



Date :16 Feb 2023

To,

The Administrator / Medical Superintendent,  
Indiragandhi Co-Operative Hospital,  
Manjodi Tellicherry - 670103,  
Hospital ID: (50403)

Dear Partner,

This is with reference to the cashless claim **(31672100)** submitted with the following details:

Patient Name	Praseena Kk
Insurance Company	The New India Assurance Co. Ltd
Medi Assist ID	5105850625
Policy Holder	COGNIZANT TECHNOLOGY SOLUTIONS INDIA PVT. LTD
Treating Doctor	RESHMA V M
IP No.	
Policy No.	97000034220400000061_SEZ
Primary Beneficiary	Sidharth P P
Employee ID	2248655
Insurer Claim No	TP00397000022900115244
Insurer Member ID	
Provisional Diagnosis	Postmenopausal bleeding

We regret to inform you, that we are unable to extend the cashless facility for this claim due to the following reasons:

1. As per enclosed documents, admission is for biopsy purpose only. Hence, claim stands deny as there is no active line of treatment.

Please note that denial of cashless facility due to the standard terms and conditions of the policy, is in no way construed to be denial of treatment. The patient may continue to avail the treatment as per the treating doctor's advice. Insured may re-submit the claim with complete set of documents, for a possible reconsideration after discharge. The reimbursement of the claim will be processed subject to admissibility as per terms, conditions and exclusions of the policy issued to insured.

**Note:** As per Modified Guidelines on Standards and Benchmarks for Hospitals in the Provider Network issued by IRDAI vide Circular Ref: IRDA/HLT/REG/GDL/114/07/2018 dated 27th July 2018, your Hospital is mandatorily required to Register with ROHINI and obtain either Pre-entry level Certificate (or higher level of certificate) issued by NABH or State Level Certificate (or higher level of certificate) under NQAS, issued by National Health Systems Resources Centre (NHSRC) on or before July 26, 2019.

#### QUICK LINKS:

##### For partner hospital



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##### For member beneficiary

Track this claim on [MediBuddy](#)

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Warm Regards,

Medi Assist Insurance TPA Pvt. Ltd  
CIN: U85199KA1999PTC025676.  
Cashless Processing Centre  
#58/1A, Singhasandra.  
Hosur Main Road,  
Begur Post.  
Bangalore. PIN - 560068.  
Helpline: 080-22068666

**Disclaimer:** The TPA extends the cashless facility subject to the standard terms & conditions of the policy and the information provided in the cashless request form. We suggest that the patient continues with the treatment as advised by the treating doctor, irrespective of the pre-authorization/cashless facility.



THIS IS A SYSTEM GENERATED CORRESPONDENCE. PLEASE DO NOT REPLY TO THIS EMAIL