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Jaipur, Rajasthan 302033

WWW: <u>LinkedIn</u>
WWW: <u>Web Profile</u>

#### Skills

- Microsoft Power Platform (Power Apps, Power Automate, Power BI, Copilot Power Platform Admin Center)
- SharePoint Online
   Development &
   Administration (Site creation, lists/libraries, permissions, governance, security)
- Automation Solutions: RPA, PAD, Power Query, Alteryx, Advanced Excel VBA
- AI Model, Generative AI & Agentic AI – integrating Microsoft Copilot, AI Builder, and LLM-driven solutions for intelligent automation
- Strong Troubleshooting, Documentation, and Cross-Functional Collaboration

### Certifications

- PL-900: Microsoft Power Platform Fundamentals
- PL-200: Microsoft Power Platform Functional Consultant
- Introduction to Microsoft Copilot
- Micro-Certification Citizen
   Developer Application Creator
   by ServiceNow
- Advance diploma in computer hardware and networking
- Seven Start Certified on Lean digital
- Yellow belt

# Radha Kishan Sharma

## Power Platform Developer

## **Profile Summary**

A results-driven Microsoft Power Platform Developer with expertise in Power Apps, Power Automate, Power BI, and SharePoint. I specialize in creating custom applications and workflows that enhance business efficiency and productivity. Skilled in translating business requirements into technical solutions, I develop user-centric applications that meet complex needs. By integrating AI and Copilot technologies, I deliver intelligent, automated solutions that are modern and effective. Committed to continuous improvement and operational excellence, I stay updated with the latest advancements in AI, Copilot, and the Power Platform.

## Work Experience

## ATOS Global IT Solutions and Services - Lead Consultant (Microsoft Power Platform Developer)

Pune, India 01/2025 - Current

- Leading enterprise-level automation initiatives using Microsoft Power Platform.
- Building Power Apps and Power Automate flows with premium connectors & APIs.
- Managing governance, security & environment setup via Power Platform Admin Center.
- Collaborating cross-functionally to design & deliver user-centric, scalable applications.

## **Deutsche Bank - Associate Manager (Microsoft Power Platform Developer)**

Jaipur, India 01/2023 - 01/2025

- Delivered scalable automation solutions using Power Platform.
- Developed Power Apps, Power Automate flows, and Power BI dashboards.
- Integrated solutions with SharePoint for centralized data management.
- Partnered with stakeholders to align technical solutions with business objectives.

#### **Genpact - Management Trainee**

Jaipur, India 08/2012 - 01/2023

- Led a team of VBA/BI developers supporting 900+ FTE operations.
- Developed Platform solutions using Power Apps, Power Automate, and SharePoint to digitize manual processes and boost productivity.

#### Education

01/2004

Bachelor of Arts: Rajasthan University Jaipur

- Managed full project lifecycle: requirements, design, development, testing, and deployment.
- Built dashboards using Power BI and created automation tools using Excel VBA and SQL Server.

#### Teleperformance (TP) - Technical Support Executive

Jaipur, India 03/2011 - 02/2012

- Resolved GPRS/3G technical escalations for BlackBerry devices.
- Ensured timely resolution and maintained customer satisfaction.

#### **Aegis BPO Services - Senior Customer Support Executive**

Gurugram, India 05/2009 - 12/2010

- Managed outbound call operations and team performance reporting.
- Provided actionable insights through daily performance data.

## **Projects**

- AI-Powered Document Processing Agent: Automated document processing using AI Builder and Copilot Agents to extract key data, validate via AI Agenting workflow, and store results in SharePoint lists—reducing manual effort by 70% and achieving 100% data accuracy.
- Recruitment Model-Driven App: Designed a Dataverse-backed Model-driven application to manage the end-to-end recruitment lifecycle, including candidate tracking, interview scheduling, and onboarding automation, improving efficiency and reducing manual coordination.
- **Code Blue Debrief App:** Developed a healthcare-focused app to capture and analyze emergency response debriefs, ensuring compliance, accountability, and continuous improvement in patient care.
- **PAR Audit Mobile Application:** Designed a mobile-first auditing app to record, track, and resolve **PAR (Physical Asset Review) audit findings** in real time, streamlining compliance checks and reducing reporting delays by 60%.
- Project Management Tracker: Built a centralized tracker in Power Apps integrated with Power Automate to manage tasks, milestones, and approvals, improving project visibility and on-time delivery.
- Work Activity Management Tracker (WAM): Created a stopwatch-based app with real-time dashboards; improved productivity monitoring across teams.
- **Demand & Vendor Management:** Delivered an end-to-end app to track and automate service requests, improving service visibility.
- **Vacation Tracker:** Designed a PTO request app with automated approval workflows, reducing email overhead by 80%.
- **Ops KPI Tracker:** Managed Ops KPIs and tracked users' work activity, shifts, and daily adherence.
- **Branch Feedback App:** Built a centralized system to manage internal feedback and reporting, increasing response time efficiency.