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Our 449 rooms, including 71 expansive suites, offer the ultimate luxury in accommodation in one of

the most sought-after locations in London. Guests can choose from an eclectic and flexible

collection of rooms, suites and signature suites all featuring décor and products from the best of the

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Our rooms blend a classical elegance with modern simplicity. Attention has been given to every

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prestigious addresses the rooms offer a range of views including the more tranquil inner courtyard,

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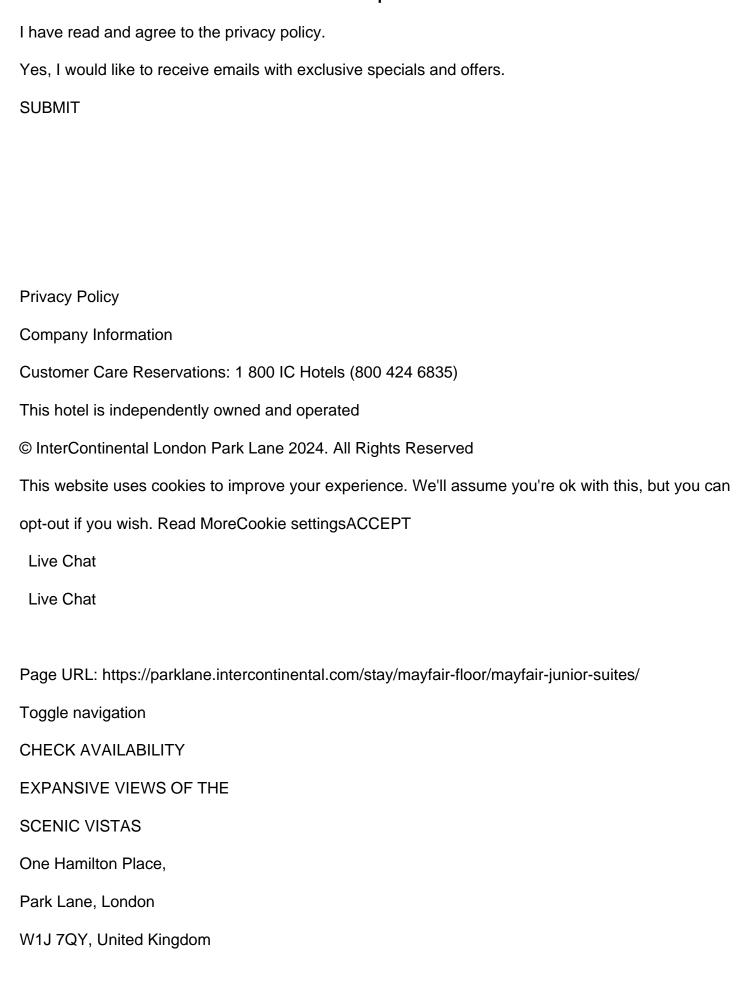
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Signature Suites

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AWARD-WINNING ITALIAN RESTAURANT

London?s diverse and evolving food scene presents some of the finest dining anywhere in the world and InterContinental London Park Lane is proud to house the capital?s best Italian restaurant; Theo Randall at the InterContinental. Chef Theo Randall carefully blends the best local ingredients with hand-picked Italian imports to create rustic fare that continues to attract rave reviews.

Theo?s passion for simple Italian fare took him from Chez Panisse in California to Head Chef and Partner at The River Café. In 2006, Theo brought this experience to the prestigious address of No. 1 Park Lane when he opened Theo Randall at the InterContinental.

BOOK A TABLE GIFT VOUCHERS RESTAURANT WEBSITE

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THEO?S ON THE TERRACE

Whisk yourself away this summer to the vibrant charm of southern Italy with a visit to Theo?s on

the Terrace at InterContinental London Park Lane.

A colourful feast for the senses, our summer terrace at No.1 Park Lane invites you to sample the

tastes of the sun-kissed shores of the Amalfi Coast and Sicily, right in the heart of Mayfair. Created

by highly acclaimed and award-winning Chef Theo Randall, the menu is an ode to his passion for

classic Italian dishes and Mediterranean ingredients.

BOOK A TABLE VIEW MENU

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NAJMA LEBANON
Discover Najma, a new culinary destination in the heart of Mayfair.

We are bringing authentic Lebanese cuisine and its exquisite flavours to InterContinental London Park Lane. Indulge in traditional dishes with a selection of flavoursome mezzeh, salads and sharing plates which champion the delightful scents and fragrant spices of the Middle East.

Enjoy a live DJ every Monday from 7.30 pm, followed by a belly dancer performance at 8 pm.

BOOK NOW FOOD MENU DRINKS MENU

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OVERLOOKING LONDON?S LANDMARKS

AT THE WELLINGTON LOUNGE

The Wellington Lounge is an ideal meeting place for an early morning coffee and pastries, famed

afternoon tea or an all-day-menu featuring classic seasonal dishes.

Standing proudly on the former site of 145 Piccadilly?Queen Elizabeth II?s former childhood

home?the Wellington Lounge pays respect to its heritage by offering traditional afternoon tea with a

modern twist for an experience fit for royalty. Our team has created an extensive menu of teas with

the East India Company, complementing the various dishes available. Blending the best of tradition

with contemporary twists, the menu presents a style to suit all tastes.

Immerse yourself in a truly regal experience at The Wellington Lounge every day from 1 pm to 5 pm,

with live music from 1.30 pm to 5.30 pm, Thursday through Sunday.

A semi-private corner lounge is available to accommodate small events and group reservations of

15 people or less. You can also enjoy live music from 7.30 pm, Thursday to Saturday.

View menu Children?s menu

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CITY COCKTAIL DESTINATION

With an elegant and refined interior The Arch Bar provides a sophisticated location in the heart of

Mayfair for pre or post dinner drinks, celebratory champagne or a discreet meeting. Delicious coffee

or an eclectic cocktail combined with the views over Green Park make the unique space an enviable

destination in the city.

The Arch Bar has a semi-private corner lounge, which is available to accommodate small events

and group reservations of 15 people or less. You can also enjoy live music from 7.30pm, Thursday

to Saturday.

View bar menu Book a table

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ELIZABETHAN

Centuries may separate Elizabeth I and Elizabeth II?s reigns, yet here, their tales intertwine.

Together, their shared love for decadent teas and confections shaped the sophisticated tradition of

ROYAL TEA

afternoon tea as we know it.

Indulge in a truly regal afternoon tea experience at the Wellington Lounge, located on the very site

of 145 Piccadilly, once Queen Elizabeth II?s childhood home. Delight in live music every Thursday

through Sunday from 1.30 pm to 5.30 pm.

Planning to celebrate with us? Elevate your afternoon by pre-ordering one of our exquisite

celebration cakes.

Prices start at £22 for a 6? cake. Kindly note that full pre-payment and a 24-hour notice are

required.

For vegan afternoon tea arrangements, please contact our reservation team in advance,

allowing at least 48-hours? notice.

Monday to Sunday | 1 ? 5 pm

VIEW MENU BOOK NOW

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SUNDAY BRUNCH

SUMPTUOUS

SUNDAY BRUNCH

Discover a brunch like no other. We invite you and your loved ones to experience a relaxing afternoon in the elegant surroundings of the InterContinental London Park Lane. Savour life?s moments through a sumptuous buffet that transcends ordinary dining.

Our team has prepared a delectable feast for all to enjoy. Immerse yourself in a selection of hot and cold delights and witness our talented chefs prepare eggs and waffles to your liking at our live cooking stations. Complete your meal with a traditional Sunday roast, full of flavour and served with

all the trimmings.

True luxury lies in the details, that?s why we source only the finest local ingredients to create our

culinary masterpiece.

Accompany your banquet with a range of seasonal fruit juices. Elevate your experience with a glass

of champagne or upgrade to *unlimited prosecco and vibrant Bloody Mary.

Open every Sunday from 12.30 pm ? 5 pm**

*Unlimited prosecco and Bloody Mary are available for 90 minutes from time of arrival.

**Last sitting 2.30 pm. The buffet closes at 4 pm.

BOOK NOW FOOD MENU DRINKS MENU

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A UNIQUE EVENT DESERVES A UNIQUE LOCATION

Events at InterContinental London Park Lane

The hotel?s dedicated conference and events floor has been designed to deliver the optimum

meeting environment and combines state-of-the-art facilities with expansive views over London.

With a reputation built on excellence, we offer a wealth of experience in setting up meetings and

events for both local and international executives.

3D WALK THROUGH

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MAKE YOUR WEDDING DREAMS COME TRUE

Say ?I do? in the heart of Mayfair at one of the capital?s most prestigious addresses,

?To the world you may be one person, but to one person you are the world?

InterContinental London Park Lane.

Start your forever in a truly iconic setting, rich in royal heritage. Exchange vows on the site of the

childhood home of Her Majesty The Queen Elizabeth II, an unrivalled destination for your special

day.

Weddings at InterContinental London Park Lane

Whether you are planning a flawless celebration for up to 600 guests in our ballroom or an intimate

gathering with your nearest and dearest in one of our Park Lane Suites or private dining areas, our

unique event spaces provide the perfect backdrop for your wedding day.

Allow our experienced wedding team to help you curate the most memorable day of your life with

attention to every little detail.

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UNFORGETTABLE OCCASIONS

Private Events

InterContinental London Park Lane, situated at prestigious Number One Park Lane, is ideally

nestled between the elegant cobbled streets of Mayfair and the glamour of Knightsbridge. The hotel

is the epitome of modern luxury for celebrations both grand and intimate, offering unrivalled

exclusivity.

Whatever the festivity or occasion, an experienced and dedicated team will anticipate your every

need, ensuring all is delivered with the finest service.

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Meetings Form
Contact name
Organisation
Select event
Meetings / Conference
Number of bedrooms *
Email address *
Phone
Date *
Number of attendees

Enquiry

Tell us as much or as little as you wish: approximate numbers; what you are celebrating.

Yes, send me newsletters and notify of sales and promotions.

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SPA INTERCONTINENTAL

A MOMENT TO YOURSELF IN MAYFAIR

Discover what it means to feel truly relaxed at Spa InterContinental.

Featuring state-of-the-art facilities and a collection of aromatherapy treatments designed to enhance

your physical, mental, and emotional wellbeing, Spa InterContinental will leave you feeling

de-stressed and rejuvenated.

Book your luxury spa treatment

La Sultane de Saba Steam Temple Experience (2 persons)

Enjoy a relaxing Steam Temple experience with mud and salt followed by a 60-minute couples?

massage. End the experience on a high note with a 2-course lunch in Theo Randall at the

InterContinental with a glass of Prosecco to toast with.

Book Now

Rose Rassoul Ritual (2 persons)

Indulge in the delicate rose treatment featuring the organic La Sultane de Saba products. The

treatment begins with an exfoliation with Rassoul Chamber, follows by a detox body treatment with

Rassoul Lava Clay, and a hydrating custom with Elixir Water. Cheers with glass of champagne and

canapes for the two of you.

Book Now

Magical La Sultane de Saba (2 persons)

Experience our Steam Temple treatment with mud and salt, followed by a relaxing massage in the

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couples? room. Guests will enjoy private time together with glass of champagne and canapes.
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MINDFULNESS NIGHTS

A MOMENT TO YOURSELF IN MAYFAIR

Look no further if you are seeking a moment of respite.

Join us for an evening of rejuvenation and personal development, led by our expert team of coaches, therapists, and healers. Each workshop is a fun and insightful journey, culminating in a soothing sound bath, all within the luxurious and welcoming environment of Spa InterContinental.

Come and indulge in self-care, and leave feeling refreshed and recharged.

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Enjoy flexibility in your travel while staying at the iconic InterContinental London Park Lane,
where Royal Parks meet.
Family Time

Start the season in style with a luxurious getaway for the whole family at InterContinental London

Park Lane.

Make memories that your family won?t soon forget with an overnight stay including breakfast in one

of our connecting rooms or suites. From Buckingham Palace to the West End, you?ll be perfectly

positioned to explore all the capital?s must-see sights. When booking two rooms, you will receive

50% off the children?s room.

Book now

(please select two rooms in your search)

Club InterContinental

Club InterContinental aims beyond the obvious.

We have put extra thought into every small detail to make sure your stay feels very special,

combining personal touches with exclusive privileges and signature moments. Find out more about

the exclusive Club benefits from the link below.

Find out more

Book now

Pooch Perfect

Bring along your furry friend while staying with us.

Let us take care of your friend while you are on the go in the heart of London. They will undoubtedly

love the little treats and details we have prepared for them.

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GUESTS SAY IT BEST

4.4/5

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TERMS & CONDITIONS

Pet Policy

Owners/guests must advise the hotel in advance of arrival if they wish to bring a dog or by booking

the Pooch Perfect available through the hotel website.

The breed and weight of the dog to be advised in advance? please email the hotel reservations

department londonreservations@ihg.com.

Maximum permitted weight is 12kg (aside from assistance dogs). For dogs that weigh more than

12kg ? please email the hotel reservations department londonreservations@ihg.com in advance

with the dog details in order to gain hotel approval.

Guests are only permitted to have one dog in any room or suite at any given time? please contact

the hotel directly should you wish to bring more than one dog londonreservations@ihg.com.

Dogs receive a sumptuous bed, delicious welcome treats and water and food bowls.

Dogs must be kept on a leash when in public areas.

An anti-allergy deep cleaning fee of £50 per stay for all suite/room categories is included in the

defined Dog package or will be added to the guest bill when booked via any other source.

Any stains or damages must be paid for according to the cost of replacement or repair.

Owners/guests are asked to control any noise made by their dog to ensure they do not disturb other

guests. Dogs should not be left alone in the room if disturbance or damage may occur.

Dogs are not allowed in the spa and fitness facilities.

Dogs are not allowed in any food or beverage area, with the exception of assistance dogs.

Dogs should be well trained and parents must pick up any ?deposits? left by their dogs.

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PRIVACY NOTICE

Who we are

This Privacy Notice is issued by InterContinental London Park Lane (or, ?we?, ?us? or ?our? in this Privacy Notice), and covers information collected and used by us in the course of our business. This Privacy Notice only covers our property?s practices; as an IHG-branded hotel, your information will also be collected and used by InterContinental Hotels Group (?IHG?). If you would like to learn more about IHG?s use of your personal information, please visit the IHG website or the IHG privacy statement at ihg.com.

Information we collect

Information We Collect Directly From You:

The type of information that we collect from or about you varies based on your interaction with our website and services and includes:

Reservation Information: Your name, email address, home and business address, phone number, nationality and payment card information.

Stay Preferences: Information such as stay and room preferences made during the course of your reservation such as your preferred room type and specific requests to the hotel.

Customer Service Inquiries: We collect information from you when you make an inquiry with us, such as inquiries regarding on-property events, including your name, contact information, and information about the event you are planning.

Contests/Promotions: if you choose to participate in one of our competitions or sweepstakes, sign up on property to receive our newsletters or other special offers and promotions, or participate in one of our other services, we collect your name, contact information, and other information that you choose to provide to us.

Information We Collect from Other Entities:

IHG: If you make a reservation through IHG central reservations, IHG provides us with sufficient information to handle your reservation at our property. Please note that IHG does not provide us with access to all of your contact information or all of your IHG Rewards Club data. As a result, we may request additional information from you (e.g., your email address) if you would like a copy of your folio.

Your Employer/Sponsor/Other Payor of Your Account/Travel Agent: We also obtain information about you from other parties if you do not make the reservation with us directly or if you are not the responsible payor on your account.

Other Guests: if you are a guest of one of our registered guests, we may collect information about you from the guest.

Online sources, such as websites, social media and information sharing platforms: This information may be used to help tailor and improve our services and communicate with you effectively, as we know many of our customers use a range of media channels to communicate and share information. If you use our hotel wifi we may collect certain information such as the information requested when you register to use the service and device information.

Social Media Features: We may use various social media features such as the Facebook ?Like? button on our websites. Certain information may be shared or otherwise provided to us through your use of these features in conjunction with our services and programs. Subject to your account and privacy settings, we may also be able to see information that you post when using these social media platforms whether or not you are using one of our services. In some instances, depending on the circumstances, we may contact you on these social media platforms. The information you post on social media sites as well as the controls surrounding these disclosures are governed by the respective policies of the social media site where you posted.

Information We Collect Automatically:

We and our service providers use cookies, pixels, web beacons, tracking tools and other similar technologies on our website to collect information and provide you with the services that you have requested or participate in and to provide targeted advertising. Subject to local consent requirements, we may use this and other information we collect, such as a hashed email address, to help us and our service providers identify other devices that you use (e.g., a mobile phone, tablet, other computer, etc.). We, and our service providers, also may use the cross-device tracking and other information we learn about you to serve targeted advertising on your devices. We also use the information that we collect to improve our products and services as well as your experience when visiting our websites. Please see Cookies and Other Tracking Technologies below for additional information.

How We Use Your Information

We use your personal information for the following purposes:

To process your reservation request and to enhance your stay.

For customer service purposes.

To send you newsletters (upon your request).

Consistent with applicable law, for marketing.

To determine the success of our marketing campaigns.

To protect our rights and interests and the rights and interests of other parties.

To administer surveys and questionnaires, such as for market research or user satisfaction purposes.

For legal purposes, including to respond to requests from law enforcement.

For fraud prevention.

To evaluate the use of our website and to improve the usage of our website. For example, we may review which features of our website are most popular. We also may review your feedback to help us determine how to improve our website.

Sharing Your Information

We share your personal information with:

IHG: If you make a reservation directly with our property, we will share your reservation information as well as information regarding your stay, with IHG, which manages the global reservation system for our hotel.

Service Providers: entities that assist us in the provision of services and that help us improve our products and services. For example, we may share data collected about you online with online advertisers and entities that assist us in our digital marketing.

We also share your personal information, which may include information about your stay with us, with other entities in circumstances such as:

o when we believe in good faith that the disclosure is required by law or to protect the safety of hotel guests, employees, the public or our property;

o when disclosure is required to comply with a judicial proceeding, court order, subpoena, warrant or legal process; or

o in the event of a merger, asset sale, or other corporate transaction.

Other IHG-branded hotels: If we are unable to service your request or if we think a sister property may be able to provide you with appropriate service, we may share your contact information with the other hotel.

Overbook Situations: If we are oversold, we may share your contact information with a different hotel for the purpose of reserving a room for you at the other property.

Cookies and other tracking technologies

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more about cookies and how they are used, please visit: http://www.allaboutcookies.org/.

What types of cookies we use and how we use them:

Our cookies: We use service providers to help us manage our website and to manage, carry out and improve our advertising. These parties set cookies at our direction to help us collect information and provide you with advertisements that we believe would be relevant for you. These parties may also assist us by providing certain statistical and analytics information in relation to our marketing practices. We also may share information collected through cookies (and other tracking technologies) with these service providers for their own analytics and marketing purposes.

Managing cookies and opting out: You can choose to visit our website without cookies, but in some cases certain services, features and functionality may not be available. To visit without cookies, you can configure your browser to reject all cookies or notify you when a cookie is set. Each browser is different, so check the ?Help? menu of your browser to learn how to change your cookie preferences.

For more information regarding targeted advertisements and/or to opt out of automatic collection for targeted advertising purposes, please visit http://www.aboutads.info/choices/ or http://www.networkadvertising.org/managing/opt_out.asp. If you opt-out of these targeted advertising cookies, your opt-out will be specific to the web browser or mobile device from which you accessed the opt-out. If you use multiple devices or browsers, you will need to opt out each browser or device that you use.

Other technologies: Other technologies such as pixels and web beacons may also be used on our website, in email messages and in other areas of our business. These technologies are used to improve our products and services and our marketing efforts.

Targeted advertising: We and our service providers may serve targeted advertisements through the use of first-party or third-party cookies, pixels and web beacons when you visit our website or visit websites owned by other entities. In some instances, these cookies may be persistent cookies. As

described above, we and our service providers may also use cookie and other information to try to identify other devices and web browsers that you may use so we and our service providers may serve targeted advertisements to those devices. We do this to provide you with advertising that we believe may be relevant for you as well as improve our own products and services, including the functionality and performance of our websites. To learn more about opting out of certain types of targeted advertising, please see the ?Managing cookies and opting out? section above.

Do-Not-Track: Currently, our systems do not recognize browser ?do-not-track? signals. You may, however, disable certain tracking as discussed in this section (e.g., by disabling cookies); you also may opt-out of targeted advertising by following the instructions at the DAA and the Network Advertising Initiative websites.

How we secure your information

We take commercially reasonable measures to protect the confidentiality and security of the information that you provide to us. To do this, technical, physical and organizational security measures are put in place to protect against any unauthorized access, disclosure, damage or loss of your information. The collection, transmission and storage of information can never be guaranteed to be completely secure, however, we take steps to ensure that appropriate security safeguards are in place to protect your information.

Managing your preferences and information

If you have opted into an email newsletter or receive offers/marketing from us, please follow the instructions in the email or offer to unsubscribe. Please allow up to 10 days for us to process your request.

Links to Other Sites

Our website may contain links to websites that are maintained and/or controlled by non-affiliated parties. We encourage you to review the privacy policies of these websites as their privacy practices may differ from ours.

Children

Our website is not intended for children and we do not intentionally solicit or collect personal

information from individuals under the age of 18. If we are notified or otherwise discover that a

minor?s personal information has been improperly collected, we will take commercially reasonable

steps to delete that information. In limited instances, we may have a campaign or program targeted

toward children. In these instances, details on the information practices will be presented within the

terms and conditions of the program or campaign.

How to contact us

For any questions or concerns regarding this Privacy Notice or our data privacy practices, please

contact us:

By mail: london@ihg.com

By post: One Hamilton Place, Park Lane, London, W1J 7QY

By phone: + 44 20 7409 3131

To the extent permitted under applicable law, you may also use the above contact details to

exercise your privacy rights, for example, to request access to any of your personal information that

we hold. These requests will be reviewed and processed in line with applicable law.

Changes to this Privacy Notice

In some instances, we may have to change, modify or amend this Privacy Notice in order to comply

with the evolving regulatory environment or the needs of our business. Subject to any applicable

legal requirements to provide additional notice, any changes to this Privacy Statement will be

communicated through our website. However, if there will be changes made to the use of your

personal information in a manner different from that stated at the time of collection we will take

appropriate steps to notify you, such as by posting a notice on our website or in our hotel for 30

days prior to the changes taking effect, or by notice provided in information communicated to you as

part of your reservation or check-in or by emailing you.

This privacy notice was last updated on 28 June 2021.
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Our 449 rooms, including 71 expansive suites, offer the ultimate luxury in accommodation in one of

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Our rooms blend a classical elegance with modern simplicity. Attention has been given to every

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the Royal Parks or overlooking any one of a number of renowned London monuments.

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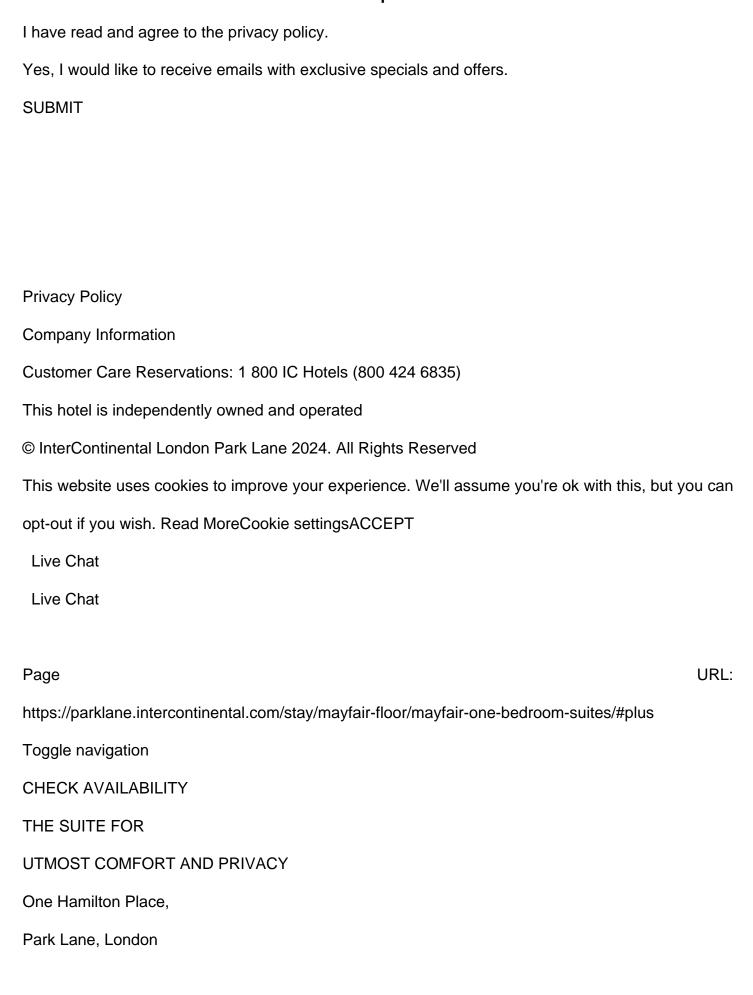
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Our Club InterContinental Lounge welcomes Club guests daily between 6.30 am and 10.30 pm.

Club InterContinental aims beyond the obvious. We have put extra thought into every small detail to make sure your stay feels very special, combining personal touches with exclusive privileges and signature moments.

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Enjoy a chic and exceptional culinary experience at one of our elegant settings within the hotel. A range of dining choices celebrate exceptional world-class dishes complemented by favourite refreshments. In the very heart of London this is an ideal place to meet for leisure or work.

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London?s diverse and evolving food scene presents some of the finest dining anywhere in the world and InterContinental London Park Lane is proud to house the capital?s best Italian restaurant; Theo Randall at the InterContinental. Chef Theo Randall carefully blends the best local ingredients with hand-picked Italian imports to create rustic fare that continues to attract rave reviews.

Theo?s passion for simple Italian fare took him from Chez Panisse in California to Head Chef and Partner at The River Café. In 2006, Theo brought this experience to the prestigious address of No. 1 Park Lane when he opened Theo Randall at the InterContinental.

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Whisk yourself away this summer to the vibrant charm of southern Italy with a visit to Theo?s on the Terrace at InterContinental London Park Lane.

A colourful feast for the senses, our summer terrace at No.1 Park Lane invites you to sample the tastes of the sun-kissed shores of the Amalfi Coast and Sicily, right in the heart of Mayfair. Created by highly acclaimed and award-winning Chef Theo Randall, the menu is an ode to his passion for classic Italian dishes and Mediterranean ingredients.

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Discover Najma, a new culinary destination in the heart of Mayfair.

We are bringing authentic Lebanese cuisine and its exquisite flavours to InterContinental London Park Lane. Indulge in traditional dishes with a selection of flavoursome mezzeh, salads and sharing plates which champion the delightful scents and fragrant spices of the Middle East.

Enjoy a live DJ every Monday from 7.30 pm, followed by a belly dancer performance at 8 pm.

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NAJMA LEBANON

Discover Najma, a new culinary destination in the heart of Mayfair.

We are bringing authentic Lebanese cuisine and its exquisite flavours to InterContinental London Park Lane. Indulge in traditional dishes with a selection of flavoursome mezzeh, salads and sharing plates which champion the delightful scents and fragrant spices of the Middle East.

Enjoy a live DJ every Monday from 7.30 pm, followed by a belly dancer performance at 8 pm.

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OVERLOOKING LONDON?S LANDMARKS

AT THE WELLINGTON LOUNGE

The Wellington Lounge is an ideal meeting place for an early morning coffee and pastries, famed afternoon tea or an all-day-menu featuring classic seasonal dishes.

Standing proudly on the former site of 145 Piccadilly?Queen Elizabeth II?s former childhood home?the Wellington Lounge pays respect to its heritage by offering traditional afternoon tea with a modern twist for an experience fit for royalty. Our team has created an extensive menu of teas with

the East India Company, complementing the various dishes available. Blending the best of tradition with contemporary twists, the menu presents a style to suit all tastes.

Immerse yourself in a truly regal experience at The Wellington Lounge every day from 1 pm to 5 pm, with live music from 1.30 pm to 5.30 pm, Thursday through Sunday.

A semi-private corner lounge is available to accommodate small events and group reservations of 15 people or less. You can also enjoy live music from 7.30 pm, Thursday to Saturday.

View menu Children?s menu

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CITY COCKTAIL DESTINATION

With an elegant and refined interior The Arch Bar provides a sophisticated location in the heart of Mayfair for pre or post dinner drinks, celebratory champagne or a discreet meeting. Delicious coffee or an eclectic cocktail combined with the views over Green Park make the unique space an enviable destination in the city.

The Arch Bar has a semi-private corner lounge, which is available to accommodate small events

and group reservations of 15 people or less. You can also enjoy live music from 7.30pm, Thursday
to Saturday.
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CHECK AVAILABILITY

ELIZABETHAN

ROYAL TEA

Centuries may separate Elizabeth I and Elizabeth II?s reigns, yet here, their tales intertwine.

Together, their shared love for decadent teas and confections shaped the sophisticated tradition of

afternoon tea as we know it.

Indulge in a truly regal afternoon tea experience at the Wellington Lounge, located on the very site

of 145 Piccadilly, once Queen Elizabeth II?s childhood home. Delight in live music every Thursday

through Sunday from 1.30 pm to 5.30 pm.

Planning to celebrate with us? Elevate your afternoon by pre-ordering one of our exquisite

celebration cakes.

Prices start at £22 for a 6? cake. Kindly note that full pre-payment and a 24-hour notice are

required.

For vegan afternoon tea arrangements, please contact our reservation team in advance,

allowing at least 48-hours? notice.

Monday to Sunday | 1 ? 5 pm

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SUNDAY BRUNCH
SUMPTUOUS
SUNDAY BRUNCH

Discover a brunch like no other. We invite you and your loved ones to experience a relaxing

afternoon in the elegant surroundings of the InterContinental London Park Lane. Savour life?s

moments through a sumptuous buffet that transcends ordinary dining.

Our team has prepared a delectable feast for all to enjoy. Immerse yourself in a selection of hot and

cold delights and witness our talented chefs prepare eggs and waffles to your liking at our live

cooking stations. Complete your meal with a traditional Sunday roast, full of flavour and served with

all the trimmings.

True luxury lies in the details, that?s why we source only the finest local ingredients to create our

culinary masterpiece.

Accompany your banquet with a range of seasonal fruit juices. Elevate your experience with a glass

of champagne or upgrade to *unlimited prosecco and vibrant Bloody Mary.

Open every Sunday from 12.30 pm ? 5 pm**

*Unlimited prosecco and Bloody Mary are available for 90 minutes from time of arrival.

**Last sitting 2.30 pm. The buffet closes at 4 pm.

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SUNDAY BRUNCH

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SUNDAY BRUNCH

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SUNDAY BRUNCH

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A UNIQUE EVENT DESERVES A UNIQUE LOCATION
Events at InterContinental London Park Lane
The hotel?s dedicated conference and events floor has been designed to deliver the optimum
meeting environment and combines state-of-the-art facilities with expansive views over London.
With a reputation built on excellence, we offer a wealth of experience in setting up meetings and
events for both local and international executives.
3D WALK THROUGH

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MAKE YOUR WEDDING DREAMS COME TRUE

?To the world you may be one person, but to one person you are the world?

Say ?I do? in the heart of Mayfair at one of the capital?s most prestigious addresses,

InterContinental London Park Lane.

Start your forever in a truly iconic setting, rich in royal heritage. Exchange vows on the site of the

childhood home of Her Majesty The Queen Elizabeth II, an unrivalled destination for your special

day.

Weddings at InterContinental London Park Lane

Whether you are planning a flawless celebration for up to 600 guests in our ballroom or an intimate

gathering with your nearest and dearest in one of our Park Lane Suites or private dining areas, our

unique event spaces provide the perfect backdrop for your wedding day.

Allow our experienced wedding team to help you curate the most memorable day of your life with

attention to every little detail.

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YOUR DREAM WEDDING STARTS HERE

Ballroom Reception Venue

Enter via a private entrance on Hamilton Place into our versatile ballroom at InterContinental London

Park Lane. Inside, you? Il find a contemporary design scheme that you can truly make your own.

The Ballroom can host a range of event styles including the most lavish banguet, wedding breakfast

or drinks receptions. Under glittering lights, the Ballroom accommodates a large dance floor with full

staging and is an outstanding space for a wedding celebration.

Our experienced wedding team are on hand to provide all the support you need leading up to your

wedding, leaving you relaxed and ready to enjoy your perfect day.

The Details:

Central location in the heart of Mayfair, with the Royal Parks and Wellington Arch for iconic photos

on the hotel?s doorstep

Private entrance from Hamilton Place

Capacity of up to 600 guests with a large dance floor

Flexible space, 811 sq m in size

Dedicated on-site wedding manager to ensure every detail is planned to perfection

Bespoke menu creation, tailored to your wedding style and dietary needs

Complimentary room for the couple on their wedding night

Signature Suites to use for pre or post wedding activities

Room blocks so you can make the most of the time with your wedding guests

Further details on all of our event spaces can be found here

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A DREAM SETTING FOR AN INTIMATE WEDDING

Intimate Weddings London

Our intimate weddings centre around you. At InterContinental London Park Lane, we boast a

collection of elegant private spaces for those who wish to celebrate with their nearest and dearest in

the epitome of style.

Whether you desire a lavish event or something a little more understated, our Park Lane Suites,

provide unique possibilities to turn your vision into a reality. Featuring floor to ceiling windows

bathing the spaces in natural light, the flexible Suites are the perfect place to say ?I do? in the heart

of Mayfair.

Discover one of London?s most sought-after locations for events and private dining at Theo Randall

at the InterContinental. Choose from the stylish Puglia Dining Room which seats up to 22 guests or

the large Amalfi Dining Room for up to 46 guests.

Or, opt for something a little different with an alfresco celebration at our leafy Number One Park

Lane, with views over Wellington Arch and Hyde Park.

With a dedicated wedding planner to guide you through every detail from décor and floral

arrangements to tableware and dining, your day will be planned to perfection.

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UNFORGETTABLE OCCASIONS

Private Events

InterContinental London Park Lane, situated at prestigious Number One Park Lane, is ideally nestled between the elegant cobbled streets of Mayfair and the glamour of Knightsbridge. The hotel

is the epitome of modern luxury for celebrations both grand and intimate, offering unrivalled exclusivity.

Whatever the festivity or occasion, an experienced and dedicated team will anticipate your every need, ensuring all is delivered with the finest service.

View brochure

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A MOMENT TO YOURSELF IN MAYFAIR

Discover what it means to feel truly relaxed at Spa InterContinental.

Featuring state-of-the-art facilities and a collection of aromatherapy treatments designed to enhance your physical, mental, and emotional wellbeing, Spa InterContinental will leave you feeling de-stressed and rejuvenated.

Book your luxury spa treatment

La Sultane de Saba Steam Temple Experience (2 persons)

Enjoy a relaxing Steam Temple experience with mud and salt followed by a 60-minute couples? massage. End the experience on a high note with a 2-course lunch in Theo Randall at the

InterContinental with a glass of Prosecco to toast with.

Book Now

Rose Rassoul Ritual (2 persons)

Indulge in the delicate rose treatment featuring the organic La Sultane de Saba products. The

treatment begins with an exfoliation with Rassoul Chamber, follows by a detox body treatment with Rassoul Lava Clay, and a hydrating custom with Elixir Water. Cheers with glass of champagne and canapes for the two of you.

Book Now

Magical La Sultane de Saba (2 persons)

Experience our Steam Temple treatment with mud and salt, followed by a relaxing massage in the couples? room. Guests will enjoy private time together with glass of champagne and canapes.

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EXACTLY WHAT TO EXPECT
Spa FAQs

Is Spa InterContinental open to all?

We are open to all guests. Please contact us on (020) 7318 8691 or info@spa-connect.co.uk for reservations.

What is the minimum age to use the spa facilities and treatments?

The minimum age for access to the spa is 16.

How shall I pay for my treatment?

You can pay by debit or credit card. All payments are made securely through Stripe.

What is your cancellation policy?

Flexible bookings can be cancelled up to 24 hours before your arrival date. Advance purchase bookings are non-refundable and non-transferable. Bookings made with special offers may vary.

How can I cancel my appointment?

If you are unable to keep your appointment, please contact us on (020) 7318 8691 or lonhb.spa@ihg.com.

Do you have lockers to secure my belongings?

Lockers are available within our facility, however we recommend that you leave any valuables at home.

Is the spa accessible?

The spa is wheelchair accessible.

Am I able to turn up at the spa without having made a booking?

We strongly recommend guests to make reservations in advance to fully enjoy the experience, yet we shall always try our best to accommodate you depending on our availability.

How do I make a purchase?

Click on [Book Now] button and select your preferred treatments, followed by your preferred treatment time. Once ready, fill in your booking information. Once you have submitted the reservation request, we will process it within 24 hours.

What should I do if I have had a past medical condition or something I am worried about?

If you have had a past ailment or anything that you are concerned about currently, we would

recommend that you consult with a doctor, and always check with the consultant.

What conditions would restrict a treatment?

If you have any recent wound, skin allergies, or potential pregnancy we would recommend that you

tell your therapist as they may have to review your condition and adapt the treatment.

What time should I arrive at the Spa?

In order to fully unwind and enjoy the spa journey, we would recommend arriving at least 20 minutes

prior to your treatment time.

Who do I contact for group bookings request?

Please get in touch on (020) 7318 8691 or lonhb.spa@ihg.com for further details.

Do your professionals have insurance?

Yes, we ensure that all the therapists we work with are fully insured.

Can I request the same therapist?

You can choose your preferred therapists and request them for your next booking. If they are not

available at the time you require we will notify you and ask whether you would prefer to use another

therapist or wait for your preferred therapist?s next available time slot.

Can I tip the therapist?

Tipping is at your discretion. It is possible to add a tip to your contactless payment, and you are

welcome to tip your therapist in cash.

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Offer is not valid in conjunction with any other offer or contract and do not apply to groups.

A 10% saving on the Village (outlet) price is offered in participating boutiques.

The VIP Pass cannot be used in conjunction with any other offers, and can only be redeemed once and all on the same date unless we agree otherwise. Additional terms apply to the VIP Pass (TheBicesterVillageShoppingCollection.com/vipcard-terms-and-conditions/).

Additional terms apply to Hands-free Shopping (BicesterVillage.com/hands-free-shopping-terms-and-conditions).

The following benefits are subject to availability and must be pre-booked at least 48 hours in advance: Complimentary chauffeured car transfer, hands-free shopping and access to The Apartment.

Bicester Village reserves the right to suspend or modify any part of the offer at any time, and cannot guarantee that boutiques at the Village will honour all parts of the offer.

By redeeming the offer, guests confirm agreement with these terms and our privacy policy available at BicesterVillage.com/en/footer/legal/village-privacy-notice/.

This offer includes a maximum of two glasses of cocktails or mocktails from The Arch Bar.

Rates are per room, per night, vary by arrival date and/or length of stay, and include VAT.

Rates do not include applicable fees such as gratuities or government-imposed taxes, service charges, levies or surcharges, unless otherwise noted. Early departure fees may apply.

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The breed and weight of the dog to be advised in advance? please email the hotel reservations department londonreservations@ihg.com.

Maximum permitted weight is 12kg (aside from assistance dogs). For dogs that weigh more than 12kg ? please email the hotel reservations department londonreservations@ihg.com in advance with the dog details in order to gain hotel approval.

Guests are only permitted to have one dog in any room or suite at any given time? please contact the hotel directly should you wish to bring more than one dog londonreservations@ihg.com.

Dogs receive a sumptuous bed, delicious welcome treats and water and food bowls.

Dogs must be kept on a leash when in public areas.

An anti-allergy deep cleaning fee of £50 per stay for all suite/room categories is included in the

defined Dog package or will be added to the guest bill when booked via any other source.

Any stains or damages must be paid for according to the cost of replacement or repair.

Owners/guests are asked to control any noise made by their dog to ensure they do not disturb other

guests. Dogs should not be left alone in the room if disturbance or damage may occur.

Dogs are not allowed in the spa and fitness facilities.

Dogs are not allowed in any food or beverage area, with the exception of assistance dogs.

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PRIVACY NOTICE

Who we are

This Privacy Notice is issued by InterContinental London Park Lane (or, ?we?, ?us? or ?our? in this Privacy Notice), and covers information collected and used by us in the course of our business. This Privacy Notice only covers our property?s practices; as an IHG-branded hotel, your information will also be collected and used by InterContinental Hotels Group (?IHG?). If you would like to learn more about IHG?s use of your personal information, please visit the IHG website or the IHG privacy statement at ihg.com.

Information we collect

Information We Collect Directly From You:

The type of information that we collect from or about you varies based on your interaction with our website and services and includes:

Reservation Information: Your name, email address, home and business address, phone number, nationality and payment card information.

Stay Preferences: Information such as stay and room preferences made during the course of your reservation such as your preferred room type and specific requests to the hotel.

Customer Service Inquiries: We collect information from you when you make an inquiry with us, such as inquiries regarding on-property events, including your name, contact information, and information about the event you are planning.

Contests/Promotions: if you choose to participate in one of our competitions or sweepstakes, sign up on property to receive our newsletters or other special offers and promotions, or participate in one of our other services, we collect your name, contact information, and other information that you choose to provide to us.

Information We Collect from Other Entities:

IHG: If you make a reservation through IHG central reservations, IHG provides us with sufficient information to handle your reservation at our property. Please note that IHG does not provide us with access to all of your contact information or all of your IHG Rewards Club data. As a result, we may request additional information from you (e.g., your email address) if you would like a copy of your folio.

Your Employer/Sponsor/Other Payor of Your Account/Travel Agent: We also obtain information about you from other parties if you do not make the reservation with us directly or if you are not the responsible payor on your account.

Other Guests: if you are a guest of one of our registered guests, we may collect information about you from the guest.

Online sources, such as websites, social media and information sharing platforms: This information may be used to help tailor and improve our services and communicate with you effectively, as we know many of our customers use a range of media channels to communicate and share information. If you use our hotel wifi we may collect certain information such as the information requested when you register to use the service and device information.

Social Media Features: We may use various social media features such as the Facebook ?Like? button on our websites. Certain information may be shared or otherwise provided to us through your use of these features in conjunction with our services and programs. Subject to your account and privacy settings, we may also be able to see information that you post when using these social media platforms whether or not you are using one of our services. In some instances, depending on the circumstances, we may contact you on these social media platforms. The information you post on social media sites as well as the controls surrounding these disclosures are governed by the respective policies of the social media site where you posted.

Information We Collect Automatically:

We and our service providers use cookies, pixels, web beacons, tracking tools and other similar

technologies on our website to collect information and provide you with the services that you have requested or participate in and to provide targeted advertising. Subject to local consent requirements, we may use this and other information we collect, such as a hashed email address, to help us and our service providers identify other devices that you use (e.g., a mobile phone, tablet, other computer, etc.). We, and our service providers, also may use the cross-device tracking and other information we learn about you to serve targeted advertising on your devices. We also use the information that we collect to improve our products and services as well as your experience when visiting our websites. Please see Cookies and Other Tracking Technologies below for additional information.

How We Use Your Information

We use your personal information for the following purposes:

To process your reservation request and to enhance your stay.

For customer service purposes.

To send you newsletters (upon your request).

Consistent with applicable law, for marketing.

To determine the success of our marketing campaigns.

To protect our rights and interests and the rights and interests of other parties.

To administer surveys and questionnaires, such as for market research or user satisfaction purposes.

For legal purposes, including to respond to requests from law enforcement.

For fraud prevention.

To evaluate the use of our website and to improve the usage of our website. For example, we may review which features of our website are most popular. We also may review your feedback to help us determine how to improve our website.

Sharing Your Information

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Service Providers: entities that assist us in the provision of services and that help us improve our products and services. For example, we may share data collected about you online with online advertisers and entities that assist us in our digital marketing.

We also share your personal information, which may include information about your stay with us, with other entities in circumstances such as:

o when we believe in good faith that the disclosure is required by law or to protect the safety of hotel guests, employees, the public or our property;

o when disclosure is required to comply with a judicial proceeding, court order, subpoena, warrant or legal process; or

o in the event of a merger, asset sale, or other corporate transaction.

Other IHG-branded hotels: If we are unable to service your request or if we think a sister property may be able to provide you with appropriate service, we may share your contact information with the other hotel.

Overbook Situations: If we are oversold, we may share your contact information with a different hotel for the purpose of reserving a room for you at the other property.

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What types of cookies we use and how we use them:

Our cookies: We use service providers to help us manage our website and to manage, carry out and improve our advertising. These parties set cookies at our direction to help us collect information and provide you with advertisements that we believe would be relevant for you. These parties may also assist us by providing certain statistical and analytics information in relation to our marketing practices. We also may share information collected through cookies (and other tracking technologies) with these service providers for their own analytics and marketing purposes.

Managing cookies and opting out: You can choose to visit our website without cookies, but in some cases certain services, features and functionality may not be available. To visit without cookies, you can configure your browser to reject all cookies or notify you when a cookie is set. Each browser is different, so check the ?Help? menu of your browser to learn how to change your cookie preferences.

For more information regarding targeted advertisements and/or to opt out of automatic collection for targeted advertising purposes, please visit http://www.aboutads.info/choices/ or http://www.networkadvertising.org/managing/opt_out.asp. If you opt-out of these targeted advertising cookies, your opt-out will be specific to the web browser or mobile device from which you accessed the opt-out. If you use multiple devices or browsers, you will need to opt out each browser or device that you use.

Other technologies: Other technologies such as pixels and web beacons may also be used on our website, in email messages and in other areas of our business. These technologies are used to improve our products and services and our marketing efforts.

Targeted advertising: We and our service providers may serve targeted advertisements through the use of first-party or third-party cookies, pixels and web beacons when you visit our website or visit websites owned by other entities. In some instances, these cookies may be persistent cookies. As described above, we and our service providers may also use cookie and other information to try to

identify other devices and web browsers that you may use so we and our service providers may serve targeted advertisements to those devices. We do this to provide you with advertising that we believe may be relevant for you as well as improve our own products and services, including the functionality and performance of our websites. To learn more about opting out of certain types of targeted advertising, please see the ?Managing cookies and opting out? section above.

Do-Not-Track: Currently, our systems do not recognize browser ?do-not-track? signals. You may, however, disable certain tracking as discussed in this section (e.g., by disabling cookies); you also may opt-out of targeted advertising by following the instructions at the DAA and the Network Advertising Initiative websites.

How we secure your information

We take commercially reasonable measures to protect the confidentiality and security of the information that you provide to us. To do this, technical, physical and organizational security measures are put in place to protect against any unauthorized access, disclosure, damage or loss of your information. The collection, transmission and storage of information can never be guaranteed to be completely secure, however, we take steps to ensure that appropriate security safeguards are in place to protect your information.

Managing your preferences and information

If you have opted into an email newsletter or receive offers/marketing from us, please follow the instructions in the email or offer to unsubscribe. Please allow up to 10 days for us to process your request.

Links to Other Sites

Our website may contain links to websites that are maintained and/or controlled by non-affiliated parties. We encourage you to review the privacy policies of these websites as their privacy practices may differ from ours.

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Our website is not intended for children and we do not intentionally solicit or collect personal

information from individuals under the age of 18. If we are notified or otherwise discover that a

minor?s personal information has been improperly collected, we will take commercially reasonable

steps to delete that information. In limited instances, we may have a campaign or program targeted

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terms and conditions of the program or campaign.

How to contact us

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By mail: london@ihg.com

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By phone: + 44 20 7409 3131

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communicated through our website. However, if there will be changes made to the use of your

personal information in a manner different from that stated at the time of collection we will take

appropriate steps to notify you, such as by posting a notice on our website or in our hotel for 30

days prior to the changes taking effect, or by notice provided in information communicated to you as

part of your reservation or check-in or by emailing you.

This privacy notice was last updated on 28 June 2021.

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One Hamilton Place,
Park Lane, London
W1J 7QY, United Kingdom
Reservations: +44 (0)20 7409 3131
Email: london@ihg.com
Subscribe to Our Newsletter
Newsletter Signup
I have read and agree to the privacy policy.
Yes, I would like to receive emails with exclusive specials and offers.
SUBMIT
Privacy Policy
Company Information
Customer Care Reservations: 1 800 IC Hotels (800 424 6835)
This hotel is independently owned and operated
© InterContinental London Park Lane 2024. All Rights Reserved
This website uses cookies to improve your experience. We'll assume you're ok with this, but you can
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CHECK AVAILABILITY

INTERCONTINENTAL LONDON PARK LANE

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Our cookies: We use service providers to help us manage our website and to manage, carry out and improve our advertising. These parties set cookies at our direction to help us collect information and provide you with advertisements that we believe would be relevant for you. These parties may also assist us by providing certain statistical and analytics information in relation to our marketing practices. We also may share information collected through cookies (and other tracking technologies) with these service providers for their own analytics and marketing purposes.

Managing cookies and opting out: You can choose to visit our website without cookies, but in some cases certain services, features and functionality may not be available. To visit without cookies, you can configure your browser to reject all cookies or notify you when a cookie is set. Each browser is different, so check the ?Help? menu of your browser to learn how to change your cookie preferences.

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Web Scraped Data
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This privacy notice was last updated on 28 June 2021.
One Hamilton Place,
Park Lane, London
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Reservations: +44 (0)20 7409 3131
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I have read and agree to the privacy policy.
Yes, I would like to receive emails with exclusive specials and offers.
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Privacy Policy
Company Information
Customer Care Reservations: 1 800 IC Hotels (800 424 6835)
This hotel is independently owned and operated
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opt-out if you wish. Read MoreCookie settingsACCEPT
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Live Chat

Page URL: https://parklane.intercontinental.com/privacy-policy/#plus

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CHECK AVAILABILITY

INTERCONTINENTAL LONDON PARK LANE

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We take commercially reasonable measures to protect the confidentiality and security of the information that you provide to us. To do this, technical, physical and organizational security measures are put in place to protect against any unauthorized access, disclosure, damage or loss of your information. The collection, transmission and storage of information can never be guaranteed to be completely secure, however, we take steps to ensure that appropriate security safeguards are in place to protect your information.

Managing your preferences and information

If you have opted into an email newsletter or receive offers/marketing from us, please follow the instructions in the email or offer to unsubscribe. Please allow up to 10 days for us to process your request.

Links to Other Sites

Our website may contain links to websites that are maintained and/or controlled by non-affiliated

parties. We encourage you to review the privacy policies of these websites as their privacy practices

may differ from ours.

Children

Our website is not intended for children and we do not intentionally solicit or collect personal

information from individuals under the age of 18. If we are notified or otherwise discover that a

minor?s personal information has been improperly collected, we will take commercially reasonable

steps to delete that information. In limited instances, we may have a campaign or program targeted

toward children. In these instances, details on the information practices will be presented within the

terms and conditions of the program or campaign.

How to contact us

For any questions or concerns regarding this Privacy Notice or our data privacy practices, please

contact us:

By mail: london@ihg.com

By post: One Hamilton Place, Park Lane, London, W1J 7QY

By phone: + 44 20 7409 3131

To the extent permitted under applicable law, you may also use the above contact details to

exercise your privacy rights, for example, to request access to any of your personal information that

we hold. These requests will be reviewed and processed in line with applicable law.

Changes to this Privacy Notice

In some instances, we may have to change, modify or amend this Privacy Notice in order to comply

with the evolving regulatory environment or the needs of our business. Subject to any applicable

legal requirements to provide additional notice, any changes to this Privacy Statement will be

communicated through our website. However, if there will be changes made to the use of your

personal information in a manner different from that stated at the time of collection we will take

appropriate steps to notify you, such as by posting a notice on our website or in our hotel for 30 days prior to the changes taking effect, or by notice provided in information communicated to you as part of your reservation or check-in or by emailing you.

This privacy notice was last updated on 28 June 2021.

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YOUR DREAM WEDDING STARTS HERE

Ballroom Reception Venue

Enter via a private entrance on Hamilton Place into our versatile ballroom at InterContinental London

Park Lane. Inside, you? If find a contemporary design scheme that you can truly make your own.

The Ballroom can host a range of event styles including the most lavish banquet, wedding breakfast

or drinks receptions. Under glittering lights, the Ballroom accommodates a large dance floor with full

staging and is an outstanding space for a wedding celebration.

Our experienced wedding team are on hand to provide all the support you need leading up to your

wedding, leaving you relaxed and ready to enjoy your perfect day.

The Details:

Central location in the heart of Mayfair, with the Royal Parks and Wellington Arch for iconic photos

on the hotel?s doorstep

Private entrance from Hamilton Place

Capacity of up to 600 quests with a large dance floor

Flexible space, 811 sq m in size

Dedicated on-site wedding manager to ensure every detail is planned to perfection

Bespoke menu creation, tailored to your wedding style and dietary needs

Complimentary room for the couple on their wedding night

Signature Suites to use for pre or post wedding activities

Room blocks so you can make the most of the time with your wedding guests

Further details on all of our event spaces can be found here

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A DREAM SETTING FOR AN INTIMATE WEDDING

Intimate Weddings London

Our intimate weddings centre around you. At InterContinental London Park Lane, we boast a

collection of elegant private spaces for those who wish to celebrate with their nearest and dearest in

the epitome of style.

Whether you desire a lavish event or something a little more understated, our Park Lane Suites,

provide unique possibilities to turn your vision into a reality. Featuring floor to ceiling windows

bathing the spaces in natural light, the flexible Suites are the perfect place to say ?I do? in the heart

of Mayfair.

Discover one of London?s most sought-after locations for events and private dining at Theo Randall

at the InterContinental. Choose from the stylish Puglia Dining Room which seats up to 22 guests or

the large Amalfi Dining Room for up to 46 guests.

Or, opt for something a little different with an alfresco celebration at our leafy Number One Park

Lane, with views over Wellington Arch and Hyde Park.

With a dedicated wedding planner to guide you through every detail from décor and floral

arrangements to tableware and dining, your day will be planned to perfection.

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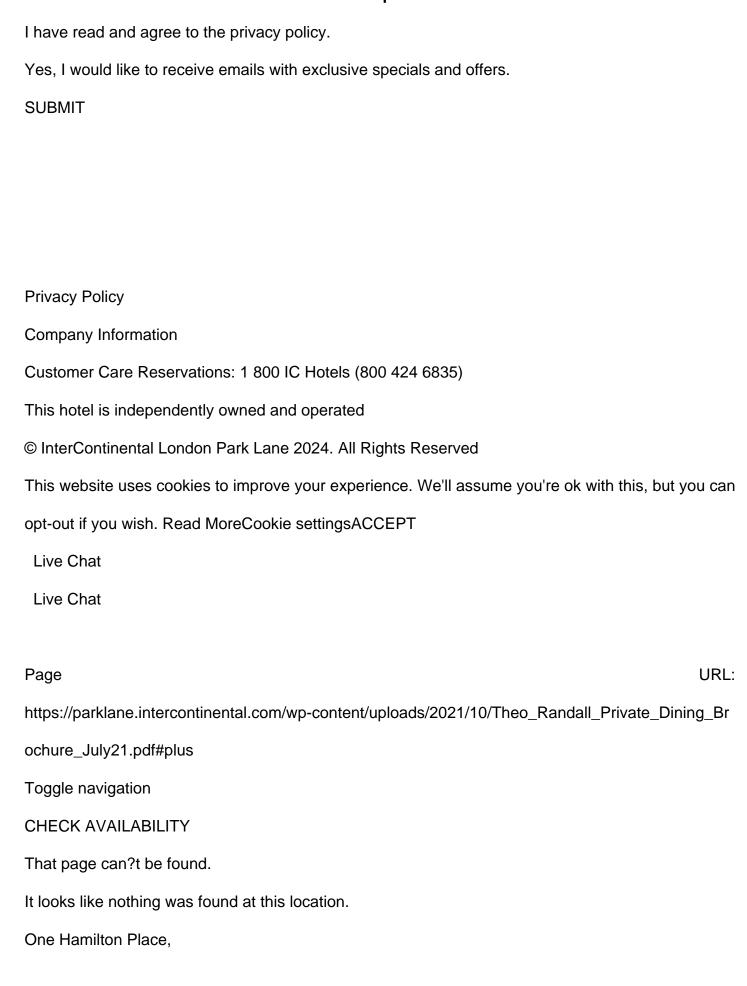
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EXACTLY WHAT TO EXPECT

Spa FAQs

Is Spa InterContinental open to all?

We are open to all guests. Please contact us on (020) 7318 8691 or info@spa-connect.co.uk for reservations.

What is the minimum age to use the spa facilities and treatments?

The minimum age for access to the spa is 16.

How shall I pay for my treatment?

You can pay by debit or credit card. All payments are made securely through Stripe.

What is your cancellation policy?

Flexible bookings can be cancelled up to 24 hours before your arrival date. Advance purchase bookings are non-refundable and non-transferable. Bookings made with special offers may vary.

How can I cancel my appointment?

If you are unable to keep your appointment, please contact us on (020) 7318 8691 or lonhb.spa@ihg.com.

Do you have lockers to secure my belongings?

Lockers are available within our facility, however we recommend that you leave any valuables at home.

Is the spa accessible?

The spa is wheelchair accessible.

Am I able to turn up at the spa without having made a booking?

We strongly recommend guests to make reservations in advance to fully enjoy the experience, yet we shall always try our best to accommodate you depending on our availability.

How do I make a purchase?

Click on [Book Now] button and select your preferred treatments, followed by your preferred treatment time. Once ready, fill in your booking information. Once you have submitted the reservation request, we will process it within 24 hours.

What should I do if I have had a past medical condition or something I am worried about?

If you have had a past ailment or anything that you are concerned about currently, we would recommend that you consult with a doctor, and always check with the consultant.

What conditions would restrict a treatment?

If you have any recent wound, skin allergies, or potential pregnancy we would recommend that you tell your therapist as they may have to review your condition and adapt the treatment.

What time should I arrive at the Spa?

In order to fully unwind and enjoy the spa journey, we would recommend arriving at least 20 minutes prior to your treatment time.

Who do I contact for group bookings request?

Please get in touch on (020) 7318 8691 or lonhb.spa@ihg.com for further details.

Do your professionals have insurance?

Yes, we ensure that all the therapists we work with are fully insured.

Can I request the same therapist?

You can choose your preferred therapists and request them for your next booking. If they are not available at the time you require we will notify you and ask whether you would prefer to use another therapist or wait for your preferred therapist?s next available time slot.

Can I tip the therapist?

Tipping is at your discretion. It is possible to add a tip to your contactless payment, and you are welcome to tip your therapist in cash.

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In order to fully unwind and enjoy the spa journey, we would recommend arriving at least 20 minutes prior to your treatment time.

Who do I contact for group bookings request?

Please get in touch on (020) 7318 8691 or lonhb.spa@ihg.com for further details.

Do your professionals have insurance?

Yes, we ensure that all the therapists we work with are fully insured.

Can I request the same therapist?

You can choose your preferred therapists and request them for your next booking. If they are not available at the time you require we will notify you and ask whether you would prefer to use another therapist or wait for your preferred therapist?s next available time slot.

Can I tip the therapist?

Tipping is at your discretion. It is possible to add a tip to your contactless payment, and you are welcome to tip your therapist in cash.

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EXACTLY WHAT TO EXPECT

Spa FAQs

Is Spa InterContinental open to all?

We are open to all guests. Please contact us on (020) 7318 8691 or info@spa-connect.co.uk for reservations.

What is the minimum age to use the spa facilities and treatments?

The minimum age for access to the spa is 16.

How shall I pay for my treatment?

You can pay by debit or credit card. All payments are made securely through Stripe.

What is your cancellation policy?

Flexible bookings can be cancelled up to 24 hours before your arrival date. Advance purchase bookings are non-refundable and non-transferable. Bookings made with special offers may vary.

How can I cancel my appointment?

If you are unable to keep your appointment, please contact us on (020) 7318 8691 or lonhb.spa@ihg.com.

Do you have lockers to secure my belongings?

Lockers are available within our facility, however we recommend that you leave any valuables at home.

Is the spa accessible?

The spa is wheelchair accessible.

Am I able to turn up at the spa without having made a booking?

We strongly recommend guests to make reservations in advance to fully enjoy the experience, yet we shall always try our best to accommodate you depending on our availability.

How do I make a purchase?

Click on [Book Now] button and select your preferred treatments, followed by your preferred treatment time. Once ready, fill in your booking information. Once you have submitted the

reservation request, we will process it within 24 hours.

What should I do if I have had a past medical condition or something I am worried about?

If you have had a past ailment or anything that you are concerned about currently, we would

recommend that you consult with a doctor, and always check with the consultant.

What conditions would restrict a treatment?

If you have any recent wound, skin allergies, or potential pregnancy we would recommend that you

tell your therapist as they may have to review your condition and adapt the treatment.

What time should I arrive at the Spa?

In order to fully unwind and enjoy the spa journey, we would recommend arriving at least 20 minutes

prior to your treatment time.

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QUINTESSENTIALLY BRITISH GARDEN GAMES
FOR THE WHOLE FAMILY

We have partnered with Jaques of London, one of the world?s oldest luxury toymakers (est. 1795) to create a quintessentially British Garden Games experience.

Available complimentary to everyone staying at InterContinental London Park Lane, our Garden Games can be enjoyed in two of the city?s most iconic Royal Parks, Green Park and Hyde Park, which are just a stone?s throw away.

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TERMS & CONDITIONS

This offer is subject to availability at the time of reservation.

Offer is not valid in conjunction with any other offer or contract and do not apply to groups.

A 10% saving on the Village (outlet) price is offered in participating boutiques.

The VIP Pass cannot be used in conjunction with any other offers, and can only be redeemed once and all on the same date unless we agree otherwise. Additional terms apply to the VIP Pass (TheBicesterVillageShoppingCollection.com/vipcard-terms-and-conditions/).

Additional terms apply to Hands-free Shopping (BicesterVillage.com/hands-free-shopping-terms-and-conditions).

The following benefits are subject to availability and must be pre-booked at least 48 hours in advance: Complimentary chauffeured car transfer, hands-free shopping and access to The Apartment.

Bicester Village reserves the right to suspend or modify any part of the offer at any time, and cannot guarantee that boutiques at the Village will honour all parts of the offer.

By redeeming the offer, guests confirm agreement with these terms and our privacy policy available at BicesterVillage.com/en/footer/legal/village-privacy-notice/.

This offer includes a maximum of two glasses of cocktails or mocktails from The Arch Bar.

Rates are per room, per night, vary by arrival date and/or length of stay, and include VAT.

Rates do not include applicable fees such as gratuities or government-imposed taxes, service charges, levies or surcharges, unless otherwise noted. Early departure fees may apply.

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