

FW: TSM monitor - Tool for real time monitoring of TSM services.



○ Aggarwal, Rajnish <IMCEAEX-_O=BANK+20OF+20AMERICA_OU=NORTH+20AMERICAN+20ADMINISTRATIVE+20GROUP_CN=RECIPIENTS_CN=RAJNISH+2EA...

Friday, December 10, 2010 at 9:51 AM

To: ○ Garg, Siddharth; ○ Korrapati, Santosh; Cc: ○ Modi, Harita; ○ Pandit, Parag; ○ Sridhar Kannan; ⊗ Madhava S Desai; ⊗ Anand Iyer (BCM) ✓

 TSM Monitor_presen...
839.9 KB

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Sid and Santosh –

Thank you for coming up with the idea of this tool and executing it to perfection. This is another great tool which reduces manual effort, helps in proactive identification of issues and reduces the restoral time. Great job and I look forward to more such ideas.

All – Here is the verbiage of recognition note from Tom:

And don’t let me forget to mention what a great job this team has done to create another “Huge Win” for our business partners, our associates, and most importantly our customers!
I really look forward to seeing the tool in action!

Thank You,
Rajnish

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From: Ayinala, Sairam
Sent: Thursday, December 09, 2010 11:02 AM
To: Korrapati, Santosh; Pepera, Tom; Ress, Victor; Vinson, Becky; Artinger, Teresa C
Cc: DG CTMT level 2 Support; Harendra, Aditi; Sonak, Harshwardhan P; Naidu, Gaurav; Dongallo, Marisse; Aggarwal, Rajnish; Modi, Harita
Subject: RE: TSM monitor - Tool for real time monitoring of TSM services.

Great Job guys for proactively initiating and building the tool. Looking forward for the demo.