Q.1: How do I access my assessment?

Ans: During the registration process, we asked for email id & asked you to set up a password. The same email id & password will need to be used for login and accessing the assessment.

Q.2: I forgot my password, how can i reset the password for accessing the assessment?

Ans: Once you click on the URL you will be redirected to the Login page. If you have forgotten the password, you can click on the forgot password link. You will be asked for the email id. Please enter the email id you used for registration, thereafter, you will receive an email with the password reset link. Click on the link and you will be asked to set a new password. After you have reset the password, we request you to go to the email and click on the assessment link once again and login to the assessment.

Q.3: What is the minimum internet bandwidth required for accessing the assessment?

Ans: You need a working internet connection with more than 256 kbps.

Q.4: Can I access the Assessment via my mobile browser?

Ans: While we recommend that you take the assessment using a PC, Laptop and notebooks browsers (latest chrome, mozilla firefox, safari etc) but you can also access the assessment using your mobile device browsers.

Q.5: What happens when my internet disconnects? Can I resume my attempt?

Ans: There are two scenarios: 1. You had a brief disconnection after you started the assessment. In this scenario, you will be able to resume your attempt from when you left off.

2. In case there was power outage, internet disconnection for allotted time, you may have to request extension for allowing us to set up assessment for different date & time.

Q.6: What happens when the time-limit of 60 minutes is passed?

Ans: Your attempt will be submitted automatically, and grade will be counted based on your attempt.

Q.7: How do I reach the support desk for any technical queries or issues during the assessment

Ans: For immediate solution we suggest you connect with your College HOD. You can also write email to icare@timestsw.com for any technical queries or issues. Always mention following details while sending any request.

Name –
Registered Email ID –
Contact No. –
OSDA Registration No. –
SAP Module Name –
College / Institute Name –
Attach error screen shot if any