

Credit card fraud detection

Prediction: Credit card fraud detection is the process of identifying and preventing unauthorized or fraudulent transactions made using credit or debit cards. It is a critical aspect of financial security for both cardholders and financial institutions. The goal is to detect and stop fraudulent transactions in real-time or as quickly as possible to minimize financial losses and protect the integrity of the payment system. Here are some key components and methods used in credit card fraud detection:

Credit card fraud statistics are falling, but what should be a win for the industry may be the calm before the storm. A recent report suggests that another rise in fraud is on the horizon. Estimates in credit card fraud prediction show an expected ~\$34 billion fraud level in 2022, rising to ~\$49 billion by 2030, with the majority occurring in the US market.

The sophistication level of attacks, coupled with increased usage of online technology makes it harder for card providers to get on top of fraud. This has left many seeking smarter tools, such as fraud app detection software equipped with artificial intelligence (AI) and machine learning (ML) to help tackle credit card fraud.

Data Collection: The first step is to collect transaction data, including information about the cardholder, the transaction amount, merchant details, location, and more. This data can come from various sources, including point-of-sale terminals, online transactions, and ATM machines.

Data Preprocessing: The collected data needs to be cleaned and prepared for analysis. This includes removing duplicates, handling missing values, and converting categorical variables into a numerical format suitable for machine learning algorithms.

Feature Engineering: Feature engineering involves selecting and creating relevant features (variables) from the data that can help in fraud detection. For example, features might include transaction frequency, transaction amount, and cardholder location history.

Machine Learning Models: Machine learning algorithms play a crucial role in fraud detection. Various supervised and unsupervised learning techniques can be applied to identify patterns of fraudulent behavior. Common algorithms used include logistic regression, decision trees, random forests, support vector machines, and neural networks.

Anomaly Detection: Unsupervised learning techniques, such as clustering or outlier detection, can be used to identify unusual patterns or outliers in transaction data that may indicate fraudulent activity.

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Rule-Based Systems: Some fraud detection systems use rule-based approaches, where predefined rules are applied to transaction data. For example, a rule might trigger if a card is used for multiple transactions in different geographic locations within a short time frame.

Behavioral Analytics: Analyzing the historical behavior of cardholders can help in identifying deviations from their normal spending patterns. If a transaction significantly deviates from the cardholder's usual behavior, it may be flagged for review.

Machine Learning Model Training: Fraud detection models need to be trained on historical data that contains both legitimate and fraudulent transactions. The model learns from this data to make predictions about the likelihood of a given transaction being fraudulent.

Real-Time Monitoring: Credit card fraud detection systems operate in real-time, analyzing transactions as they occur. Transactions are assessed for risk factors, and if something seems suspicious, it may trigger an alert or require further investigation.

Alerts and Decision Making: When a transaction is flagged as potentially fraudulent, an alert is generated. Depending on the severity and confidence level of the alert, various actions can be taken, such as blocking the transaction, notifying the cardholder, or escalating the issue for manual review.

Feedback Loop: Continuous improvement is essential. The system should learn from its mistakes and adapt to evolving fraud patterns. Feedback from fraud analysts and updated data help improve the accuracy of the detection system over time.

Regulatory Compliance: Credit card fraud detection systems must comply with industry regulations and data protection laws to ensure the privacy and security of cardholder information.

Credit card fraud detection is a dynamic field that evolves alongside emerging fraud tactics and technological advancements. It requires a combination of advanced analytics, machine learning, and human expertise to effectively detect and prevent fraudulent transactions while minimizing false positives that Main challenges involved in credit card fraud detection are:

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Enormous Data is processed every day and the model build must be fast enough to respond to the scam in time.

Imbalanced Data i.e most of the transactions (99.8%) are not fraudulent which makes it really hard for detecting the fraudulent ones

Data availability as the data is mostly private.

Misclassified Data can be another major issue, as not every fraudulent transaction is caught and reported.

Adaptive techniques used against the model by the scammers.

How to tackle these challenges?

The model used must be simple and fast enough to detect the anomaly and classify it as a fraudulent transaction as quickly as possible.

Imbalance can be dealt with by properly using some methods which we will talk about in the next paragraph

For protecting the privacy of the user the dimensionality of the data can be reduced.

A more trustworthy source must be taken which double-check the data, at least for training the model.

We can make the model simple and interpretable so that when the scammer adapts to it with just some tweaks we can have a new model up and running to deploy. can inconvenience legitimate cardholder.

Conclusion:

We investigated the data, checking for data unbalancing, visualizing the features and understanding the relationship between different features. We then investigated to predictive models. The data was split into three parts, a train set, a validation set and a test set. For the first three models we only used the train and test set.5