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View, change or cancel your hotel reservation.

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Last name

Email address

Verify email address

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Please select a password of at least eight characters, including at least three of the following: capital letter, lowercase letter, number, special character.

Verify password

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Country/Region

Choose a Country/Region?

United States

United Kingdom

Afghanistan

Albania

Algeria

American Samoa

Andorra

Angola

Anguilla

Antarctica

Antigua And Barbuda

Argentina

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Bahrain

Bangladesh

Barbados

Belarus

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Benin

Bermuda

Bhutan

Bolivia, Plurinational State Of

Bonaire, Sint Eustatius And Saba

Bosnia And Herzegovina

Botswana

Bouvet Island

Brazil

British Indian Ocean Territory

Brunei Darussalam

Bulgaria

Burkina Faso

Burundi

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Cape Verde

Cayman Islands

Central African Republic

Chad

Chile

Christmas Island

Cocos (Keeling) Islands

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Colombia

Comoros

Congo

Congo, Democratic Republic Of The

Cook Islands

Costa Rica

Croatia

Cuba

Curaçao

Cyprus

Czech Republic

Côte D'ivoire

Denmark

Djibouti

Dominica

Dominican Republic

Ecuador

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El Salvador

Equatorial Guinea

Eritrea

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Guyana

Haiti

Heard Island And Mcdonald Islands

Holy See (Vatican City State)

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Iceland

India

Indonesia

Iran, Islamic Republic Of

Iraq

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Isle Of Man

Israel

Italy

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Japan

Jersey

Jordan

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Kenya

Kiribati

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Korea, Republic Of

Kuwait

Kyrgyzstan

Lao People's Democratic Republic

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Lesotho

Liberia

Libya

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Lithuania

Luxembourg

Macau

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Madagascar

Mainland China

Malawi

Malaysia

Maldives

Mali

Malta

Marshall Islands

Martinique

Mauritania

Mauritius

Mayotte

Mexico

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New Zealand

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Rwanda

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Saint Barthélemy

Saint Helena, Ascension And Tristan Da Cunha

Saint Kitts And Nevis

Saint Lucia

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Samoa

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Sao Tome And Principe

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Sierra Leone

Singapore

Sint Maarten (Dutch Part)

Slovakia

Slovenia

Solomon Islands

Somalia

South Africa

South Georgia And The South Sandwich Islands

South Sudan

Spain

Sri Lanka

Sudan

Suriname

Svalbard And Jan Mayen

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Tonga

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Tunisia

Turkmenistan

Turks And Caicos Islands

Tuvalu

Türkiye

Uganda

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United Arab Emirates

United States Minor Outlying Islands

Uruguay

Uzbekistan

Vanuatu

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Western Sahara

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INCREDIBLE OCCASIONS

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MIDDLE EAST

A World of Diverse Destinations

Whether you're looking for a travel destination steeped in culture and heritage, an impromptu weekend of shopping and spa, or an idyllic resort for your destination wedding, InterContinental Hotels & Resorts can offer you a world of diverse destinations. From the exquisite beaches of Bora Bora and Fiji, to the lively streets of Paris and New York, your travel opportunities are limitless.

Let Our Newest Hotels Inspire Your Next Vacation

ROME, ITALY

BANGKOK, THAILAND

ABU DHABI, UNITED ARAB EMIRATES

SORRENTO, AUSTRALIA

InterContinental Rome

Take in the charm of Rome's historical splendor from the spectacular rooftop views of this landmark

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hotel. Located in the heart of upscale Via Veneto, the hotel is adorned with neoclassical details.

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Welcome to Residential Living At Its Finest

Designed for luxurious living in the world's most sought-after destinations, an InterContinental Residence is the epitome of stylish design and modern comfort. For stays lasting a few weeks, several months or a lifetime, an InterContinental Residence is the perfect choice for those who believe unique and enriching experiences should be part of every day. Explore what we have available to you around the world and find out how you can make an InterContinental Residence your home away from home.

Live Like A Local

InterContinental Phoenicia Beirut

InterContinental Residence Suites offer all the amenities of the elegant InterContinental Phoenicia Beirut hotel, plus the privacy and comfort of a well-appointed apartment.

[LEARN MORE](#)

InterContinental Saigon Residences

Set in a premier location in the heart of the business and cultural district, Saigon Residences offers the finest and most contemporary residential space in Ho Chi Minh City.

[LEARN MORE](#)

InterContinental Warsaw

The Residence Suites at the InterContinental Warsaw are located in the heart of the financial district ? ideal for itineraries calling for work, play, or a little of both.

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InterContinental Citystars Cairo

The chic InterContinental Residence Suites are just steps away from citystars, the largest retail and entertainment complex in the Middle East and Europe.

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InterContinental Residence Suites Dubai F.C

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High-rise sophistication and the city's most enviable address distinguish the sleek, modern residences making headlines all over the world.

[LEARN MORE](#)

InterContinental Doha The City

InterContinental Doha The City is a 58-storey tower in the heart of Doha. All Residences & Rooms have wonderful views of either the Doha skyline, West Bay or the Arabian Gulf. The hotel has much to offer the Doha business traveller or leisure seeker.

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InterContinental Boston

Nestled between the Rose Kennedy Greenway, the Financial District and Boston's urban waterfront, the Residences at the InterContinental boast the city's most desirable address.

[LEARN MORE](#)

InterContinental Jakarta Pondok Indah

Luxurious serviced residences located in an affluent neighborhood in South Jakarta, strategically integrated with the prominent Pondok Indah Shopping Malls, Pondok Indah Office Towers and in close proximity to international schools, health and leisure facilities, as well as the world-class Pondok Indah Golf Course.

[LEARN MORE](#)

InterContinental Hayman Island Resort

Experience extraordinary living in The Whitsundays. The Residences at InterContinental Hayman Island Resort offer guests an unparalleled sanctuary of seclusion, where sweeping Coral Sea views, award-winning architecture and private infinity pools are only just the beginning.

[LEARN MORE](#)

InterContinental Dubai Marina

Nestled in the heart of Dubai Marina with unparalleled views across the waterfront, InterContinental

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Dubai Marina's fully serviced Residence Suites combine elegant luxury with the service and amenities of a five-star hotel.

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Exceptional Experiences, Exclusive Benefits

IHG One Rewards

Access our best rates when booking directly with IHG

Earn points on every stay at 6,000 destinations globally

Redeem points for free nights

Stay when you want, with no blackout dates on Reward Nights

Enjoy free Wi-Fi every time

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Enhance Your Travels, Enrich Your Life

Explore the world with the indulgences you deserve and let InterContinental Ambassador ensure each stay leaves an everlasting memory. Revel in the refinements of the luxury sojourner and enjoy sought-after destinations with upgrades to match.

Elevated Recognition

Platinum Elite status in IHG® One Rewards, and the corresponding IHG One Rewards benefits

Dedicated check-in area

Stay Enhancements

Guaranteed one category room upgrade

Complimentary premium internet

Refreshing Provisions

Restaurants & bars credit of up to USD20 for every stay**

Complimentary mineral water

Luxury of Time

Guaranteed extended 4pm check-out

Complimentary Weekend Night*

InterContinental Ambassador

Worldly, refined, and discerning, the qualities of the modern traveler, and the essence of the InterContinental® Ambassador program. With every journey you take, whether for business or pleasure, Ambassador enhances your stay with exceptional benefits to ensure an unforgettable experience.

JOIN TODAY

FAQs

What is InterContinental Ambassador?

InterContinental Ambassador is a loyalty program that delivers benefits exclusively at

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InterContinental Hotels & Resorts properties worldwide.

How do I obtain InterContinental Ambassador membership?

You can join online or by calling the Ambassador Service Centre at:

US & Canada: 1 888 211 7996

UK: 01950 499034

Rest of World: +44 1950 499034

You can also join at any InterContinental Hotels & Resorts location.

What are the benefits of InterContinental Ambassador?

Guaranteed one category room upgrade

Guaranteed extended 4pm check-out

Complimentary weekend night*

Platinum Elite status in IHG® One Rewards, and the corresponding benefits

Restaurants & bars credit of up to USD20 for every stay*

Complimentary mineral water

Complimentary internet

Dedicated check-in area

Single room rate for double occupancy

Mainland China Only: Complimentary breakfast for one each night you stay

* Terms & Conditions Apply. See Full Terms & Conditions.

What is the cost of InterContinental Ambassador membership?

The fee for 12 months of membership is USD200. IHG® One Rewards members may also purchase membership for 40,000 points.

After joining, how soon can I enjoy the benefits of InterContinental Ambassador?

Upon enrollment, you can start enjoying the benefits immediately.

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Is my guaranteed room upgrade provided upon booking?

Your room upgrade is provided upon check in at the hotel; however, the upgrade may be shown in your reservation prior to arrival.

As an InterContinental Ambassador, will I receive the same benefits at all properties within the IHG® Hotels & Resorts family of brands?

Ambassador benefits only apply at InterContinental Hotels & Resorts. However, your IHG® One Rewards benefits apply to the entire IHG family of brands.

How long is my Complimentary Weekend Night valid?

The Complimentary Weekend Night is valid for 12 months from the date of issue.

How do I use my Complimentary Weekend Night certificate?

The Complimentary Weekend Night is valid on the second night of a minimum two-night paid weekend stay on the Ambassador Complimentary Weekend Night Rate at any InterContinental Hotels & Resorts property worldwide, excluding InterContinental Alliance Resorts.

The night is immediately available for use upon enrollment in the program and is automatically deposited in the member's account, however, advance reservations are required and when joining the Ambassador program in hotel, the Weekend Night cannot be redeemed for the current stay.

To book your complimentary weekend night please login to your IHG® One Rewards account online. Please ensure that bookings are made on the Ambassador Complimentary Weekend Night Rate (?AMB Certificate?). The certificate is not valid on any other rate.

A valid ID & member number must be presented at time of check-in or the hotel may decline the booking.

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The Complimentary Weekend Night is valid only for the member who has InterContinental Ambassador status, and is not transferable. Sale or barter of the complimentary night will render it void. The complimentary night is valid for room and tax only.

The weekend is defined as Friday, Saturday, and Sunday, except in the Middle East where hotels may define the weekend as Thursday, Friday, and Saturday.

[See Full Terms & Conditions](#)

How do I know if my Complimentary Weekend Night is available for use?

Immediately upon enrollment or renewal of an InterContinental Ambassador membership, a complimentary night, valid for the second night of a paid weekend stay will be credited to the member's IHG® One Rewards account and viewable within account management when logged into the member's IHG® One Rewards account.

US & Canada: 1 888 211 7996

UK: 01950 499034

Rest of World: +44 1950 499034

What is Royal Ambassador status and how do I achieve it?

Royal Ambassador status is extended by invitation only to a small percentage of InterContinental Ambassador members, based on their activity at InterContinental Hotels & Resorts.

TERMS AND CONDITIONS

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MEMBER EXCLUSIVE

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[Buy, gift, or transfer points.](#)

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MEMBER EXCLUSIVE

Flexible member exclusive rates

As a member you'll get access to exclusive member rates -- all with the flexibility you need.

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MEMBER EXCLUSIVE

IHG One Rewards member offers

Enjoy IHG Hotels & Resorts hotel discount programs and find great travel deals on car rentals, restaurants, activities and more.

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Soirée All Summer Long

Extend Your Stay, Save & Celebrate

Make the most of summer and soirée your heart out at InterContinental Hotels & Resorts. You'll save up to 15% with our Stay Longer & Save rate on 3+ nights. And you'll instantly be part of the magic that is our Summer Soirée. It's a season-long celebration where you can experience the essence of summer—seasonal food, botanical cocktails, large-scale floral art installations and plenty of sunny surprises.

Gardens of Delight

Get lost in the vibe. Design studio Wanda Barcelona has dreamed up larger-than-life interactive floral installations at InterContinental locations in Mexico City and Washington D.C. Take in the scene, sip floral infused cocktails at the pop-up bar, and enjoy that neverending-summer feeling.

Summer Experiences for Everyone

This is where you belong. We're ready to welcome you to a getaway that has all the elements of a perfect summer. Open the door to seasonal culinary and cocktail menus with botanical twists, sunrise and sunset surprises, in-room camping experiences, special turndown services, and more.

Club InterContinental Lounge

Unwind with vinyl listening stations and seasonally inspired high teas. Lounge access also includes refreshing summer must-haves: cold brew coffee, lavender lemonade and housemade popsicles.

Celebration Tables

Sip and savor the flavors of summer at our restaurants and bars, which feature locally sourced bites and sips, and are inspired by the latest culinary and cocktail trends.

In-Room Summer Camp

Traveling with children? InterContinental New York Barclay offers a campfire play set and s'mores, while InterContinental New York Times Square offers a pop-up-tent and activity to bring the

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outdoors in.

Special Turndown Service

Long summer days call for luxurious (and smile-sparking) turndowns. At participating hotels, enjoy curated amenities to help you reset before another sun-filled day.

Visit One of our Pop-Up Summer Soirées

Through August, visit our immersive Summer Soirée at InterContinental The Willard Washington DC or InterContinental Presidente Mexico City. Immerse yourself in an interactive floral installation. Sip inspired cocktails. Listen to live music. And celebrate in that easygoing way that summer calls for.

Travel Like You Mean It

The Summer Soirée experience extends across IHG's Luxury & Lifestyle Collection. Unlock unlimited access to sought-after destinations throughout the season.

EXPLORE

Enticing Offers & Packages

Follow your summer wanderlust with these elevated offers and packages too great to resist.

MIAMI

Beach Bliss & Tropical Tranquility

Take a South Beach getaway to InterContinental Miami with access to a beach club that includes 2 beach chairs and an umbrella, or unwind by the pool in your own ocean-view cabana with a stocked mini-fridge and dedicated server.

[Learn More >](#)

HOUSTON

Summer Sipsational

Mixologist experience with a flight of three signature cocktails. Choose your favorite for a full size serving. Receive daily self parking and 50 USD Food and Beverage credit.

[Learn More >](#)

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BOSTON

Summer Spa Package

Summer's finally here. Immerse yourself and prepare to relax and unwind at the InterContinental Boston with a \$200 spa credit.

[Learn More >](#)

LOS ANGELES

Sunset Sips

Give a toast to summer at InterContinental Los Angeles! Enjoy two complimentary Skyline Sunset cocktails as you take in the sunset at Spire 73, the tallest open air bar in the Western Hemisphere, a complimentary room upgrade, and late checkout. Cheers!

[Learn More >](#)

KANSAS CITY

Splash into Summer

Indulge in the ultimate getaway at the InterContinental Kansas City with poolside service, including a bucket of beer or handcrafted specialty drinks to keep you cool, a \$40 poolside dining credit, complimentary self-parking, and late checkout.

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TORONTO

Family Movie Night

Make the ultimate family escape to InterContinental Toronto Centre with a cozy in-room movie night complete with your favorite film, popcorn, and sodas.

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Live the InterContinental Life

InterContinental Hotels & Resorts has delighted luxury travellers since 1946, serving as a meeting place for heads of state, a setting for world-changing speeches, and the impetus for some of the most famous love stories of all time. Synonymous with bold exploration, cultural discovery and the worldliness that travel brings, every stay will take your imagination to places you'd never expect.

Soirée All Summer Long

Every day is a celebration at InterContinental Hotels & Resorts. Join in and enjoy special offers and savings during Summer Soirée, a season of unforgettable experiences.

LEARN MORE

A World of Possibility Awaits

DOMINICA, LESSER ANTILLES

BOSTON, UNITED STATES

BERLIN, GERMANY

RAA ATOLL, MALDIVES

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InterContinental Dominica Cabrits Resort & Spa

Reconnect with your body and soul in the heart of a national park. Discover an untouched natural paradise on a rainforest walk or relax at the Spa and Wellness Centre.

[VIEW HOTEL](#)

CLUB INTERCONTINENTAL

For Making The Most of Your Stay

Club InterContinental combines personalised service and exclusive privileges to elevate your experience. We aim beyond the obvious, turning our attention to thoughtful touches and signature moments.

INTERCONTINENTAL EVENTS

The Backdrop To Incredible Occasions

From intimate gatherings to grand celebrations, with over 200 destinations to choose from the stage is set for your next event.

[EXPLORE OUR VENUES](#)

INTERCONTINENTAL AMBASSADOR

Enhance Your Stay With These Member-Only Benefits

Explore the world with the indulgences you deserve and let InterContinental Ambassador ensure each stay leaves an everlasting memory. Revel in the refinements of the luxury sojourner and enjoy sought-after destinations with upgrades to match.

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INTERCONTINENTAL RESIDENCES

Desirable Addresses With All The Comforts Of Home

An international beacon of hospitality for the worldly, InterContinental Residences are for those who believe supreme comfort, cultural exploration and the InterContinental life should be part of the everyday. For stays lasting a few weeks, several months or a lifetime, explore what we have

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available around the world and find out how you can make InterContinental Residences your home away from home.

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Exclusive Offers

Summer Soirée

Every day is a celebration at InterContinental Hotels & Resorts. Join in and enjoy special offers and savings during Summer Soirée, a season of unforgettable experiences.

Reserve Now

The best things in life are free

With your IHG One Rewards points, you can book a Reward Night at one of our 6,000+ hotels around the world. Reward Nights start at just 5K points.

Book Now

Great rates are just a click away

With IHG One Rewards, you can get access to our exclusive Member Rate.

Book Now

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InterContinental Dominica Cabrits Resort & Spa

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Caribbean Luxury, Imagined Anew

Breathtaking, sophisticated, and blissfully secluded, our beachfront wellness sanctuary is designed for the eco-conscious luxury traveler. Resting on a nature reserve alongside an extinct volcano and surrounded by rainforest and marine habitats, we are immersed in the splendor of Dominica. Our

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eco-adventures reveal the island's beauty. Spa treatments use natural island products to soothe and cleanse. And delight your palate with our locally sourced fusion of creole and international cuisine.

Enjoy scenic views from every vantage point at our luxury resort.

1/10

What Our Guests Are Saying

4.6/5

24 Reviews

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Bellhall Road, Douglas Bay Cabrits National Park, Portsmouth Dominica

Check in: 3:00 PM | Check out: 12:00 PM

*Minimum check in age is: 18

Contact Front Desk: +1767 445 1000

Email: reservations.dominica@ihg.com

Parking & transportation

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Guest Rooms

Inspired by the colors and textures of Dominica and the Caribbean, our elegant guest rooms surround you with the luxury you deserve. Whether pleasure or business brings you to us, our signature amenities ensure you an indulgent stay. Stunning views from every room immerse you in

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island beauty. Admire sweeping vistas of the sea, the ancient volcano at Cabrits National Park, and our gorgeous gardens of tropical flora. Or awake to a refreshing dip each day in a plunge pool room.

Luxury Suites

InterContinental Dominica Cabrits Resort & Spa offers room packages with luxurious accommodations and an unparalleled experience through its Grand Deluxe Suite, Emerald Pool Suites, Cabrits Penthouse, or Kalinago Villa.

[LEARN MORE](#)

Summer Soiree

There are no nights like summer nights. When the sun sinks, and our glasses rise. When the breeze blows, and the music builds. When time stands still, but the good times keep rolling. Introducing our take on this magical season: Summer Soirée.

[Learn More](#)

PLANNING A VACATION?

Summer Vacation

Escape the ordinary this summer and embark on an unforgettable adventure in Dominica. Discover our Adventure Package which includes excursions, transportation plus a guide.

[LEARN MORE](#)

Getting Here

We greet you with turquoise waters, lush emerald-green hills, and a warm smile. Our secluded haven melts your cares away. Most flights arrive through Douglas-Charles Airport (DOM), or arrive by ferry from Guadeloupe or Martinique. Contact us to arrange a private car transfer.

[LEARN MORE](#)

Hotel Packages Available

Stay With Pride

Celebrate World Pride with a special welcome amenity. Restrictions may apply.

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From

4094 DKK per night

Price excludes taxes and fees

BOOK PACKAGE

Dinner Bed And Breakfast

Fully flexible rate includes breakfast and three course dinner from set menu or buffet in a designated hotel restaurant for one or two resident adults sharing a room. Room service may incur an additional supplement.

From

4481 DKK per night

Price excludes taxes and fees

BOOK PACKAGE

Spa Experience

Package includes breakfast One massage per person per stay and Private yoga class per stay

From

5466 DKK per night

Price excludes taxes and fees

BOOK PACKAGE

VIEW ALL PACKAGES

Additional Offers

SEE ALL OFFERS

Save 20% or more

Plan and enjoy an endless summer hotel savings through fall. Book 7/15-7/29 and save 20% or more summer through fall for stays 7/18-10/13.

BOOK NOW

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Join and earn 5,000 bonus points

Join IHG One Rewards, book and stay within 21 days of joining, and earn 5,000 bonus points.

Choose from over 6,000 destinations worldwide.

Join IHG One Rewards

Summertime dreaming?

Long days and longer stays make summer the best time to get away. Book your summer getaway now with rate options that fit your travel plans.

BOOK NOW

Enrich Your Stay

REFRESHING OUTDOOR POOLS AND A SWIM-UP BAR

OCEANFRONT RESORT WITH LUXURY ACCOMMODATIONS

DINING FOR EVERY PALATE AT OUR RESTAURANTS & BARS

NATURE INSPIRED SPA

CARIBBEAN SEA VIEWS FOR WEDDINGS AND EVENTS

Refreshing Outdoor Pools and a Swim-Up Bar

Experience true serenity while relaxing in our four pools. Enjoy a refreshing swim or lounge with a tropical drink under the warm sun. Take a dip in our plunge pool or float over to the swim-up bar in our main pool for a cool rum drink.

Learn More

ADVENTURE

We Can't Wait to Show You Our Breathtaking Island

Our exclusive excursions immerse you in the sensory pleasures of nature and Dominican culture. Explore unique vegetation and wildlife in our serene, lush rainforest. Swim in waterfall-fed pools. Snorkel among flourishing coral reefs. All while meeting the most welcoming locals in the Caribbean.

LEARN MORE

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DESTINATION

Discover the Best Kept Secret in Luxury Eco-Travel

Untouched, untapped, and unrivalled. Dominica embraces you with emerald jungles, turquoise shores, and welcoming people. We help you tread lightly here, connect you to the island's natural wonders and communities, and preserve our pristine island. This is where sustainability and luxury meet.

LEARN MORE

DINING

Curated Culinary Experiences

Discover our distinct selection of restaurants and bars. Enjoy breakfast buffet at Cabrits Market, lunch al fresco at Kwéyòl Beach Restaurant. Visit our swim-up bar for drinks and snack or sip rum cocktails infused at the Rumfire Bar.

EXPLORE DINING OPTIONS

MEETINGS & EVENTS

Incredible Occasions, Big And Small

Our luxury Portsmouth hotel features 8,475 square feet of indoor meeting space and three outdoor venues. With a beautiful beach spanning 2,500 square feet, you can host an unforgettable wedding, meeting, conference, or social event in Dominica.

EXPLORE OUR VENUES

INTERCONTINENTAL AMBASSADOR

Exceptional Experiences, Exclusive Benefits

Explore the world with the indulgences you deserve and let InterContinental® Ambassador ensure each stay leaves an everlasting memory. Revel in the refinements of the luxury sojourner and enjoy sought-after destinations with upgrades to match.

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Four-Legged Guests Are Warmly Welcomed

Under 20 lbs

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FAQ'S For InterContinental Dominica Cabrits Resort & Spa

How much is parking at InterContinental Dominica Cabrits Resort & Spa?

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Luxury landmark hotel on Boston Harbor

Historic elegance meets modern luxury at the InterContinental Boston. Our waterfront hotel, located on the Boston Harbor, is one of the city's most celebrated hotels in a truly iconic location. Our beautifully redesigned rooms showcase the Boston cityscape with floor to ceiling windows. Whether hosting an event or relaxing in our Spa InterContinental, you will appreciate the close proximity to Boston's most sought-after landmarks, like the Boston Tea Party & Ships Museum.

"Top 10 Hotels in Boston"

- Conde Nast Traveler RCA, 2023

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Waterfront Hotel in the Heart of Historic Downtown Boston

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What Our Guests Are Saying

4.6/5

3327 Reviews

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510 Atlantic Avenue Boston Massachusetts 02210 United States

Check in: 3:00 PM | Check out: 12:00 PM

*Minimum check in age is: 18

Book a Reservation: +1 800 3270200

Contact Front Desk: +1 617 7471000

Email: icboston@ihg.com

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Parking & transportation

Three Inspired Dining Experiences

Matria

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Loyall Counting Room

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Bar Fellini

LEARN MORE

Summer Spa Soiree

Summer is finally here. Immerse yourself and prepare to relax and unwind at the InterContinental Boston and Spa InterContinental. Rate includes a 200 USD Spa credit as well as access to special limited time only summer Spa offerings and treatments.

BOOK NOW

ACCOMMODATIONS

Guest Rooms

Our newly redesigned classic rooms boast floor-to-ceiling windows, marble baths and choice of plush king- or queen-sized beds with premium linens. Enjoy sleek design and comforting conveniences as you revel in the unrivalled Boston views from panoramic windows.

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ACCOMMODATIONS

Suites

Indulge in one of our spacious Executive Suites, or revel in the Presidential Suite, with pampering extras including a sitting area with fireplace, an expansive bedroom and a marble bath with a

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soaking tub. all of our suites include complimentary access to our Club Lounge.

360 TOURS

Hotel Packages Available

Daily Parking Pkg

Enjoy overnight valet parking for one vehicle per night included with your room accommodations.

From

3684 DKK per night

Price excludes taxes and fees

BOOK PACKAGE

Club Intercontinental Rate

Includes Club InterContinental lounge access with complimentary breakfast and a cocktail hour with hors d'oeuvres daily. Lounge also provides check out.

From

4171 DKK per night

Price excludes taxes and fees

BOOK PACKAGE

Additional Offers

SEE ALL OFFERS

Save 20% or more

Plan and enjoy an endless summer hotel savings through fall. Book 7/15-7/29 and save 20% or more summer through fall for stays 7/18-10/13.

BOOK NOW

Join and earn 5,000 bonus points

Join IHG One Rewards, book and stay within 21 days of joining, and earn 5,000 bonus points.

Choose from over 6,000 destinations worldwide.

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Join IHG One Rewards

Summertime dreaming?

Long days and longer stays make summer the best time to get away. Book your summer getaway now with rate options that fit your travel plans.

BOOK NOW

Enrich Your Stay

INDULGE AT SPA INTERCONTINENTAL

DINE WITH A VIEW OF FORT POINT CHANNEL

ELEVATE YOUR BUSINESS: UNFORGETTABLE MEETINGS

STYLISH WEDDINGS ON THE BOSTON WATERFRONT

RENOVATED ROOMS AND SUITES WITH WATERFRONT VIEWS

Indulge at SPA InterContinental

A tranquil wellness journey awaits you at our luxury Boston spa. Work out in our state-of-the-art fitness center with Peloton bikes or take a refreshing dip in our indoor pool. Calm your body and mind with a mud treatment, or a deep tissue or hot stone massage. Relax in the steam sauna or restore your skin with one of our facial treatments.

Learn More

DINING

Curated Culinary Experiences

Gather for our modern take on Boston-style gastronomy, complete with Fort Point Channel Waterfront views.

EXPLORE DINING OPTIONS

MEETINGS & EVENTS

Incredible Occasions, Big And Small

Our contemporary waterfront hotel, with views of the Boston Harbor, melds rich American history

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with modern sophistication to create the most unforgettable meeting and wedding venue in Boston.

EXPLORE OUR VENUES

CLUB INTERCONTINENTAL

For Making The Most Of Your Stay

Club InterContinental combines personal service and exclusive privileges to make your stay extra special. We aim beyond the obvious, turning our attention to thoughtful touches and signature moments.

Hours: 7:00 AM - 9:00 PM

Relax and Rejuvenate

FIND YOUR JOY

Spa

A true urban getaway, our serene spa offers a healing journey far from the city's bustle. Renew your senses with classic treatments, such as a massage, and choose from a selection of facials and hand and foot treatments.

LEARN MORE

RELAX

Swimming Pool

Rain or shine, it's always a good time for a swim. Our 45-foot indoor lap pool is regularly heated, making an aquatic workout possible regardless of the season.

Waterside Weddings to Make Memories

Our dedicated wedding planners and culinary teams ensure a perfect fairytale day. Our two sparkling ballrooms eloquently showcase views of Boston Harbor, Fort Point Channel, or the Seaport District. With our myriad of smaller rooms, we can accommodate both intimate nuptials and events of up to 1,500 guests.

LEARN MORE

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INTERCONTINENTAL AMBASSADOR

Exceptional Experiences, Exclusive Benefits

Explore the world with the indulgences you deserve and let InterContinental® Ambassador ensure each stay leaves an everlasting memory. Revel in the refinements of the luxury sojourner and enjoy sought-after destinations with upgrades to match.

VIEW PROGRAM DETAILS

Four-Legged Guests Are Warmly Welcomed

Small pets not exceeding 25 pounds are allowed. Maximum one pet per room. The pet fee is 100 USD one time nonrefundable fee. Pet should not be left alone in the room. Concierge can arrange dog sitting services and dog walking services.

REQUEST FOLIO

CHECK GIFT CARD BALANCE

FAQ'S For InterContinental Boston

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Can I cancel my booking at InterContinental Boston for a full refund?

Does InterContinental Boston have a restaurant on site?

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InterContinental Berlin

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VIEW PRICES

Embrace the luxury of space in Berlin

Berlin's most spacious hotel awaits. The newly renovated InterContinental® Berlin offers modern travelers the luxury of space ? to unwind, work, and be inspired. Dive into our inviting pool, rejuvenate at SPA InterContinental, impress clients on our dedicated meeting floor, or host unforgettable events in the grand ballroom. After work, sip cocktails and savor delicious dishes at Marlene, or experience panoramic cityscapes with Michelin-starred cuisine on the 14th floor.

Fine dining, spa: InterContinental Berlin

1/11

What Our Guests Are Saying

4.6/5

2682 Reviews

READ MORE REVIEWS

Budapester Strasse 2 Berlin 10787 Germany

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Check in: 3:00 PM | Check out: 12:00 PM

*Minimum check in age is: 18

Book a Reservation: +49 800 1816068

Contact Front Desk: +49 30 26020

Email: berlin@ihg.com

Parking & transportation

ACCOMMODATIONS

Guest Rooms

We offer 558 renovated accommodations in Berlin, spread across 12 floors. Our bright Classic Rooms feature comfortable furnishings, complimentary WiFi, and a separate sitting area where you can relax with freshly made coffee and view the serene Tiergarten. Unwind for a more expansive stay at a Premium Room to benefit from added space and comfort.

1/17

Hotel Packages Available

Dinner Bed And Breakfast

Fully flexible rate includes breakfast and three course dinner from set menu or buffet in a designated hotel restaurant for one or two resident adults sharing a room. Room service may incur an additional supplement.

From

1797 DKK per night

Price includes taxes and fees

BOOK PACKAGE

Breakfast And Parking

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Package includes room accommodations parking for one vehicle and breakfast for up to 2 guests sharing a room each night booked at this rate.

From

1738 DKK per night

Price includes taxes and fees

BOOK PACKAGE

Additional Offers

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Enrich Your Stay

MEETING FOR GOOD

GREEN KEY CERTIFIED HOTEL

WORLD TRAVEL AWARDS ACCOLADES

INDULGE AT SPA INTERCONTINENTAL

EXCEPTIONAL CONFERENCES

Meeting for Good

When hosting a Meeting for Good at InterContinental Berlin, planners can expect efforts in place to support a more sustainable meeting experience. We offer eco-friendly practices like digital documents, linen reuse programs, reusable serviceware, & sustainable menus. Together, we can ensure a successful event for your business and the environment.

Learn More

DESTINATION

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The World Awaits

InterContinental Berlin is perfectly situated in the embassy district between Kurfürstendamm and Potsdamer Platz. Nearby you'll find famous Tiergarten Park, the iconic Brandenburg Gate, the Berlin Zoo and other architectural and cultural destinations.

EXPLORE BERLIN

DINING

Curated Culinary Experiences

Craving city's best breakfast in our L.A. Café? Michelin-starred cuisine in the Hugos? Explore it all! In our Marlene we are offering seasonal dishes & handcrafted cocktails with regional flair. InterContinental Berlin: Your culinary journey awaits.

EXPLORE DINING OPTIONS

MEETINGS & EVENTS

Incredible Occasions, Big And Small

Host anything from intimate meetings to grand gatherings in our 55 flexible spaces (up to 2,500 guests). Our largest ballroom boasts no pillars for seamless setups. For exclusive events, a stunning steel-and-glass pavilion offers a private entrance.

EXPLORE OUR VENUES

CLUB INTERCONTINENTAL

For Making The Most Of Your Stay

Club InterContinental combines personal service and exclusive privileges to make your stay extra special. We aim beyond the obvious, turning our attention to thoughtful touches and signature moments.

Hours: 6:30 AM - 10:30 PM

INTERCONTINENTAL AMBASSADOR

Exceptional Experiences, Exclusive Benefits

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Explore the world with the indulgences you deserve and let InterContinental® Ambassador ensure each stay leaves an everlasting memory. Revel in the refinements of the luxury sojourner and enjoy sought-after destinations with upgrades to match.

[VIEW PROGRAM DETAILS](#)

Four-Legged Guests Are Warmly Welcomed

InterContinental Berlin, a pet friendly haven, welcomes your dog or cat. Prior notification ensures a comfortable stay for all. Pets are excluded from the restaurant and bar, but can relax in your spacious room. A non refundable cleaning fee applies.

FAQ'S For InterContinental Berlin

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DINING

ROOMS

InterContinental Maldives Maamunagau Resort

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Your Private Island Paradise In The Maldives

Nestled in Raa Atoll, InterContinental Maldives Maamunagau Resort offers an unrivalled private island retreat for honeymooners, families, and friends, complete with Club InterContinental benefits. Our island sanctuary, located at the southern tip of Raa Atoll, provides unobstructed views of the endless ocean. With an exceptional house reef, we are surrounded by a myriad of marine life and are home to a manta ray sanctuary.

"Top 20 Resorts in The Indian Ocean"

- Conde Nast Traveler RCA, 2023

View Article

Your Extraordinary Island Retreat Begins Here

1/12

What Our Guests Are Saying

4.9/5

274 Reviews

READ MORE REVIEWS

Maamunagau Island Raa Atoll Maldives

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Check in: 2:00 PM | Check out: 12:00 PM

*Minimum check in age is: 18

Contact Front Desk: +960 658 0500

Email: Intercontinental.Maldives@ihg.com

Parking & Transportation

ACCOMMODATIONS

Guest Rooms

Experience the Maldives? breathtaking vistas from each of the spacious 81 Beach, Lagoon, and Overwater Villas and Residences at the InterContinental Maldives Maamunagau Resort.

1/13

ALL CLUB INTERCONTINENTAL RESORT

Club Benefits

All guests staying at InterContinental Maldives are entitled to enjoy the exclusive InterContinental Club Benefits throughout their stay, including complimentary breakfast, afternoon tea, pool refreshments and Aperitif Hours.

GET IN TOUCH

Hotel Packages Available

Dinner Bed And Breakfast

Fully flexible rate includes breakfast and three course dinner from set menu or buffet in a designated hotel restaurant for one or two resident adults sharing a room. Room service may incur an additional supplement.

From

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7939 DKK per night

Price excludes taxes and fees

BOOK PACKAGE

Additional Offers

SEE ALL OFFERS

Join and earn 5,000 bonus points

Join IHG One Rewards, book and stay within 21 days of joining, and earn 5,000 bonus points.

Choose from over 6,000 destinations worldwide.

Join IHG One Rewards

Enrich Your Stay

AWARD-WINNING CUISINE

Award-Winning Cuisine

Experience award-winning dining at our Maamunagau's Maldives resort. Our expert culinary team captivates your senses by crafting innovative creations with the finest ingredients. Enjoy exquisite flavors in a breathtaking island setting, where every meal becomes a memorable, mouthwatering experience.

[Learn More](#)

ABUNDANCE OF NATURE

Marine Adventures await in Raa Atoll

Experience the natural Marine Wonders of the Maldives at Maamunagau Island, home to a beautiful and active house reef as well as access to several manta ray aggregation spots.

[LEARN MORE](#)

DESTINATION

The World Awaits

Discover exciting things to do in the Maldives. Explore abundant marine life and witness the wonder

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of Hanifaru Bay. Let the island captivate you with its serene charm and natural treasures. Your Maldives adventure begins here!

EXPLORE RAA ATOLL

DINING

Curated Culinary Experiences

Embark on a culinary adventure led by our innovative chefs. Enjoy Mediterranean specialties with panoramic views at The Lighthouse and savour sea-to-table South Asian dining. Let your taste buds journey through a world of flavours and creativity.

EXPLORE DINING OPTIONS

WEDDINGS & CELEBRATIONS

That One Moment in a Lifetime

No matter if you have been planning your tropical island wedding for many years or you get caught in the moment, looking for a romantic ceremony at the beach, we are here for you to curate your perfect wedding or special celebration.

LEARN MORE

WELLNESS & SPA

Maldives Wellness Journeys

At InterContinental Maldives, you find your time for wellness and healing at our over-water AVI Spa. Featuring the curated Wellness Journeys, encompassing the ever-changing visiting practitioner programme, every guest will find their own personal way to wellness.

LEARN MORE

BESPOKE EXPERIENCES

Escape the Everyday

Out of the ordinary and to enhance your stay experience, at InterContinental Maldives, guests can always expect a little extra. Visiting Chefs, Wellness and Spa practitioners, Culinary events and

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more are lined up throughout the year to make your stay even better.

[LEARN MORE](#)

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Exceptional Experiences, Exclusive Benefits

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Is there free breakfast available at InterContinental Maldives Maamunagau Resort?

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HOTELS & RESORTS

RESIDENCES

LOYALTY

BOOK NOW

Soirée All Summer Long

Extend Your Stay, Save & Celebrate

Make the most of summer and soirée your heart out at InterContinental Hotels & Resorts. You'll save up to 15% with our Stay Longer & Save rate on 3+ nights. And you'll instantly be part of the magic that is our Summer Soirée. It's a season-long celebration where you can experience the essence of summer—seasonal food, botanical cocktails, large-scale floral art installations and plenty of sunny surprises.

Gardens of Delight

Get lost in the vibe. Design studio Wanda Barcelona has dreamed up larger-than-life interactive floral installations at InterContinental locations in Mexico City and Washington D.C. Take in the scene, sip floral infused cocktails at the pop-up bar, and enjoy that neverending-summer feeling.

Summer Experiences for Everyone

This is where you belong. We're ready to welcome you to a getaway that has all the elements of a perfect summer. Open the door to seasonal culinary and cocktail menus with botanical twists, sunrise and sunset surprises, in-room camping experiences, special turndown services, and more.

Club InterContinental Lounge

Unwind with vinyl listening stations and seasonally inspired high teas. Lounge access also includes refreshing summer must-haves: cold brew coffee, lavender lemonade and housemade popsicles.

Celebration Tables

Sip and savor the flavors of summer at our restaurants and bars, which feature locally sourced bites and sips, and are inspired by the latest culinary and cocktail trends.

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In-Room Summer Camp

Traveling with children? InterContinental New York Barclay offers a campfire play set and s'mores, while InterContinental New York Times Square offers a pop-up-tent and activity to bring the outdoors in.

Special Turndown Service

Long summer days call for luxurious (and smile-sparking) turndowns. At participating hotels, enjoy curated amenities to help you reset before another sun-filled day.

Visit One of our Pop-Up Summer Soirées

Through August, visit our immersive Summer Soirée at InterContinental The Willard Washington DC or InterContinental Presidente Mexico City. Immerse yourself in an interactive floral installation. Sip inspired cocktails. Listen to live music. And celebrate in that easygoing way that summer calls for.

Travel Like You Mean It

The Summer Soirée experience extends across IHG's Luxury & Lifestyle Collection. Unlock unlimited access to sought-after destinations throughout the season.

EXPLORE

Enticing Offers & Packages

Follow your summer wanderlust with these elevated offers and packages too great to resist.

MIAMI

Beach Bliss & Tropical Tranquility

Take a South Beach getaway to InterContinental Miami with access to a beach club that includes 2 beach chairs and an umbrella, or unwind by the pool in your own ocean-view cabana with a stocked mini-fridge and dedicated server.

[Learn More >](#)

HOUSTON

Summer Sipsational

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Mixologist experience with a flight of three signature cocktails. Choose your favorite for a full size serving. Receive daily self parking and 50 USD Food and Beverage credit.

[Learn More >](#)

BOSTON

Summer Spa Package

Summer's finally here. Immerse yourself and prepare to relax and unwind at the InterContinental Boston with a \$200 spa credit.

[Learn More >](#)

LOS ANGELES

Sunset Sips

Give a toast to summer at InterContinental Los Angeles! Enjoy two complimentary Skyline Sunset cocktails as you take in the sunset at Spire 73, the tallest open air bar in the Western Hemisphere, a complimentary room upgrade, and late checkout. Cheers!

[Learn More >](#)

KANSAS CITY

Splash into Summer

Indulge in the ultimate getaway at the InterContinental Kansas City with poolside service, including a bucket of beer or handcrafted specialty drinks to keep you cool, a \$40 poolside dining credit, complimentary self-parking, and late checkout.

[Learn More >](#)

TORONTO

Family Movie Night

Make the ultimate family escape to InterContinental Toronto Centre with a cozy in-room movie night complete with your favorite film, popcorn, and sodas.

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Destination*

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Your points, your choice

One of the biggest benefits of being an IHG One Rewards member is earning points that you can use on future stays. Whether you want to redeem a night entirely in points or use a combo of your points and cash, your rewards give you the flexibility to stay your way.

ALL POINTS

Get a Reward Night at our 6,000+ hotels and resorts around the world, starting at just 5,000 points.

POINTS & CASH

The best of both worlds, Points & Cash allows you to use some of your existing points plus buy the remaining points needed for your next getaway.

How to book with points

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Booking a stay with points is easy. You'll need at least 5,000 points to use Points & Cash or redeem a Reward Night.

Here's how it works:

Use the booking tool at the top of the page, with Reward Nights selected as your rate preference, to find your next vacation destination.

Choose your hotel, room type, and a point option. Keep in mind that rates can fluctuate daily.

If you're booking with Points & Cash, buy the points you need. If you're using all points, skip to the next step.

Confirm your reservation, and enjoy your stay ? you totally earned it!

Important note: If you later cancel your Reward Night or Points & Cash reservation, you'll be refunded in points only.

FAQs

You've got questions? We've got answers. Here's what you might be wondering about redeeming Reward Nights and using Points & Cash.

Points

Points & Cash

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Cancellation

It's better to be a member

EARN POINTS FOR REWARD NIGHTS

NO BLACKOUT DATES

ACCESS TO MEMBER RATES & OFFERS

FREE WI-FI

LATE CHECK-OUT

PLUS EVEN MORE PERKS WHEN YOU BECOME AN ELITE MEMBER

JOIN FOR FREE

Already a member? Sign in.

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Explore More with Our Member Rate

When you're an IHG One Rewards member, you get exclusive access to our Member Rate. It's just one way we make it easier for you to see the world ? and get rewarded while doing it.

Already a member?

Log in to get the Member Rate,

available only when you

book direct.

SIGN IN

Not a member?

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Join our crew for the best perks,
including the great Member Rate.

It's free to sign up!

JOIN NOW

But the IHG One Rewards perks don't end there...

EARN POINTS

Use them for free nights.

NO BLACKOUT DATES ON REWARD NIGHTS

Stay whenever you want.

FREE WIFI

Stay connected wherever you are.

LATE CHECK-OUT

Hit that snooze button.

EVEN MORE PERKS

Elite Members unlock more rewards.

19 brands. 6,000+ global destinations.

Explore them all.

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Hotel Indigo Bali Seminyak Beach

Travel like

you mean it

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and become something new: the arrived.

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Fortune favors the bold.

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A new era awaits.

Our collection is expanding. From the sun-splashed shores of California to our first foray into the
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The golden coastline

Overlooking the finest stretch of Californian coastline, a beautiful medley of gracious, uplifting
experiences invites guests in. Soothing interiors and awe-inspiring moments complement the
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DISCOVER MORE

Regent Bali Canggu

The oceanfront sanctuary

Nestled on Bali's spectacular Canggu coastline, the villas and suites of Regent Bali Canggu are

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infused with local design language artfully woven into the bold Regent take.

Regent Kuala Lumpur

The anticipated address

A beacon of luxury in the vibrant and dynamic capital of Malaysia, Regent Kuala Lumpur is where uniquely uplifting experience unfolds.

REGENT DISTINCTION

Red carpet glamour.

Every stay. Another story to tell. Carlton Cannes, a Regent Hotel has been intertwined with the world of film for more than 100 years. A legacy that continues to this day.

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A collection with a difference

With people at the center of every experience, our one-of-a-kind hotels inspire authentic encounters for the thoughtful venturer. Each has its own story and outlook to share, blending style and substance for those seeking discovery and purpose.

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BRISBANE, AUSTRALIA

Hotel X

Hotel X is about the unexpected, the uninhibited and the undeniably indulgent. A cocktail of thrills in the beating heart of Brisbane, expect a 24-hour feast for your senses, with unexpected touches at every turn.

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Setting the scene for remarkable stories

Like a vignette that captures the detail and emotion of moments, our hotels bring something new to every travel experience, united by a shared vision to do good everywhere we go.

One-of-a-kind stays

With Vignette Collection, no two stays are the same. Unique and proudly independent, each of our hotels adds its own style and character to the experience.

Memorable rituals

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Collection properties each have their own complimentary rituals that create a wonderful sense of anticipation and connection for guests and add a special something to every stay. From ancient tea ceremonies to curating the soundtrack to your stay on an in-room record player.

A means for good

We're committed to making positive change for people, place, and planet. By partnering with charities and initiatives, we're helping to shape the future of responsible travel.

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GRAND OPENING

Kimpton Las Mercedes, Dominican Republic

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There's so much to enjoy in these urban landscapes, including the surrounding visual art and music scenes, culinary delights, cityscape and nature viewpoints, innovation and excitement.

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SINK YOUR TOES IN THE SAND

Jump into the waves, spread a blanket on the sand and think warm, vacation-y thoughts at our beach destinations.

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Mountain Destinations

OUTDOOR ADVENTURES

There's so much to experience in these picture-perfect settings: hiking, biking, rafting, and skiing, as well as ample opportunities to experience arts and theater, boutiques, breweries, award winning restaurants.

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Kimpton Claret Hotel

NOW OPEN IN DENVER

At the nexus of urban charm and outdoor wonder, you'll find the Kimpton Claret Hotel. This highly anticipated hotel is in the fast-developing Belleview Station neighborhood and features a 19th-floor rooftop bar.

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Kimpton Santo Hotel

GRAND OPENING SUMMER 2024 IN SAN ANTONIO, TX

Equal parts historic charm and modern luxury, San Antonio's Kimpton Santo Hotel beautifully blends the vintage with the new.

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Boutique Hotels That Live At The Heart Of The Neighborhood, All Across The World

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It'S Soirée Season.

Escape to Hotel Indigo and soak up special offers all season long. Summer Soirée is on with seasonal food, drinks and a firefly-magic vibe.

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Panama City Marina

Hotel Indigo Williamsburg ? Brooklyn

With pops of green, soft pastels, and art that echoes the innovative neighborhood murals, Hotel Indigo Williamsburg ? Brooklyn is the heart of your Williamsburg experience. Take in spectacular views of Brooklyn and the Manhattan skyline across the East River. Explore the best of the borough, from the Williamsburg Bridge and Domino Park to iconic restaurants and local street art. Throughout the hotel, you'll find contemporary décor designed to deliver delightful details.

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Neighborhood Hotels Around The World

You'll find us in the world's most vibrant communities, along interesting streets where there's always something new to see. And just as no two neighborhoods are alike, no two Hotel Indigos are alike. From crisscrossing railroad tracks in our El Paso lobby, to our tranquil former monastery in Venice, there's a world of stories for you to discover.

EXPLORE LOCATIONS

Events & Celebrations

We love to celebrate with you, and one-of-a-kind is what we do best. Our hotels and neighborhoods are the perfect setting for whatever you can dream up, big or small.

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Escape to Hotel Indigo and soak up special offers and savings all season long. Summer Soirée is on with seasonal food, drinks and a firefly-magic vibe.

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Why hello there

Step into our charming hotels

Why hello there

Step into our charming hotels

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We call our hotels voco

voco, it means 'to invite' and 'call together' originating from Latin - representing our thoughtful, unstuffy and charming nature. While the destinations celebrate the individualism of each hotel and location, they are united by voco's unique character and style. Embrace the local feel, personal touches and laid-back attitude to create moments you'll remember long after checkout.

Come on in

Hosted service. Extra touches. Locally-inspired treats that make you feel right at home, on the house. We specialize in memorable first impressions and personalized experiences.

Me time

Take a break from the day-to-day. Our extra cozy bedding, tempting room service, premium bathroom amenities, smart TVs, and fast Wi-Fi enable you to make some time for you.

voco life

From AM to PM, we make it easy to savor the small indulgences in moments tailor-made for you, from sipping your morning coffee to delighting in a delicious meal and kicking off a great evening with friends.

Step-by-step sustainability

We believe the journey to sustainability is a gradual one, and step by step, we are working hard to ensure that every day - and every stay - bring us closer to a more sustainable future.

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Aerated shower heads - can help reduce water consumption compared to a standard shower head.

Large-format plant-based bathroom amenities, reducing plastic waste.

The filling of our indulgent bedding is made from 100% recycled materials.

Filtered water in reusable glass bottles where possible to help reduce single use plastic.

New destinations, new adventures

Experience something different every time you stay at one of our locations around the world.

voco Jim Corbett

Come on in and experience hospitality like never before at the finest and the first voco property in India ? voco Jim Corbett.

[Learn more](#)

voco Sarasota Downtown

Located in Sarasota's Rosemary District, walking distance to downtown and minutes from the beach, our beautiful hotel is a tribute to the tropical yet sophisticated nature of Sarasota.

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voco Chiayi

Located in Chiayi City with easy transportation access, is the perfect base for exploring nearby attractions like Hinoki Village and G9 Creative Park.

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Book your next trip by combining points with cash. With Points & Cash you get the flexibility to choose how many points you use.

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HUALUXE is an international premium hotel brand created with the customs of Chinese consumers in mind, retaining the essence of traditional Chinese culture. It integrates unique Chinese cultural heritage into its design and service, providing an immersive experience for Chinese culture enthusiasts and business elites to dine, stay, and socialize.

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One Stay One Heritage

The design of each hotel reflects the cultural heritage of its location. This is woven through the interior design, artwork, service, and guest experience.

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Enjoy up to 30% off on weekends, 50% off suites!

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A Perfect Blend of Work And Play

At Crowne Plaza, we celebrate hybrid living. Whether you're traveling for business, leisure or a blend of both, we connect you to the people, places and possibilities to make your stay remarkable.

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Why It Feels Different Here

Modern Design

Service That Connects

Inspired Dining

Modern Design

Our social spaces are designed with connection in mind, so start the day with great Wi-Fi and fresh coffee and end it with craft cocktails and engaging conversation as you move between work and personal time with ease.

Purposeful Meeting & Events

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Our mission is to understand yours and deliver an experience which delivers on all levels. Our experts will ensure that the spaces, service and connections you need to make are all taken care of with the professionalism you'd expect of a brand that has been delivering world-class gatherings for over 40 years.

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Responsibility is the heart of

Iberostar Beachfront Resorts

Iberostar Beachfront Resorts is family-owned and operated, with a core commitment to making a positive impact on our planet, while offering unforgettable luxury experiences that create lifelong memories.

The passion for their guests, employees, local communities, and the environment motivates their every action, from protecting the oceans their resorts are nestled on and tending to every detail of your vacation experience. They ensure that you feel good, both inside and out.

SUSTAINABLE LUXURY

ELEVATING ALL-INCLUSIVE

QUALITY HONEST FOOD

RESORT ACTIVITIES

STAR CAMP FOR KIDS

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Sustainable luxury

We believe living sustainably shouldn't mean sacrificing quality. We're proving that through sourcing more than 75% of our seafood responsibly, ridding all resorts of single-use plastics since 2020, and implementing programmes to protect the reefs, dunes and mangroves that make up the foundation of our ecosystem. Reduce, reuse and recycle teams in our resorts allow us to make maximum impact for guests with minimal impact to our environment.

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[Meet our brands](#)

For the unparalleled experience, there is The Grand. Built to defy industry standards, these Adults-Only, all-suite Spa Resorts spoil you with unmatched extravagance. Devour local delicacies, savour the stunning scenery, and revel in the luxury exclusivity. It's where unmatched service and serenity combine to bring you a more relaxed state of mind.

[More about Iberostar Grand](#)

PUNTA CANA, DOMINICAN REPUBLIC

Iberostar Grand Bavaro

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For singles, couples, and those looking to treat the entire family to a holiday of luxury and laughter, these resorts are packed with premium touches, stylish suites, and an array of conscious cuisine. Indulge in premium cocktails, starring flavours from around the world, not to mention on-site or local shopping options, spas and water parks.

[More about Selection](#)

Modern vibes and vivid energy fused with engaging entertainment is the core of these all-inclusive

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resort within a resort. Guests are treated to stylish suites, exclusive restaurants and beach clubs with Balinese beds and drink service from craft cocktail bars. These oceanfront playgrounds boast innovative culinary concepts and spa experiences with sustainability woven into every aspect.

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MALLORCA, SPAIN

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CANCÚN, MEXICO

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There is something here for everyone and it's what makes Iberostar so alluring. Immerse yourself in local culture, feast on international flavours to please even the pickiest eaters, and treat yourself to a lively activity. Or indulge in all three. It's where the adults have just as much fun as the children, and Star Camp comes included.

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COZUMEL, MEXICO

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"Iberostar Cozumel is the perfect size - it has all the amenities you would want in a five-star all-inclusive resort including a relaxing spa, pools, fitness room, dive centre, several bars, three themed restaurants and a buffet restaurant, and a children's club called Star Camp. The food is next level incredible and some of the best meals we've ever had."

Miriam Porter, Forbes (26 April 2023 - Iberostar Cozumel)

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"To be completely honest, we weren't sure if an All-Inclusive would be a good fit, but now that we've experienced this style of travel with a small child, there's truly no going back."

Skye Mayring, Travel Age West (20 June 2023 - Iberostar Selection Playa Mita)

"The Spanish Iberostar brand is well-loved in this part of the world, and with good reason. Happily, this is a hotel group that takes sustainability seriously, through its Wave of Change programme."

Cathy Adams, The Times (17 May 2023, Iberostar Selection Anthelia)

"Sábila's location on the glorious west coast puts it in close proximity to not only Europe's best-known whale-watching hot spot, but also the continent's largest aloe plantation. Most importantly, perhaps, is that this hotel is making steady and important steps towards a more sustainable resort operation."

Karen Edwards, British Airways High Life (1 April 2023, Iberostar Selection Sábila)

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BEST-IN-CLASS FITNESS EXPERIENCE:

1000+ sq. ft. state-of-the-art Athletic Studio including:

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In-room fitness zone with:

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Indulge guilt-free with our elevated cuisine that satisfies both your taste buds and wellness goals. At EVEN® Kitchen & Bar, you can have your cake and stay healthy too.

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EVEN Hotel Sarasota ? Lakewood Ranch

Whether you're in town for a family vacation at the beach, a business meeting, or a soccer tournament at Premier Sports Campus, EVEN Hotel Sarasota-Lakewood Ranch is just a short drive away from Siesta Key, downtown Sarasota and the Sarasota Bradenton International Airport (SQR).

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We embrace the personality of each hotel and the people who bring them to life. Our commitment to top-notch service enables all the journeys you are on.

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You set the pace for your stay. Whether looking for tips from a local or just to get settled fast, our friendly staff is there 24/7.

Good stuff to keep you going

From flavored water when you arrive, satisfying snacks available all day in our shop, and our complimentary, hot breakfast, you will never be far from something tasty.

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You're in just the right place

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We provide you with a consistent sleep experience that's backed by the IHG Clean Promise so you get a good night's sleep and can get back on your way.

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You can build your own protein-packed meal at our Make it Yours breakfast bar. Make it either sweet or savory. Eat in or take it to go. It's always free. And always delicious.

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A great complimentary breakfast when the sun's coming up, and an inviting paid bar with shareable small plates for when the evening's getting started.

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Complimentary breakfast

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Shareable small plates

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Pet Friendly

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Fully equipped kitchens

Comfortable living space with large, flat screen TV and sleeper sofa

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Complimentary, secure storage is available for extra space when you need it.

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WAIVER OF CLASS, MASS, COLLECTIVE, AND REPRESENTATIVE CLAIMS. To the extent permitted by law, you agree that you will not file a class action against an IHG company, participate in a class action against an IHG company, file or seek a class, mass, collective, or representative arbitration against an IHG company, or participate in such an arbitration against an IHG company, for any Covered Claims. To the extent permitted by law, you agree that all such claims may only be brought in your individual capacity, and not on behalf of other individuals.

MISCELLANEOUS PROVISIONS. This Agreement constitutes the entire agreement of the parties with respect to the subject matter hereof and supersedes all prior oral and written agreements. No failure or delay on the part of IHG in exercising any right or remedy hereunder or enforcing the terms

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and conditions of this Agreement will operate as a waiver thereof. If any part or provision of this Agreement is found to be invalid, unenforceable or void, then the remaining portion shall remain in full force and effect. If the Waiver of Class, Mass, Collective, and Representative Claims is found to be unenforceable, then any claim brought on a class, mass, collective, or representative action basis must be filed in a court of competent jurisdiction, and such court shall be the exclusive forum for such claims. Headings are for convenience only and not for use in interpretation of this Agreement.

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Effective Date: 13 April 2022

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IHG One Rewards benefits are generally available at all IHG® Hotels & Resorts and other partner hotels participating in the program, with exceptions for the following brands:

Six Senses Hotels Resorts Spas: IHG One Rewards points may be earned or redeemed for stays but other benefits may not be available. Note some hotels do not participate in IHG One Rewards.

The portfolio of Iberostar Beachfront Resorts excludes any interests in Cuba.

See IHG One Rewards Membership Terms and Conditions for details on program benefits and restrictions.

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A World of Diverse Destinations

Whether you're looking for a travel destination steeped in culture and heritage, an impromptu weekend of shopping and spa, or an idyllic resort for your destination wedding, InterContinental Hotels & Resorts can offer you a world of diverse destinations. From the exquisite beaches of Bora Bora and Fiji, to the lively streets of Paris and New York, your travel opportunities are limitless.

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The privacy and security of your information is very important to us. Whether you are visiting our website, using our app, booking a room, or are a member of one of our loyalty programs, we want to

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keep you informed about how we use the information, and of your choices.

This Privacy and Cookie Center contains links about information collected and used by InterContinental Hotels Group of Companies. Your information may also be collected and used by IHG-branded hotels. In most cases, these hotels are independently owned, and this Privacy and Cookie Center only applies to information collected by hotels where specifically noted.

Our Privacy Statement

Our Privacy Statement provides more information about who we are and how we collect and manage your information.

Privacy Statement

Cookies

We use cookies to improve your digital experience, to remember log-in details, to optimize site functionality and to deliver content tailored to your interests.

Further information on the types of cookies used by our websites and mobile applications and our use of them can be found in our Privacy Statement and Cookie Preferences Tool. You can set your preferences and opt out of cookies using our Cookie Preference Tool below.

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Data Protection Rights

Based on your location, you may have certain rights relating to your personal information.

You may be able to exercise data protection rights, which may include requests to access, correct, or (in certain circumstances) delete, any of the personal information that is held by IHG. In addition, where we have relied upon your consent to process your personal information, you may be able to withdraw your consent to such processing of your personal information.

Additional information can be found in our Privacy Statement.

To exercise your data protection rights under your local laws, please complete:

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Privacy Rights Request Form

U.S. Consumers

To exercise your Do Not Sell or Share My Personal Information rights, please visit:

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The security of our systems and applications is important to us. Should you identify a potential vulnerability in any product, system, or asset belonging to IHG, we encourage you to contact us.

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California, Colorado, Connecticut, Montana, Oregon, Texas, Utah and Virginia Consumers have the right to opt-out of our sale or sharing of their personal information and the use of their personal information for targeted advertising.

Are you a resident of California, Colorado, Connecticut, Montana, Oregon, Texas, Utah or Virginia in the United States?

Yes

No

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We use cookies to improve your digital experience, to remember log-in details, to optimize site functionality and to deliver content tailored to your interests. Further information on the types of cookies used by our websites and mobile applications and our use of them can be found in our Privacy Statement and Cookie Preferences Tool. You can set your preferences and opt out of cookies using our Cookie Preference Tool below.

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Additional Information for The People's Republic Of China (excluding for the purposes of this statement Hong Kong SAR, Macau SAR And Taiwan) (?PRC?)

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Changes to this Privacy Statement

The privacy and security of your information is very important to us. Whether you are visiting our website, using our app, booking a room, or are a member of one of our loyalty programs, we want you to trust the way that we manage your information and to keep you informed about how we use that information.

We have prepared this Privacy Statement to explain more about who we are, how we collect and manage your information (whether through our website, mobile apps and other IHG® Hotels & Resorts-branded digital channels (e.g., our branded IHG Connect WiFi), our social media pages, or offline) and the choices you have about how we use your information. Specific additional rights may apply if required by applicable law. For example, please view our additional disclosures directed to residents of particular states within the United States, the UK, European Economic Area (EEA) and Turkey, Brazil, and the People's Republic of China (Excluding for the purposes of this statement Hong Kong Sar, Macau Sar and Taiwan) (?PRC?), in this Privacy Statement.

Who we are

This Privacy Statement is issued by the InterContinental Hotels Group of Companies (collectively referred to as "IHG", "IHG® Hotels & Resorts", "we", "us" or "our" in this Privacy Statement), which includes the direct and indirect subsidiaries of InterContinental Hotels Group PLC and covers information that we collect and use in the course of our business. When we mention "IHG", "IHG® Hotels & Resorts", "we", "us", or "our", we are referring to the relevant company in the InterContinental Hotels Group that processes your personal information. Your information may also be collected and used by IHG® Hotels & Resorts-branded hotels. In most cases, these hotels are

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independently owned, and their use of your information is covered by their own privacy notices, not this one. If you would like to learn more about IHG and our relationship with our IHG® Hotels & Resorts-branded hotels, click below.

ABOUT IHG

We are a global hospitality company operating in more than 100 countries. We predominantly franchise our brands to, and manage hotels on behalf of, independent owners. We also operate programs that are related to our hotel business such as IHG® One Rewards, which is our core loyalty program.

About our IHG-branded hotels

We franchise our brands to, and manage hotels on behalf of, independent owners (IHG® Hotels & Resorts-branded hotels or IHG-branded hotels). Most hotels operating under IHG's brands are independently owned and operated by parties that have entered into a franchise agreement with IHG that allows them to use an IHG brand for the purposes of operating a hotel. References to IHG-branded hotels also include Iberostar Beachfront Resorts which can be booked via IHG's reservation system and which are part of IHG® One Rewards. If you make a reservation through us to stay at an IHG-branded hotel, we will disclose certain information with that hotel in order to enable your stay at the hotel. However, as IHG-branded hotels are not owned or controlled by IHG, their use of your information will be governed by their own privacy practices.

Information we collect and how we use and disclose it

We collect personal information directly from you, about you from other persons/entities/online channels, and automatically as you use our website, mobile application or other IHG-branded digital channels, and through services available at IHG-branded properties (such as IHG Connect Wi-Fi). We provide more detail in the sections below. In particular, we collect and use information about you if you (or someone on your behalf) makes a reservation to stay at an IHG-branded hotel or property offered through IHG reservations, participate in one of our loyalty programs such as IHG® One

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Rewards, or interact with us through our corporate site, mobile app or other IHG-branded digital channels. You do not have to provide us with your personal information in order to use our website or mobile app; however, in some cases we may not be able to provide services to you without your personal information (for example, we would not be able to complete a requested booking or enroll you in our rewards program). To learn more about how we collect, use and disclose your information, and how you can opt out, please click the relevant section below.

If you make a reservation or stay at an IHG-branded hotel

If you join one of our loyalty programs

If you interact with us through our corporate sites

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The legal basis for processing your personal data

We are committed to collecting and using your information in accordance with applicable data protection laws.

We collect, use and disclose your information where we have an appropriate legal basis to do this.

This may be because:

you have provided your consent to us using the personal information;

our use of your information is necessary to perform our contract with you, for example, making and managing your booking and operating and providing services in connection with our Loyalty Program in accordance with the terms of our agreement with you;

our use of your information is necessary to meet responsibilities we have to our regulators, tax officials, law enforcement, or otherwise meet our legal responsibilities;

our use of your information is in our legitimate interest as a commercial organization, for example to

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operate and improve our services and to keep people informed about our products and services (including for profiling and targeted advertising) - in these cases we will look after your information at all times in a way that is proportionate and respects your privacy rights and, depending on the applicable law, you have a right to object to processing as explained in To object to how we use your information.

If you would like to find out more about the legal basis for which we process personal information please contact us (details found in the How to contact us section). If you have provided your consent to our processing of your information you can withdraw this consent at any time by contacting the IHG Privacy Office (details found in the How to contact us section).

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Data Transfer

As we operate via a global network of corporate offices, reservation and service centers, data centers and hotels, it may be necessary to transfer your information, for example, information collected in connection with a reservation or stay at an IHG-branded hotel, joining one of our loyalty programs or interacting with us through our corporate site, websites, emails or our other digital channels to a country outside of the country where it was originally collected or outside of your country of residence or nationality. The information that you provide us during the course of a reservation or through the provision of any other services may be transferred to any of our IHG-owned or affiliated entities and hotels around the world for the purposes of carrying out or facilitating these services. It will also be necessary to transfer this information to other entities, including, without limitation, our IHG-branded hotels, partners and our service providers.

Where we transfer information which originates in the European Union ("EU"), United Kingdom (?UK?), Brazil, or Turkey to a country outside of the country of origination, we will take steps to make sure such transfer is carefully managed to protect your privacy rights:

transfers within the IHG Group will be covered by an agreement entered into by members of the IHG

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Group (an intra-group agreement) which contractually obliges each member to ensure that your information receives an adequate and consistent level of protection wherever it is transferred within the IHG Group;

where we transfer your data outside of the IHG Group including to other companies providing us with a service, we will obtain contractual commitments and assurances from them to protect your information. Some of these assurances are well recognized certification schemes such as standard contractual clauses;

we will only transfer personal information to countries which are recognized as providing an adequate level of legal protection , or where we can be satisfied that alternative arrangements are in place to protect your privacy rights, or after having obtained explicit consent from you; and

any requests for information we receive from law enforcement or regulators will be validated before personal information is disclosed, where permitted by the applicable law.

When we otherwise transfer personal information between jurisdictions, we will take such steps as required by local law in an effort to ensure that such transfer is managed to protect your privacy rights.

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Using our websites, mobile applications and other technology

We and our service providers use cookies, pixels, web beacons, tracking tools and other similar technologies on our websites, mobile applications and in other areas of our business to collect information and provide you with the services that you have requested or participate in and to provide targeted advertising. Subject to local consent requirements, we may use this and other information we collect, such as a hashed email address, to help us and our service providers identify other devices that you use (e.g., a mobile phone, tablet, other computer, etc.). If you are using our mobile applications and have consented to sharing your location information with us, this information might be collected through GPS to enable us to provide certain personalized services to you such

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as recommendation of hotels nearby, customized offers and promotions. Your location preferences can be set or modified at the device level or through modifying your settings with the relevant social media platform. This information also includes personally identifiable information that you provide when you join one of our loyalty programs to enable us to verify your membership. We, and our service providers, also may use the cross-device tracking and other information we learn about you to serve targeted advertising on your devices. We also use the information that we collect to improve our products and services as well as your experience when visiting our websites and using our mobile applications. For more information on these subjects, please click the relevant section below. We may engage vendors to provide certain interactive features on our websites, mobile applications and in other areas of our business. Your use of these interactive features is voluntary, and we may retain the information that you submit through these features. For example, we may offer an interactive chat feature on the website to assist you for customer service purposes. When you participate in the interactive chat, the contents of the chat may be captured and kept as a transcript. By using these features, our vendors may process the information obtained through the feature to provide the service on our behalf.

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Cookies and other tracking technologies

What is a cookie: A "cookie" is a small text file that is placed onto an Internet user's web browser or device and is used to remember as well as obtain information about that party. You might be assigned a cookie when visiting our websites or when using our mobile applications or other digital channels. In some instances, where permitted under the applicable law, cookies may also be used for the purposes of certain email campaigns.

What types of cookies we use and how we use them: We use different types of cookies, which include:

Required Cookies "these cookies support the core functionality of our website and are necessary for

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a website to function and provide our products and services.

Functional and Session Replay Cookies ? these cookies collect information needed to support the website and our applications and allow us to improve our website and identify any problems that you faced while visiting us. For example, performance cookies may provide us with information about how you came to our website and how you navigated around our website during your visit. We also use these cookies to provide us with certain statistical and analytics information.

Advertising Cookies ? these cookies are used to collect information from you to help us to improve our products and services as well as serve you with targeted advertisements that we believe will be relevant for you. We use targeting cookies across our websites and applications for various marketing initiatives and campaigns. For more information, please see the Targeted advertising section below.

To learn more about cookies and how they are used, please visit: <http://www.allaboutcookies.org/>.

Cookies: As described above, we use a number of service providers to help us manage, carry out and improve our advertising. These parties set cookies at our direction to help us collect information and provide you with advertisements that we believe would be relevant for you. In some instances, these parties may also assist us by providing certain statistical and analytics information in relation to our marketing practices. We also may disclose information collected through cookies (and other tracking technologies) with third parties to use for their own analytics and marketing purposes. These third parties may serve targeted advertising to you about IHG and non-IHG branded hotels. The scope of information shared may include information collected through cookies, such as your IP address/device ID, and information about the search that you performed on our website (e.g., you were looking for a hotel in New York City) but would not include your name or IHG® One Rewards information.

Managing cookies and opting out: You can change your cookie preferences in our Cookie preferences tool, which is also available from the Privacy and Cookies Center. You can choose to

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visit our web sites without cookies, but in some cases certain services, features and functionality may not be available. To visit without cookies, you can configure your browser to reject all cookies or notify you when a cookie is set. Each browser is different, so check the "Help" menu of your browser to learn how to change your cookie preferences.

In relation to cookies placed by our service providers, we participate in the Self-Regulatory Program for Online Behavioral Advertising managed by the Digital Advertising Alliance (?DAA?). As part of this commitment, IHG has agreed to comply with the standards and guidelines promulgated by the DAA. For more information regarding targeted advertisements and/or to opt out of automatic collection for these purposes, please visit <http://www.aboutads.info/choices/> or http://www.networkadvertising.org/managing/opt_out.asp. Within the EU, UK and Canada the local DAA organizations operate a similar "ad choices" scheme: see <http://www.youronlinechoices.com> (UK/Europe) and <http://youradchoices.ca/> (Canada). If you opt-out of these targeted advertising cookies, your opt-out will be specific to the web browser or mobile device from which you accessed the opt-out. If you use multiple devices or browsers, you will need to opt out each browser or device that you use.

Other technologies: Other technologies such as pixels and web beacons may also be used on our websites, mobile applications, in email messages and in other areas of our business. These technologies are used to improve our products and services as well as our marketing efforts. We use pixels in our emails to help us determine the success of our advertising campaigns, such as to give us insight into whether you opened, deleted, or forwarded an email, or clicked on a link contained in the email.

Targeted advertising: We and our service providers may serve targeted advertisements through the use of first-party or third-party cookies, pixels and web beacons when you visit our website, use our mobile applications, or visit websites owned by other entities. In some instances, these cookies may be persistent cookies. As described in the Using our websites, mobile applications and other

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technology section above, we and our service providers may also use cookie and other information to try to identify other devices and web browsers that you may use so we and our service providers may serve targeted advertisements to those devices. We do this to provide you with advertising that we believe may be relevant for you as well as improve our own products and services, including the functionality and performance of our websites and mobile applications. To learn more about opting out of certain types of targeted advertising, please see the Managing cookies and opting out section above.

Do-Not-Track: Currently, our systems do not recognize browser "do-not-track" signals except for certain locations as described below in the section US State Consumer Rights. You may, however, disable certain tracking as discussed in this section (e.g., by disabling cookies); you also may opt-out of targeted advertising by following the instructions at the DAA and the Network Advertising Initiative websites.

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Use of WI-FI services (IHG Connect)

When you use the IHG Connect WI-FI service (IHG Connect), we may collect and process certain additional information.

The information we collect

Registration and User-Provided Information: When you register to use IHG Connect, we may collect personal information about you including your last name, IHG® One Rewards number, room number and, depending on your location and applicable law, other personal information (such as mobile phone number). You may also provide us with personal information about you in various

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ways when you use IHG Connect, for example, when you send us customer service-related requests.

Device Identifiers.?We may automatically collect a device identifier (such as your IP address, MAC address, or device name or other unique identifier) for the computer, mobile device, technology or other device you use to access IHG Connect. A device identifier is a number automatically assigned to your device when you access IHG Connect, and we may identify it by its device identifier. When you use IHG Connect, we may view your device identifier and use this information to enhance our service. We may associate your device identifier with other information about you, such as your IHG® One Rewards number.

Other device information:?We may also automatically record certain information from your device including, device type, the web pages, apps or sites that you visit, and the dates and times that you visit, access, or use IHG Connect (Internet activity information). While generally this information is pseudonymous and/or aggregated, this information may be associated with your IHG® One Rewards number and/or other IHG service account information or persistent identifiers. This data helps us to manage our networks and provides us with information about the use of IHG Connect. We do not, however, collect and process the contents of email communications or other electronic communications you send or receive when using IHG Connect.

Location information:?We may collect information about your location through your use of the WI-FI services we provide at our hotels to enable us to improve our service and provide certain services to you such as customized offers and promotions.

How We Use the Information We Collect

We use personal information only for the purposes described in this Privacy Statement, except if otherwise disclosed to you at the time the data is collected or otherwise authorized by law or by you.

We use the personal information that we collect through IHG Connect:

to operate, maintain, enhance and provide all features of the service, to provide services and

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information that you request, to respond to comments and questions and to provide support to users.

to understand and analyze the usage trends and preferences of our users, to improve the IHG Connect service, and to develop new products, services, features, and functionality. If you provide your contact information or your IHG® One Rewards number, we may (with your consent or where permitted by applicable law) send you personalized offers based on your web usage and location. You can opt out of receiving these offers when signing in to use the IHG Connect service or at any time within your IHG® One Rewards account. Please see the 'Managing your preferences and information' section below.

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Using Personal Information to create profiles

Our goal is to create a personalized and customized experience for you when you stay at an IHG-branded property. In order to determine appropriate advertising and to customize your experience, as described in the section above in relation to cookies, we have relationships with companies such as Google and Facebook which enable us to serve targeted advertising. In addition to the activities described under the heading?Targeted Advertising?above, we also match Facebook and Google users across sites and devices which enables us to better understand your interests. We use this information to enable us to tailor our marketing communications to you so we can make sure we tell you about things which are most likely to be of interest to you. You have options about how we disclose your information; please log into the preference center at any time to view and exercise your choices. In addition, certain U.S. state residents may have the option of clicking on the Do Not Sell or Share My Personal Information link, which would eliminate the disclosure that might constitute a "sale"/ "share" under applicable law.

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How we secure your information

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We are committed to protecting the confidentiality and security of the information that you provide to us. To do this, technical, physical and organizational security measures are put in place to protect against any unauthorized access, disclosure, damage or loss of your information. The collection, transmission and storage of information can never be guaranteed to be completely secure, however, we take steps to ensure that appropriate security safeguards are in place to protect your information.

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Managing your preferences and information

We want to ensure that you have the necessary tools at your disposal to control the information that you provide to us, including how we communicate with you. It is also important that you contact us to update your information if any of it is inaccurate or changes. Please click the relevant section below to learn more about how to control how we communicate with you and how to update, modify and delete your information. EU, UK and Turkey Data Subjects, please see also the Data Subject Rights under UK/EU/EEA and Turkey Data Protection Laws specific-section. U.S residents, please see also the U.S.-specific section. Californians, please see also the CA-specific section. Data Subjects located in Brazil, please see also the Brazil-specific section. Data Subjects located in PRC, please see also the PRC-specific section.

Managing your communication preferences

Managing your information

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[Links to Other Sites](#)

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Our websites and applications contain links to websites that are maintained and/or controlled by non-affiliated parties. In some instances these websites may be co-branded and display our logos or other trademarks. You can always tell whether you are on one of our websites by checking the uniform record locator ("URL?") on the page that you are visiting. We encourage you to review the privacy policies of these websites as their privacy practices may differ from ours.

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Children

Our websites are not intended for children and we do not intentionally solicit or collect personal information from individuals under the age of 18. If we are notified or otherwise discover that a minor's personal information has been improperly collected, we will take all commercially reasonable steps to delete that information.

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Retaining your information in our systems

We generally only keep your information for as long as is reasonably required for the purposes explained in this privacy policy. In some cases we keep transactional records (which may include your information) for longer periods if necessary to meet legal, regulatory, tax or accounting needs. We will also retain information if we reasonably believe there is a prospect of litigation.

We maintain a data retention policy which we apply to the records we hold.

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How to contact us

For any questions or concerns regarding this Privacy Statement or our data privacy practices, please contact us:

By email: privacyoffice@ihg.com

By post:

InterContinental Hotels Group

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Attn: Privacy Office
Three Ravinia Drive
Atlanta, Georgia 30346

InterContinental Hotels Group
Attn: Privacy Office
Windsor Dials 1
Arthur Road
Windsor
Berkshire, SL4 1RS, United Kingdom

GDPR main establishment in the EU:

InterContinental Hotels Group
Attn: Privacy Office
Thurn-und-Taxis-Platz 6
60313 Frankfurt am Main
Germany

By phone: 1-770-604-8347

By fax: 1-770-604-5275

You may also contact our Data Protection Officer by emailing privacyoffice@ihg.com.

To the extent permitted under the local law, you may also use the above contact details to request access to, correct, or (in certain circumstances) delete, any of your personal information that is held by IHG, or, where we have relied upon your consent to process your personal information, to withdraw your consent to such processing of your personal information. These requests will be

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reviewed and processed in line with the local law.

You also may have a right under the local law to lodge a complaint with us or with your local data protection supervisory authority at any time. However, we ask that you please try to resolve any issues with us first before referring your complaint to the supervisory authority.

In the EU, IHG's GDPR lead supervisory authority is the Hessen supervisory authority that can be contacted at:

Der Hessische Beauftragte für Datenschutz und Informationsfreiheit (The Commissioner for Data Protection and Freedom of Information of Hesse)

Gustav-Stresemann-Ring 1

65189 Wiesbaden

Germany

For Turkish data subjects, our Data Controller Representative in Turkey is Özdağstanlı Ekici Avukatlık Ortaklığı for compliance with the Turkish data protection regulations and can be contacted at info@iptech-legal.com.

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Additional Information for UK/EU/EEA, Turkey, U.S, People's Republic of China, and Brazil

DATA SUBJECTS RIGHTS UNDER UK/EU/EEA AND TURKEY DATA PROTECTION LAWS

UK, EU/EEA and Turkey data subjects have legal rights under their respective UK, EU and Turkish Data Protection Laws in relation to your personal information. Click on the links below to learn more about each right you may have subject to applicable laws in your location. To exercise any of your rights please use the forms available in our Privacy and Cookie Center or contact our Data Protection Officer by emailing privacyoffice@ihg.com.

[To access personal information](#)

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You can ask us to confirm whether or not we have, how we are using your personal information and, if applicable, for a copy of your information.

To correct / erase personal information

You can ask us to correct any information about you which is incorrect. We will be happy to rectify such information but would need to verify the accuracy of the information first.

You can ask us to erase your information if you think we no longer need to use it for the purpose we collected it from you. You can also ask us to erase your information if you have either withdrawn your consent to us using your information (if we originally asked for your consent to use your information), or exercised your right to object to further legitimate use of your information, or where we have used it unlawfully or where we are subject to a legal obligation to erase your personal information. Also, depending on your location you may have the right to request reporting of the erasure requests to third parties to whom your personal data has been transferred.

We may not always be able to comply with your request, for example where we need to keep using your information to comply with our legal obligation or where we need to use your information to establish, exercise or defend legal claims.

To restrict how we use personal information

You can ask us to restrict our use of your information in certain circumstances, for example:

where you think the information is inaccurate and we need to verify it;

where our use of your information is not lawful but you do not want us to erase it;

where the information is no longer required for the purposes for which it was collected but we need it to establish, exercise or defend legal claims; or

where you have objected to our use of your personal information but we still need to verify if we have overriding grounds to use it.

We can continue to use your information following a request for restriction where we have your consent to use it; or we need to use it to establish, exercise or defend legal claims, or we need to

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use it to protect the rights of another individual or a company.

To object to how we use your information

You can object to any use of your information which we have justified on the basis of our legitimate interest, if you believe your fundamental rights and freedoms to data protection outweigh our legitimate interest in using the information. If you raise an objection, we may continue to use your information if we can demonstrate that we have compelling legitimate interests to use the information.

Based on the available data protection rights, you can also require us to stop using your data for direct marketing purposes and, if applicable, object to decisions about you based on processing of your personal data, exclusively by automatic means.

To request information about data transfers to third parties

Depending on your location, you may have the right to ask us for information about which third parties your personal data has been transferred to.

To ask us to transfer your information to another organization

You can ask us to provide your personal information to you in a structured, commonly used, machine-readable format, or you can ask to have it transferred directly to another data controller (e.g. another company).

You may only exercise this right where we use your information in order to perform a contract with you, or where we asked for your consent to use your information. This right does not apply to any information which we hold or process that is not held in digital form.

Right to obtain a copy of personal information safeguards used for transfers outside your jurisdiction

Depending on your location you may be able to ask to obtain a copy of, or reference to, the safeguards under which your personal information is transferred outside of the European Union or the UK. We may redact data transfer agreements to protect commercial terms.

We may ask you for proof of identity when making a request to exercise any of these rights. We do

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this to make sure that we only disclose information where we know we are dealing with the right individual. We will not ask for a fee, unless we think your request is unfounded, repetitive or excessive. Where a fee is necessary, we will inform you before proceeding with your request.

We aim to respond to all valid requests within one month. It may however take us longer if the request is particularly complicated or you have made several requests. We will let you know if we think a response will take longer than one month. To help us respond more quickly, we may ask you to provide more detail about what you want to receive or are concerned about.

We may not always be able to do what you have asked, for example if it would impact the duty of confidentiality we owe to others, or if we are otherwise legally entitled to deal with the request in a different way.

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U.S. STATE CONSUMER RIGHTS

This section supplements the other parts of our Privacy Statement and provides additional information for residents of California, Colorado, Connecticut, Montana, Nevada, Oregon, Texas, Utah, and Virginia. The rights under this section will apply to you to the extent the law permits.

As used in this section, "Personal Information" means information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household. Personal Information does not include information that is publicly available, de-identified, or aggregated. Personal Information includes "personal data" as defined by applicable state privacy laws.

Click on the links for each state to learn more about specific California and Colorado, Connecticut, Montana, Nevada, Oregon, Texas, Utah and Virginia consumer rights.

Submitting Requests. You can exercise your rights by visiting our Privacy and Cookie Center or by contacting us at 1 877 424 2449 (toll free). We will respond to your requests within 45 days, unless additional time is needed, in which case we will let you know.

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When you submit your request, we will take steps to attempt to verify your identity. We will attempt to match the information in your request to the Personal Information we maintain about you. As part of our identity verification process, we may ask you to submit additional information or to sign into your account.

Non-Discrimination: If you choose to exercise any of the privacy rights described below, you will not be subjected to discriminatory treatment by us.

Personal Information We Collect and How We Use and Disclose it

Category of Personal Information Purposes for Collection, Use, and Disclosure Categories of Recipients to Which Personal Information is Disclosed

Identifiers, including real name, alias, postal address, unique identifier (e.g., your IHG® One Rewards number if you choose to enroll in the program), IP address (if you access our websites, emails, or other digital channels), email address or other similar identifiers.

To communicate with you, including about your reservations.

To process transactions.

To fulfil your reservations.

To manage your IHG® One Rewards account.

To enhance and personalize your experience with us.

To advertise and market to you in connection with your preferences.

To perform analytics

To detect and prevent fraud

IHG-branded properties

Advertising partners

Analytics companies

Payment processors

Co-branded partners

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Travel providers such as our partner airlines and rental car agencies

Data enrichment providers

Customer Records, including Personal Information such as name, signature, address, telephone number, driver's license number, and financial information (e.g., payment information for your reservation).

To communicate with you, including about your reservations.

To process transactions.

To fulfil your reservations.

To manage your IHG® One Rewards account.

To enhance and personalize your experience with us.

To advertise and market to you in connection with your preferences.

To protect your rights and interests

IHG-branded properties

Advertising partners

Analytics companies

Payment processors

Co-branded partners

Travel providers such as our partner airlines and rental car agencies

Characteristics of Protected Classifications, including age.

To enhance and personalize your experience with us.

To advertise and market to you in connection with your preferences.

IHG-branded properties

Advertising partners

Analytics companies

Commercial Information, including records of products or services purchased, obtained, or

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considered, or other purchasing or consuming histories or tendencies.

To enhance and personalize your experience with us.

To advertise and market to you in connection with your preferences.

Advertising partners

Analytics companies

Co-branded partners

Travel providers such as our partner airlines and rental car agencies

Internet or Other Electronic Network Activity Information, including browsing history, search history, and information regarding a consumer's interaction with an Internet Web site, application, or advertisement.

To communicate with you, including about your reservation.

To enhance and personalize your experience with us.

To advertise and market to you in connection with your preferences.

IHG-branded properties

Advertising partners

Analytics companies

Payment processors

Co-branded partners

Travel providers such as our partner airlines and rental car agencies

Geolocation Data

To provide you with in-room or in-hotel Wi-Fi service.

IHG-branded properties

Internet service providers

Sensory Data, including closed-circuit television recordings from IHG-branded properties (collected for security purposes), and audio recordings of customer care calls.

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To protect your rights and interests as well as the rights and interests of other guests.

If we obtain CCTV footage, we do not disclose such data except as necessary to protect our rights and interests and the rights and interests of other persons, including law enforcement.

Inferences used to create or enhance a profile about a consumer reflecting the consumer's preferences and tendencies (e.g., what types of properties the consumer prefers, how frequently the consumer travels, etc.).

To enhance your overall experience with IHG, for example, to identify and to offer relevant marketing opportunities and to show you hotel information and trip extras you may be interested in.

Advertising partners

Analytics companies

Co-branded partners

Personal Information that reveals a consumer's precise geolocation.

To provide you with in-room and in-hotel Wi-Fi service.

To locate properties nearby.

IHG-branded properties

Personal Information collected and analyzed concerning a consumer's accessibility needs.

To fulfil your reservations or request for an accessible room.

To enhance and personalize your experience with us.

IHG-branded properties

We may also disclose all categories of Personal Information described above to our service providers and other vendors that are contractually restricted from using your Personal Information for any purposes other than providing requested services to us. In addition to the purposes for collection, use, and disclosure of Personal Information described in the above table, we may collect, use, and disclose Personal Information to meet responsibilities we have to regulators, tax officials, law enforcement, or otherwise meet our legal responsibilities.

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Sources of Personal Information

We collect the Personal Information identified above directly from you, from other persons/entities making a reservation on your behalf (e.g., travel agent, a member of your travel party, someone making the booking on your behalf), automatically via cookies and tracking technologies when you access our online services, from travel partners, including airlines and rental car agencies, and from IHG-branded hotels (that are generally independently owned and operated). We may also obtain Personal Information from data enrichment providers.

Targeted Advertising, Sales, and Sharing of Personal Information

We may sell or share with third parties for cross-context behavioral advertising or targeted advertising the following categories of Personal Information:

Identifiers

Commercial Information

Internet or other electronic network activity information

Geolocation data based on your IP address

The third parties to whom this Personal Information is sold or shared are advertisers, data enrichment providers, and analytics vendors.

We may also sell the following categories of Personal Information: to airlines, vacation ownership and co-branded credit card partners:

Identifiers

Customer Records

Commercial Information

Geolocation data based on hotel location

Inferences

You may opt out of the sale or sharing of your Personal Information as provided below.

Retention of Personal Information

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We keep the categories of Personal Information described above for as long as necessary for the purposes described in this section or as otherwise authorized by law. This generally means holding the Personal Information for as long as one of the following apply:

Your Personal Information is reasonably necessary to manage our operations, to manage your relationship with us, or to satisfy another purpose for which we collected the Personal Information;

Your Personal Information is reasonably necessary to carry out a disclosed purpose that is reasonably compatible with the context in which the Personal Information was collected;

The Personal Information is reasonably required to protect or defend our rights or property; or

We are otherwise required or permitted to keep your Personal Information by applicable laws or regulations.

Where Personal Information is used for more than one purpose, we will retain it until the purpose with the latest period expires.

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CALIFORNIA CONSUMER RIGHTS

The California Consumer Privacy Act (?CCPA?) provides California residents the right to submit certain requests relating to their Personal Information as described below.

Right to Know. You have the right to know what Personal Information we have collected about you, which includes:

(1) The categories of Personal Information we have collected about you, including

a. The categories of sources from which the Personal Information was collected

b. Our business or commercial purposes for collecting, selling, sharing, and disclosing Personal Information

c. The categories of recipients to which we disclose Personal Information

d. The categories of Personal Information that we sold or shared, and for each category identified, the categories of third parties to which we sold that particular category of Personal Information

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e. The categories of Personal Information that we disclosed for a business purpose, and for each category identified, the categories of recipients to which we disclosed that particular category of Personal Information

(2) The specific pieces of Personal Information we have collected about you

To submit a request to know, please fill out the form [here](#).

Right to Delete: You have the right to request that we delete Personal Information we collected from you, subject to certain exceptions. To submit a request to delete, please fill out the form [here](#).

Right to Correct Inaccurate Information. If you believe that Personal Information we maintain about you is inaccurate, you have the right to request that we correct that information. To submit a request to correct, please contact us at PrivacyOffice@ihg.com.

Right to Opt Out of Sales and Sharing of Personal Information. You have the right to opt out of the sale of your Personal Information, and to request that we do not share your Personal Information for cross-context behavioral advertising. To opt-out of cookie-based sales and sharing, please click [?View Cookie Preference Tool?](#) under Cookie Settings [here](#), toggle cookie settings to [?No?](#) and click [?Submit Preferences](#). To opt out of offline sales or Personal Information, please fill out the form [here](#). If you would like to use a universal opt-out preference signal, please download and use a browser supporting the Global Privacy Control (GPC) browser signal. If you choose to use the GPC signal, you will need to turn it on for each supported browser or browser extension you use.

Right to Limit Use and Disclosure of Sensitive Personal Information. We do not process sensitive Personal Information for purposes to which the right to limit use and disclosure of sensitive Personal Information applies, and therefore we do not provide such a right.

Appeals. If you would like to submit an appeal regarding our response to a request, you may appeal by contacting us at PrivacyOffice@ihg.com.

Authorized Agents. The CCPA allows California consumers to designate an authorized agent to exercise their rights under CCPA. If you use an authorized agent to submit a request, we will ask

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your agent to provide information to demonstrate the agent has your authorized consent to submit a request. Proof of authorization evidenced by your signed permission should be submitted to PrivacyOffice@ihg.com. We may also ask you to provide information to verify your identity directly with us.

If you are a California employee or job applicant, or if you interact with us in a commercial context, please contact us at PrivacyOffice@ihg.com to submit a request.

Metrics: Our annual metrics related to California Consumer Requests received and other information, including the number of requests and the mean number of days for our response, can be found [here](#).

Shine the Light

Under California's "Shine the Light" law (Cal. Civ. Code § 1798.83), California residents who provide us with certain Personal Information are entitled to request and obtain from us, free of charge, information about the Personal Information (if any) we have shared with third parties for their own direct marketing use. Such requests may be made once per calendar year for information about any relevant third party sharing in the prior calendar year. If you are a California resident and would like to make such a request, please submit your request in writing to PrivacyOffice@IHG.com. In your request, please attest to the fact that you are a California resident and provide a current California address.

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CALIFORNIA NOTICE OF FINANCIAL INCENTIVE

The IHG® One Rewards program ("Program"), which includes InterContinental® Ambassador and IHG® Business Rewards, is a loyalty program offered by Six Continents Hotels, Inc. and its subsidiaries and affiliates, all of which are referred to herein as IHG.

IHG® One Rewards program. IHG offers guests the opportunity to participate in the Program which may provide benefits, including free internet, as well as the opportunity to earn points that can be

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redeemed for discounted or free stays or other items, as described in the IHG® One Rewards member benefit chart to those who choose to join. These benefits may be considered to be financial incentives under the CCPA and are described along with other material terms and conditions here.

Information we collect. To join the Program, IHG collects at a minimum, your first name, last name, address, email address, country/region, city, and zip code.

IHG may also collect the following additional information from you during the course of your membership in the Program.

Your name, email address, home and business address, phone number, nationality, birthday and payment card information;

Your membership number and PIN or password as well as details of your memberships with any of our Program partners such as our airline or car rental partners;

Information that you choose to provide in your loyalty profile, such as your personal stay and destination preferences;

Marketing preferences, including how you prefer to be contacted by IHG as well as what types of information you are interested in hearing about; and

Your stays at IHG-branded properties, including the property name, dates of stay, and, in some circumstances, the total dollar amount of your stay (and, in some circumstances, an itemized breakdown of your spend at the property).

How we use the information. We use your information to operate and provide services in connection with our Program in accordance with our IHG® One Rewards Membership Terms and Conditions. We also use your information to improve our products and services. Where permitted by applicable law, or where we have your consent, we also may disclose your information with other parties, including our loyalty partners and others, to extend special offers about their own products and services to you.

This may include:

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Enrollment in the loyalty program;

The order and delivery of merchandise that you have redeemed points for online, including merchandise and services offered by our IHG® One Rewards partners;

Our co-branded credit card partners and Holiday Inn Club Vacations;

Sending you updates, account statements and other information relating to your participation in one of our programs or services;

Sending you marketing communications (which may include text messages or calls placed using autodialer technology), with your consent where required by applicable law, in relation to the products and services offered by IHG or our IHG® One Rewards partners or other partners or affiliates;

Providing you with personalized advertisements or communications for IHG and/or other products or services that we believe may be relevant for you; and

Analytics, statistical analysis and other research.

Who we disclose your information with: During the course of your participation in our loyalty programs, we disclose your information as follows:

Loyalty partners: To provide you with the products and services that you have requested and, where permitted by law, for the partner to offer its own products and services to you. We also may choose to partner with another company to offer a product, such as a co-branded credit card.

Service providers: for the purposes of operating the program and to provide you with the products and services that you have requested. We also use service providers to assist us with managing, carrying out and improving our advertising. These companies are authorized to use your Personal Information only as necessary to provide these services to us.

We may also disclose your information in other circumstances, as fully described under "If you join one of our loyalty programs?" in our Privacy Statement.

Our members can opt-out of sharing their personal information with our partners for offers and

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rewards through Communication Preferences in their accounts. Our California members can also opt-out of the sale of their personal information by using our [Do Not Sell My Personal or Share Information](#) link. If you opt-out, we will no longer disclose your information with our loyalty partners where such sharing could be construed as a "sale" under the CCPA.

Joining IHG® One Rewards. You may register for our Program online, through the IHG website or mobile app, or when you book a reservation. You may also be offered to join the Program at the time of check-in.

Value of Consumer's Data. Pursuant to the valuation methods defined by certain U.S. state laws, a good faith estimate of the value of our consumers' (members') Personal Information to IHG is US \$0.42 in 2023. This estimate is calculated by dividing the annual value of the revenue generated from the commercial relationships we have with our loyalty partners with respect to consumer data, by the number of US members in our Program. This estimate is not specific to any individual consumer. The actual value to the consumer of becoming a member of the Program may vary significantly as this will depend on an individual member's engagement with the Program.

Withdraw from the IHG® One Rewards program. You have the right to withdraw from the Program at any time. You may do so by notifying IHG® One Rewards Customer Care Centre.

Under certain U.S. State laws, members have the right to delete their Personal Information. However, if you exercise your right to delete your account information, you will no longer be enrolled in the Program and accumulated points will also be deleted.

Contact Us

If you have questions about our privacy practices, would like to make a complaint, or to request a printable version of this Privacy Statement, please contact us at PrivacyOffice@ihg.com. This California privacy notice is effective from January 1, 2020 and was last updated on July 1, 2024.

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COLORADO, CONNECTICUT, MONTANA, NEVADA, OREGON, TEXAS, UTAH AND VIRGINIA

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CONSUMER RIGHTS

If you are a resident of Colorado, Connecticut, Montana, Oregon, Texas, Utah, or Virginia, you have the right to submit certain requests relating to your Personal Information as described below.

Access and Data Portability: You have the right to confirm whether we are processing your Personal Information, to access your Personal Information, and to obtain a copy of your Personal Information in a portable format. To submit a request to access, please fill out the form [here](#).

Deletion: You have the right to request that we delete the Personal Information that we have collected about you, subject to certain exemptions. To submit a request to delete, please fill out the form [here](#).

Right to Correct: If you are a resident of Colorado, Connecticut, Montana, Oregon, Texas or Virginia, you have the right to request that we correct inaccuracies in your Personal Information, taking into account the nature of the Personal Information and our purposes for processing it. To submit a request to correct, please contact us at PrivacyOffice@ihg.com.

Opt-out of the Sale of My Personal Information and Targeted Advertising. You have the right to opt out of the sale of your Personal Information and the use of your Personal Information for targeted advertising. To opt out of sales of Personal Information and targeted advertising via cookies, please click [?View Cookie Preference Tool?](#) under Cookie Settings [here](#), toggle cookie settings to [?No?](#) and click [?Submit Preferences.?](#) To opt out of offline sales of Personal Information, please fill out the form [here](#). If you are a resident of Colorado and would like to use a universal opt-out preference signal, please download and use a browser supporting the Global Privacy Control (GPC) browser signal. If you choose to use the GPC signal, you will need to turn it on for each supported browser or browser extension you use.

Authorized Agents. If you are a resident of Colorado, Connecticut, Montana, Oregon or Texas, you may designate an authorized agent to exercise your right to opt-out of the sale of your Personal Information. If you use an authorized agent, we will ask your agent to provide information to

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demonstrate the agent has your authorized consent to submit this request. Proof of authorization evidenced by your signed permission should be submitted to PrivacyOffice@ihg.com. We may also ask you to provide information to verify your identity directly with us.

Right to Limit Use and Disclosure of Sensitive Personal Information. We do not process sensitive Personal Information for purposes to which the right to limit use and disclosure of sensitive Personal Information applies, and therefore we do not provide such a right.

Appeals. If you would like to submit an appeal regarding our response to a request, you may appeal by contacting us at PrivacyOffice@ihg.com.

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LOYALTY PROGRAM DISCLOSURES FOR COLORADO CONSUMERS

The purpose of this section is to notify Colorado consumers of how we use Personal Information in connection with your participation in the IHG® One Rewards loyalty program. You have the right to delete your Personal Information associated with your IHG® One Rewards account; however, if you delete your Personal Information, we will be unable to link your rewards to your account, and therefore you will be unable to receive benefits from the program. The chart below identifies the categories of Personal Information that we collect, sell, or process for targeted advertising, and the third parties who receive each category in connection with IHG® One Rewards.

Category of Personal Information Third Parties Who Receive Each Category

Identifiers

Third-party advertisers

Data enrichment providers

Customer Records

Commercial Information

Through the IHG® One Rewards program, consumers can earn points with airline, dining, rental car, vacation ownership, hotel alliance, loyalty platform and financial loyalty program partners for

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discounted or free IHG hotel stays and loyalty partner services and products.

Consumers can also redeem or transfer their the IHG® One Rewards program points with gift card, charity, loyalty platform, vacation ownership and hotel alliance loyalty program partners for services or products provided by the partners,

For more information about how we process your Personal Information, please see the other sections of our Privacy Policy.

NEVADA CONSUMER RIGHTS

Nevada residents have the right to opt out of the of the sale of certain Personal Information called "covered information" to third parties. IHG does not sell "covered information" as defined by the law. If you are a Nevada resident and you would like to be notified if we change our practices regarding the sale of "covered information" to third parties, please contact us at PrivacyOffice@ihg.com.

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ADDITIONAL INFORMATION FOR THE PEOPLE'S REPUBLIC OF CHINA (EXCLUDING FOR THE PURPOSES OF THIS STATEMENT HONG KONG SAR, MACAU SAR AND TAIWAN) ("PRC")

If there is any inconsistency between the below and the above Privacy Statement, the following shall prevail in respect of the PRC.

Data controller

For the PRC, Intercontinental Hotel Groups (Shanghai) Co., Ltd., Registered office: 22nd Floor, Citigroup Tower, No. 33 Huayuanshiqiao Road, China (Shanghai) Pilot Free Trade Zone, is the data controller. For questions or concerns related to your personal information or related to the Privacy Statement, please contact privacyoffice@ihg.com.

Consent

We will obtain your consent (where applicable, separate consent) to collect, use, share, transfer

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(including but not limited to overseas transfer), disclose or otherwise process your personal information if and to the extent required by the applicable laws.

Sensitive personal information

Certain of the types of personal information described in this Privacy Statement are considered "sensitive" and, depending on your jurisdiction of work or residence and applicable law, additional rules will apply in respect of this personal information. References to personal information in this Privacy Statement shall be deemed to include reference to sensitive personal information (if any) where applicable.

?Sensitive personal information? as defined under PRC laws and regulations which we may collect and use for the purposes described in the above Privacy Statement may include information relating to:

payment card information;

stay records;

biometric information;

pin or password;

your precise geolocation;

web browsing history

Share and disclose your personal information with another controller

With your consent, we may share and disclose your personal information with another data controller as explained in the section ?Information we collect and how we use and disclose it? in the Privacy Statement.

International data transfers

As IHG is a global hospitality group, for the purposes described in this Privacy Statement and in order to provide you with privileged and quality service worldwide, we may, with your separate consent (if required by applicable laws), transfer your personal information to IHG affiliated entities

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outside of mainland China, such as Six Continents Ltd (UK) (?IHG Foreign Affiliated Entity?), who will process your personal information for the purposes and in the manner as described in this Privacy Statement. IHG will take appropriate measures to ensure that cross-border data transfer and the processing of your personal information by IHG Foreign Affiliated Entities comply with the requirements of applicable laws and that such mechanisms are aimed at ensuring an adequate level of protection as regards your personal information under the applicable laws. If you wish to exercise your rights with respect to your personal information with any IHG Foreign Affiliated Entity, you can contact such entity through the means described in ?How to Contact Us? section.

How we store and protect your personal information

We will store your personal information for as long as necessary to achieve the purposes described in this Privacy Statement and for as long as you use our services, and as otherwise required by applicable law. We take reasonable security measures to protect your personal information in accordance with industry standards and are committed to using various technologies and initiatives to protect your personal information from unauthorized access, use, modification, disclosure and damage, such as the use of encryption technology to protect your personal information. We will deal with personal information security incidents in accordance with applicable laws and regulations, and conduct training and dissemination of personal information protection to relevant personnel to enhance their awareness of the importance of personal information and responsibilities related to personal information protection.

SDKs and other similar software technologies made available by non-affiliated entities

Under the PRC laws, IHG is required to disclose SDKs. As a practical matter, the information described below is captured elsewhere in the privacy statement, including, in particular, in our description of IHG?s use of cookies. If you have any questions about which trackers listed in our cookie policies are SDKs, please contact the Privacy Office.

We use software known as software development kits (SDKs) and other similar technologies made

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available by non-affiliated entities on our mobile applications and mini programs to ensure their stable operation and to provide the services as described in this Privacy Statement. Please see our SDK list for more information about our integrated SDKs.

If you are using these features and plug-ins provided by non-affiliated entities, the privacy policies of these entities may also apply to you. Some of these entities may collect data from you for their use and processing and may obtain your consent prior to doing so. In any case, we recommend you read the privacy policies of these non-affiliated entities to understand how they collect and process your data before using their features and plug-ins.

Personalized marketing

In order to provide you with personalized advertising, we may collect your personal information.

You can turn off personalized advertising in our App in [?Account?-?Personalized recommendations?](#). Once you turn off it, you will not receive any personalized advertising, including promotional offers and special offers.

Mobile device permissions

If you choose to use certain functions using our mobile app we will ask you for related permissions to use features on your mobile device to enable this.

When you add a payment method to book a hotel, we will ask you for camera permission if you choose to add payment information by scanning your payment card using the camera.

If you choose to add the booking to your calendar after the booking is made, we will ask you for calendar permission to help you add the booking to your calendar (only applicable to IHG Android App).

If you choose to use the voice search function when booking a hotel, we will ask you for microphone permission to allow dictation on your device to enable this.

If you choose to use the function to search for hotels near your location we will ask you for permission to access your location to enable this.

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If you choose to give app feedback and upload screenshots or attachments with your feedback, we will ask you for storage permission.

Your rights

In addition to the rights mentioned in the Privacy Statement, you have the following rights where permitted by the PRC data protection laws:

To access your personal information and obtain a copy

You have the right to access or obtain a copy of the personal information we hold about you.

To transfer your personal information

You have the right to request transferring your personal information to another data controller where permitted by the applicable laws.

To deregister your account

You also have the right to ask us to deregister your loyalty program account by contacting one of our global customer care offices

Rights to request deletion and rectification

You can ask us (details found in the How to contact us section) to correct any information about you which is incorrect. We will be happy to rectify such information but would need to verify the accuracy of the information first.

You can ask us to erase your information if you think we no longer need to use it for the purpose we collected it from you. You can also ask us to erase your information if you have either withdrawn your consent to us using your information (if we originally asked for your consent to use your information), or exercised your right to object to further legitimate use of your information, or where we have used it unlawfully or where we are subject to a legal obligation to erase your personal information.

We may not always be able to comply with your request, for example where we need to keep using your information to comply with our legal obligation or where we need to use your information to

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establish, exercise or defend legal claims.

Rights to withdraw consent to use mobile device permissions

You can withdraw your authorization or withdraw your consent for mobile device permissions in your device settings.

To exercise any of your rights above, you may also contact us by emailing privacyoffice@ihg.com as well.

We aim to respond to all valid requests to exercise the above rights within 15 working days upon verifying your identity. To help us respond more quickly, we may ask you to provide more detail about your inquiry.

We may not always be able to do what you have asked, for example if it would impact the duty of confidentiality we owe to others, or if we are otherwise legally entitled to deal with the request in a different way.

Purchasing product vouchers through IHG WeChat Mini Program

When you purchase a product voucher through our IHG WeChat Mini Program, we will collect your WeChat OpenID, UnionID, membership number and purchase, redemption, and refund records. We process your information primarily to attribute your purchases to you, to show you the status of product redemptions or refunds status, and to notify you of necessary product information changes. You can check purchase, redemption, and refund records at any time. We will share your information with the hotel providing the product voucher to provide you with the services described in the product voucher. If you decline to provide such personal information, we will not be able to provide you with the abovementioned services.

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BRAZIL DATA SUBJECTS RIGHTS UNDER BRAZIL DATA PROTECTION LAW

Brazil data subjects have legal rights under Brazil's Federal Law nº 13.709/2018 (LGPD), as well as any other applicable laws in relation to your personal information. To exercise any of your rights

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please use the forms available in our Privacy and Cookie Center or contact our Data Protection Officer by emailing privacyoffice@ihg.com.

To access personal information

You can ask us to confirm whether or not we have and are using your personal information and for a copy of your information.

To correct personal information

You can ask us to correct any information about you which is incorrect, inaccurate or outdated. We will be happy to rectify such information but would need to verify the accuracy of the information first.

To erase / anonymize personal information

You can ask us to erase, anonymize or block your information if you think we no longer need to use it for the purpose we collected it from you, or if such data are excessive or are processed in violation of applicable law. You can also ask us to erase your information if you have withdrawn your consent to us using your information (if we originally asked for your consent to use your information).

We may not always be able to comply with your request, for example where we need to keep using your information to comply with our legal obligations or where we need to use your information to establish, exercise or defend legal claims.

To object to how we use your information

You can object to any use of your information which we have justified on any legal bases other than consent only in case of infringement of the applicable law. If you raise an objection, we may continue to use your information if we can demonstrate that we have a legal basis to continue to use the information.

To ask us to transfer your information to another organization

You can ask us to provide your personal information to you or you can ask to have it transferred directly to another data controller (e.g. another company).

Other rights

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You may at any time revoke your consent to the processing of your personal data, whenever you have given it.

You may file a claim before the competent governmental authorities, such as the national data protection authority.

You can ask us to provide information of any public and private entities with which we have shared your data.

You may request a review of decisions taken solely on the basis of automated processing of personal data that affects your interests, including decisions intended to define your personal, professional, consumer and or aspects of your personality.

We may ask you for proof of identity when making a request to exercise any of these rights. We do this to make sure that we only disclose information where we know we are dealing with the right individual.

We aim to respond to all valid requests within 15 (fifteen) days. It may however take us longer if the request is particularly complicated or you have made several requests. We will let you know if we think a response will take longer than 15 (fifteen) days. To help us respond more quickly, we may ask you to provide more detail about what you want to receive or are concerned about.

We may not always be able to do what you have asked, for example if it would impact the duty of confidentiality we owe to others, or if we are otherwise legally entitled to deal with the request in a different way.

If there is any inconsistency between the rights above and this Privacy Statement, the above specific rights shall prevail in respect of Brazil.

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Changes to this Privacy Statement

In some instances, we may have to change, modify or amend this Privacy Statement in order to comply with the evolving regulatory environment or the needs of our business. Subject to any

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applicable legal requirements to provide additional notice, any changes to this Privacy Statement will be communicated through our websites and mobile applications. However, if there will be changes made to the use of your personal information in a manner different from that stated at the time of collection we will take appropriate steps to notify you, such as by posting a notice on our website for 30 days prior to the changes taking effect or by emailing you. We will obtain your consent to such changes where required to do so by applicable law.

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Best Price Guarantee

When you book directly with us, we promise you'll always get the lowest price online. If you find a

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better price somewhere else, we'll match it and give you five times the IHG One Reward Points, up to a 40,000-point maximum ? so you can focus on your stay, not your wallet.

The Best Price Guarantee program (?Program?) is offered by Six Continents Hotels, Inc., an InterContinental Hotels Group company (?IHG?), and these terms and conditions (?Terms and Conditions?) describe the Program. By filing a claim or otherwise seeking to take advantage of the Program, you agree to these Terms and Conditions. Employees of any InterContinental Hotels Group company or employees at any IHG branded hotel are not eligible for the Program.

Found a lower price? Learn about our guarantee.

[Click here to view our complete terms and conditions.](#)

Book With Us Advantage, It?s Our Best Price Guarantee and More.

Consider these additional features.

A Guaranteed Room*

Upon arrival, if for any reason your reservation cannot be honored, IHG will provide you with a room and transportation to another convenient and comparable hotel. And, we'll pay for the full cost of the first night?s lodging price, plus tax. Any advance deposit will be refunded to you. *Does not apply to reservations cancelled prior to guest?s arrival; relocation to comparable hotel based on availability.

The World?s Best Hotel Rewards Program

Did you know that booking directly with us is a great way to earn all the benefits of the world?s best hotel rewards program? Because, with IHG One Rewards you can earn & redeem points for stays at over 5,000 IHG hotels worldwide as well as an array of ?beyond hotel? rewards.

LEARN MORE ABOUT IHG ONE REWARDS

Secure and Safe Transactions

When you book on IHG.com, you can trust your transactions are safe and secure. Because, we use

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state-of-the-art technology and have partnered with a leading provider of Internet trust services to ensure that your personal information is automatically encrypted before it's sent over the Internet.

[LEARN MORE ABOUT OUR COMMITMENT TO YOUR PRIVACY](#)

Any Room, Any Price, Any Time.

When you book on IHG.com, you have access to the most available room and prices, making us your best online source for the most choices.

No Booking Fees.

Many other travel sites charge a hidden booking fee, sometimes up to \$10. So, why not avoid the hidden fees? Simply, make your reservations directly with us and you'll never pay a booking fee.

The most comprehensive information about our hotels.

Know before you go. IHG.com is your resource for complete and comprehensive information about our hotels, including up-to-date room descriptions, photos, travel guides, maps and directions, so you can make the most of your vacation. After all, we own the place.

The next time you're planning a vacation, weekend getaway or business trip, put the power of the Book With Us Advantage to work for you.

The Best Price Guarantee is not applicable to hotels in Mainland China, Macau, Hong Kong and Taiwan.

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BRAZIL DATA SUBJECTS' RIGHTS UNDER BRAZIL DATA PROTECTION LAW

Changes to this Privacy Statement

The privacy and security of your information is very important to us. Whether you are visiting our website, using our app, booking a room, or are a member of one of our loyalty programmes, we want you to trust the way that we manage your information and to keep you informed about how we use that information.

We have prepared this Privacy Statement to explain more about who we are, how we collect and manage your information (whether through our website, mobile apps and other IHG® Hotels & Resorts-branded digital channels (e.g., our branded IHG Connect WiFi), our social media pages or offline) and the choices you have about how we use your information. Specific additional rights may apply if required by applicable law. For example, please view our additional disclosures directed to residents of particular states within the United States, the UK, European Economic Area (EEA) and Turkey, Brazil, and the People's Republic of China (Excluding for the purposes of this statement Hong Kong Sar, Macau Sar and Taiwan) (?PRC?), in this Privacy Statement.

Who we are

This Privacy Statement is issued by the InterContinental Hotels Group of Companies (collectively referred to as "IHG?", "IHG® Hotels & Resorts?", "we?", "us?" or "our?" in this Privacy Statement), which includes the direct and indirect subsidiaries of InterContinental Hotels Group PLC and covers information that we collect and use in the course of our business. When we mention "IHG?", "IHG® Hotels & Resorts?", "we?", "us?", or "our?", we are referring to the relevant company in the

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InterContinental Hotels Group that processes your personal information. Your information may also be collected and used by IHG® Hotels & Resorts-branded hotels. In most cases, these hotels are independently owned and their use of your information is covered by their own privacy notices, not this one. If you would like to learn more about IHG and our relationship with our IHG® Hotels & Resorts-branded hotels, click below.

About IHG

We are a global hospitality company operating in more than 100 countries. We predominantly franchise our brands to, and manage hotels on behalf of, independent owners. We also operate programmes that are related to our hotel business such as IHG® One Rewards, which is our core loyalty programme.

About our IHG-branded hotels

We franchise our brands to and manage hotels on behalf of independent owners (IHG® Hotels & Resorts-branded hotels or IHG-branded hotels). Most hotels operating under IHG's brands are independently owned and operated by parties that have entered into a franchise agreement with IHG that allows them to use an IHG brand for the purposes of operating a hotel. References to IHG-branded hotels also include Iberostar Beachfront Resorts which can be booked via IHG's reservation system and which are part of IHG® One Rewards. If you make a reservation through us to stay at an IHG-branded hotel, we will disclose certain information with that hotel in order to enable your stay at the hotel. However, as IHG-branded hotels are not owned or controlled by IHG, their use of your information will be governed by their own privacy practices.

Information we collect and how we use and disclose it

We collect personal information directly from you, about you from other persons/entities/online channels, and automatically as you use our website, mobile application or other IHG-branded digital channels, and through services available at IHG-branded properties (such as IHG Connect Wi-Fi). We provide more detail in the sections below. In particular, we collect and use information about you

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if you (or someone on your behalf) make a reservation to stay at an IHG-branded hotel or property offered through IHG reservations, participate in one of our loyalty programmes such as IHG® One Rewards, or interact with us through our corporate site, mobile app or other IHG-branded digital channels. You do not have to provide us with your personal information in order to use our website or mobile app; however, in some cases we may not be able to provide services to you without your personal information (for example, we would not be able to complete a requested booking or enroll you in our rewards programme). To learn more about how we collect, use and share your information and how you can opt out, please click on the relevant section below.

If you make a reservation or stay at an IHG-branded hotel

If you join one of our loyalty programmes

If you interact with us through our corporate sites

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The legal basis for processing your personal data

We are committed to collecting and using your information in accordance with applicable data protection laws.

We collect, use and share your information where we have an appropriate legal basis to do this.

This may be because:

you have provided your consent to us using the personal information;

our use of your information is necessary to perform our contract with you, for example, making and managing your booking and operating and providing services in connection with our Loyalty Programme in accordance with the terms of our agreement with you;

our use of your information is necessary to meet responsibilities we have to our regulators, tax

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officials, law enforcement, or otherwise meet our legal responsibilities;

our use of your information is in our legitimate interest as a commercial organisation, for example to operate and improve our services and to keep people informed about our products and services (including for profiling and targetted advertising) - in these cases we will look after your information at all times in a way that is proportionate and respects your privacy rights and, depending on the applicable law, you have a right to object to processing as explained in To object to how we use your information.

If you would like to find out more about the legal basis for which we process personal information please contact us (details found in the How to contact us section). If you have provided your consent to our processing of your information you can withdraw this consent at any time by contacting the IHG Privacy Office (details found in the How to contact us section).

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Data transfer

As we operate via a global network of corporate offices, reservation and service centres, data centres and hotels, it may be necessary to transfer your information, for example, information collected in connection with a reservation or stay at an IHG-branded hotel, joining one of our loyalty programs or interacting with us through our corporate site, websites, emails or our other digital channels to a country outside of the country where it was originally collected or outside of your country of residence or nationality. The information that you provide us during the course of a reservation or through the provision of any other services may be transferred to any of our IHG-owned or affiliated entities and hotels around the world for the purposes of carrying out or facilitating these services. It will also be necessary to transfer this information to other entities, including, without limitation, our IHG-branded hotels, partners and our service providers.

Where we transfer information which originates in the European Union ("EU"), United Kingdom ("UK"), Brazil, or Turkey to a country outside of the country of origination, we will take steps to make

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sure such transfer is carefully managed to protect your privacy rights:

transfers within the IHG Group will be covered by an agreement entered into by members of the IHG Group (an intra-group agreement) which contractually obliges each member to ensure that your information receives an adequate and consistent level of protection wherever it is transferred within the IHG Group;

where we transfer your data outside of the IHG Group including to other companies providing us with a service, we will obtain contractual commitments and assurances from them to protect your information. Some of these assurances are well-recognised certification schemes such as standard contractual clauses;

we will only transfer personal information to countries which are recognised as providing an adequate level of legal protection , or where we can be satisfied that alternative arrangements are in place to protect your privacy rights, or after having obtained explicit consent from you; and

any requests for information we receive from law enforcement or regulators will be validated before personal information is disclosed, where permitted by the applicable law.

When we otherwise transfer personal information between jurisdictions, we will take such steps as required by local law in an effort to ensure that such transfer is managed to protect your privacy rights.

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Using our websites, mobile applications and other technology

We and our service providers use cookies, pixels, web beacons, tracking tools and other similar technologies on our websites, mobile applications and in other areas of our business to collect information and provide you with the services that you have requested or participate in and to provide targeted advertising. Subject to local consent requirements, we may use this and other information we collect, such as a hashed email address, to help us and our service providers identify other devices that you use (e.g., a mobile phone, tablet, other computer, etc.). If you are using our

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mobile applications and have consented to sharing your location information with us, this information might be collected through GPS to enable us to provide certain personalised services to you such as recommendations of hotels nearby, customised offers and promotions. Your location preferences can be set or modified at the device level or through modifying your settings with the relevant social media platform. This information also includes personally identifiable information that you provide when you join one of our loyalty programs to enable us to verify your membership. We, and our service providers, also may use the cross-device tracking and other information we learn about you to serve targeted advertising on your devices. We also use the information that we collect to improve our products and services as well as your experience when visiting our websites and using our mobile applications. For more information on these subjects, please click the relevant section below. We may engage vendors to provide certain interactive features on our websites, mobile applications and in other areas of our business. Your use of these interactive features is voluntary, and we may retain the information that you submit through these features. For example, we may offer an interactive chat feature on the website to assist you for customer service purposes. When you participate in the interactive chat, the contents of the chat may be captured and kept as a transcript. By using these features, our vendors may process the information obtained through the feature to provide the service on our behalf.

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Cookies and other tracking technologies

What is a cookie: A ?cookie? is a small text file that is placed onto an Internet user?s web browser or device and is used to remember as well as obtain information about that party. You might be assigned a cookie when visiting our websites or when using our mobile applications or other digital channels. In some instances, where permitted under the applicable law, cookies may also be used for the purposes of certain email campaigns.

What types of cookies we use and how we use them: We use different types of cookies, which

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include:

Required Cookies ?these cookies support the core functionality of our website and are necessary for a website to function and provide our products and services.

Functional and Session Replay Cookies ? these cookies collect information needed to support the website and our applications and allow us to improve our website and identify any problems that you faced while visiting us. For example, performance cookies may provide us with information about how you came to our website and how you navigated around our website during your visit. We also use these cookies to provide us with certain statistical and analytics information.

Advertising Cookies ? these cookies are used to collect information from you to help us to improve our products and services as well as serve you with targeted advertisements that we believe will be relevant for you. We use targeting cookies across our websites and applications for various marketing initiatives and campaigns. For more information, please see the Targeted advertising section below.

To learn more about cookies and how they are used, please visit: <http://www.allaboutcookies.org/>.

Cookies: As described above, we use a number of service providers to help us manage, carry out and improve our advertising. These parties set cookies at our direction to help us collect information and provide you with advertisements that we believe would be relevant for you. In some instances these parties may also assist us by providing certain statistical and analytics information in relation to our marketing practices. We also may share information collected through cookies (and other tracking technologies) with third parties to use for their own analytics and marketing purposes. These third parties may serve targeted advertising to you about IHG and non-IHG branded hotels. The scope of information shared may include information collected through cookies, such as your IP address/device ID, and information about the search that you performed on our website (e.g., you were looking for a hotel in New York City), but would not include your name or IHG® One Rewards information.

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Managing cookies and opting out: You can change your cookie preferences in our Cookie preferences tool, which is also available from the Privacy and Cookies Center. You can choose to visit our web sites without cookies, but in some cases certain services, features and functionality may not be available. To visit without cookies, you can configure your browser to reject all cookies or notify you when a cookie is set. Each browser is different, so check the "Help" menu of your browser to learn how to change your cookie preferences.

In relation to cookies placed by our service providers, we participate in the Self-Regulatory Programme for Online Behavioural Advertising managed by the Digital Advertising Alliance (?DAA?). As part of this commitment, IHG has agreed to comply with the standards and guidelines promulgated by the DAA. For more information regarding targeted advertisements and/or to opt out of automatic collection for these purposes, please visit <http://www.aboutads.info/choices/> or http://www.networkadvertising.org/managing/opt_out.asp. Within the EU, UK and Canada the local DAA organizations operate a similar ?ad choices? scheme: see <http://www.youronlinechoices.com> (UK/Europe) and <http://youradchoices.ca/> (Canada). If you opt out of these targeted advertising cookies, your opt-out will be specific to the web browser or mobile device from which you accessed the opt-out. If you use multiple devices or browsers, you will need to opt out for each browser or device that you use.

Other technologies: Other technologies such as pixels and web beacons may also be used on our websites, mobile applications, in email messages and in other areas of our business. These technologies are used to improve our products and services as well as our marketing efforts. We use pixels in our emails to help us determine the success of our advertising campaigns, such as to give us insight into whether you opened, deleted or forwarded an email, or clicked on a link contained in the email.

Targeted advertising: We and our service providers may serve targeted advertisements through the use of first-party or third-party cookies, pixels and web beacons when you visit our website, use our

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mobile applications, or visit websites owned by other entities. In some instances, these cookies may be persistent cookies. As described in the Using our websites, mobile applications and other technology section above, we and our service providers may also use cookie and other information to try to identify other devices and web browsers that you may use so we and our service providers may serve targeted advertisements to those devices. We do this to provide you with advertising that we believe may be relevant for you as well as improve our own products and services, including the functionality and performance of our websites and mobile applications. To learn more about opting out of certain types of targeted advertising, please see the Managing cookies and opting out section above.

Do-Not-Track: Currently, our systems do not recognise browser "do-not-track" signals except for certain locations as described below in the section US State Consumer Rights. You may, however, disable certain tracking as discussed in this section (e.g., by disabling cookies); you also may opt out of targeted advertising by following the instructions at the DAA and the Network Advertising Initiative websites.

Location Information and Services

Mobile Applications

Online Channels and Other Information Sources

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Use of WI-FI services (IHG Connect)

When you use the IHG Connect WI-FI service (IHG Connect), we may collect and process certain additional information.

The information we collect

Registration and User-Provided Information: When you register to use IHG Connect, we may collect personal information about you including your last name, IHG® One Rewards number, room

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number and, depending on your location and applicable law, other personal information (such as mobile phone number). You may also provide us with personal information about you in various ways when you use IHG Connect, for example, when you send us customer service-related requests.

Device Identifiers.?We may automatically collect a device identifier (such as your IP address, MAC address, or device name or other unique identifier) for the computer, mobile device, technology or other device you use to access IHG Connect. A device identifier is a number automatically assigned to your device when you access IHG Connect, and we may identify it by its device identifier. When you use IHG Connect, we may view your device identifier and use this information to enhance our service. We may associate your device identifier with other information about you, such as your IHG® One Rewards number.

Other device information:?We may also automatically record certain information from your device including, device type, the web pages, apps or sites that you visit, and the dates and times that you visit, access, or use IHG Connect (Internet activity information). While this information is generally pseudonymous and/or aggregated, this information may be associated with your IHG® Rewards number and/or other IHG service account information or persistent identifiers. This data helps us to manage our networks and provides us with information about the use of IHG Connect. We do not, however, collect and process the contents of email communications or other electronic communications you send or receive when using IHG Connect.

Location information:?We may collect information about your location through your use of the WI-FI services we provide at our hotels to enable us to improve our service and provide certain services to you such as customised offers and promotions.

How We Use the Information We Collect

We use personal information only for the purposes described in this Privacy Statement, except if otherwise disclosed to you at the time the data is collected or otherwise authorised by law or by you.

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We use the personal information that we collect through IHG Connect:

to operate, maintain, enhance and provide all features of the service, to provide services and information that you request, to respond to comments and questions and to provide support to users.

to understand and analyse the usage trends and preferences of our users, to improve the IHG Connect service, and to develop new products, services, features, and functionality. If you provide your contact information or your IHG® One Rewards number, we may (with your consent or where permitted by applicable law) send you personalised offers based on your web usage and location. You can opt out of receiving these offers when signing in to use the IHG Connect service or at any time within your IHG® One Rewards account. Please see the 'Managing your preferences and information' section below.

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Using Personal Information to create profiles

Our goal is to create a personalised and customised experience for you when you stay at an IHG-branded property. In order to determine appropriate advertising and to customise your experience, as described in the section above in relation to cookies, we have relationships with companies such as Google and Facebook which enable us to serve targeted advertising. In addition to the activities described under the heading Targeted Advertising above, we also match Facebook and Google users across sites and devices, which enables us to better understand your interests. We use this information to enable us to tailor our marketing communications to you so we can make sure we tell you about things which are most likely to be of interest to you. You have options about how we share your information; please log into the preference centre at any time to view and exercise your choices. In addition, certain U.S. state residents may have the option of clicking on the Do Not Sell or Share My Personal Information link, which would eliminate the disclosure that might constitute a "sale"/"share" under applicable law.

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How we secure your information

We are committed to protecting the confidentiality and security of the information that you provide to us. To do this, technical, physical and organisational security measures are put in place to protect against any unauthorised access, disclosure, damage or loss of your information. The collection, transmission and storage of information can never be guaranteed to be completely secure, however, we take steps to ensure that appropriate security safeguards are in place to protect your information.

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Managing your preferences and information

We want to ensure that you have the necessary tools at your disposal to control the information that you provide to us, including how we communicate with you. It is also important that you contact us to update your information if any of it is inaccurate or changes. Please click the relevant section below to learn more about how to control how we communicate with you and how to update, modify and delete your information. EU, UK and Turkey Data Subjects, please see also the Data Subject Rights under UK/EU/EEA and Turkey Data Protection Laws specific-section. U.S residents, please see also the U.S.-specific section. Californians, please see also the CA-specific section. Data Subjects located in Brazil, please see also the Brazil-specific section. Data Subjects located in PRC, please see also the PRC-specific section.

Managing your communication preferences

Managing your information

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Links to Other Sites

Our websites and applications contain links to websites that are maintained and/or controlled by non-affiliated parties. In some instances these websites may be co-branded and display our logos or other trademarks. You can always tell whether you are on one of our websites by checking the uniform record locator ("URL") on the page that you are visiting. We encourage you to review the privacy policies of these websites as their privacy practices may differ from ours.

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Children

Our websites are not intended for children and we do not intentionally solicit or collect personal information from individuals under the age of 18. If we are notified or otherwise discover that a minor's personal information has been improperly collected, we will take all commercially reasonable steps to delete that information.

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Retaining your information in our systems

We generally only keep your information for as long as is reasonably required for the purposes explained in this privacy policy. In some cases we keep transactional records (which may include your information) for longer periods if necessary to meet legal, regulatory, tax or accounting needs.

We will also retain information if we reasonably believe there is a prospect of litigation.

We maintain a data retention policy which we apply to the records we hold.

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How to contact us

For any questions or concerns regarding this Privacy Statement or our data privacy practices, please contact us:

By email: privacyoffice@ihg.com

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By post:

InterContinental Hotels Group

Attn: Privacy Office

Three Ravinia Drive

Atlanta, Georgia 30346

InterContinental Hotels Group

Attn: Privacy Office

Windsor Dials 1

Arthur Road

Windsor

Berkshire, SL4 1RS, United Kingdom

GDPR main establishment in the EU:

InterContinental Hotels Group

Attn: Privacy Office

Thurn-und-Taxis-Platz 6

60313 Frankfurt am Main

Germany

By phone: 1-770-604-8347

By fax: 1-770-604-5275

You may also contact our Data Protection Officer by emailing privacyoffice@ihg.com.

To the extent permitted under the local law, you may also use the above contact details to request access to, correct, or (in certain circumstances) delete, any of your personal information that is held

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by IHG, or, where we have relied upon your consent to process your personal information, to withdraw your consent to such processing of your personal information. These requests will be reviewed and processed in line with the local law.

You also may have a right under the local law to lodge a complaint with us or with your local data protection supervisory authority at any time. However, we ask that you please try to resolve any issues with us first before referring your complaint to the supervisory authority.

In the EU, IHG's GDPR lead supervisory authority is the Hessen supervisory authority, which can be contacted at:

Der Hessische Beauftragte für Datenschutz und Informationsfreiheit (The Commissioner for Data Protection and Freedom of Information of Hesse)

Gustav-Stresemann-Ring 1

65189 Wiesbaden

Germany

For Turkish data subjects, our Data Controller Representative in Turkey is Özdağstanlı Ekici Avukatlık Ortaklığı for compliance with the Turkish data protection regulations and can be contacted at info@iptech-legal.com.

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Additional Information for UK/EU/EEA, Turkey, U.S, People's Republic of China, and Brazil

DATA SUBJECTS RIGHTS UNDER UK/EU/EEA AND TURKEY DATA PROTECTION LAWS

UK, EU/EEA and Turkey data subjects have legal rights under their respective UK, EU and Turkish Data Protection Laws in relation to your personal information. Click on the links below to learn more about each right you may have subject to applicable laws in your location. To exercise any of your rights please use the forms available in our Privacy and Cookie Centre or contact our Data

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Protection Officer by emailing privacyoffice@ihg.com.

To access personal information

You can ask us to confirm whether or not we have, how we are using your personal information and, if applicable, for a copy of your information.

To correct/erase personal information

You can ask us to correct any information about you which is incorrect. We will be happy to rectify such information but would need to verify the accuracy of the information first.

You can ask us to erase your information if you think we no longer need to use it for the purpose we collected it from you. You can also ask us to erase your information if you have either withdrawn your consent to us using your information (if we originally asked for your consent to use your information), or exercised your right to object to further legitimate use of your information, or where we have used it unlawfully or where we are subject to a legal obligation to erase your personal information. Also, depending on your location you may have the right to request reporting of the erasure requests to third parties to whom your personal data has been transferred.

We may not always be able to comply with your request, for example where we need to keep using your information to comply with our legal obligation or where we need to use your information to establish, exercise or defend legal claims.

To restrict how we use personal information

You can ask us to restrict our use of your information in certain circumstances, for example:

where you think the information is inaccurate and we need to verify it;

where our use of your information is not lawful but you do not want us to erase it;

where the information is no longer required for the purposes for which it was collected but we need it to establish, exercise or defend legal claims; or

where you have objected to our use of your personal information but we still need to verify if we have overriding grounds to use it.

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We can continue to use your information following a request for restriction where we have your consent to use it; or we need to use it to establish, exercise or defend legal claims, or we need to use it to protect the rights of another individual or a company.

To object to how we use your information

You can object to any use of your information which we have justified on the basis of our legitimate interest, if you believe your fundamental rights and freedoms to data protection outweigh our legitimate interest in using the information. If you raise an objection, we may continue to use your information if we can demonstrate that we have compelling legitimate interests to use the information.

Based on the available data protection rights, you can also require us to stop using your data for direct marketing purposes and, if applicable, object to decisions about you based on processing of your personal data, exclusively by automatic means.

To request information about data transfers to third parties

Depending on your location, you may have the right to ask us for information about which third parties your personal data has been transferred to.

To ask us to transfer your information to another organisation

You can ask us to provide your personal information to you in a structured, commonly used, machine-readable format, or you can ask to have it transferred directly to another data controller (e.g. another company).

You may only exercise this right where we use your information in order to perform a contract with you, or where we asked for your consent to use your information. This right does not apply to any information which we hold or process that is not held in digital form.

Right to obtain a copy of personal information safeguards used for transfers outside your jurisdiction

Depending on your location you may be able to ask to obtain a copy of, or reference to, the safeguards under which your personal information is transferred outside of the European Union or

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the UK. We may redact data transfer agreements to protect commercial terms.

We may ask you for proof of identity when making a request to exercise any of these rights. We do this to make sure that we only disclose information where we know we are dealing with the right individual. We will not ask for a fee, unless we think your request is unfounded, repetitive or excessive. Where a fee is necessary, we will inform you before proceeding with your request.

We aim to respond to all valid requests within one month. It may however take us longer if the request is particularly complicated or you have made several requests. We will let you know if we think a response will take longer than one month. To help us respond more quickly, we may ask you to provide more detail about what you want to receive or are concerned about.

We may not always be able to do what you have asked, for example if it would impact the duty of confidentiality we owe to others, or if we are otherwise legally entitled to deal with the request in a different way.

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U.S. STATE CONSUMER RIGHTS

This section supplements the other parts of our Privacy Statement and provides additional information for residents of California, Colorado, Connecticut, Montana, Nevada, Oregon, Texas, Utah, and Virginia. The rights under this section will apply to you to the extent the law permits.

As used in this section, "Personal Information" means information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular consumer or household. Personal Information does not include information that is publicly available, de-identified, or aggregated. Personal Information includes "personal data" as defined by applicable state privacy laws.

Click on the links for each state to learn more about specific California and Colorado, Connecticut, Montana, Nevada, Oregon, Texas, Utah and Virginia consumer rights.

Submitting Requests. You can exercise your rights by visiting our Privacy and Cookie Center or by

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contacting us at 1 877 424 2449 (toll free). We will respond to your requests within 45 days, unless additional time is needed, in which case we will let you know.

When you submit your request, we will take steps to attempt to verify your identity. We will attempt to match the information in your request to the Personal Information we maintain about you. As part of our identity verification process, we may ask you to submit additional information or to sign into your account.

Non-Discrimination: If you choose to exercise any of the privacy rights described below, you will not be subjected to discriminatory treatment by us.

Personal Information We Collect and How We Use and Disclose it

Category of Personal Information	Purposes for Collection, Use, and Disclosure	Categories of Recipients to Which Personal Information is Disclosed
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Identifiers, including real name, alias, postal address, unique identifier (e.g., your IHG® One Rewards number if you choose to enrol in the programme), IP address (if you access our websites, emails, or other digital channels), email address or other similar identifiers.
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To communicate with you, including about your reservations.

To process transactions.

To fulfil your reservations.

To manage your IHG® One Rewards account.
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To enhance and personalise your experience with us.

To advertise and market to you in connection with your preferences.

To perform analytics

To detect and prevent fraud

IHG-branded properties

Advertising partners

Analytics companies

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Payment processors

Co-branded partners

Travel providers such as our partner airlines and rental car agencies

Data enrichment providers

Customer Records, including Personal Information such as name, signature, address, telephone number, driver's license number, and financial information (e.g., payment information for your reservation).

To communicate with you, including about your reservations.

To process transactions.

To fulfil your reservations.

To manage your IHG® One Rewards account.

To enhance and personalise your experience with us.

To advertise and market to you in connection with your preferences.

To protect your rights and interests

IHG-branded properties

Advertising partners

Analytics companies

Payment processors

Co-branded partners

Travel providers such as our partner airlines and rental car agencies

Characteristics of Protected Classifications, including age.

To enhance and personalise your experience with us.

To advertise and market to you in connection with your preferences.

IHG-branded properties

Advertising partners

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Analytics companies

Commercial Information, including records of products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.

To enhance and personalise your experience with us.

To advertise and market to you in connection with your preferences.

Advertising partners

Analytics companies

Co-branded partners

Travel providers such as our partner airlines and rental car agencies

Internet or other electronic network activity information, including browsing history, search history, and information regarding a consumer's interaction with an Internet Web site, application, or advertisement.

To communicate with you, including about your reservation.

To enhance and personalise your experience with us.

To advertise and market to you in connection with your preferences.

IHG-branded properties

Advertising partners

Analytics companies

Payment processors

Co-branded partners

Travel providers such as our partner airlines and rental car agencies

Geolocation Data

To provide you with in-room or in-hotel Wi-Fi service.

IHG-branded properties

Internet service providers

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Sensory Data, including closed-circuit television recordings from IHG-branded properties (collected for security purposes), and audio recordings of customer care calls.

To protect your rights and interests as well as the rights and interests of other guests.

If we obtain CCTV footage, we do not disclose such data except as necessary to protect our rights and interests and the rights and interests of other persons, including law enforcement.

Inferences used to create or enhance a profile about a consumer reflecting the consumer's preferences and tendencies (e.g., what types of properties the consumer prefers, how frequently the consumer travels, etc.).

To enhance your overall experience with IHG, for example, to identify and to offer relevant marketing opportunities and to show you hotel information and trip extras you may be interested in.

Advertising partners

Analytics companies

Co-branded partners

Personal Information that reveals a consumer's precise geolocation.

To provide you with in-room and in-hotel Wi-Fi service.

To locate properties nearby.

IHG-branded properties

Personal Information collected and analysed concerning a consumer's accessibility needs.

To fulfil your reservations or request for an accessible room.

To enhance and personalise your experience with us.

IHG-branded properties

We may also disclose all categories of Personal Information described above to our service providers and other vendors that are contractually restricted from using your Personal Information for any purposes other than providing requested services to us. In addition to the purposes for collection, use, and disclosure of Personal Information described in the above table, we may collect,

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use, and disclose Personal Information to meet responsibilities we have to regulators, tax officials, law enforcement, or otherwise meet our legal responsibilities.

Sources of Personal Information

We collect the Personal Information identified above directly from you, from other persons/entities making a reservation on your behalf (e.g., travel agent, a member of your travel party, someone making the booking on your behalf), automatically via cookies and tracking technologies when you access our online services, from travel partners, including airlines and rental car agencies, and from IHG-branded hotels (that are generally independently owned and operated). We may also obtain Personal Information from data enrichment providers.

Targeted Advertising, Sales, and Sharing of Personal Information

We may sell or share with third parties for cross-context behavioral advertising or targeted advertising the following categories of Personal Information:

Identifiers

Commercial Information

Internet or other electronic network activity information

Geolocation data based on your IP address

The third parties to whom this Personal Information is sold or shared are advertisers, data enrichment providers, and analytics vendors.

We may also sell the following categories of Personal Information: to airlines, holiday ownership and co-branded credit card partners:

Identifiers

Customer Records

Commercial Information

Geolocation data based on hotel location

Inferences

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You may opt out of the sale or sharing of your Personal Information as provided below.

Retention of Personal Information

We keep the categories of Personal Information described above for as long as necessary for the purposes described in this section or as otherwise authorised by law. This generally means holding the Personal Information for as long as one of the following apply:

Your Personal Information is reasonably necessary to manage our operations, to manage your relationship with us, or to satisfy another purpose for which we collected the Personal Information;

Your Personal Information is reasonably necessary to carry out a disclosed purpose that is reasonably compatible with the context in which the Personal Information was collected;

The Personal Information is reasonably required to protect or defend our rights or property; or

We are otherwise required or permitted to keep your Personal Information by applicable laws or regulations.

Where Personal Information is used for more than one purpose, we will retain it until the purpose with the latest period expires.

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CALIFORNIA CONSUMER RIGHTS

The California Consumer Privacy Act (?CCPA?) provides California residents the right to submit certain requests relating to their Personal Information as described below.

Right to Know. You have the right to know what Personal Information we have collected about you, which includes:

(1) The categories of Personal Information we have collected about you, including

a. The categories of sources from which the Personal Information was collected

b. Our business or commercial purposes for collecting, selling, sharing, and disclosing Personal Information

c. The categories of recipients to which we disclose Personal Information

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d. The categories of Personal Information that we sold or shared, and for each category identified, the categories of third parties to which we sold that particular category of Personal Information

e. The categories of Personal Information that we disclosed for a business purpose, and for each category identified, the categories of recipients to which we disclosed that particular category of Personal Information

(2) The specific pieces of Personal Information we have collected about you

To submit a request to know, please fill out the form [here](#).

Right to Delete: You have the right to request that we delete Personal Information we collected from you, subject to certain exceptions. To submit a request to delete, please fill out the form [here](#).

Right to Correct Inaccurate Information. If you believe that Personal Information we maintain about you is inaccurate, you have the right to request that we correct that information. To submit a request to correct, please contact us at PrivacyOffice@ihg.com.

Right to Opt Out of Sales and Sharing of Personal Information. You have the right to opt out of the sale of your Personal Information, and to request that we do not share your Personal Information for cross-context behavioural advertising. To opt-out of cookie-based sales and sharing, please click [?View Cookie Preference Tool?](#) under Cookie Settings [here](#), toggle cookie settings to [?No?](#) and click [?Submit Preferences](#). To opt out of offline sales or Personal Information, please fill out the form [here](#). If you would like to use a universal opt-out preference signal, please download and use a browser supporting the Global Privacy Control (GPC) browser signal. If you choose to use the GPC signal, you will need to turn it on for each supported browser or browser extension you use.

Right to Limit Use and Disclosure of Sensitive Personal Information. We do not process sensitive Personal Information for purposes to which the right to limit use and disclosure of sensitive Personal Information applies, and therefore we do not provide such a right.

Appeals. If you would like to submit an appeal regarding our response to a request, you may appeal by contacting us at PrivacyOffice@ihg.com.

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Authorised Agents. The CCPA allows California consumers to designate an authorised agent to exercise their rights under CCPA. If you use an authorised agent to submit a request, we will ask your agent to provide information to demonstrate the agent has your authorised consent to submit a request. Proof of authorisation evidenced by your signed permission should be submitted to PrivacyOffice@ihg.com. We may also ask you to provide information to verify your identity directly with us.

If you are a California employee or job applicant, or if you interact with us in a commercial context, please contact us at PrivacyOffice@ihg.com to submit a request.

Metrics: Our annual metrics related to California Consumer Requests received and other information, including the number of requests and the mean number of days for our response, can be found [here](#).

Shine the Light

Under California's "Shine the Light" law (Cal. Civ. Code § 1798.83), California residents who provide us with certain Personal Information are entitled to request and obtain from us, free of charge, information about the Personal Information (if any) we have shared with third parties for their own direct marketing use. Such requests may be made once per calendar year for information about any relevant third party sharing in the prior calendar year. If you are a California resident and would like to make such a request, please submit your request in writing to PrivacyOffice@IHG.com. In your request, please attest to the fact that you are a California resident and provide a current California address.

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California Notice of Financial Incentive

The IHG® One Rewards programme ("Programme"), which includes InterContinental® Ambassador and IHG® Business Rewards, is a loyalty programme offered by Six Continents Hotels, Inc. and its subsidiaries and affiliates, all of which are referred to herein as IHG.

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IHG® One Rewards programme. IHG offers guests the opportunity to participate in the Programme which may provide benefits, including free internet, as well as the opportunity to earn points that can be redeemed for discounted or free stays or other items, as described in the IHG® One Rewards member benefit chart to those who choose to join. These benefits may be considered to be financial incentives under the CCPA and are described along with other material terms and conditions here.

Information we collect. To join the Program, IHG collects at a minimum, your first name, last name, address, email address, country/region, city, and zip code.

IHG may also collect the following additional information from you during the course of your membership in the Programme.

Your name, email address, home and business address, phone number, nationality, birthday and payment card information;

Your membership number and pin or password as well as details of your memberships with any of our programme partners such as our airline or car rental partners;

Information that you choose to provide in your loyalty profile, such as your personal stay and destination preferences;

Marketing preferences, including how you prefer to be contacted by IHG as well as what types of information you are interested in hearing about; and

Your stays at IHG-branded properties, including the property name, dates of stay, and, in some circumstances, the total amount of your stay (and, in some circumstances, an itemised breakdown of your spend at the property).

How we use the information. We use your information to operate and provide services in connection with our Programme in accordance with our IHG® One Rewards Membership Terms and Conditions. We also use your information to improve our products and services. Where permitted by applicable law or where we have your consent, we also may share your information with other parties, including our loyalty partners and others, to share special offers about their own products

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and services with you.

This may include:

Enrolment in the loyalty programme;

The order and delivery of merchandise that you have redeemed points for online, including merchandise and services offered by our IHG® One Rewards partners;

Our co-branded credit card partners and Holiday Inn Club Vacations;

Sending you updates, account statements and other information relating to your participation in one of our programmes or services;

Sending you marketing communications (which may include text messages or calls placed using autodialer technology), with your consent where required by applicable law, in relation to the products and services offered by IHG or our IHG® One Rewards partners or other partners or affiliates;

Providing you with personalized advertisements or communications for IHG and/or other products or services that we believe may be relevant for you; and

Analytics, statistical analysis and other research.

Who we share your information with: During the course of your participation in our loyalty programmes, we share your information as follows:

Loyalty partners: To provide you with the products and services that you have requested and, where permitted by law, for the partner to offer their own products and services to you. We also may choose to partner with another company to offer a product, such as a co-branded credit card.

Service providers: for the purposes of operating the programme and to provide you with the products and services that you have requested. We also use service providers to assist us with managing, carrying out and improving our advertising. These companies are authorised to use your personal information only as necessary to provide these services to us.

We may also disclose your information in other circumstances, as fully described under ?If you join

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one of our loyalty programmes? in our Privacy Statement.

Our members can opt-out of sharing their personal information with our partners for offers and rewards through Communication Preferences in their accounts. Our California members can also opt-out of the sale of their personal information by using our [Do Not Sell My Personal or Share Information](#) link. If you opt-out, we will no longer disclose your information with our loyalty partners where such sharing could be construed as a "sale" under the CCPA.

Joining IHG® One Rewards. You may register for our Programme online, through the IHG website or mobile app, or when you book a reservation. You may also be offered to join the Programme at the time of check-in.

Value of Consumer's Data. Pursuant to the valuation methods defined by certain U.S. state laws, a good faith estimate of the value of our consumers' (members') Personal Information to IHG is US \$0.42 in 2023. This estimate is calculated by dividing the annual value of the revenue generated from the commercial relationships we have with our loyalty partners with respect to consumer data, by the number of US members in our Programme. This estimate is not specific to any individual consumer. The actual value to the consumer of becoming a member of the Programme may vary significantly as this will depend on an individual member's engagement with the Programme.

Withdraw from the IHG® One Rewards programme. You have the right to withdraw from the Programme at any time. You may do so by notifying IHG® One Rewards Customer Care Centre.

Under certain U.S. State laws, members have the right to delete their Personal Information. However, if you exercise your right to delete your account information, you will no longer be enrolled in the Programme and accumulated points will also be deleted.

Contact Us

If you have questions about our privacy practices, would like to make a complaint, or to request a printable version of this Privacy Statement, please contact us at PrivacyOffice@ihg.com. This California privacy notice is effective from 1 January, 2020 and was last updated on 1 July, 2024.

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COLORADO, CONNECTICUT, MONTANA, NEVADA, OREGON, TEXAS, UTAH AND VIRGINIA CONSUMER RIGHTS

If you are a resident of Colorado, Connecticut, Montana, Oregon, Texas, Utah, or Virginia, you have the right to submit certain requests relating to your Personal Information as described below.

Access and Data Portability: You have the right to confirm whether we are processing your Personal Information, to access your Personal Information, and to obtain a copy of your Personal Information in a portable format. To submit a request to access, please fill out the form [here](#).

Deletion: You have the right to request that we delete the Personal Information that we have collected about you, subject to certain exemptions. To submit a request to delete, please fill out the form [here](#).

Right to Correct: If you are a resident of Colorado, Connecticut, Montana, Oregon, Texas or Virginia, you have the right to request that we correct inaccuracies in your Personal Information, taking into account the nature of the Personal Information and our purposes for processing it. To submit a request to correct, please contact us at PrivacyOffice@ihg.com.

Opt-out of the Sale of My Personal Information and Targeted Advertising. You have the right to opt out of the sale of your Personal Information and the use of your Personal Information for targeted advertising. To opt out of sales of Personal Information and targeted advertising via cookies, please click [?View Cookie Preference Tool?](#) under Cookie Settings [here](#), toggle cookie settings to [?No?](#) and click [?Submit Preferences.?](#) To opt out of offline sales of Personal Information, please fill in the form [here](#). If you are a resident of Colorado and would like to use a universal opt-out preference signal, please download and use a browser supporting the Global Privacy Control (GPC) browser signal. If you choose to use the GPC signal, you will need to turn it on for each supported browser or browser extension you use.

Authorised Agents. If you are a resident of Colorado, Connecticut, Montana, Oregon or Texas, you

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may designate an authorised agent to exercise your right to opt-out of the sale of your Personal Information. If you use an authorised agent, we will ask your agent to provide information to demonstrate the agent has your authorised consent to submit this request. Proof of authorisation evidenced by your signed permission should be submitted to PrivacyOffice@ihg.com. We may also ask you to provide information to verify your identity directly with us.

Right to Limit Use and Disclosure of Sensitive Personal Information. We do not process sensitive Personal Information for purposes to which the right to limit use and disclosure of sensitive Personal Information applies, and therefore we do not provide such a right.

Appeals. If you would like to submit an appeal regarding our response to a request, you may appeal by contacting us at PrivacyOffice@ihg.com.

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LOYALTY PROGRAMME DISCLOSURES FOR COLORADO CONSUMERS

The purpose of this section is to notify Colorado consumers of how we use Personal Information in connection with your participation in the IHG® One Rewards loyalty programme. You have the right to delete your Personal Information associated with your IHG® One Rewards account; however, if you delete your Personal Information, we will be unable to link your rewards to your account, and therefore you will be unable to receive benefits from the programme. The chart below identifies the categories of Personal Information that we collect, sell, or process for targeted advertising, and the third parties who receive each category in connection with IHG® One Rewards.

Category of Personal Information Third Parties Who Receive Each Category

Identifiers

Third-party advertisers

Data enrichment providers

Customer Records

Commercial Information

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Through the IHG® One Rewards programme, consumers can earn points with airline, dining, rental car, vacation ownership, hotel alliance, loyalty platform and financial loyalty programme partners for discounted or free IHG hotel stays and loyalty partner services and products.

Consumers can also redeem or transfer their the IHG® One Rewards programme points with gift card, charity, loyalty platform, vacation ownership and hotel alliance loyalty programme partners for services or products provided by the partners,

For more information about how we process your Personal Information, please see the other sections of our Privacy Policy.

NEVADA CONSUMER RIGHTS

Nevada residents have the right to opt out of the of the sale of certain Personal Information called "covered information" to third parties. IHG does not sell "covered information" as defined by the law. If you are a Nevada resident and you would like to be notified if we change our practices regarding the sale of "covered information" to third parties, please contact us at PrivacyOffice@ihg.com.

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ADDITIONAL INFORMATION FOR THE PEOPLE'S REPUBLIC OF CHINA (EXCLUDING FOR THE PURPOSES OF THIS STATEMENT HONG KONG SAR, MACAU SAR AND TAIWAN) ("PRC")

If there is any inconsistency between the below and the above Privacy Statement, the following shall prevail in respect of the PRC.

Data controller

For the PRC, Intercontinental Hotel Groups (Shanghai) Co., Ltd., Registered office: 22nd Floor, Citigroup Tower, No. 33 Huayuanshiqiao Road, China (Shanghai) Pilot Free Trade Zone, is the data controller. For questions or concerns related to your personal information or related to the Privacy Statement, please contact privacyoffice@ihg.com.

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Consent

We will obtain your consent (where applicable, separate consent) to collect, use, share, transfer (including but not limited to overseas transfer), disclose or otherwise process your personal information if and to the extent required by the applicable laws.

Sensitive personal information

Certain types of personal information described in this Privacy Statement are considered "sensitive" and, depending on your jurisdiction of work or residence and applicable law, additional rules will apply in respect of this personal information. References to personal information in this Privacy Statement shall be deemed to include references to sensitive personal information (if any) where applicable.

"Sensitive personal information" as defined under PRC laws and regulations that we may collect and use for the purposes described in the above Privacy Statement may include information relating to:

payment card information;

stay records;

biometric information;

pin or password;

your precise geolocation;

web browsing history

Share and disclose your personal information with another controller

With your consent, we may share and disclose your personal information with another data controller as explained in the section "Information we collect and how we use and disclose it" in the Privacy Statement.

International data transfers

As IHG is a global hospitality group, for the purposes described in this Privacy Statement and in

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order to provide you with privileged and quality service worldwide, we may, with your separate consent (if required by applicable laws), transfer your personal information to IHG affiliated entities outside of mainland China, such as Six Continents Ltd (UK) (IHG Foreign Affiliated Entity), who will process your personal information for the purposes and in the manner as described in this Privacy Statement. IHG will take appropriate measures to ensure that cross-border data transfer and the processing of your personal information by IHG Foreign Affiliated Entities comply with the requirements of applicable laws and that such mechanisms are aimed at ensuring an adequate level of protection as regards your personal information under the applicable laws. If you wish to exercise your rights with respect to your personal information with any IHG Foreign Affiliated Entity, you can contact such entity through the means described in "How to Contact Us" section.

How we store and protect your personal information

We will store your personal information for as long as necessary to achieve the purposes described in this Privacy Statement and for as long as you use our services, and as otherwise required by applicable law. We take reasonable security measures to protect your personal information in accordance with industry standards and are committed to using various technologies and initiatives to protect your personal information from unauthorized access, use, modification, disclosure and damage, such as the use of encryption technology to protect your personal information. We will deal with personal information security incidents in accordance with applicable laws and regulations, and conduct training and dissemination of personal information protection to relevant personnel to enhance their awareness of the importance of personal information and responsibilities related to personal information protection.

SDKs and other similar software technologies made available by non-affiliated entities

Under the PRC laws, IHG is required to disclose SDKs. As a practical matter, the information described below is captured elsewhere in the privacy statement, including, in particular, in our description of IHG's use of cookies. If you have any questions about which trackers listed in our

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cookie policies are SDKs, please contact the Privacy Office.

We use software known as software development kits (SDKs) and other similar technologies made available by non-affiliated entities on our mobile applications and mini programmes to ensure their stable operation and to provide the services as described in this Privacy Statement. Please see our SDK list for more information about our integrated SDKs.

If you are using these features or any plug-ins provided by non-affiliated entities, the privacy policies of these entities may also apply to you. Some of these entities may collect data from you for their use and processing and may obtain your consent prior to doing so. In any case, we recommend that you read the privacy policies of these non-affiliated entities to understand how they collect and process your data before using their features and plug-ins.

Personalised marketing

In order to provide you with personalised advertising, we may collect your personal information.

You can turn off personalised advertising in our App in [?Account?-?Personalized recommendations?](#). Once you turn off it, you will not receive any personalised advertising, including promotional offers and special offers.

Mobile device permissions

If you choose to use certain functions using our mobile app we will ask you for related permissions to use features on your mobile device to enable this.

When you add a payment method to book a hotel, we will ask you for camera permission if you choose to add payment information by scanning your payment card using the camera.

If you choose to add the booking to your calendar after the booking is made, we will ask you for calendar permission to help you add the booking to your calendar (only applicable to IHG Android App).

If you choose to use the voice search function when booking a hotel, we will ask you for microphone permission to allow dictation on your device to enable this.

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If you choose to use the function to search for hotels near your location we will ask you for permission to access your location to enable this.

If you choose to give app feedback and upload screenshots or attachments with your feedback, we will ask you for storage permission.

Your rights

In addition to the rights mentioned in the Privacy Statement, you have the following rights where permitted by the PRC data protection laws:

To access your personal information and obtain a copy

You have the right to access or obtain a copy of the personal information we hold about you.

To transfer your personal information

You have the right to request transferring your personal information to another data controller where permitted by the applicable laws.

To deregister your account

You also have the right to ask us to deregister your loyalty programme account by contacting one of our global customer care offices

Rights to request deletion and rectification

You can ask us (details found in the How to contact us section) to correct any information about you which is incorrect. We will be happy to rectify such information but would need to verify the accuracy of the information first.

You can ask us to erase your information if you think we no longer need to use it for the purpose we collected it from you. You can also ask us to erase your information if you have either withdrawn your consent to us using your information (if we originally asked for your consent to use your information), or exercised your right to object to further legitimate use of your information, or where we have used it unlawfully or where we are subject to a legal obligation to erase your personal information.

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We may not always be able to comply with your request, for example where we need to keep using your information to comply with our legal obligation or where we need to use your information to establish, exercise or defend legal claims.

Rights to withdraw consent to use mobile device permissions

You can withdraw your authorisation or withdraw your consent for mobile device permissions in your device settings.

To exercise any of your rights above, you may also contact us by emailing privacyoffice@ihg.com as well.

We aim to respond to all valid requests to exercise the above rights within 15 working days upon verifying your identity. To help us respond more quickly, we may ask you to provide more detail about your enquiry.

We may not always be able to do what you have asked, for example if it would impact the duty of confidentiality we owe to others, or if we are otherwise legally entitled to deal with the request in a different way.

Purchasing product vouchers through IHG WeChat Mini Programme

When you purchase a product voucher through our IHG WeChat Mini Programme, we will collect your WeChat OpenID, UnionID, membership number and purchase, redemption, and refund records. We process your information primarily to attribute your purchases to you, to show you the status of product redemptions or refunds status, and to notify you of necessary product information changes. You can check purchase, redemption, and refund records at any time. We will share your information with the hotel providing the product voucher to provide you with the services described in the product voucher. If you decline to provide such personal information, we will not be able to provide you with the abovementioned services.

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BRAZIL DATA SUBJECTS' RIGHTS UNDER BRAZIL DATA PROTECTION LAW

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Brazil data subjects have legal rights under Brazil's Federal Law nº 13.709/2018 (LGPD), as well as any other applicable laws in relation to your personal information. To exercise any of your rights please use the forms available in our Privacy and Cookie Center or contact our Data Protection Officer by emailing privacyoffice@ihg.com.

To access personal information

You can ask us to confirm whether or not we have and are using your personal information and for a copy of your information.

To correct personal information

You can ask us to correct any information about you which is incorrect, inaccurate or outdated. We will be happy to rectify such information but would need to verify the accuracy of the information first.

To erase / anonymise personal information

You can ask us to erase, anonymise or block your information if you think we no longer need to use it for the purpose we collected it from you, or if such data are excessive or are processed in violation of applicable law. You can also ask us to erase your information if you have withdrawn your consent to us using your information (if we originally asked for your consent to use your information). We may not always be able to comply with your request, for example where we need to keep using your information to comply with our legal obligations or where we need to use your information to establish, exercise or defend legal claims.

To object to how we use your information

You can object to any use of your information which we have justified on any legal bases other than consent only in case of infringement of the applicable law. If you raise an objection, we may continue to use your information if we can demonstrate that we have a legal basis to continue to use the information.

To ask us to transfer your information to another organisation

You can ask us to provide your personal information to you or you can ask to have it transferred

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directly to another data controller (e.g. another company).

Other rights

You may at any time revoke your consent to the processing of your personal data, whenever you have given it.

You may file a claim before competent governmental authorities, such as the national data protection authority. You may ask us to provide information about any public and private entities with which we have shared your data. You may request a review of decisions taken solely on the basis of automated personal data processing that affects your interests, including decisions intended to define your personal, professional, consumer and or aspects of your personality.

We may ask you for proof of identity when making a request to exercise any of these rights. We do this to make sure that we only disclose information where we know we are dealing with the right individual.

We aim to respond to all valid requests within 15 (fifteen) days. It may however take us longer if the request is particularly complicated or you have made several requests. We will let you know if we think a response will take longer than 15 (fifteen) days. To help us respond more quickly, we may ask you to provide more detail about what you want to receive or are concerned about.

We may not always be able to do what you have asked, for example if it would impact the duty of confidentiality we owe to others, or if we are otherwise legally entitled to deal with the request in a different way.

If there is any inconsistency between the rights above and this Privacy Statement, the above specific rights shall prevail in respect of Brazil.

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Changes to this Privacy Statement

In some instances, we may have to change, modify or amend this Privacy Statement in order to comply with the evolving regulatory environment or the needs of our business. Subject to any

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applicable legal requirements to provide additional notice, any changes to this Privacy Statement will be communicated through our websites and mobile applications. However, if there will be changes made to the use of your personal information in a manner different from that stated at the time of collection we will take appropriate steps to notify you, such as by posting a notice on our website for 30 days prior to the changes taking effect or by emailing you. We will obtain your consent to such changes where required to do so by applicable law.

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You are currently viewing this site in English. Would you like to make this your default language?

Yes No

You can change your country and language settings in the future by using the selector at the top of the page.

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[Call Us](#)

Prefer to speak with one of our customer care representatives directly? You'll find contact

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information here.

For booking assistance, please select Worldwide Reservation Offices.

For assistance regarding IHG One Rewards, please select IHG One Rewards Service Centers.

IHG ONE REWARDS SERVICE CENTERS

WORLDWIDE RESERVATION OFFICES

Serving the best interest of our members is the goal of our IHG One Rewards Customer Care Centers.

To reach us with any questions or issues, simply call, email, or fax to the contact points below.

Kimpton Inner Circle Help

Kimpton Inner Circle members, please sign in to view your Dedicated VIP line.

Dedicated Diamond Support

Diamond Elite members, please sign in to view your Dedicated Diamond Support line.

United States and Canada

Telephone: 1-888-211-9874

Fax: 1-800-725-8232

TDD: 1-800-334-5194

Europe, Middle East and Africa

Telephone

Universal International Freephone Number: +800 2222 7172 (00800 2222 7172 in most countries)

Austria, Belgium, Denmark, Finland, France, Germany, Hungary, Ireland, Israel, Italy, Luxembourg, Netherlands, Portugal, Spain, Sweden, Switzerland, and United Kingdom

Middle East: +973 6 500 9 296 **

All other Countries/Regions: +44 1950 499004 **

Fax: +44 1950 491716 **

Asia/Pacific

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Telephone

Universal International Freephone Number: +800 2222 7172

Australia, Korea, Malaysia, New Zealand, Philippines, Singapore and Thailand

Mainland China: 800 830 1128 or 021 20334848 (Toll charge apply)

China Hong Kong: 800 965 222

China Macau: 0800 728

China Taiwan: 00801 863 366

Hours of Business:

Mon - Sun 7:00am - 11:00pm BJS

Japan: +81 36 364 1372

Hours of Operation:

Mon-Fri 9:00am-6:00pm JST

Korea

Hours of Operation:

Mon-Fri 9:00am-6:00pm KST

All other Countries/Regions: +61 2 8074 3411 **

Fax: +632 8857 8787 **

Mexico

Telephone: +52 800 872 1115 **

Central and South America

Telephone

English: +52 33 4777 2025 **

Spanish: +52 33 4777 2023 **

+ Denotes international access code. 00 or 011 in most countries.

* Toll charges may apply

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** International calling rates may apply

* Most telephone numbers are toll-free. We recommend you check with your telephone network supplier whether any additional or local connection charges apply for the use of toll free numbers.

** This is an International Freefone Number: '+' refers to '00' in most countries/regions or '001', '011' in other countries/regions. The number can be dialed from the following countries/regions using most carriers: Austria, Belgium, Cyprus, Czech Republic, Denmark, Finland, France, Germany, Hungary, Ireland, Israel, Italy, Luxemburg, Netherlands, Norway, Poland, Portugal, South Africa, Spain, Sweden, Switzerland and the UK. Alternatively, call your country/region-specific number or +44 (0) 1950 499 004 (from UK, phone company's access charge; outside UK, international calling rates apply).

*** Two stage toll-free number

? Telecommunications services for the hearing impaired available in these countries/regions: 1 800 238 5544 (TTY ONLY)

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