Siddhi

Web Engineer

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📞 +91 9142975311

🏠 Bokaro

📁 Portfolio Link

○ Github

in LinkedIn

EDUCATION

Web engineering
Masai School
November 2024-present

Bachelor of Commerce
Ranchi Women's College
August 2019 - August 2022

TECHNICAL SKILLS

- SQL
- Figma
- CSS3
- HTML5
- MongoDB
- Express.js
- Git
- JavaScript

SOFT SKILLS

- Critical Thinking
- Attention to Detail
- Adaptability
- Effective Communication

INTERESTS

- Skill Enhancement
- Responsive Web Development
- Front-End & Back-End Technologies
- Web Development & Design

PROFESSIONAL SUMMARY

Data-driven Web Engineer skilled in HTML, CSS, and JavaScript, adept at crafting responsive and accessible designs. Proficient in using Git for collaborative development and utilizing Jest for robust testing. Expertise in MongoDB and RESTful APIs, with a keen ability to leverage Generative AI for rapid tech adaptation.

WORK EXPERIENCE

Tech Mahindra Ltd.

Customer Support Executive | July 2022 – November 2023

- Guided and mentored junior customer support agents by providing technical expertise and troubleshooting tips, ensuring adherence to quality standards and efficient resolution of customer issues.
- Engaged with customers via phone, email, or chat to address product inquiries and resolve technical issues, enhancing customer satisfaction and trust in the company's services.

PROJECTS

Food Magic | ⊕ | ○

HTML5 |CSS3 |Responsive Web Design

- Developed a dynamic and responsive food discovery website with HTML5 and CSS3, optimized for various devices.
- Implemented interactive food and restaurant cards with engaging hover effects, creating a lively user experience.
- Incorporated a language selector and eye-catching backgrounds, enhancing accessibility and visual appeal.