

1. Total Orders

- **Description:** Count of total orders placed.
- **Formula (DAX):** `Total Orders = COUNT(Orders[OrderID])`

2. Total Revenue

- **Description:** Sum of total order amounts.
- **Formula (DAX):** `Total Revenue = SUM(Orders[TotalAmount])`

3. Average Order Value (AOV)

- **Description:** Average amount spent per order.
- **Formula (DAX):** `AOV = DIVIDE([Total Revenue], [Total Orders])`

4. Total Customers

- **Description:** Count of unique customers who have placed at least one order.
- **Formula (DAX):** `Total Customers = DISTINCTCOUNT(Orders[CustomerID])`

5. Repeat Customers %

- **Description:** Percentage of customers who have placed more than one order.
- **Formula (DAX):**
`Repeat Customers =`
`VAR Repeat_Cust = CALCULATE(DISTINCTCOUNT(Orders[CustomerID]),`
`FILTER(Orders, Orders[OrderID] > 1))`
`RETURN DIVIDE(Repeat_Cust, [Total Customers], 0)`

6. Delivery Efficiency

- **Description:** Percentage of on-time deliveries.
- **Formula (DAX):**
`On-Time Deliveries % =`
`DIVIDE(COUNTROWS(FILTER(Delivery, Delivery[DeliveryStatus] =`
`"Delivered")), COUNTROWS(Delivery), 0)`

7. Top Performing Restaurants

- **Description:** Restaurants with highest total revenue.
- **Formula (DAX):**

```
Top Restaurants = SUMMARIZE(Orders, Restaurant[Name], "Revenue",  
SUM(Orders[TotalAmount]))
```

8. Order Cancellation Rate

- **Description:** Percentage of orders that got canceled.
- **Formula (DAX):**
- Order Cancellation % =
`DIVIDE(COUNTROWS(FILTER(Orders, Orders[Status] = "Cancelled")),
[Total Orders], 0)`

9. Customer Satisfaction Score (CSS)

- **Description:** Average delivery feedback rating given by customers.
- **Formula (DAX):** `CSS = AVERAGE(Delivery[DeliveryFeedbackRating])`

10. Active Delivery Agents

- **Description:** Count of active delivery agents.
- **Formula (DAX):** `Active Agents = DISTINCTCOUNT(Delivery[DeliveryAgentID])`

11. Average Delivery Time

- **Description:** Average time taken for order delivery.
- **Formula (DAX):**

`Avg Delivery Time = AVERAGE(Delivery[DeliveryTimeInMinutes])`

12. Revenue Per Customer

- **Description:** Average revenue generated per customer.
- **Formula (DAX):**

`Revenue Per Customer = DIVIDE([Total Revenue], [Total Customers], 0)`

13. Peak Order Hours

- **Description:** Identifying peak order hours in a day.
- **Formula (DAX):**

`Peak Hours = SUMMARIZE(Orders, Orders[OrderHour], "Order Count",
COUNT(Orders[OrderID]))`

14. Top Food Categories

- **Description:** Most ordered food categories.
- **Formula (DAX):**

`Top Categories = SUMMARIZE(Menu, Menu[Category], "Orders",
COUNT(Orders[OrderID]))`

15. Customer Lifetime Value (CLV)

- **Description:** Estimating long-term value of a customer.
- **Formula (DAX):**

$$\text{CLV} = [\text{AOV}] * [\text{Repeat Customers}] * [\text{Avg Order Frequency}]$$