Test Case ID	Test Case Title	Pre-Condition	Test Steps	Test Data	Expected Result	Actual Result	Status	Remarks
TC001	Verify ECAF screen loads on clicking ECAF button	User is logged in to LCO Connect Portal	1. Login to the application 2. Click on ECAF button from left-side menu	NA	New Customer Activation screen should be displayed	TBD	TBD	
TC002	Verify New Customer Activation heading	ECAF screen is displayed	1. Observe the screen header	NA	Heading **"New Customer Activation"** should be visible	TBD	TBD	
TC003	Verify customer type radio buttons	New Customer Activation screen is loaded	1. Select **Individual** 2. Verify **Commercial** is deselected 3. Select **Commercial** 4. Verify **Individual** is deselected	NA	Only one customer type should be selectable at a time	TBD	TBD	
TC004	Verify Saved Drafts button	ECAF screen is loaded	1. Observe **Saved Drafts** button	NA	Saved Drafts button should be visible and clickable	TBD	TBD	
TC005	Verify save application as draft without OTP	Mobile number entered but OTP not verified	1. Enter customer details 2. Skip OTP verification 3. Click Save Draft	NA	Application should be saved as draft successfully **without OTP validation**	TBD	TBD	
TC006	Verify resume saved draft	Draft application exists	1. Click **Saved Drafts** 2. Select a draft 3. Continue filling remaining details	NA	Draft application should open for completion	TBD	TBD	
TC007	Verify search with valid VC ID	Customer type selected	1. Enter valid VC ID 2. Click **Search**	VC123456 (Valid)	Available boxes from LCO inventory should be displayed	TBD	TBD	
TC008	Verify search with invalid VC ID	Customer type selected	1. Enter invalid VC ID 2. Click **Search**	VC000000 (Invalid)	Error message should be displayed	TBD	TBD	

TC009	Verify scheme name, box make and box type	Valid VC ID searched	1. Observe scheme name 2. Observe box make 3. Observe box type	NA	Scheme name, box make and box type should be displayed	TBD	TBD	
TC010	Verify customer details fields	ECAF screen is loaded	1. Verify First Name 2. Middle Name 3. Last Name 4. Email ID 5. Mobile No 6. OTP 7. Landline No	NA	All customer detail fields should be visible	TBD	TBD	
TC011	Verify Send OTP functionality	Valid mobile number entered	1. Enter mobile number 2. Click Send OTP	9876543210	OTP should be sent to registered mobile number	TBD	TBD	
TC012	Verify invalid OTP validation	OTP sent	1. Enter invalid OTP 2. Click **Verify**	1234	"Invalid OTP" error message should be displayed	TBD	TBD	
TC013	Verify activation blocked with expired OTP	OTP is generated but expired	1. Enter expired OTP 2. Click **Verify** 3. Click **Activate**	Expired OTP	System should block activation and display OTP expired message	TBD	TBD	
TC014	Verify activation blocked without OTP	OTP not verified	1. Fill all mandatory fields 2. Click **Activate**	NA	Activation should be blocked and an error message should be displayed indicating OTP verification is mandatory	TBD	TBD	

TC015	Verify address fields	ECAF screen is loaded	1. Verify Pin Code2. City3. Area4. Street5. Location6. Building7. Flat No8. Address	NA	All address fields should be displayed and accept valid input. Mandatory fields should not allow blank values	TBD	TBD	
TC016	Verify address dropdown dependency	ECAF screen is loaded	1. Select a Pin Code 2. Select Area 3. Select Street	NA	Area dropdown should load values based on selected Pin Code Street dropdown should load values based on selected Area Location dropdown should load values based on selected Street	TBD	TBD	
TC017	Verify executive details fields	ECAF screen is loaded	1. Verify FOS executive name 2. Verify FOS executive mobile number	NA	Executive details fields should be visible	TBD	TBD	
TC018	Verify document upload	User is in Document Details section	1. Upload ID proof 2. Upload residential proof 3. Upload photo	PDF/JPG	Documents should upload successfully	TBD	TBD	
TC019	Verify document upload with invalid file format	User is in Document Details section	1. Upload documents 2. Select a file with invalid format	DOXC	System should not allow upload and should display an error message	TBD	TBD	
TC020	Verify add additional box	Select Box screen is opened	1. Select VC ID/MAC ID 2. Click **Add**	NA	Additional box should be added	TBD	TBD	

TC021	Verify delete additional box	Additional box is added	1. Click **Delete**	NA	Additional box should be removed	TBD	TBD	
TC022	Verify package plan selection	Package details section visible	1. Select plan payterm 2. Select a plan	NA	Selected plan should be highlighted	TBD	TBD	
TC023	Verify Terms & Conditions link	ECAF screen is loaded	1. Click Terms & Conditions link	NA	Terms & Conditions screen should open	TBD	TBD	
TC024	Verify expand and collapse functionality	ECAF screen is loaded	1. Expand Customer Details 2. Collapse Customer Details 3. Expand Address 4. Collapse Address	NA	Sections should expand and collapse correctly	TBD	TBD	
TC025	Verify successful customer activation	All mandatory fields completed and OTP verified	1. Accept Terms & Conditions 2. Click **Activate**	NA	Customer should be activated successfully in OBRM	TBD	TBD	
TC026	Verify preview screen	All customer details entered	1. Click **Preview**	NA	All customer data should be displayed in read-only mode	TBD	TBD	
TC027	Verify mandatory field validation for customer details	ECAF screen is loaded	1. Leave mandatory customer fields blank 2. Click Activate	NA	System should highlight mandatory fields and block activation	TBD	TBD	
TC028	Verify activation is blocked without accepting Terms & Conditions	All mandatory fields completed and OTP verified	1. Do not select the "**I accept Terms & Conditions**" checkbox2. Click on **Activate** button	NA	Error message should be displayed such as: "Please accept Terms & Conditions to proceed."	TBD	TBD	
TC029	Verify delete saved draft	Saved draft exists	1. Click **Saved Drafts** **2.** Select a draft **3.** Click **Delete**	NA	Selected draft should be deleted successfully	TBD	TBD	
TC030	Verify search functionality in saved drafts	Multiple saved drafts exist	1. Click **Saved Drafts** 2. Enter customer name or VC ID in search field	Customer Name / VC ID	Matching draft records should be displayed	TBD	TBD	

TC031	Verify saved drafts grid column details	Saved drafts screen is displayed	1. Observe grid columns	NA	Grid should display Sr No, Customer Name, Creation Date, Mobile No, Box No, Scheme Name	TBD	TBD	