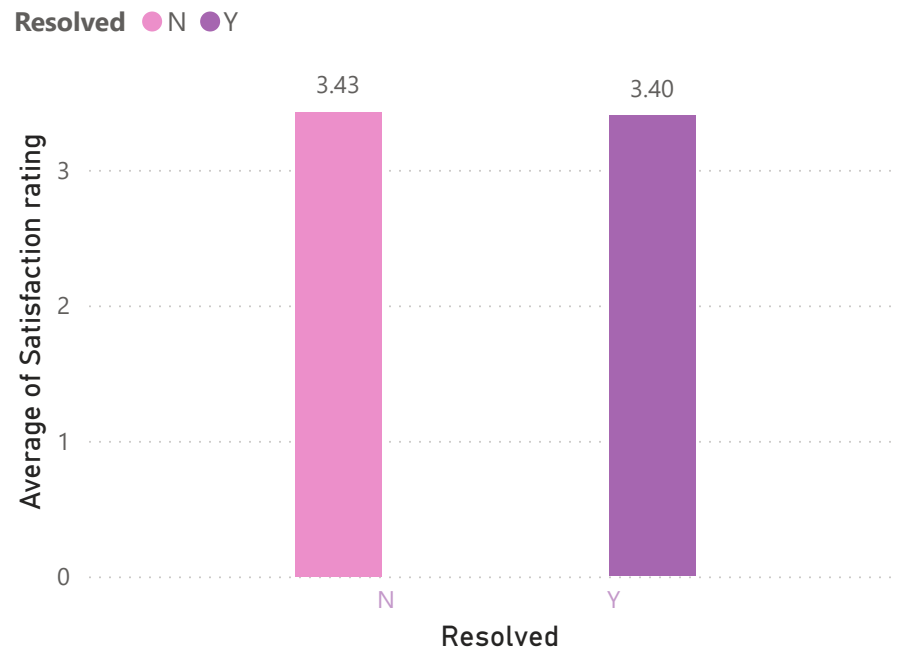
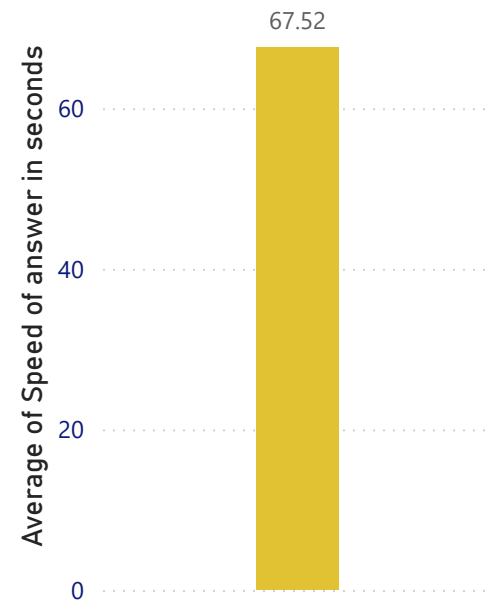


Average of Satisfaction rating by Resolved Calls



Average of Speed of answer in seconds



of Resolved Calls by Topic

