

Ref. No: GNCPS/GRC/2023-24/Circular-01

Date: 3/July/2023

Circular

The Grievance Redressal Committee of Guru Nanak College of Pharmaceutical Sciences, Dehradun has been reconstituted with the following members:

Sr. No.	Name	Status in the Committee
1.	Ms. Kriti Dabral	Chairperson
2.	Dr. Nidhi Chatterjee	Member Secretary
3.	Mrs. Bhawna Bora	Member

This committee has been reconstituted to address and resolve grievances promptly and fairly, ensuring a harmonious and supportive environment for all members of our college community.

Dr. Mohit Gupta
Principal - Guru Nanak College of Pharmaceutical Sciences



Copy to:

1. Ms. Kriti Dabral, Chairperson – GRC
2. Dr. Nidhi Chatterjee, Member Secretary –GRC
3. HOD- Department of Pharmaceutical Sciences



Ref. No: GNCPS/GRC/2023-24/Circular-02

Date: 10/July/2023

Circular

All the members of Grievance Redressal Committee (GRC) of Guru Nanak College of Pharmaceutical Sciences are hereby informed that a meeting is proposed.

You are requested to attend the meeting as per the following details:


Date: 13/July/2023

Time: 2:30 pm



Venue: CEO office - GNCPS Campus

Agenda of the Meeting:

1. Planning on how to incorporate feedback to improve the grievance redressal system.
2. Discussion about awareness campaigns.


Dr. Nidhi Chatterjee
Member Secretary - GRC

Copy to:

1. CEO office- For kind information of the CEO 
2. Mrs. Bhawna Bora Member – GRC 



Ref No: GNCPS/GRC/2023-24/MOM-02

Date: 13/July/2023

Minutes of Meeting of Grievance Redressal Committee (GRC)

The meeting of Grievance Redressal Committee (GRC) of Kukreja Institute of Pharmaceutical Sciences was held on **13/July/2023** at 2:30 pm in the CEO office - GNCPS Campus.

The following members were present in the meeting:

Sr. No.	Name	Status in the Committee
1.	Ms. Kriti Dabral	Chairperson
2.	Dr. Nidhi Chatterjee	Member Secretary
3.	Mrs. Bhawna Bora	Member

Action taken against agenda points:

1. On the basis of agenda point 1 following actions were taken:
 - a. The committee decided to establish strict confidentiality protocols to ensure that feedback is kept private and used solely for the purpose of improving the grievance redressal process.
2. On the basis of agenda point 1 following actions were taken:
 - a. The committee decided to enhance awareness campaigns to include more diverse communication channels such as social media, newsletters, and workshops.

The Chairperson proposed vote of thanks to all the present members.


Dr. Nidhi Chatterjee
Member Secretary - GRC

