

## **Predixion AI Engineer Assignment: Hindi Conversation Analysis**

### **Summary:**

The recovery agent from XYZ Finance calls Mr. Kumar regarding his missed EMI payment. Mr. Kumar explains that he lost his job and is seeking new employment. They agree on a partial payment next week and the remaining amount by the 15th of the next month.

### **Key Actions:**

- Mr. Kumar to make a partial EMI payment next week.
- Mr. Kumar to pay the remaining EMI by the 15th of the next month.
- Recovery agent to send payment details via SMS.
- Mr. Kumar to follow the payment plan.

### **Sentiment Analysis:**

Recovery Agent Sentiment: Neutral

Borrower Sentiment: Neutral