



Siddhi

Web Engineer

CONTACT

- ✉ ssiddhi0017@gmail.com
- ☎ +91 9142975311
- 🏠 Bokaro
- 🐙 Github
- 🌐 LinkedIn

EDUCATION

- Web engineering**
Masai School
November 2024-present
- Bachelor of Commerce**
Ranchi Women's College
August 2019 - August 2022

TECHNICAL SKILLS

- Figma
- SQL
- CSS3
- HTML5
- MongoDB
- Express.js
- JavaScript
- Git

SOFT SKILLS

- Critical Thinking
- Attention to Detail
- Adaptability
- Effective Communication

INTERESTS

- Skill Enhancement
- Responsive Web Development
- Front-End & Back-End Technologies
- Web Development & Design

PROFESSIONAL SUMMARY

Innovative web developer with a passion for creating dynamic and responsive websites. Proficient in HTML, CSS, and JavaScript with experience in integrating APIs and utilizing Git for version control. Skilled in debugging and testing applications using Jest. Strong understanding of responsive design and modern web development trends

WORK EXPERIENCE

Tech Mahindra Ltd.

Customer Support Executive | July 2022 - November 2023

- Guided and mentored junior customer support agents, providing technical expertise and best practices to ensure high-quality support and adherence to standards.
- Efficiently handled multiple customer inquiries and tasks, prioritizing issues to meet deadlines and ensure high customer satisfaction.
- Stayed up-to-date with product knowledge and service offerings, enabling accurate responses to customer inquiries and resolving technical issues effectively.

PROJECTS

Food Magic [Live Demo Link](#) [Github Repo Link](#)

- Developed a responsive food discovery website with HTML5 and CSS3, focusing on seamless user experience across devices.
- Implemented interactive food cards and hover effects to enhance user engagement.
- Integrated responsive design principles to ensure accessibility for mobile, tablet, and desktop views.

Tech Stack:

HTML5 CSS3 Responsive Web Design