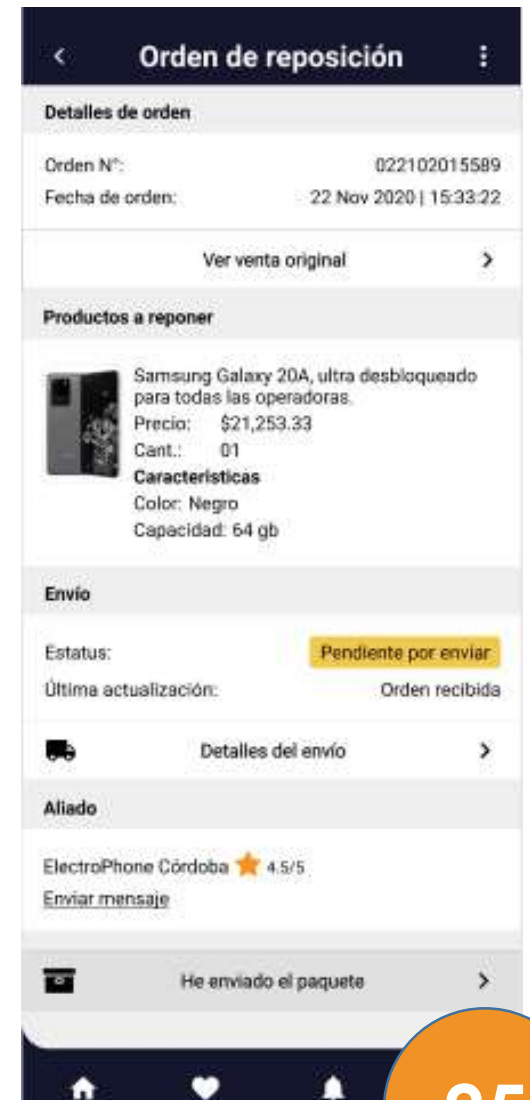
It consists of presenting the list of commitments that the seller has with other sellers or companies in Indiabana. Each of the records are identified with a photo of a product, the title, the name of the ally that manages that product and the type of commitment that must be fulfilled (such as the sending or receiving of similar items between the two).



Buyer / Seller Menu - Alliances - Commitments - Details

Presents information specific to a product replacement, which was sold to a buyer.

- **Order details:** indicates the order number, and the date it was made, includes a link with "see original sale", since it was a sale awarded to an ally, since it was close to the customer's address.
- **Products to be replaced:** It presents a photo, title, price, quantity and characteristics of a product that the seller who manages the application has, and that his ally used from his stock to send it to the buyer.
- **Shipping:** shows the status of the replacement order, the last update and a link "shipping details" to configure the shipping method by which the product to be replaced will be sent.
- **Ally:** Indicates the name of the ally, and has a link, which when pressed directs you to an online chat to talk with the ally.
- **I have sent my package:** It is a direct way to indicate that the shipping method was configured, the package has already been delivered to a DHL, and by pressing, it can show you an alert, being the case that you have not configured the shipment.



Buyer / Seller Menu - Alliances - Commitments - Details - See sale

It presents the details of the sale that was made by the seller's ally, where the following are specified:

- **Order details:** indicates the order number, purchase date and the sales channel.
- **Awarded Purchase:** presents the ally's photo, name, and address, and indicates that the purchase was awarded to the ally.
- **Products:** shows the photo, title, price, quantity and characteristics of the products that were sold.
- **Billing:** specify the cost of the merchandise, the commission charged by Indiabana, and the amount you will receive for the sale.
- **Shipping:** indicates the status, the last update, and details such as: if the buyer has already paid or is pending.
- **Buyer** - Presents the buyer's name and rating. In addition, by pressing on the buyer's name, you direct them to a section to chat directly with the customer.

< Detalles de compra :

Detalles de orden

Orden N°: 022102015589

Fecha de compra: 22 Nov 2020 | 15:33:22

Canal de venta:  Indiabana

Compra adjudicada a su aliado

**Adidas LATAM**
Av. 12 con calle 3 y 6 esquina el Marquéz,
Caballito, CABA, Argentina.

Productos



Samsung Galaxy 20A, ultra desbloqueado para todas las operadoras.
Precio: \$21,253.33
Cant.: 01
Características
Color: Negro
Capacidad: 64 gb

Facturación

Mercancía: \$21,000.00

Comisión Indiabana (10%): \$ 2,100.00

Recibirás: \$ 18,900.00


Envío





Estatus: **Pendiente por enviar**

Última actualización: Orden recibida

Detalles: Pagado por el comprador

Comprador

Mónica Buenaventura  4.5/5



Buyer / Seller Menu - Alliances - My alliances

It presents the list of alliances it has with other vendors or companies; specifying the photo, the name, its rating and its address.

The user will be able to click on the allied profiles, and this will redirect them to their profile.



Buyer / Seller Menu - Alliances - My alliances - Profile

It presents the profile of an ally, their profile photo, details such as: name, rating, address, how long they have had an alliance and the number of products in common.

At the bottom, three tabs are displayed:

- **Products:** shows the list of products they have in common.
- **Comments:** Indicates the ratings and comments that have been added to the seller ally.
- **Operations:** These are the commitments that are made within the alliance.

In the upper right corner, the user has three options available, where they can delete the alliance they have, access the Indiabana help section referring to the current area they are in, and finally, enter the online chat to chat with the ally.



Buyer / Seller Menu - Requests

It presents the list of alliance requests that have been sent to the seller, which indicate the photo, name, rating, address and the number of products they have in common.



Buyer / Seller Menu - Requests - See request

Shows the ally profile that sent the alliance request, indicating their photo, name, rating, address, and the number of products in common; At the bottom, it shows two tabs, in the first list the products that they have in common, with a photo, name, price, quantity and if the article is going to be included in the alliance or not.

In addition, they have two buttons in which you can reject the request, which would show you an alert to confirm the aforementioned action, if you click on "yes, reject", the request will be removed from the list of alliance requests, and it will direct you to that listing.

On the other hand, if you press accept, it generates a modal to confirm the action, which tells you that if you accept it, the sales orders can be awarded mutually; Likewise, the request will be removed from the list of requests and the ally will be displayed in the "allies" section.

 **Solicitud de alianza**



Detalles

Zapatería Don Carlos  4/5

 Av. 12 con calle 3 y 6 esquina el Marqués,
Caballito, CABA, Argentina.


 Productos en común: 18


Productos Comentarios

 Samsung Galaxy 20A, ultra desbloqueado para todas las operadoras.
Precio venta: \$21,253.33
Cant.: 102
Incluido en alianza: Sí

 Samsung Galaxy 20A, ultra desbloqueado para todas las operadoras.
Precio venta: \$21,253.33
Cant.: 102
Incluido en alianza: Sí

Rechazar **Aceptar**







¿Quieres rechazar esta alianza?

Por lo tanto no podrán adjudicarse órdenes de compra y vender juntos.

Volver **Sí, rechazar**





¿Quieres aceptar esta alianza?

De esta manera podrán adjudicarse órdenes de compras mutuamente. Si tienes dudas consulta la sección de ayuda.

Volver **Sí, aceptar**

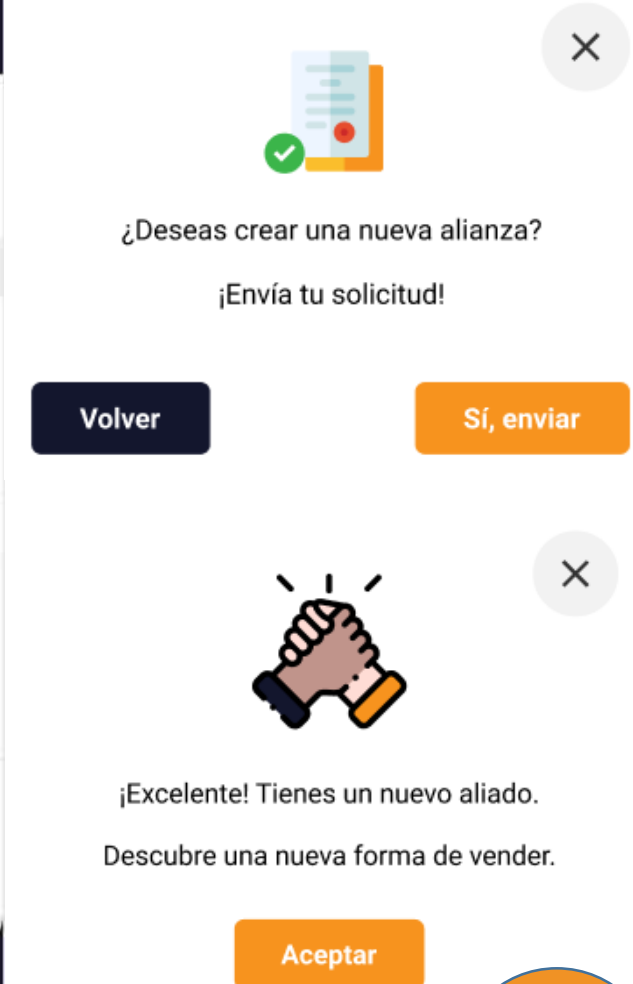
Buyer / Seller Menu - Potential Alliances

Presents the list of sellers or companies that can result in beneficial alliances for the user, in each profile you can see the photo, the name of the seller or company, their rating, address, and the products they have in common.



Buyer / Seller Menu - Potential Alliances - See application

It presents the profile of the company or seller that I select, showing their photo, name, rating, address, and the products they have in common. At the bottom, it indicates two tabs, the first one shows the related products, with their photo, title, sale price, the amount they have in stock, and if it would be included in the alliance in case the company accepts the request. ; In the second tab, you can see the comments and ratings that buyers and sellers have placed according to the deal they have with it. Finally, it has two buttons, one to discard that alliance and it will return it to the list of potential alliances; and the other, to send a request, which generates a modal that tells you to confirm the action, if you click on "yes, send", it will show you a new modal with a message that you will have a new ally, click on the Accept button, and redirects you to the potential alliances view, and will remove the requestor from the list.



Buyer / Seller Menu - Publish product

To publish a new product, you must add the name of the item that you will sell and then press continue; then it will display some information, in which if you have a product already published you can edit it to your liking just by clicking on one of them, on the other hand, to continue with a new one, you must click on "create new product from scratch"

The screenshot shows the 'Añadir producto' (Add product) screen. At the top, there's a header with a back arrow, the title 'Añadir producto', and a menu icon. Below the header is an orange banner with a shopping bag icon and the text 'Descubre una nueva forma de vender'. The main area has a text input field with the placeholder '¿Qué estás vendiendo?' and an example 'Ej. SmartTV LG 42" WIFI'. A character count '0/60' is visible at the bottom right of the input field. At the bottom, there are two buttons: 'Descartar' (Discard) and 'Continuar' (Continue).

The screenshot shows the 'Añadir producto' (Add product) screen. At the top, there's a header with a back arrow, the title 'Añadir producto', and a menu icon. Below the header is an orange banner with the text '¿Es alguno de estos?'. Underneath, it says 'Crea un nuevo producto, o editar una publicación precargada.' and 'Crear nuevo producto desde cero' with a right arrow. The main area displays a list of three Samsung SmartTV products, each with a thumbnail, title, brand, code, and model. Each item has an 'i Ver más' (View more) link. At the bottom, there is a 'Continuar' (Continue) button.

Buyer / Seller menu - Publish product - Classification

It consists of adding a category to the new product, you must select one or write the name while the list is automatically reduced, until you select the desired one. Then you must indicate the subcategory to which it belongs, and repeat the process you did to choose the category, search through the list or place the name of the one you want to locate and assign.

When the process is finished, you will be directed back to the view where the category assigned to the product is observed, click on continue to define the specifications of the item.

The screenshot displays the 'Añadir producto' (Add product) interface. At the top, there's a header with a back arrow, the title 'Añadir producto', and a menu icon. Below this, a section titled 'Clasificación del producto' (Product classification) explains that correct classification increases the chance of being found by customers. A category selection area shows 'Electrónica, audio y video' (Electronics, audio and video) with a subcategory 'TVs / SmartTV'. A 'Cambiar de categoría' (Change category) button is visible. The main area is a large, empty box for product details. At the bottom right is an orange 'Continuar' (Continue) button. To the right of the main screen, a search bar 'Busca la categoría de tu producto' (Search for the category of your product) is shown, followed by a list of placeholder categories 'Nombre de categoría de ejemplo 1' (Example category name 1) with right-pointing arrows.

Buyer / Seller menu - Publish product - Technical sheet

It consists of adding the product information such as: the brand, its weight in kg, the dimensions of height, width or length in cm, the model, the code, the condition (used, new or Refurbished), the warranty offered by the seller (Warranty by the seller, which generates a field where you must enter the number of days of warranty offered; then you have the factory warranty, which, like the previous one, must enter the number of days offered by the factory for the product, for Finally, you can select that it does not have a guarantee), then press continue.

< Añadir producto

Ficha técnica del producto
Tener una ficha técnica completa te permitirá posicionar mejor y obtener mayor número de aliados.

Marca:
SAMSUNG

Peso (En Kg):
1,2

Dimensiones (Alto x ancho x largo en cm)
50 x 50 x 50

Modelo:
Silver Platinum LA12

Código:
Silver Platinum LA12

Continuar

< Añadir producto

Condición del producto

Nuevo ☒

Usado

Reacondicionado **i**

Garantía

Garantía por el vendedor ☒

Tiempo de garantía
Ej. 30 **Días**

Garantía de fábrica

Sin garantía

Conti

Buyer / Seller Menu - Publish product - Gallery

After continuing, the user must load the images that correspond to the product, when they press on the images they are shown focused on the phone, and it generates the option in the upper right corner to delete it if it does not look to their liking.

In addition, you must put the description of the product, in a note at the bottom of the field, indicating that you cannot add contact information, and that as a user, you are only responsible for what is published; finally you must add the quantity that you will have available of the item.

< Añadir producto ⋮

Galería de fotos

Descripción del producto

Describe tu producto

Recuerda que no puedes incluir información de contacto, y eres responsable por lo que se publica aquí.

Cantidad disponible

N° Ej. 100

Continuar

Buyer / Seller menu - Publish product - Shipping method

Define and specify the shipping methods you will use with the product, such as:

- **Icarrys:** Which is the media that Indiabana uses by default.
- **Pick up in store:** it is an option available to the buyer.
- **Others:** They are the means by DHL or any other.

Among the options you can select one, or all of the above.

Then you must identify the costs of shipping the product, where the options you have available are the following:

- **On behalf of the seller:** that is, the one who sells the product pays for the shipping.
- **On behalf of the buyer:** the percentage of shipping cost is added to the product.
- **Shipping price by other means:** if you use another means, you must indicate the company that will send you and the standard price to make the delivery.

The screenshot shows a mobile app interface for adding a product. The title bar at the top is dark blue with a back arrow on the left and a menu icon on the right, with the text 'Añadir producto' in the center. Below the title bar, there is a section titled 'Método de envío' (Shipping method) with the instruction 'Seleccione todos los métodos que desees utilizar.' (Select all the methods you want to use). This section contains three items: 'iCarrys' with an information icon and a checked checkbox, 'Recoger en tienda' (Pick up in store) with a checked checkbox, and 'Otros' (Others) with a checked checkbox. Below this is a section titled 'Gastos del envío' (Shipping costs) with two options: 'Por cuenta del vendedor (Tú pagas)' (Paid by seller) and 'Por cuenta del comprador' (Paid by buyer), with the latter having a checked checkbox. Further down, there is a section titled 'Precio del envío mediante "otros"' (Shipping price by other means) with an information icon, followed by input fields for 'Empresa de envío' (Shipping company) and 'Precio' (Price). At the bottom of the form is a large grey button with a plus sign. At the very bottom of the screen is a dark blue bar with an orange 'Continuar' (Continue) button.

Buyer / Seller menu - Publish product - Almost done

It consists of indicating the price of the product, including VAT on that amount. However, depending on the product, the application will give you an average of what that product can cost in the market, and finally, you must choose the type of publication, where the options are the following:

- **Free:** which offers you certain features in the Marketplace.
- **Standard:** Offers better advantages than a free publication type, medium / high visibility, accumulates sales, among others.
- **Featured:** Offers unlimited display, unlimited stock, sales percentages.
- **Gold:** It allows the best available advantages so that the product has more sales, in addition to a large commission percentage.

Finally, you have two ways to process the product, you can save it as a draft, and it will be left with a pending product to be published, instead, if you press publish, it will give you a message that it was published successfully.

The screenshot shows the 'Añadir producto' (Add product) screen. At the top, it says '¡Casi terminas!' (Almost finished!). Below that, it asks '¿Cual es el precio de tu producto?' (What is the price of your product?). There is a text input field with '\$ 0.00' and a note 'El IVA debe estar incluido en su precio de venta.' (VAT must be included in your selling price). Below this, it shows 'Precio promedio del mercado' (Average market price) as '\$ 23,453.33' with a link '¿Qué es esto?' (What is this?). Then, it asks 'Elige un tipo de publicación' (Choose a type of publication). There are three options: 'Gratuito' (Free), 'ESTÁNDAR' (Standard), and 'Oro' (Gold). The 'ESTÁNDAR' option is selected and highlighted. It lists benefits: 'Duración: ilimitada' (Duration: unlimited), 'Exposición media / alta' (Medium / high exposure), 'Acumula ventas ni visualizaciones' (Accumulates sales and views), 'Stock ilimitado' (Unlimited stock), and '10% sobre el precio de venta' (10% over the selling price). At the bottom, there is a large orange 'Publicar' (Publish) button and a smaller link 'Guardar como borrador' (Save as draft).

The screenshot shows the 'Añadir producto' (Add product) screen after publishing. It says 'Tienes una publicación pendiente' (You have a pending publication). Below that, it shows a product image and the text 'SmartTV Samsung WiFi con puerto USB, 3D, sonido envolvente.' (SmartTV Samsung WiFi with USB port, 3D, surround sound). There are two buttons: 'Eliminar' (Delete) and 'Continuar' (Continue). Below this, there is a large white box with a hand holding a box icon and the text '¡Genial! Prepárate para vender.' (Great! Get ready to sell). At the bottom of this box is an orange 'Aceptar' (Accept) button. The bottom navigation bar shows icons for home, heart, and notifications.

Buyer / Seller Menu - Billing

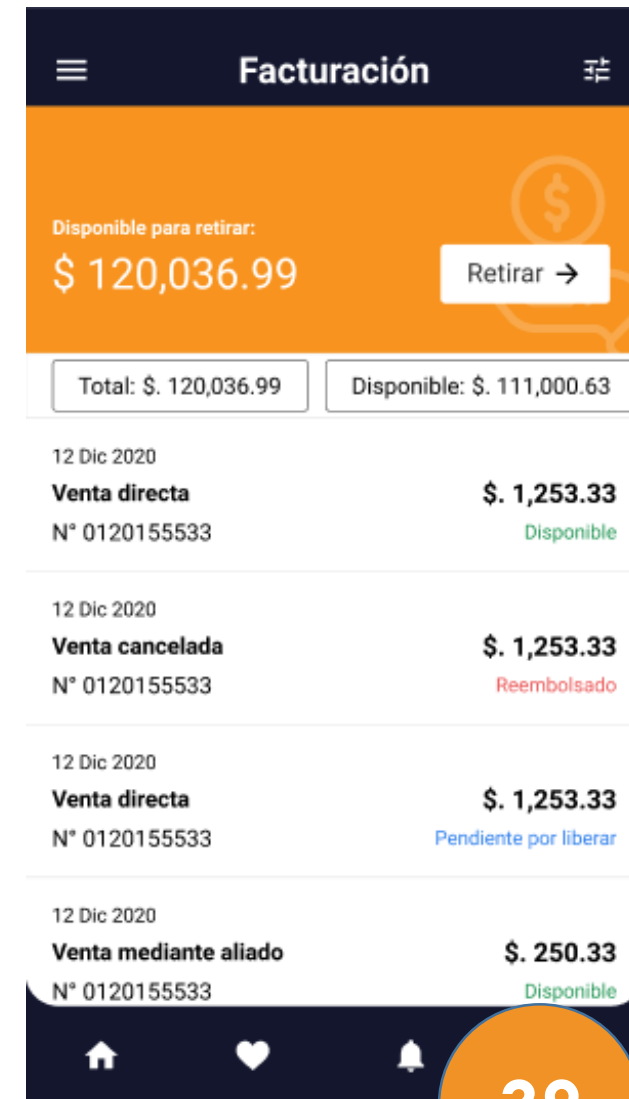
It consists of presenting the amount that the seller can withdraw to his bank, at the bottom there are two boxes, the total that indicates the amount generated by sales, and the available one shows the balance that has already been received for sales and can be used.

At the bottom, the list of sale operations is shown, these indicate the date, the amount, the order number, the type of sale (It can be a direct sale, a canceled sale or a sale through an ally) and the status of the money (Available, refunded and pending release).

On the other hand, in the upper right section, you have the option of filters which are the following:

- **Date:** generates a modal to select the date and update the list of sales generated in the indicated time.
- **See all:** it generates a drop-down with the options of -sales through ally-, -direct sales- and -canceled sales-.
- **Sort by:** allows you to organize sales by those with the highest price, the lowest price, among others.
- **All statuses:** organize sales by status such as: available, refunds and pending to be released.

Finally, the user has a button to withdraw the money that he has available to transfer it to his bank.

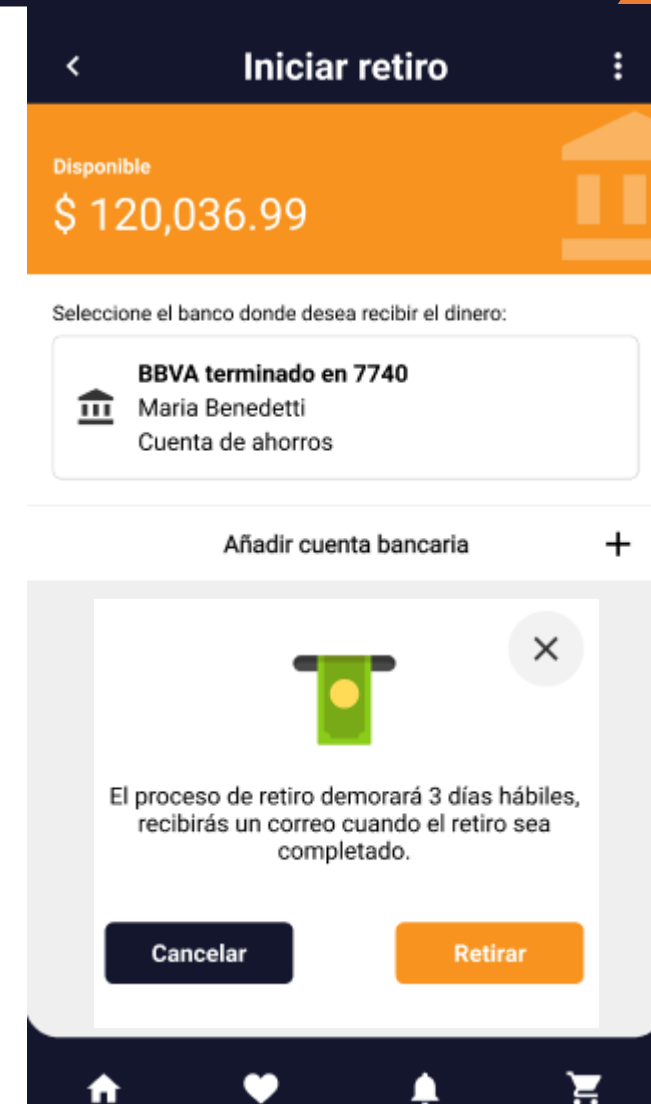


Buyer / Seller Menu - Billing - Withdraw

To start the withdrawal of the amount generated by sales, you must click on the "withdraw" button, you will be redirected to the section to start the request, and it will show you the bank that will receive the money.

In this section, you can add a new bank account or just click on the existing one to process the withdrawal.


This last action will generate a modal informing you that the withdrawal will take 3 business days, and as soon as the money is in your bank account you will receive an email corroborating this action; You will click on "withdraw" and you will have a new message confirming that the amount is on its way to your bank.



Buyer / Seller Menu - Configuration

Presents the data previously configured by the user, from their personal data, contact data, payment / collection methods and addresses that the seller user may use to process sales, receive a product from an ally, among other actions that may apply in Indiabana .

Configuración



Datos personales

Nombres

Maria Alejandra

Apellidos

Benedetti Salvatore

DNI

123456789

Verificar

CUIT

Sin información

Verificar

Datos de contacto

Correo electrónico

mariabenedetti123@gmail.com

Teléfono

549 3201 023 013

Contraseña

Última actualización hace 6 meses aprox.

Métodos de pago / cobros

Tarjeta

VISA terminada 5400

Banco

BBVA C. Cheques terminada en 1234

Añadir método

Afílie un nuevo método de cobro / pago

Direcciones

Compras

Av. 12 con calle 5 y 3, San Telmo.
CABA, Buenos Aires.

Ventas/Alianzas

Av. 12 con calle 5 y 3, San Telmo.
CABA, Buenos Aires.

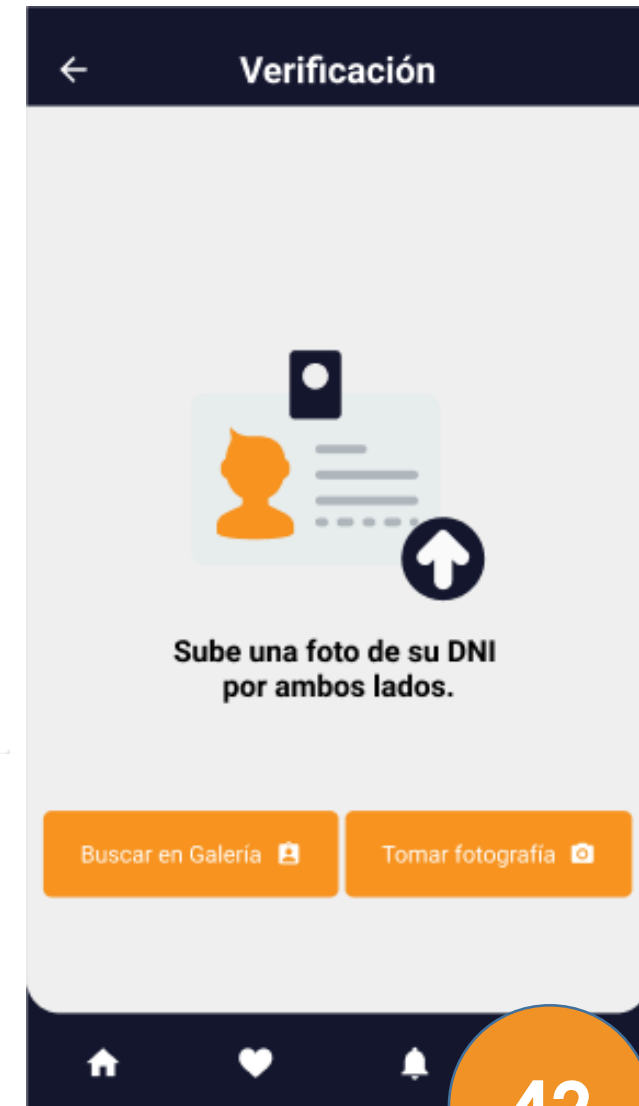
Añadir dirección

Añada una nueva dirección para comprar o ventas.

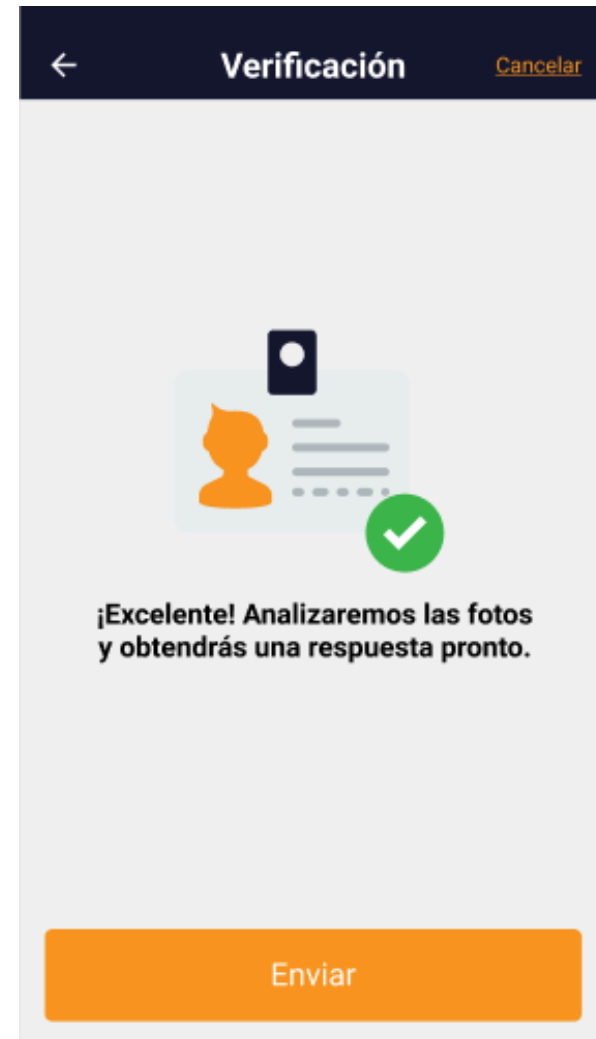
Buyer / Seller Menu - Configuration - Personal Data

To modify some of the personal data such as: name and surname, Indiabana will show you a modal with a message, in which it indicates that your data is subject to approval, to avoid identity theft.

On the other hand, when entering your ID you must verify it to confirm your identity as a user, you must click on the word "verify", this will show you a new view, in which you must upload a photo with your ID from both sides, in case of not have it in the gallery, you must click on "take a photo", this will direct you to a section to take the photo, you must center it and make it visible, after capturing the front, you must capture the back, and press the button " send ", where they will indicate that they will analyze your photos, and you will soon receive a response from Indiabana.



Buyer / Seller Menu - Configuration - Personal Data



Buyer / Seller Menu - Configuration - Password

To edit the password, you must click on edit the password, and the fields will be enabled, you must add a password of 8 characters, between numbers, letters, uppercase, lowercase, and special characters. After confirming, it will indicate a successful change message.

Datos de contacto	
Correo electrónico	
mariabenedetti123@gmail.com	
Teléfono	
549 3201 023 013	
Contraseña	
Ingrese su contraseña actual	
Ingrese la nueva contraseña	
Confirme la nueva contraseña	
Cancelar	Actualizar



Se actualizó su contraseña con éxito.

Aceptar

Buyer / Seller menu - Configuration - Payment methods / Charges

In this area it handles two options, add new cards or a new bank. The main one is to add card data such as the card number, the name of the holder, the expiration date and the CVV, and finally, the telephone number. It has a slider to convert the new card as the main payment method; at the bottom you can see the different addresses that the billing user has. After adding the card data, press save, and it shows you a successful save message.

Configuración

Añadir nuevo método de pago / cobro

Tarjeta Banco

Puedes usar esta tarjeta para pagar tus compras

Número de tarjeta

Titular de la tarjeta

Escriba el nombre del titular de la tarjeta

Vencimiento CVV

MM / AA Ej. 022

Teléfono

() - -

☐ Método de pago principal

Dirección de facturación

Seleccione o añada la dirección de facturación.

Av. 12 con calle 5 y 3, San Telmo.
CABA, Buenos Aires.

Av. 12 con calle 5 y 3, San Telmo.
CABA, Buenos Aires.

Av. 12 con calle 5 y 3, San Telmo.
CABA, Buenos Aires.

Añadir nueva dirección

Cancelar Guardar

Home Heart Notifications Shopping Cart

Buyer / Seller menu - Configuration - Payment methods / collections

The second is to configure the registration of a new bank, pressing the bank generates a modal in which it indicates that the identity of the user must be verified for the new withdrawal method. A message will arrive on your cell phone according to the number registered in the application, you must take that code and place it in the fields indicated on the screen; then click on accept and if the digits are correct, you will be directed to the form to register a new bank.

In this area, you will have a drop-down with the different banks in your country, a field to add your account number, the name of the account holder, the CUIL associated with your bank, select the type of account you have registered and you can activate the slider, to confirm that the data entered from a new bank will be the main one for the next money withdrawals.

Finally, click on Save and it will show you a successful process message.

Configuración

Añadir nuevo método de pago / cobro

Tarjeta Banco

Puedes usar este banco para retirar sus ganancias por ventas.

Banco
Seleccione su banco

Número de cuenta
Escriba su número de cuenta bancaria

Titular de la cuenta
Escriba el nombre del titular de la cuenta

CUIL
Escriba el CUIL asociado a la cuenta

Tipo de cuenta
Seleccione su tipo de cuenta

☒ Método de retiro principal

Cancelar Guardar

Buyer / Seller menu - Configuration - Payment methods / collections

To add a new address, you have two means, addresses for a buyer user, which is where you will receive purchases, and the selling section, which is the address that allies and customers will observe.

- **Buyer's address:** It generates the fields where you must add your full address, a second address that tends to be optional, the postal code, the city, and the province in which you are located in the selection; ultimately you have a slider to define the new address as main, then press save.
- **Vendor address:** Like the previous option, fill in the same fields, and you can activate the slider in case you want the address record to be the main one, then press save.

In both cases, it will generate a message indicating that the registration was successful.

The screenshot shows the 'Configuración' (Configuration) screen with a dark blue header. Below the header is a light gray bar with the title 'Añadir nueva dirección'. Two buttons, 'Comprando' (Buying) and 'Vendiendo' (Selling), are visible, with 'Comprando' being the active one. The main content area is white and contains the following fields: 'Dirección:' with a hint 'Indique su dirección (Calle, avenida...)', 'Dirección 2 (Opcional):' with a hint 'Apartamento, piso, punto de referencia...', 'Código postal' with a hint 'Ej. 11002', 'Ciudad' with a hint 'Indique su ciudad', and 'Provincia' with a dropdown menu showing 'Seleccione su provincia'. At the bottom of the form is a toggle switch labeled 'Dirección principal para compras' which is currently turned on. Below the toggle are two buttons: 'Cancelar' (red) and 'Guardar' (orange). The bottom navigation bar is dark blue with icons for home, heart, bell, and shopping cart.

The screenshot shows the 'Configuración' (Configuration) screen with a dark blue header. Below the header is a light gray bar with the title 'Añadir nueva dirección'. Two buttons, 'Comprando' (Buying) and 'Vendiendo' (Selling), are visible, with 'Vendiendo' being the active one. The main content area is white and contains the following fields: 'Dirección:' with a hint 'Indique su dirección (Calle, avenida...)', 'Dirección 2 (Opcional):' with a hint 'Apartamento, piso, punto de referencia...', 'Código postal' with a hint 'Ej. 11002', 'Ciudad' with a hint 'Indique su ciudad', and 'Provincia' with a dropdown menu showing 'Seleccione su provincia'. At the bottom of the form is a toggle switch labeled 'Dirección principal para ventas' which is currently turned on. Below the toggle are two buttons: 'Cancelar' (red) and 'Guardar' (orange). The bottom navigation bar is dark blue with icons for home, heart, bell, and shopping cart.

Buyer / Seller Menu - My Account

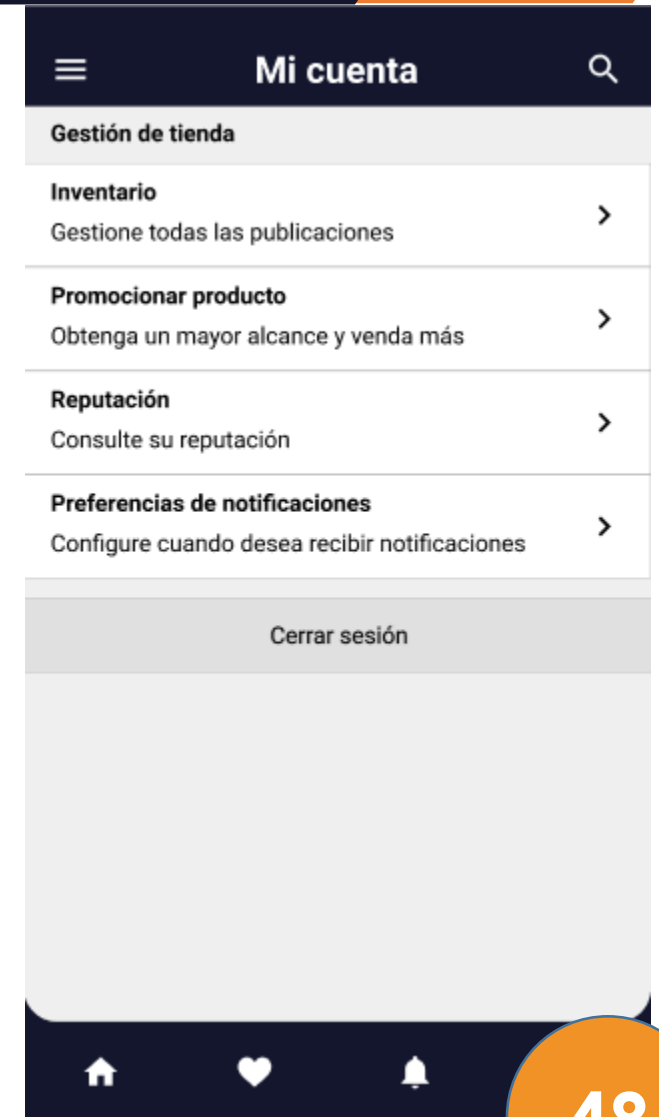
It presents you the remaining areas that the user can access such as:

- **Inventory:** it is the section where you control the stock of the products you sell, in addition to controlling the publications of products made. You have access to be able to create a new article publication, and in the same way, you can access the search engine where you can search for the specific publication you want.

Note: as you enter data in the search engine, the list of published products will be reduced.

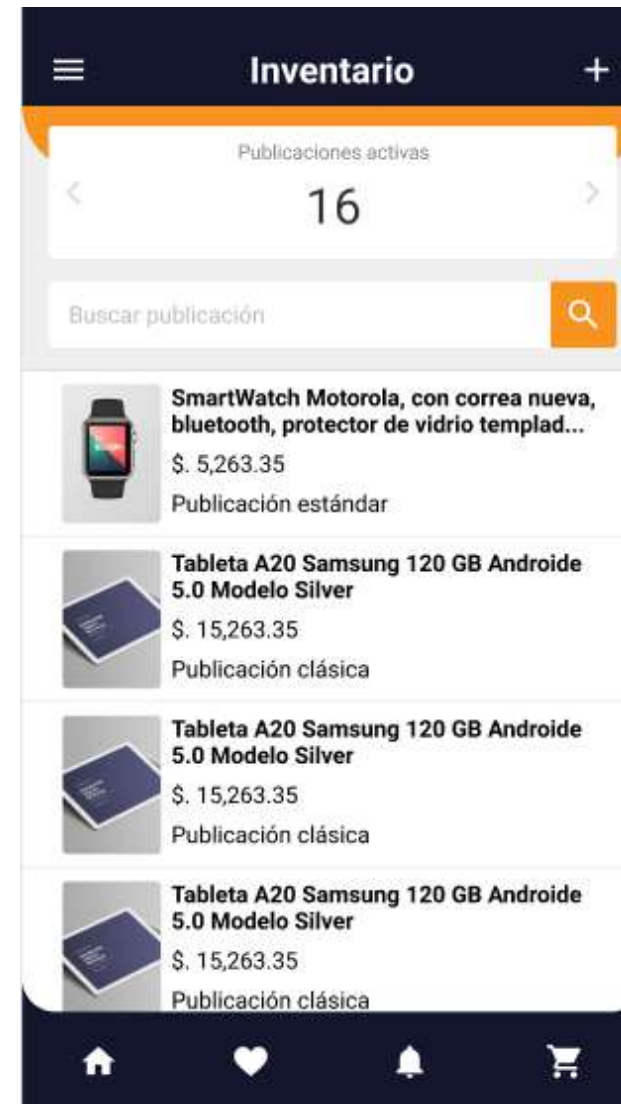
- **Promote product:** allows you to promote a publication of a product, where you indicate a budget so that it has more visibility and obtain a high percentage of sales.
- **Reputation:** Shows the different ratings that the user has received in Indiabana, as well as the comments of allies, customers, or products.
- **Notifications preferences:** Presents various sliders where you can configure which notifications you want to receive from the activities in the application.

Finally, the option to log out of the app.



Buyer / Seller Menu - My Account - Inventory

In a previous section, in the inventory the publications of the products are managed, likewise, it shows the amount of published products that are in an active status. When selecting one of the publications, you will be presented with the different images that I add for a preview of the article, the name, price, the current quantity, the condition, an option where it shows you an icon and a text that mentions that you can increase the probabilities of sale, making the product featured.





Buyer / Seller Menu - My Account - Inventory

By scrolling down, you will be able to see the description of the product, its technical sheet, the guarantee and the type of publication; Furthermore, there are four buttons to perform various actions such as:

- **Promote publication:** Allows you to assign a budget to a publication, to generate greater scope of visibility and sale.
- **View publication:** generates a preview of the product for the buyer customer.
- **Pause publication:** generates a modal where it tells you that by pausing the publication, it will prevent users from making new purchases, if you confirm the action, it will show you a success message.
- **End publication:** it will generate a modal where it will ask you to confirm the action of ending publication, and it will indicate that the activity when confirmed will be irreversible, and will be completely eliminated. By confirming, it will be deleted, and it will expose you that active sales with that product will remain in effect.

Descripción Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et...	
Ficha técnica	
Marca: Samsung	Modelo: 012012015200
Código: 152452202	Tamaño: 42"
WiFi: Sí	USB: Tipo C 4.0
Garantía Garantía por el vendedor (30 días)	
Tipo de publicación Publicación estándar	
Promocionar publicación	
Ver publicación	
Pausar publicación	
Finalizar publicación	




Pausar una publicación impedirá que los usuarios puedan realizar nuevas compras de este producto.

¿Seguro que deseas pausar la publicación?

Volver

Sí, pausar



Esta acción es irreversible y perderá toda la información guardada.

¿Seguro que deseas eliminar la publicación?

Volver

Sí, finalizar

Buyer / Seller Menu - My Account - Promote Product

It consists of promoting a published product, to generate more visibility, or sales. In this area, you can see a search engine where you can quickly locate a product by name, the more data you enter in the field the list is automatically reduced.

At the bottom, the products published in the app are denoted, you can select in any of them, where you will be directed to assign a budget, there you will find a text that will tell you that you will only pay the budget if someone buys through a promoted publication , but it also has a link with information on how to advertise in Indiabana.

After assigning the percentage, click on "promote", it generates a modal that asks you to confirm the promotion, confirms and has a new message that tells you that your publication will be active in minutes.

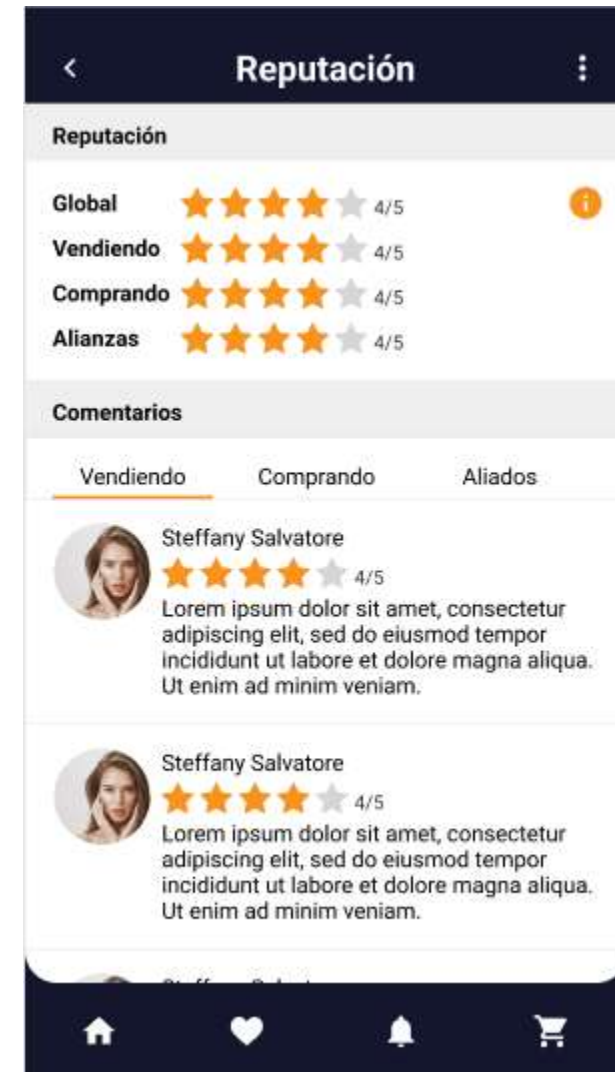


Buyer / Seller Menu - My Account - Reputation

It consists of presenting the reputation that the user has in Indiabana. The grades are ordered as follows:

- **Global:** it is the average rating taken from the valuations that have been sold, bought and from alliances.
- **Selling:** these are the ratings received by buyers.
- **Buying:** these are the ratings received by sellers.
- **Alliances:** are the ratings received by alliances with other vendors or companies.

At the bottom, you can see three comment tabs, the first is for buyers, the second for sellers from whom you have bought products, and the last is for allies with whom you have had deals.



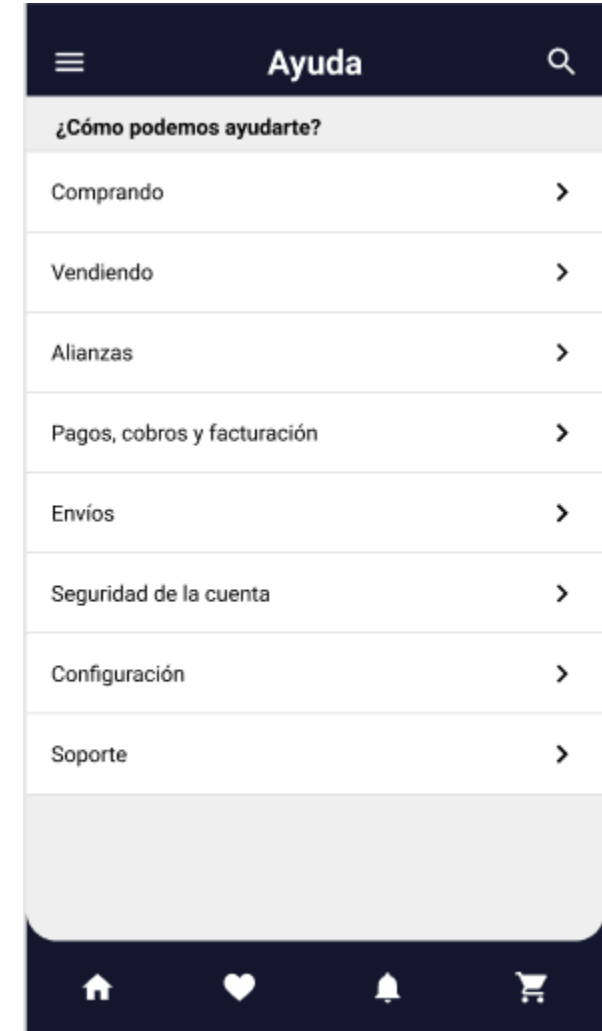
Buyer / Seller Menu - My Account - Notification preference

It consists of configuring the notifications that you want to receive from the application on your cell phone, some will be related to the purchases that customers have made to your products, changes in the status of any purchase, alliance requests, chats with buyers or allies.



Buyer / Seller Menu - Help

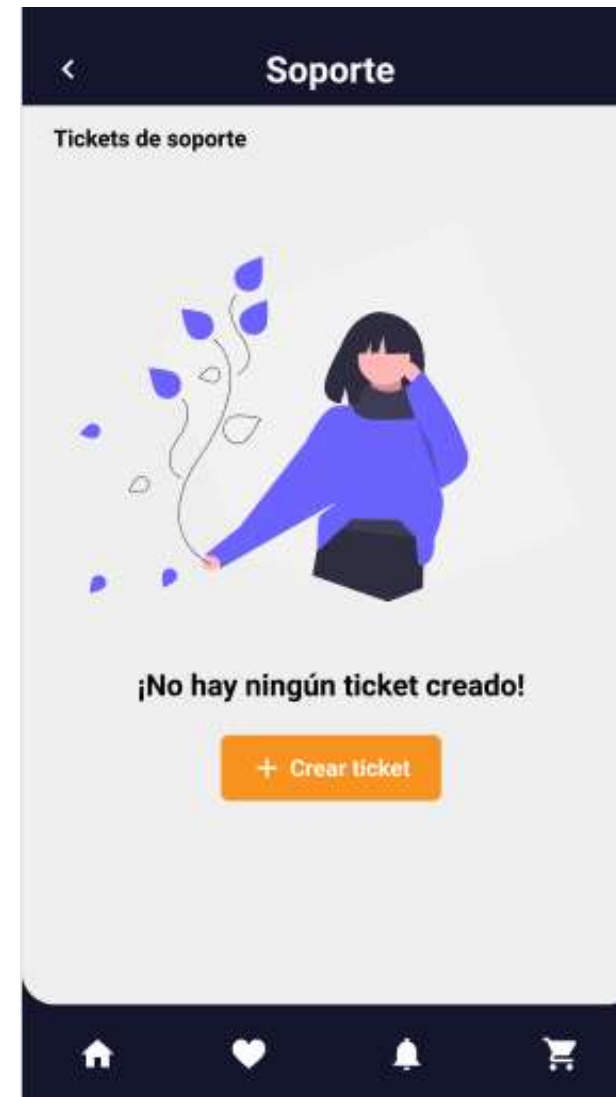
It presents the different informative links that you can access to cover the doubts you have when buying, selling, creating alliances, payments, collections or invoices, shipments, account security, configurations or support; of each of the sections, you will find common questions and answers to the situations in which the user is in the app.



Buyer / Seller Menu - Help - Support

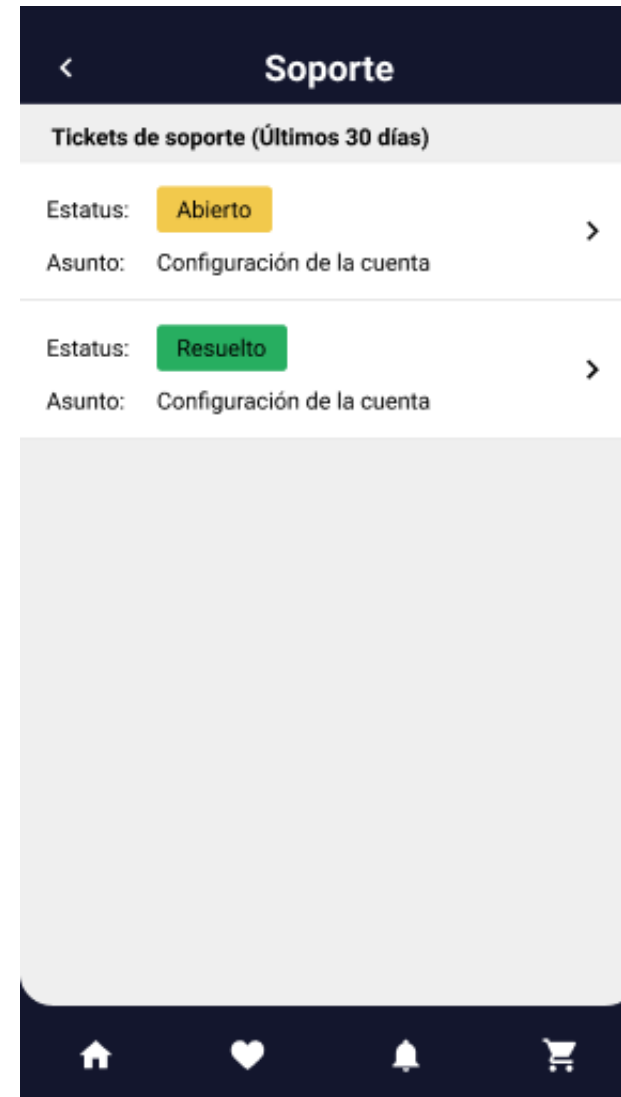
It is the area, in which the user can open a ticket to solve a problem that the help guide cannot find.

Click on create a new ticket, which will redirect to the form to select the category of your problem, the type of problem, a field to specify what happens in the applications, and the option to upload the images as proof of what it happens to him. Finally press send.

This is a screenshot of a mobile application's support form. The header is identical to the previous screenshot. Below the header, the title '¿Cómo podemos ayudarte?' (How can we help you?) is followed by a sub-header 'Para poder atenderte rápidamente, por favor rellene los campos en relación a su problema.' (To be able to serve you quickly, please fill out the fields related to your problem). The form consists of three main sections: 1. 'Categoría de su problema' (Category of your problem) with a dropdown menu showing 'Seleccione una categoría'. 2. 'Tipo de problema' (Type of problem) with a dropdown menu showing 'Seleccione el problema'. 3. 'Detalles del problema' (Details of the problem) with a text area containing the prompt 'Describa su problema, añada tantos detalles como necesite y puedes agregar fotos para una mejor explicación del inconveniente.' (Describe your problem, add as many details as you need and you can add photos for a better explanation of the inconvenience). Below the text area is a small square button with a plus icon and a photo icon. At the bottom of the form is a large orange button labeled 'Enviar' (Send). The bottom navigation bar is also identical to the previous screenshot.

Buyer / Seller Menu - Help - Support

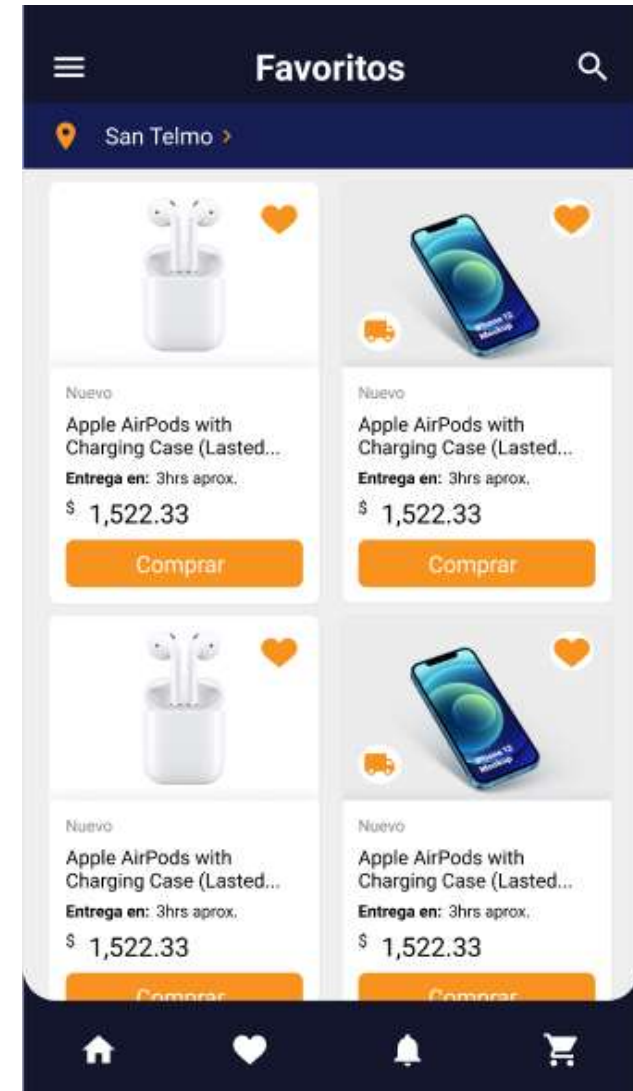
After submitting the ticket, you will be redirected to a list of tickets generated in the last 30 days, you can click on any of them, and you will access the chat area to talk with a support agent.



It presents the list of products that the user has marked as favorites, which have their particularity in the orange heart in the upper right corner, of each of the marked items.

The aforementioned products, shows a title in which it indicates if the product is new in the Marketplace, if there is time, this option is not presented, then a product title, an estimate of the delivery time according to the user's address, its price and finally, the "buy" button.

Some of them indicate an icon of a shipping or transport cart, meaning that this product was previously purchased by the user and is on the way to be delivered to its recipient.



Notifications

Presents the list of notifications generated in the application, which when pressed direct to the requested area. Example: A buyer message, and by clicking on it, redirects to chat with the customer.



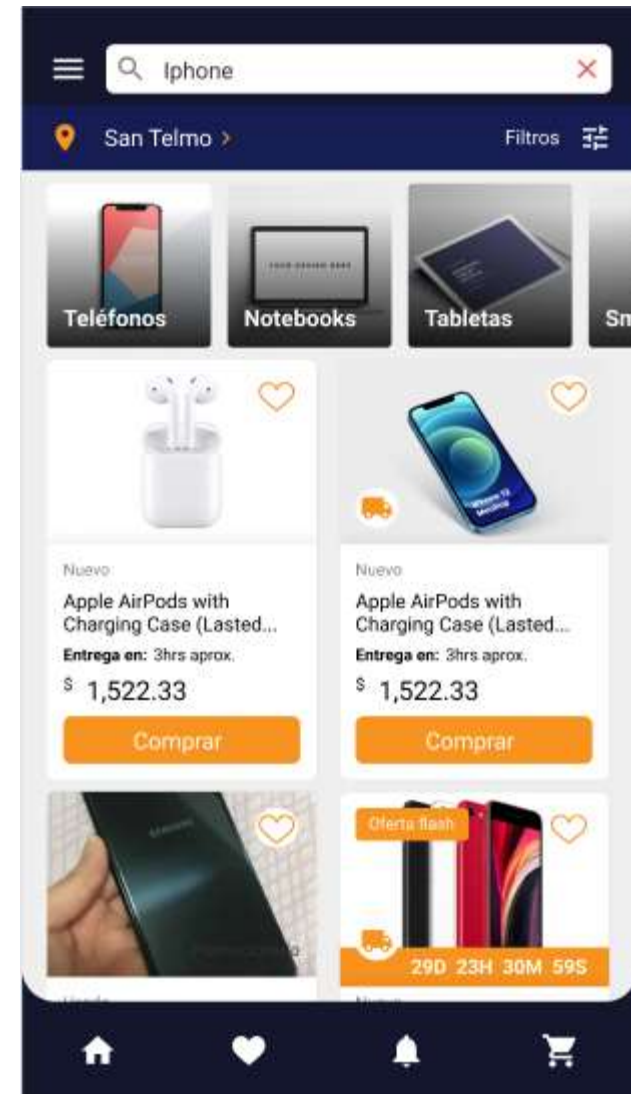
Products

Depending on the category selected by the user, a list of articles of the aforementioned section is presented, from which the title that indicates whether it is used or new can be denoted; the name of the product, estimated delivery time, its price, the purchase button and the heart icon to be marked as a favorite.

On the other hand, in the dark blue strip that indicates the user's address, on the right side there is a filter button, which when pressed displays a series of options such as: category selectors, type of shipments, see all, sort by , and by brand. After the user chooses the desired filters, the list of articles is updated according to the options processed.

Likewise, there are boxes of the different options in that category, for example: iPhone brand, and it has boxes of phones, notebooks, tablets, among others. The latter, when you press and hold and slide to the left, shows other accesses in that category.

It is important to mention that the articles indicate a strip on the left side, where it refers to whether the product is as a flash offer and may have a discount or special price.



Products - See details

Indicates the specifications of a product selected by the user. Initially, a main image of the article is observed, with buttons to: return, a heart to indicate it as favorites, and an icon to share the product link. In the next section, it has the brand and followed by its title or name; a status of the product, which can be new or used, the one sold by, which indicates the name of the seller or company that placed it on the Marketplace to be sold; the star rating, with a () showing the total number of users who have rated the product, a shipping icon that expresses whether it is free or paid, followed by its price, and in a smaller size and in gray, the original price, this happens, in case the product is in a type of offer.

At the bottom of the app, in a static way, an orange bar can be denoted that indicates an “available until”, which indicates that the product that is observed in detail is in a type of offer or promotion with a special price. In addition, the options to add the item to the cart, or to buy it instantly are displayed.



Products - See details

By sliding in the application, you can see a small box with the user's main address, it has a "change" link so that he can modify this information, in order to be able to buy the product and receive it at the new address.

In the Save More section, an offer for a better price is presented, where it can be a two in one or any type of Indiabana offer created by the seller. Then we have a total description of the product, and it has a link "Report publication", which, in cases where something improper is shown or there are problems for purchase, the customer can click that link.

If the buyer has doubts about the purchase or the product, a text input is shown, where they can place their doubt and press the send button, and this will be shown at the bottom, so that their comment can be observed and can be answered by the seller.

Calle 2 con 3, casa 225L, San Telmo.
10020, CABA

Cambiar

Ahorra más



\$ 26,036.66 >

Descripción del producto
La información publicada aquí corresponde a información publicada por el vendedor, Indiabana no es responsable del contenido en esta sección.

Lorem ipsum dolor sit amet, consectetur adipiscing elit.
Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat.

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Reportar publicación

Preguntas

Deja tu pregunta aquí

Enviar

Preguntas y respuestas anteriores

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10 Nov 2020 Reportar

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10 Nov 2020 Reportar

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10 Nov 2020 Reportar


Products - See details

The product reviews area indicates the ratings in a progress bar, and next to it, the rating percentage and, in parentheses, the number of users who rated. In addition, it indicates some referential images of products that you can use with the article of which you see the detail, likewise, among the evaluations there may be comments from users who have bought the product.

Finally, we have a slider of articles recommended by the Marketplace according to the product that the client is observing.

Opiniones del producto 4.5/5 (188)

5 estrellas	<div><div></div></div>	80% (88)
4 estrellas	<div><div></div></div>	10% (18)
3 estrellas	<div><div></div></div>	6% (6)
2 estrellas	<div><div></div></div>	4% (2)
1 estrella	<div><div></div></div>	0% (0)




Juan M. Tunez
★★★★★ 4/5
Sed ut perspiciatis unde omnis iste natus error sit voluptatem accusantium laudantium, totam rem aperiam, eaque ipsa quae ab illo inventore veritatis et
Hace 5 horas 102 96


Juan M. Tunez
★★★★★ 4/5
Sed ut perspiciatis unde omnis iste natus error sit voluptatem accusantium laudantium, totam rem aperiam, eaque ipsa quae ab illo inventore veritatis et
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Juan M. Tunez
★★★★★ 4/5
Sed ut perspiciatis unde omnis iste natus error sit voluptatem accusantium laudantium, totam rem aperiam, eaque ipsa quae ab illo inventore veritatis et
Hace 5 horas 102 96


Recomendado para ti [Ver todo](#)



Apple AirPods with Charging Case (Lasted...
Entrega en: 3hrs aprox.
\$ 1,522.33
[Comprar](#)



Apple AirPods with Charging Case (Lasted...
Entrega en: 3hrs aprox.
\$ 1,522.33
[Comprar](#)



Apple AirPods with Charging Case (Lasted...
Entrega en: 3hrs aprox.
\$ 1,522.33
[Comprar](#)

Shopping cart

By clicking on "buy" or on the application cart icon, the user is redirected to the shopping cart view; In this area you can see the current customer address, which, if you wish, can be modified; Then a list of the products that you added to the cart, they have the image of the item, in gray the name of the seller or company that provides it, name of the product, price, quantity (You can reduce or add units of the article), characteristics of color and capacity, according to the specifications that were presented to the customer when viewing the details of this.

The payment methods available can be those configured in your profile, which will be observed at the moment or you can add another credit or debit card. Finally, the total to be paid and the continue button are denoted.

Note: In the icon with three dots in the upper right corner of the application, when you press the options to "empty the cart", that is, delete all the products you wanted to buy, and "I need help", which It will redirect you to a section explaining the process that the customer must follow to process their purchase.

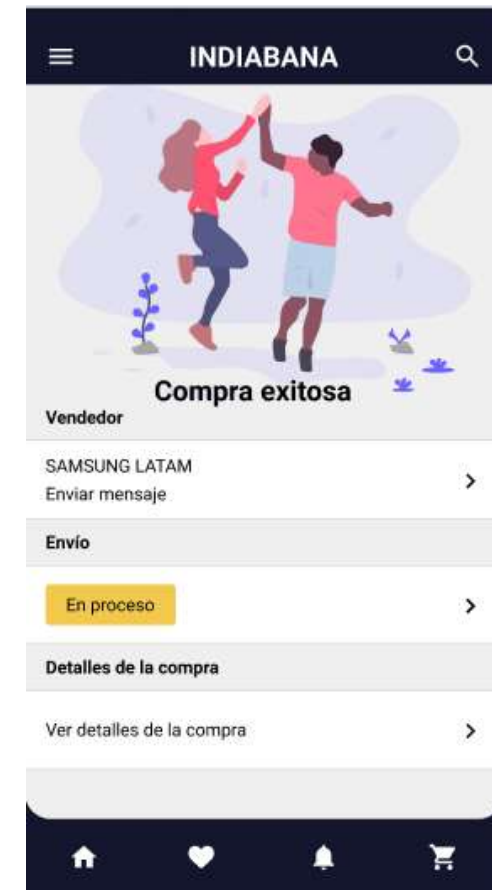
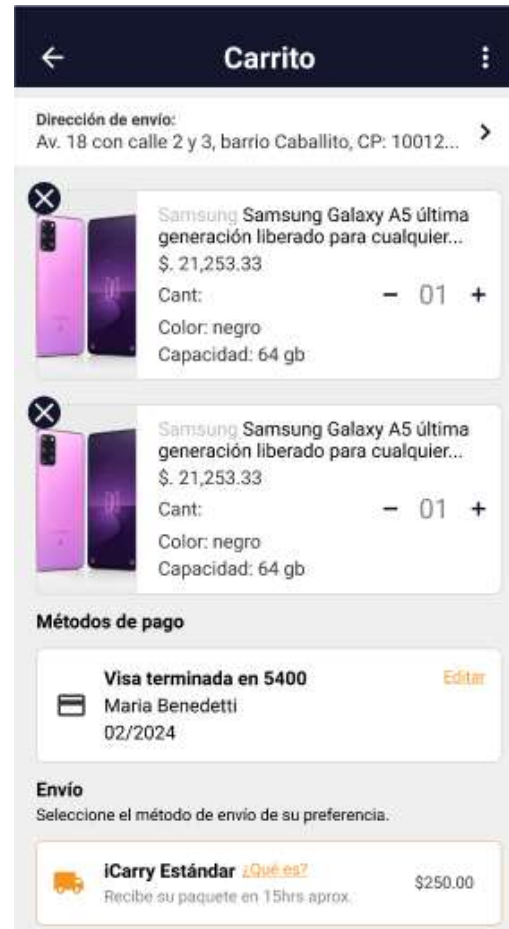


Shopping cart

The user presses on the continue button, and the view is updated, with the shipping information, where he must select one of the presented methods (standard Icarry, Premium Icarry and DHL), followed by the details of the amount to be paid for your product such as: The costs of the merchandise, discount, shipping, partner program, and the total.

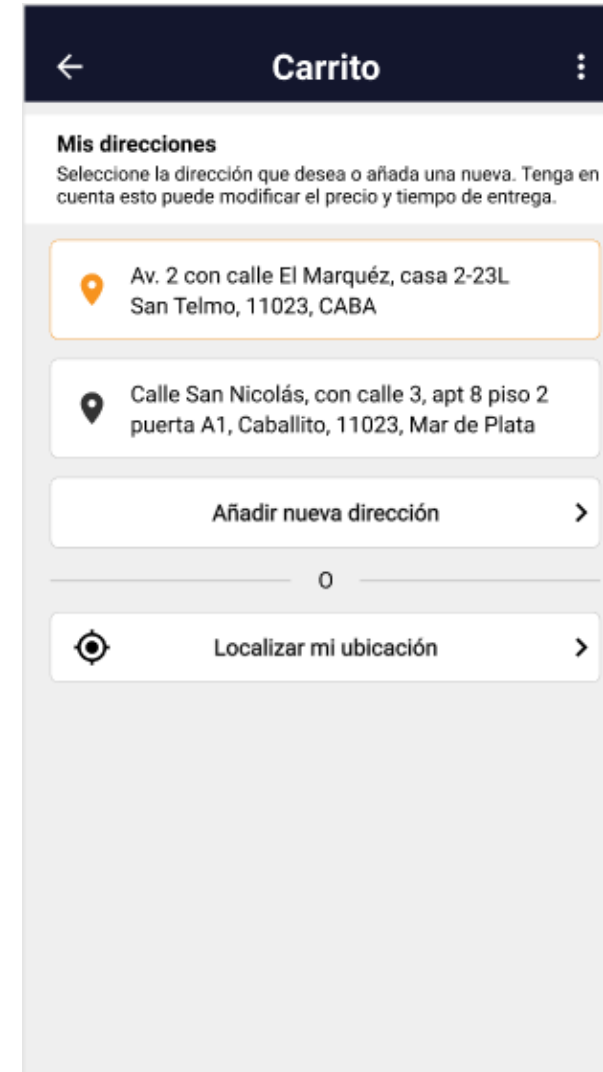
Note: The shipping cost will vary according to the chosen choice of the users regarding the presented method.

The customer presses the "Pay" button, and redirects him to indicate that his purchase was successful. Likewise, it indicates options to verify your purchase such as: view details of the same, talk with the seller and see the process of sending the package.



Shopping cart - Address

By clicking on the address area, the user will be redirected to the section of their addresses, in which they can select another to receive the product, or add a new address manually or click on “locate my location.”



Shopping cart - Address - New address

When you click on adding a new address, a form will be displayed where you must enter your current address, some other address but this is optional, then the postal code, the city, the province and activate the Checkbox slider to save the address, finally press the "continue" button, which will redirect to the shopping cart section with the new address you saved.

Carrito

Mis direcciones
Seleccione la dirección que desea o añada una nueva. Tenga en cuenta esto puede modificar el precio y tiempo de entrega.

Av. 2 con calle El Marqués, casa 2-23L
San Telmo, 11023, CABA

Calle San Nicolás, con calle 3, apt 8 piso 2
puerta A1, Caballito, 11023, Mar de Plata

Añadir nueva dirección

0

Localizar mi ubicación

Carrito

Confirme su dirección

Dirección:
Calle 2 y 3, San Nicolás, 11010, CABA

Dirección 2 (Opcional):
Apartamento, piso, punto de referencia...

Código postal
11010

Ciudad
Ciudad Autónoma de Buenos Aires

Provincia
Buenos Aires

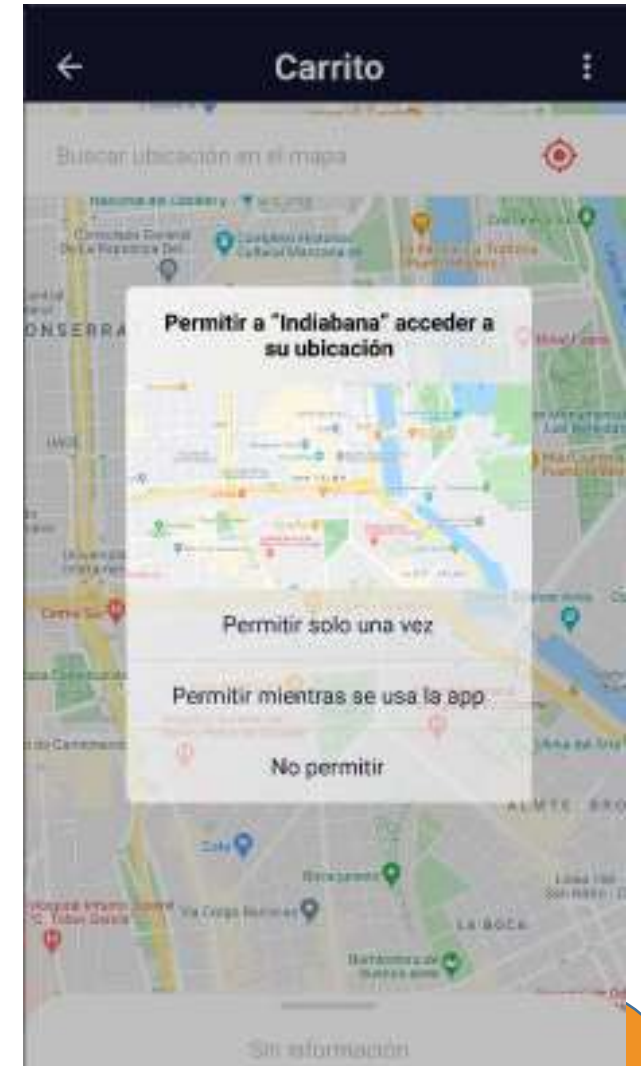
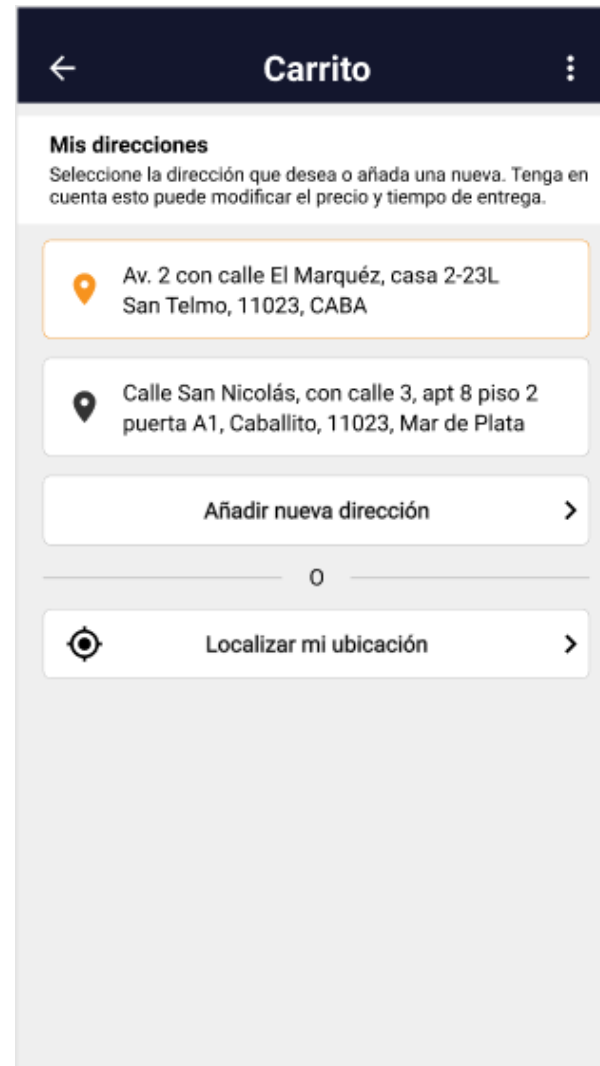
☐ Guardar dirección

Continuar

Shopping cart - Address - Find my location

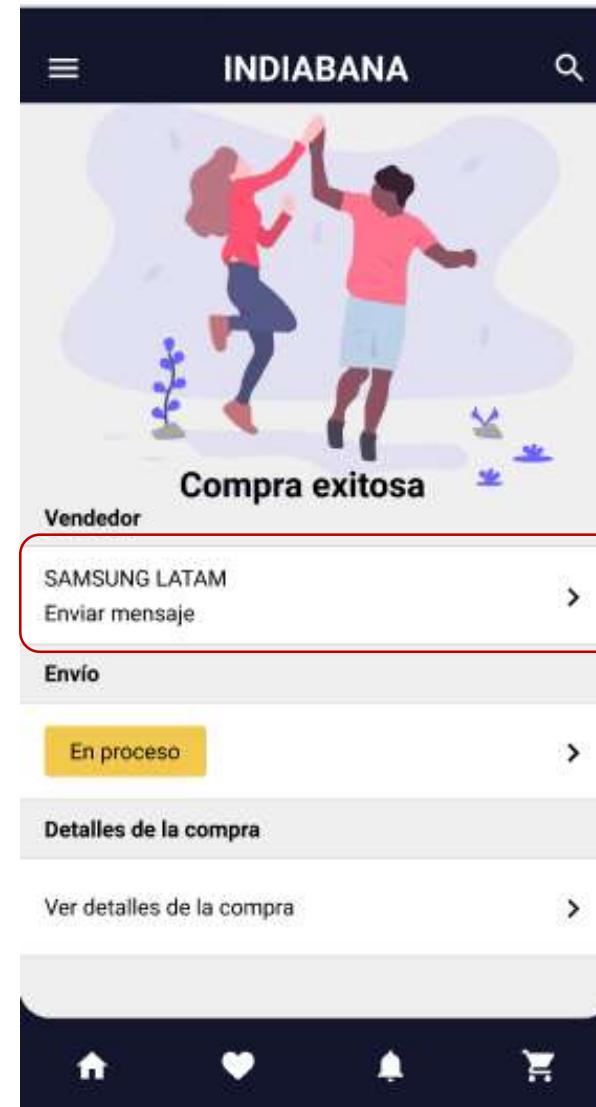
When pressing on locate my location, you will be redirected to a map and automatically a modal will be shown where the Indiabana application will indicate some options such as "Allow only once" which refers to allowing the GPS access of your phone only one once, when entering this section; "Allow while the app is used", which indicates that this option will be activated only in the time that the application handles; finally, "Do not allow", which will not allow the GPS to access your current location.

Note: In case you click on "Do not allow", you must enter in the search field of the map, the address in which you are so that the map takes your location and can be registered in your profile.



Shopping cart - Messaging with seller

After the customer makes the purchase, he can maintain contact with the seller about the process of sending his product, by clicking on the "seller" section that indicates the name of the same, this will redirect him to an online chat section in which it will indicate if the seller is active; He will write to you about his doubts or the process and will indicate if his message was read, the time and the date.



Shopping cart - View purchase details

In this section, the specifications that were generated by the purchase process are denoted as: the order number, the payment method used, date, and status. Then we have the products, there you can see the products that were purchased indicating a name, price, quantity, and its characteristics.

The billing area indicates the details of the amount that the user paid for the chosen product; In addition, it details the information on the status of the product, which, if it has not yet been delivered to the customer, will be "In process", and will have a last update, in which it indicates the conditions in which the package is, such as: "preparing the package "," package prepared "," package sent "and more status that refer to the product arrival process. On the other hand, the customer will have the possibility of tracking his package, showing him a map indicating the route of the Icarry or chosen means of delivery. Finally, the seller's data and the possibility of chatting with him, as well as a button to indicate that he received his package.

<

Detalles de compra

:

Detalle de la compra

Orden N°:

012012056862

Método de pago:

VISA terminada en 5400

Fecha del pago:

12 Nov. 2020

Estatus del pago:

Procesado

Productos



Samsung Galaxy 20A, ultra desbloqueado para todas las operadoras.

Precio:

\$21,253.33

Cant.:

01

Características

Color: Negro

Capacidad: 64 gb

Facturación

Mercancía:

\$21,253.33

Descuento:

\$ 0.00

Envío:

\$ 150.00

Programa de aliados:

\$ 180.00

Total:

\$ 23,150.33










Estatus:

En proceso

Última actualización:

Paquete preparado



Rastrear mi paquete


>

Vendedor

SAMSUN LATAM

★ 4.5/5

[Enviar mensaje](#)



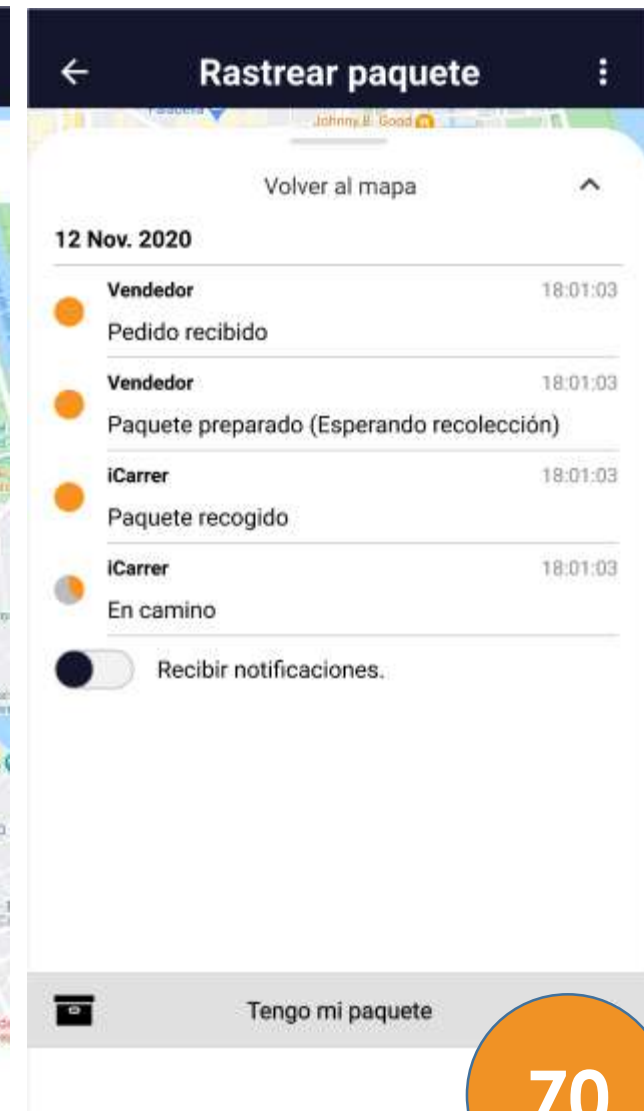
Tengo mi paquete

>

Shopping Cart - View Purchase Details - Track My Package

In the purchase details, the user will be able to track the arrival of his package; When you press a map will be reflected, where at the top you can see the name of the Icarer that is carrying your package, with a link that will allow you to talk or chat with him directly.

On the other hand, when you swipe up, the tab that says "swipe to view history", you will be shown a history of activities that were carried out for your package, as indicated in the image. In addition, to avoid viewing this section at all times, you can activate the Checkbox slider, which will generate notifications on your cell phone about the status of the package to reach its final destination.



Shopping cart - View purchase details - I have my package

If you received your package, you must click on "I have the package", this will redirect you to a view in which you must rate your purchase, among the options you have:

1. I have the package and it's fine.
2. I have the package, but there is a problem.
3. I don't have the package.

The user chooses the first option, and will present a box below to rate the seller, from 1 to 5 stars, likewise, you can leave a comment; Once the evaluation process is finished, you must click on "qualify", this will show you a message that your opinion was published successfully.

On the other hand, below this box you have to rate the product obtained from the purchase, which, like the previous process, will rate with stars, a comment, and an image (Optional) if you wish; then press "rate", and in the same way, it will indicate that your opinion was published.

Calificar compra

Cuéntanos como te fue con tu compra

☒ Tengo el paquete y está bien.

☐ Tengo el paquete pero hay un problema.

☐ No tengo el paquete.

Califica al vendedor

★★★★★ 0/5

Deja tus comentarios sobre la atención del vendedor.

Calificar

Califica al producto

Samsung Galaxy 20A, ultra desbloqueado para todas las operadoras.

Características

Color: Negro

Capacidad: 64 gb

★★★★★ 0/5

Deja tus comentarios sobre el producto y comparte fotos.

Calificar

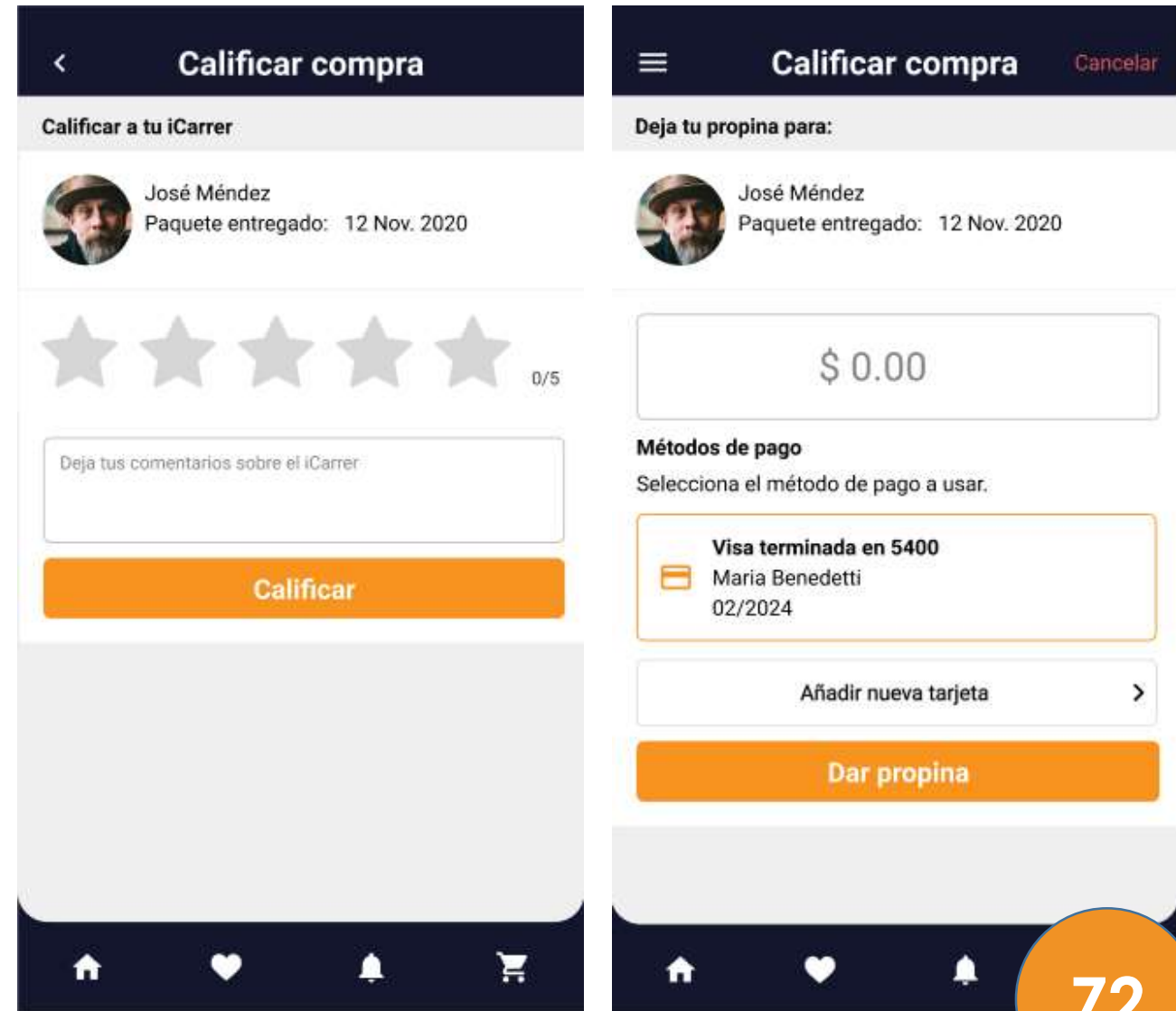
¡Excelente! Su opinión ha sido publicada.

Continuar

Shopping cart - View purchase details - I have my package

After having rated the seller and the purchase, the user presses "continue", this action redirects him to rate the driver who delivered the package, adds a rating with stars and a comment, depending on his experience; press "rate".

It presents a new view where you can leave a tip to the driver, you should only add the desired amount, confirm the payment method you currently have or add a new one if applicable, click on "tip", it will generate a modal indicating the amount you placed, and to confirm or cancel the action. If this is the case, to confirm the action, it will present you with a new modal, showing that the tip was sent successfully, finally, you will be redirected to the "my purchases" section.



Shopping cart - View purchase details - I have my package

In the event that the user clicks on the second option, he will be shown new options in which he must indicate if the product does not match what is published, if it is defective, or explain what the problem is with his package; If the option is the latter, you will be redirected to a direct chat with the seller, where you will have an open claim case, due to failures in the package received.

Calificar compra

Cuéntanos como te fue con tu compra

- ☐ Tengo el paquete y está bien.
- ☐ Tengo el paquete pero hay un problema.
- ☐ No tengo el paquete.

Calificar compra

Describe el problema

- ☐ El producto no coincide con el publicado.
- ☐ El producto está defectuoso.
- ☒ Otro

Describe el problema

Escriba aquí el problema con su compra

Continuar