Group Number 215: Black Friday Sales Prediction

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1. Introduction

Black Friday deals are the most happening events every year in US. Black Friday sales accounts to the highest revenue comparing to a regular day sale of retailers. This event leading to major revenue turnarounds, left us with many questions like amount of purchases by a consumer, kind of products majority of the consumers are interested in. Answers to these questions would help us in detecting the purchase pattern and analyzing the consumer purchase behavior. This can in return award the retailers with predictions for making important business decisions like what category of products are to be increased in the inventory and creative deals to attract more customers along with not losing the old ones.

2. Data

The black Friday dataset is the sample of transactions that are conducted on everyday basis in the Retail store. Here, we focus on knowing the costumer purchasing behavior and create classification models by predicting the amount of purchase (dependent variable) with the help of information in the dataset. The dataset consists of different columns as,

- Age: Categorical variable having different age groups as value, example '0-17'.
- Gender: Categorical variable having different Gender category as M and F.
- City Category: Categorical variable having the cities in three groups like A, B, C.
- Stay In Current City Years: Categorical variable with number of years that particular has been staying like 0,1,2.
- Marital Status: Categorical variable having '1' for married and '0' for unmarried.
- <u>Product Category (1,2,3):</u> Numerical variable having specific count of purchased product. (continuous)
- <u>Purchase:</u> Numerical variable specifying the amount of purchase made. (continuous)

Link: https://www.kaggle.com/mehdidag/black-friday

3. Problems to be Solved

a) Research Problems:

We have huge data (0.5 million) and using the information, we can find which independent variable has maximum impact on dependent variable.

b) Classification Problems:

Here, the problem is a classification problem since several variables are categorical. Here, we are trying to find the impact of Product Category, Age, Gender, City Category which are dependent variables on the Customer Purchase which is a dependent variable.

c) Hypothesis Testing:

- i. <u>Hypothesis 1:</u> Female customers are more likely to purchase more in quantity from products under 'Product Category 1'.
- ii. <u>Hypothesis 2:</u> Customers will purchase different number of products from Product Category 1 and Product Category 2.

d) Model related research problems:

- i. Finding the relationship between the y-variable and other factors, i.e x-variables.
- ii. Identifying which independent variables are significant on the dependent variable 'Purchase' (y).
- iii. Building different classification models on training data (80%) and make predictions on the testing data (20%), followed by comparing the accuracies of the models for choosing the best model.

4. Solutions

- a) The dataset needs to be preprocessed for missing values and converting the dependent variable to a nominal variable.
- b) As mentioned above, the dataset is huge having number of rows around 0.5 Million. Here, we will find solutions using Hold out evaluation by splitting dataset into training (80%) and testing (20%) datasets.
- c) Perform different classification models as mentioned below:

i. Naïve Bayes classification:

- Naïve Bayes classifier is probabilistic learning process.
- To perform Naïve Bayes, we need to transform numerical data to nominal data.
- Libraries for Naïve Bayes: naivebayes, Metrics
- Features and label:

Label: Purchase (1 if μ > 9334 and 0 if μ < 9334)

Features: Age, Gender, City Category, Stay in current city years, Marital Status, Product_Category_1, Product_Category_2, Product_Category_3

ii. KNN Classification:

- KNN classification is simple classification technique.
- For performing KNN we need to convert dependent variable to factor and need to normalize all the numerical variable.
- Libraries for KNN: dummies, class, Metrics
- Features and label:

Label: Purchase (1 if μ > 9334 and 0 if μ < 9334)

Features: Age, Gender, City Category, Stay in current city years, Marital Status, Product_Category_1, Product_Category_2, Product Category_3

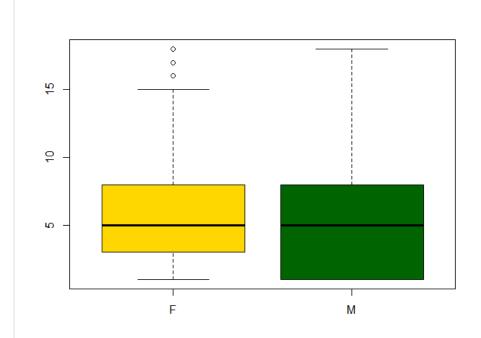
iii. Logistic Regression:

- Logistic regression can be performed using KNN dataset or directly the preprocessed data.
- Then build different models and find the accuracy.
- Libraries for Logistic: caret, Metrics
- Features and label:

Label: Purchase (1 if μ > 9334 and 0 if μ < 9334) Features: Age, Gender, City Category, Stay in current city years, Marital Status, Product_Category_1, Product_Category_3

- d) Performing Hypothesis testing for the claims proposed.
 - <u>Hypothesis 1:</u> We think that female customers are more likely to purchase more in quantity from products under 'Product_Category_1'.
 - **Null Hypothesis (H₀)**: Female customers purchase more than 5 in quantity from products under Product_Category_1.
 - Alternative Hypothesis (H_a): Female customers purchase less than 5 in quantity from products under Product Category 1.

We will plot the boxplot to get an idea about the statements:



From the Box-Plot, we can see that the Median(q2) is equal to both the genders and we cannot come to a clear conclusion. Therefore, we will perform Z-test as follows:

From the Z-test performed, we can see that the **p-value** > α , with 95% Confidence interval. Hence, we accept null hypothesis and conclude that Female customers purchase more than 5 in quantity from products under 'Product Category 1'.

- <u>Hypothesis 2:</u> We think that customers will purchase different number of products from Product_Category_1 and Product_Category_2.
 - **Null Hypothesis (H₀)**: Customers will purchase same number of products from both Product_Category_1 and Product_Category_2.

- Alternative Hypothesis (H_a): Customers will purchase different number of products from both Product_Category_1 and Product_Category_2.

To perform the hypothesis testing, we will use Z-Test as shown:

```
> Z.test(uata@rroduct_tategory_1, uata@rroduct_tategory_2, atternative="two.sided",
+ mu=0, sigma.x=sd(data@rroduct_Category_1), sigma.y=sd(data@rroduct_Category_2), conf.level=0.95)

Two-sample z-Test

iata: data@rroduct_Category_1 and data@rroduct_Category_2
z = -590.05, p-value < 2.2e-16
alternative hypothesis: true difference in means is not equal to 0
95 percent confidence interval:
-4.561032 -4.530831
sample estimates:
nean of x mean of y
5.295546 9.841478
```

From the Z-test performed, we can see that the **p-value** < α , with 95% Confidence interval. Hence, we reject null hypothesis and conclude that customers will purchase different number of products from both Product_Category_1 and Product_Category_2.

5. Experiments and Results

5.1. Methods and Process

We are now, going to build different classification models to predict the **Purchase**, which is our dependent variable.

- 5.1.1 Data Import and Data Preprocessing
 - 1. Import data set to R.

```
> data <- read.csv("BlackFriday.csv", sep=",", header=T)
> data[1:5,]
  User_ID Product_ID Gender Age Occupation City_Category Stay_In_Current_City_Years
1 1000001 P00069042 F 0-17
                                        10
                                                      Α
2 1000001 P00248942
                         F 0-17
                                        10
                                                                                 2
                                                      Α
3 1000001 P00087842
                        F 0-17
                                       10
                                                                                2
4 1000001 P00085442
                        F 0-17
                                       10
                                                      Α
5 1000002 P00285442
                         M 55+
                                       16
                                                      С
  Marital Status Product Category 1 Product Category 2 Product Category 3 Purchase
              0
                                 3
                                                  NA
1
                                                                     NA
                                                                            8370
              0
2
                                 1
                                                   6
                                                                     14
                                                                          15200
3
              0
                                12
                                                  NA
                                                                     NΑ
                                                                           1422
4
              0
                                12
                                                  14
                                                                     NA
                                                                            1057
5
              0
                                 8
                                                  NA
                                                                     NA
                                                                            7969
>
```

2. Replace the missing values in columns,

a. Product_Category_2: Replacing the missing values with mean value of the column,
 i.e. 9.84.

```
> summary(data$Product_Category_2)
    Min. 1st Qu. Median Mean 3rd Qu. Max. NA's
    2.00    5.00    9.00    9.84    15.00    18.00    166986
> data$Product_Category_2[is.na(data$Product_Category_2)] <- 9.84
> summary(data$Product_Category_2)
    Min. 1st Qu. Median Mean 3rd Qu. Max.
    2.000    8.000    9.840    9.841    14.000    18.000
```

b. **Product_Category_3:** Replacing the missing values with mean value of the column, i.e. **12.7**.

3. Ignoring the columns 'User_ID' and 'Product_ID', because they are unique to themselves and have no impact on our dependent variable 'Purchase', followed by creating a new data set for further building classification models.

```
> data<-subset(data, select = -User ID)
> data<-subset(data, select = -Product ID)
> data[1:3.1
 Gender Age Occupation City Category Stay In Current City Years Marital Status
              10
    F 0-17
                           A
                                                                  0
2
      F 0-17
                  10
                               Α
                                                                   0
     F 0-17
                                                      2
                                                                  0
3
                  10
                              A
 Product_Category_1 Product_Category_2 Product_Category_3 Purchase
      3 9.84 12.7
1 6.00 14.0
2
                                                    15200
                           9.84
3
                                           12.7 1422
>
```

5.1.2 Build Classification Models

- 1) Naïve-Bayes Classification Model:
 - a. Clone the data set to a new variable, 'data_nb' to use for building Naïve-Bayes classification model.

```
> data_nb<-data
> data nb[1:5,]
 Gender Age Occupation City_Category Stay_In_Current_City_Years Marital_Status
1
     F 0-17
             10
                           A
                                                    2
2
     F 0-17
                 10
                              Α
                                                    2
                                                                 0
     F 0-17
                 10
                10
16
                             A
4
     F 0-17
                                                    2
                                                                0
     M 55+
Product_Category_1 Product_Category_2 Product_Category_3 Purchase
               3 9.84 12.7
                                                   8370
                            6.00
2
               1
                                            14.0
                                                   15200
3
              12
                           9.84
                                           12.7
                                                   1422
              12
                                           12.7
4
                          14.00
                                                   1057
5
                           9.84
>
```

b. Transform the 'Purchase' variable into a dummy variable which has two values, i.e. 1 and 0. Here, 1 means higher purchase [i.e. >Mean Value] amount and 0 means lower purchase [i.e. <Mean Value] amount made by a customer.</p>

```
> summary(data_nb$Purchase)
Min. lst Qu. Median Mean 3rd Qu. Max.
185 5866 8062 9334 12073 23961
> data_nb$Purchase<-ifelse(data_nb$Purchase>9334,1,0)
> data_nb$Purchase<-as.factor(data_nb$Purchase)
> head(data_nb$Purchase)
[1] 0 1 0 0 0 1
Levels: 0 1
> |
```

- c. Group the numerical variables using the cut (), i.e.
 - I. 'Product_Category_1':

II. 'Product_Category_2':

III. 'Product Category 3':

d. Check the entire data set after grouping

```
> head(data nb)
 Gender Age Occupation City Category Stay In Current City Years Marital Status
     F 0-17 10
                                                             2
                                   Α
      F 0-17
                     10
                                                             2
                                                                           0
2
                                   Α
      F 0-17
                    10
                                                             2
                                                                           0
3
      F 0-17
                    10
                                                             2
5
     M 55+
                    16
                                   С
                                                            4+
     M 26-35
                    15
                                                             3
 Product Category_1 Product_Category_2 Product_Category_3 Purchase
                          (6,10]
(1.98,6]
      (0.983,6.67]
                                         (10.5,14.2]
       (0.983,6.67]
                                            (10.5,14.2]
2
                                                              1
                                                              0
3
       (6.67,12.3]
                             (6,10]
                                           (10.5,14.2]
                                                              0
        (6.67,12.3]
                             (10,14]
                                           (10.5,14.2]
5
        (6.67,12.3]
                                           (10.5,14.2]
                                                              0
                              (6,10]
6
       (0.983,6.67]
                             (1.98,6]
                                            (10.5,14.2]
                                                              1
>
```

e. Dataset being very large (approx. 500 thousand records), we will split data into train data and test data for hold-out evaluation later.

```
> index.data_nb<-sample(1:nrow(data_nb),size=round(0.8*nrow(data_nb)))
> train.data nb<-data nb[index.data nb,]
> test.data nb<-data nb[-index.data nb,]
> head(train.data nb)
     Gender Age Occupation City_Category Stay_In_Current_City_Years Marital_Status
        M 36-45 2 A
170762
                                                                         0
11935
         M 26-35
                        0
                                                                         0
305395
        M 46-50
                        12
                                    С
                                                            1
                                                                         1
                       17
         M 36-45
                                    С
                                                            3
                                                                         0
487998
       M 18-25
159734
                        0
                                    В
                                                            1
                                                                         0
         F 46-50
                       16
                                    A
                                                                         1
     Product Category 1 Product Category 2 Product Category 3 Purchase
      170762
11935
305395
           (6.67,12.3]
                                            (10.5,14.2)
                               (6,10]
487998
           (6.67,12.3]
                               (6,10]
                                            (10.5,14.2]
159734
           (0.983,6.67]
                                (6,10]
                                            (10.5,14.2]
                                                            1
390377
           (0.983, 6.67]
                                            (10.5,14.2]
                               (10,14]
> head(tes.data nb)
Error in head(tes.data nb) : object 'tes.data nb' not found
> head(test.data nb)
   Gender Age Occupation City Category Stay In Current City Years Marital Status
     F 0-17 10 A
                                                        2
                                                                     0
      F 0-17
                    10
                                 Α
                                                        2
                                                                     0
4
     M 36-45
19
                    1
21
      M 26-35
                   12
                                 С
                                                        4+
                                                                     1
     M 26-35
                   17
                                 C
                                                        0
                                                                     0
28
                                                                     1
      F 36-45
                    1
                                В
                                                        4+
30
   Product Category 1 Product Category 2 Product Category 3 Purchase
                   (1.98,6] (10.5,14.2]
      (0.983,6.67]
                           (10, 14]
        (6.67,12.3]
                                         (10.5,14.2]
19
       (0.983,6.67]
                            (10,14]
                                         (14.2,18]
                                                        1
                           (10, 14]
21
       (0.983,6.67]
                                        (10.5,14.2]
                           (10,14]
       (0.983,6.671
                                        (10.5,14.2)
30
      (0.983,6.67]
                        (1.98,6]
                                        (6.75,10.5]
>
```

f. Build the Naïve-Bayes classification model.

From the Naïve-Bayes model, we can see that the accuracy is **0.7089057**.

- g. Try building different Naïve-Bayes classification models by categorizing the numerical variables in to different number of groups using the 'cut ()'.
 - Product_Category_1 with 3, Product_Category_2 with 2 and Product_Category_3 with 4 groups each.

```
> data nb<-data
> data nb<-subset(data,select = -User ID)</pre>
> data nb<-subset(data nb,select = -Product ID)
> data_nb$Purchase<-ifelse(data_nb$Purchase>9334,1,0)
> data nb$Purchase<-as.factor(data nb$Purchase)
> head(data nb)
 Gender Age Occupation City_Category Stay_In_Current_City_Years Marital_Status
    F 0-17 10 A
                                                              2
1
     F 0-17
F 0-17
               10
10
2
                                    A
                                                               2
                                                                              0
                                    A
                                                                             0
                    10
     F 0-17
                                   A
4
                                                              2
    M 55+ 16
M 26-35 15
     M 26-35
                                    Α
> data_nb$Occupation<-as.factor(data$Occupation)
> data nb$Marital Status<-as.factor(data nb$Marital Status)
> data_nb$Product_Category_1<-cut(data_nb$Product_Category_1,3)
> data_nb$Product_Category_2<-cut(data_nb$Product_Category_2,2)
> data_nb$Product_Category_3<-cut(data_nb$Product_Category_3,4)
> index.data nb<-sample(1:nrow(data nb),size=round(0.8*nrow(data nb)))</pre>
> train.data nb<-data nb[index.data nb,]
> test.data nb<-data nb[-index.data nb,]
> model_nb<-naive_bayes(Purchase~.,train.data_nb)
> pred<-predict(model nb,test.data nb)
> head(predict(model nb,test.data nb,type="prob"))
           0
[1,] 0.2617788 0.7382212
[2,] 0.6622482 0.3377518
[3,] 0.8389146 0.1610854
[4,] 0.7349300 0.2650700
[5,] 0.3308822 0.6691178
[6,] 0.7090515 0.2909485
> accuracy(test.data_nb$Purchase,pred)
[1] 0.6986467
```

From the above Naïve-Bayes model, we can see that the accuracy is <u>0.6986467</u>.

II. Product_Category_1 with 6, Product_Category_2 with 6 and Product_Category_3 with 2 groups each.

```
> data_nb<-data_nb_new
> data_nb$Product_Category_2<-cut(data_nb$Product_Category_2,6)
> data_nb$Product_Category_3<-cut(data_nb$Product_Category_3,6)
> data_nb$Product_Category_1<-cut(data_nb$Product_Category_1,2)
> index.data_nb<-sample(1:nrow(data_nb),size=round(0.8*nrow(data_nb)))
> train.data_nb<-data_nb[index.data_nb,]
> test.data_nb<-data_nb[-index.data_nb,]
> model_nb<-naive_bayes(Purchase~.,train.data_nb)
> pred<-predict(model_nb,test.data_nb)
> accuracy(test.data_nb$Purchase,pred)
[1] 0.7030089
```

From the above Naïve-Bayes model, we can see that the accuracy is <u>0.7030089</u>.

III. Product_Category_1 with 8, Product_Category_2 with 8 and Product_Category_3 with 6 groups each.

```
> data_nb<-data_nb_new
> data_nb$Product_Category_3<-cut(data_nb$Product_Category_3,8)
> data_nb$Product_Category_2<-cut(data_nb$Product_Category_2,8)
> data_nb$Product_Category_1<-cut(data_nb$Product_Category_1,6)
> index.data_nb<-sample(1:nrow(data_nb),size=round(0.8*nrow(data_nb)))
> train.data_nb<-data_nb[index.data_nb,]
> test.data_nb<-data_nb[-index.data_nb,]
> model_nb<-naive_bayes(Purchase~.,train.data_nb)
> pred<-predict(model_nb,test.data_nb)
> accuracy(test.data_nb$Purchase,pred)
[1] 0.7899735
```

From the above Naïve-Bayes model, we can see that the accuracy is 0.7899735.

IV. Product_Category_1 with 8, Product_Category_2 with 8 and Product_Category_3 with 8 groups each.

```
> data_nb<-data_nb_new
> data_nb$Product_Category_3<-cut(data_nb$Product_Category_3,8)
> data_nb$Product_Category_2<-cut(data_nb$Product_Category_2,8)
> data_nb$Product_Category_1<-cut(data_nb$Product_Category_1,8)
> index.data_nb<-sample(1:nrow(data_nb),size=round(0.8*nrow(data_nb)))
> train.data_nb<-data_nb[index.data_nb,]
> test.data_nb<-data_nb[-index.data_nb,]
> model_nb<-naive_bayes(Purchase~.,train.data_nb)
> pred<-predict(model_nb,test.data_nb)
> accuracy(test.data_nb$Purchase,pred)
[1] 0.8362275
```

From the above Naïve-Bayes model, we can see that the accuracy is 0.8362275.

From the above built different Naïve-Bayes models, we can achieve a highest accuracy of **0.8362275**. Hence, we can consider this model as the best among the Naïve-Bayes Classification models built above.

2) KNN classification Model:

a. Clone the data set to a new variable, 'data_knn' to use for building KNN classification model.

```
> data_knn<-data
> data knn[1:5,]
 Gender Age Occupation City_Category Stay_In_Current_City_Years Marital_Status
     F 0-17 10 A
     F 0-17
                10
                            Α
                                                 2
                                                             0
                10
    F 0-17
3
                            Α
                                                 2
                                                             0
                10
    F 0-17
                                                             0
4
                            A
                                                 2
    M 55+
                16
                            С
                                                             0
                                                 4+
 Product Category 1 Product Category 2 Product Category 3 Purchase
            3 9.84 12.7
                                               8370
                          6.00
                                         14.0
2
              1
                                              15200
                          9.84
3
             12
                                        12.7
                                               1422
             12
                         14.00
                                        12.7
                                                1057
                          9.84
                                        12.7
                                                7969
```

b. Transform the 'Purchase' variable into a dummy variable which has two values, i.e 1 and 0. Here, 1 means higher purchase [i.e >Mean Value] amount and 0 means lower purchase [i.e <Mean Value] amount made by a customer.

```
> summary(data_knn$Purchase)
   Min. lst Qu. Median Mean 3rd Qu. Max.
   185   5866   8062   9334   12073   23961
> data_knn$Purchase<-ifelse(data_knn$Purchase>9334,1,0)
> data_knn$Purchase<-as.factor(data_knn$Purchase)
> head(data_knn$Purchase)
[1] 0 1 0 0 0 1
Levels: 0 1
> |
```

c. Create the dummy variables to the categorical variables 'Gender', 'Age', 'Occupation', 'City_Category', 'Stay_In_Current_City_Years', 'Marital_Status'.

d. Extract numerical variables and normalize the selected data [scaling].

```
> numeric.vars.knn = sapply(data knn,is.numeric)
> data_knn[numeric.vars.knn] <- lapply(data_knn[numeric.vars.knn],scale)
> head(data_knn)
     GenderF
                GenderM
                           Age0-17 Age18-25 Age26-35 Age36-45 Age46-50
 1.7511363 -1.7511363 5.9625827 -0.4710879 -0.8154179 -0.4999519 -0.3005111
 1.7511363 -1.7511363 5.9625827 -0.4710879 -0.8154179 -0.4999519 -0.3005111
  1.7511363 -1.7511363 5.9625827 -0.4710879 -0.8154179 -0.4999519 -0.3005111
4 1.7511363 -1.7511363 5.9625827 -0.4710879 -0.8154179 -0.4999519 -0.3005111
5 -0.5710567 0.5710567 -0.1677122 -0.4710879 -0.8154179 -0.4999519 -0.3005111
6 -0.5710567 0.5710567 -0.1677122 -0.4710879 1.2263628 -0.4999519 -0.3005111
  Occupation5 Occupation6 Occupation7 Occupation8 Occupation9 Occupation10 Occu
    -0.151006 -0.1956641 -0.3471115 -0.05331976 -0.1076025
                                                                    6.4488003
   -0.151006 -0.1956641 -0.3471115 -0.05331976 -0.1076025
                                                                    6.4488003
   -0.151006 -0.1956641 -0.3471115 -0.05331976 -0.1076025
                                                                   6.4488003
   -0.151006 -0.1956641 -0.3471115 -0.05331976 -0.1076025
                                                                  6.4488003
   -0.151006 -0.1956641 -0.3471115 -0.05331976 -0.1076025
-0.151006 -0.1956641 -0.3471115 -0.05331976 -0.1076025
                                                                  -0.1550673
                                                                  -0.1550673
 Occupation18 Occupation19 Occupation20 City_CategoryA City_CategoryB City_Cat
   -0.1108463 -0.1256246 -0.2553648
                                               1.6482419
                                                               -0.8532733
                                                                              -0.4
                                             1.6482419
                -0.1256246 -0.2553648
-0.1256246 -0.2553648
   -0.1108463
                                                              -0.8532733
                                                                              -0.0
   -0.1108463
                                               1.6482419
                                                              -0.8532733
                                                                              -0.0
   -0.1108463 -0.1256246 -0.2553648
-0.1108463 -0.1256246 -0.2553648
                                              1.6482419
                                                             -0.8532733
                                                                              -0.4
   -0.1108463 -0.1256246 -0.2553648 -0.6067059
-0.1108463 -0.1256246 -0.2553648 1.6482419
5
                                                              -0.8532733
                                                                              1.4
                                                             -0.8532733
                                                                              -0.0
 Stay_In_Current_City_Years2 Stay_In_Current_City_Years3 Stay_In_Current_City_
                    2.0988099
                                                -0.4582973
                    2.0988099
                                                -0.4582973
                                                -0.4582973
                    2.0988099
                                               -0.4582973
-0.4582973
                    2.0988099
                   -0.4764596
                    -0.4764596
                                                2.1819857
  Product Category 3 Purchase
         0.004042377
                            0
         0.574222766
         0.004042377
3
                             0
```

e. Dataset being very large (approx. 500 thousand records), we will split data into train data and test data for hold-out evaluation later.

```
> set.seed(123)
> test.index<-1:107515
> train.data knn<-data knn[-test.index,]
> test.data knn<-data knn[test.index,]
> train.Purchase<-data knn$Purchase[-test.index]
> test.Purchase<-data knn$Purchase[test.index]
> head(train.data knn)
         GenderF GenderM
                           Age0-17
                                     Age18-25
107516 -0.5710567 0.5710567 -0.1677122 -0.4710879 -0.8154179
107517 -0.5710567 0.5710567 -0.1677122 -0.4710879 -0.8154179
107518 -0.5710567 0.5710567 -0.1677122 -0.4710879 1.2263628
107519 -0.5710567 0.5710567 -0.1677122 -0.4710879 1.2263628
107520 -0.5710567 0.5710567 -0.1677122 -0.4710879 1.2263628
107521 -0.5710567 0.5710567 -0.1677122 -0.4710879 1.2263628
      Occupation5 Occupation6 Occupation7 Occupation8 Occupa
107516 -0.151006 -0.1956641 2.8809129 -0.05331976 -0.10
107517 -0.151006 -0.1956641 2.8809129 -0.05331976 -0.10
107518 -0.151006 -0.1956641 -0.3471115 -0.05331976 -0.10
107519 -0.151006 -0.1956641 -0.3471115 -0.05331976 -0.10
107520 -0.151006 -0.1956641 -0.3471115 -0.05331976 -0.10
107521 -0.151006 -0.1956641 -0.3471115 -0.05331976 -0.10
      Occupation17 Occupation18 Occupation19 Occupation20 Ci
107516 -0.2800306 -0.1108463 -0.1256246 -0.2553648
107517 -0.2800306 -0.1108463 -0.1256246 -0.2553648
107518 -0.2800306 -0.1108463 -0.1256246 -0.2553648
107519 -0.2800306 -0.1108463 -0.1256246 -0.2553648
107520 -0.2800306 -0.1108463 -0.1256246 -0.2553648
```

```
> head(test.data knn)
    GenderF GenderM Age0-17 Age18-25 Age26-35 Age
 1.7511363 -1.7511363 5.9625827 -0.4710879 -0.8154179 -0.49
2 1.7511363 -1.7511363 5.9625827 -0.4710879 -0.8154179 -0.49
3 1.7511363 -1.7511363 5.9625827 -0.4710879 -0.8154179 -0.49
4 1.7511363 -1.7511363 5.9625827 -0.4710879 -0.8154179 -0.49
5 -0.5710567 0.5710567 -0.1677122 -0.4710879 -0.8154179 -0.49
6 -0.5710567 0.5710567 -0.1677122 -0.4710879 1.2263628 -0.49
 Occupation5 Occupation6 Occupation7 Occupation8 Occupation9
   -0.151006 -0.1956641 -0.3471115 -0.05331976 -0.1076025
2 -0.151006 -0.1956641 -0.3471115 -0.05331976 -0.1076025
3 -0.151006 -0.1956641 -0.3471115 -0.05331976 -0.1076025
4 -0.151006 -0.1956641 -0.3471115 -0.05331976 -0.1076025
5 -0.151006 -0.1956641 -0.3471115 -0.05331976 -0.1076025
  -0.151006 -0.1956641 -0.3471115 -0.05331976 -0.1076025
 Occupation18 Occupation19 Occupation20 City_CategoryA City_C
  -0.1108463 -0.1256246 -0.2553648 1.6482419 -0
1
                                        1.6482419
2 -0.1108463 -0.1256246 -0.2553648
                                                      -0
3 -0.1108463 -0.1256246 -0.2553648
                                        1.6482419
                                                     -0
4 -0.1108463 -0.1256246 -0.2553648
                                         1.6482419
                                                      -0
5 -0.1108463 -0.1256246 -0.2553648
                                       -0.6067059
                                                      -0
   -0.1108463 -0.1256246 -0.2553648
                                         1.6482419
                                                      -0
 Stay_In_Current_City_Years2 Stay_In_Current_City_Years3 Stay
                  2.0988099
1
                                          -0.4582973
                  2.0988099
                                          -0.4582973
2
3
                  2.0988099
                                          -0.4582973
                  2.0988099
                                          -0.4582973
```

f. Calculate the Accuracy of the KNN Classification models and find the best model.

```
> library(Metrics)
> accuracy(test.Purchase,knn.1)
[1] 0.9862159
> knn.5<-knn(train.data_knn,test.data_knn,train.Purchase,k=5)
> accuracy(test.Purchase,knn.5)
[1] 0.9556248
> knn.15<-knn(train.data_knn,test.data_knn,train.Purchase,k=15)
> accuracy(test.Purchase,knn.15)
[1] 0.910366
```

The largest accuracy of the KNN model is **0.9862** at **K=1**.

3) Logistic Regression Model:

a. Clone the data set to a new variable, 'data_lg' to use for building Logistic Regression model

```
> data_lg<-data
> data lg[1:5,]
 Gender Age Occupation City_Category Stay_In_Current_City_Years Marital_Status
      F 0-17 10 A
F 0-17 10 A
                                                             2
                                                                           0
      F 0-17
                   10
                   10
     r 0-17
М 55+
      F 0-17
                                                                           0
                                  A
                                  C
                                                                           0
5
                    16
                                                            4+
  Product_Category_1 Product_Category_2 Product_Category_3 Purchase
        3 9.84 12.7 8370
1 6.00 14.0 15200
12 9.84 12.7 1422
12 14.00 12.7 1057
3
4
                               9.84
                                                 12.7 7969
>
```

b. Transform the 'Purchase' variable into a dummy variable which has two values, i.e 1 and 0. Here, 1 means higher purchase [i.e >Mean Value] amount and 0 means lower purchase [i.e <Mean Value] amount made by a customer.

```
> summary(data_lg$Purchase)
   Min. lst Qu. Median Mean 3rd Qu. Max.
   185   5866   8062   9334   12073   23961
> data_lg$Purchase<-ifelse(data_lg$Purchase>9334,1,0)
> data_lg$Purchase<-as.factor(data_lg$Purchase)
> head(data_lg$Purchase)
[1] 0 1 0 0 0 1
Levels: 0 1
> |
```

c. Split data into train data and test data.

```
> train.index<-createDataPartition(data lg$Purchase,p=0.8,list=FALSE)
> train.data lg<-data lg[train.index,]</pre>
> test.data lg<-data lg[-train.index,]
> head(train.data lg)
 Gender Age Occupation City_Category Stay_In_Current_City_Years Marital_Status
            10 A
    F 0-17
     F 0-17
3
    F 0-17
                10
4
                            A
                                                              0
     M 26-35
                 15
    M 46-50
                             В
                                                              1
    M 46-50
                7 B
Product_Category_1 Product_Category_2 Product_Category_3 Purchase
         3 9.84 12.7 0
12 9.84 12.7 0
             12
                         14.00
                                         12.7
12.7
                                                   0
4
                         2.00
8.00
              1
                                                   1
                                         17.0
              1
8
              1
                          15.00
                                         12.7
> head(test.data lg)
 Gender Age Occupation City_Category Stay_In_Current_City_Years Marital_Status
2
   F 0-17 10 A
    M 55+
M 26-35
M 26-35
M 26-35
F 36-45
                  16
                              С
5
                  20
14
                              Α
                                                   1
                                                               1
                 12
                 17
                             С
                                                   0
26
                  1
                              В
 Product_Category_1 Product_Category_2 Product_Category_3 Purchase
                                                  1
2
        1 6.00 14.0
               8
5
                           9.84
                                          12.7
                          2.00
                                          5.0
                                                    1
14
               1
22
               8
                          9.84
                                          12.7
                                          12.7
                           8.00
26
               6
30
               2
                           4.00
                                           8.0
>
```

d. Build full logistic model using 'glm()'.

```
> model lg full<-glm(as.factor(Purchase)~.,data=train.data lg,family=binomial())
> summary(model lg full)
Call:
glm(formula = as.factor(Purchase) ~ ., family = binomial(), data = train.data lg)
Deviance Residuals:
                           3Q
   Min 1Q Median
                                     Max
-1.6622 -0.9797 -0.7115 1.0496 2.4619
Coefficients:
                             Estimate Std. Error z value Pr(>|z|)
                            0.3255572 0.0291102 11.184 < 2e-16 ***
0.2224393 0.0078314 28.404 < 2e-16 ***
(Intercept)
GenderM
                                                  5.346 8.98e-08 ***
                            0.1153657 0.0215789
0.1945145 0.0209692
Age18-25
Age26-35
                                                   9.276 < 2e-16 ***
Age36-45
                            0.2572174 0.0215513 11.935 < 2e-16 ***
                            0.2499432 0.0236833 10.554 < 2e-16 ***
Age46-50
                            0.3814411 0.0241499 15.795 < 2e-16 ***
Age51-55
                            0.3456951 0.0264662 13.062 < 2e-16 ***
Age55+
                            0.0023126 0.0005136 4.502 6.72e-06 ***
Occupation
                           0.0651329 0.0082552 7.890 3.02e-15 ***
City CategoryB
                           0.2675380 0.0088579 30.203 < 2e-16 ***
City CategoryC
Stay In Current City Yearsl 0.0159197 0.0106084 1.501 0.133440
Stay In Current City Years2 0.0184713 0.0118245 1.562 0.118262
Stay_In_Current_City_Years3 -0.0022555 0.0120262 -0.188 0.851233
Stay_In_Current_City_Years4+ 0.0322954 0.0123173 2.622 0.008743 **
                           -0.0245683 0.0071527 -3.435 0.000593 ***
Marital Status
Product Category 1
                           -0.1728760 0.0011102 -155.722 < 2e-16 ***
Product_Category 2
                          -0.0486791 0.0008902 -54.686 < 2e-16 ***
                            0.0073419 0.0014769 4.971 6.65e-07 ***
Product Category 3
Signif. codes: 0 \***' 0.001 \**' 0.01 \*' 0.05 \.' 0.1 \' 1
(Dispersion parameter for binomial family taken to be 1)
    Null deviance: 579321 on 430061 degrees of freedom
Residual deviance: 529299 on 430043 degrees of freedom
AIC: 529337
Number of Fisher Scoring iterations: 4
>
```

e. Build a base model with one x-variable.

```
> model lg base<-glm(as.factor(Purchase)~Gender,data=train.data lg,family=binomial())
> summary(model lg base)
glm(formula = as.factor(Purchase) ~ Gender, family = binomial(),
   data = train.data lg)
Deviance Residuals:
Min 1Q Median 3Q Max
-1.0405 -1.0405 -0.9281 1.3208 1.4491
Coefficients:
           Estimate Std. Error z value Pr(>|z|)
(Intercept) -0.619282 0.006449 -96.03 <2e-16 ***
          GenderM
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
(Dispersion parameter for binomial family taken to be 1)
   Null deviance: 579321 on 430061 degrees of freedom
Residual deviance: 577765 on 430060 degrees of freedom
ATC: 577769
Number of Fisher Scoring iterations: 4
```

f. Build a stepwise forward model.

```
Start: AIC=577769.4
as.factor(Purchase) ~ Gender
                           Df Deviance
                                         ATC
                           1 534227 534233
1 559375 559381
+ Product Category 1
+ Product_Category_2
+ City Category
                            2 576216 576224
+ Product Category 3
                                 576723 576729
                            6 577612 577628
+ Age
+ Occupation
                                577699 577705
+ Stay_In_Current_City_Years 4 577739 577751
                                 577765 577769
<none>
                            1 577765 577771
+ Marital_Status
Step: AIC=534232.8
as.factor(Purchase) ~ Gender + Product_Category_1
                           Df Deviance
                           1 531142 531150
2 533015 533025
+ Product_Category_2
+ City_Category
+ Age
                            6 533594 533612
                                534066 534074
+ Product Category 3
+ Occupation
                            1 534169 534177
+ Marital_Status 1 534205 534213
+ Stay_In_Current_City_Years 4 534203 534217
<none>
                                534227 534233
Step: AIC=531149.6
as.factor(Purchase) ~ Gender + Product Category 1 + Product Category 2
                            Df Deviance
                             2 529914 529926
+ City_Category
+ Age 6 530434 530454
+ Occupation 1 531080 531090
+ Product_Category_3 1 531112 531122
+ Marital_Status 1 531117 531127
+ Stay_In_Current_City_Years 4 531116 531132
```

<none> 531142 531150

```
Step: AIC=529926.4
as.factor(Purchase) ~ Gender + Product Category 1 + Product Category 2 +
   City_Category
                                       AIC
                           Df Deviance
                           6 529367 529391
+ Age
+ Occupation
                               529871 529885
+ Product_Category_3
                           1 529885 529899
+ Marital Status
                               529901 529915
+ Stay_In_Current_City_Years 4 529899 529919
                               529914 529926
<none>
Step: AIC=529391.4
as.factor(Purchase) ~ Gender + Product Category 1 + Product Category 2 +
  City Category + Age
                           Df Deviance
                                        AIC
                           1 529343 529369
1 529347 529373
+ Product_Category_3
+ Marital_Status
Step: AIC=529368.6
as.factor(Purchase) ~ Gender + Product_Category_1 + Product_Category_2 +
   City_Category + Age + Product_Category_3
                           Df Deviance
                           1 529322 529350
+ Occupation
+ Marital Status
                               529331 529359
+ Stay_In_Current_City_Years 4 529331 529365
                               529343 529369
<none>
Step: AIC=529350.1
as.factor(Purchase) ~ Gender + Product_Category_1 + Product_Category_2 +
   City Category + Age + Product Category 3 + Occupation
                           Df Deviance
+ Marital_Status
                            1 529310 529340
+ Stay_In_Current_City_Years 4 529310 529346
                               529322 529350
<none>
Step: AIC=529340.3
as.factor(Purchase) ~ Gender + Product_Category_1 + Product_Category_2 +
  City Category + Age + Product Category 3 + Occupation + Marital Status
                           Df Deviance
                                        AIC
+ Stay_In_Current_City_Years 4 529299 529337
<none>
                                529310 529340
Step: AIC=529336.5
as.factor(Purchase) ~ Gender + Product Category 1 + Product Category 2 +
   City_Category + Age + Product_Category_3 + Occupation + Marital_Status +
   Stay_In_Current_City_Years
```

```
> summary(model lg fwd)
Call:
glm(formula = as.factor(Purchase) ~ Gender + Product Category 1 +
    Product_Category_2 + City_Category + Age + Product_Category_3 +
    Occupation + Marital_Status + Stay_In_Current_City_Years,
    family = binomial(), data = train.data lg)
Deviance Residuals:
Min 1Q Median 3Q Max
-1.6622 -0.9797 -0.7115 1.0496 2.4619
Coefficients:
                            Estimate Std. Error z value Pr(>|z|)
                           0.3255572 0.0291102 11.184 < 2e-16 ***
(Intercept)
                           0.2224393 0.0078314 28.404 < 2e-16 ***
GenderM
Product_Category_1
Product_Category_2
                         -0.1728760 0.0011102 -155.722 < 2e-16 ***
                         -0.0486791 0.0008902 -54.686 < 2e-16 ***
                          0.0651329 0.0082552 7.890 3.02e-15 ***
City CategoryB
                           0.2675380 0.0088579 30.203 < 2e-16 ***
City CategoryC
Age18-25
                           0.1153657 0.0215789 5.346 8.98e-08 ***
                           0.1945145 0.0209692 9.276 < 2e-16 ***
Age26-35
Age36-45
                           0.2572174 0.0215513 11.935 < 2e-16 ***
                           0.2499432 0.0236833 10.554 < 2e-16 ***
Age46-50
                           0.3814411 0.0241499 15.795 < 2e-16 ***
Age51-55
                           0.3456951 0.0264662 13.062 < 2e-16 ***
Age55+
                           0.0073419 0.0014769 4.971 6.65e-07 ***
Product Category 3
                           0.0023126 0.0005136 4.502 6.72e-06 ***
Occupation
Marital Status
                          -0.0245683 0.0071527 -3.435 0.000593 ***
Stay_In_Current_City_Years4+ 0.0322954 0.0123173 2.622 0.008743 **
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
(Dispersion parameter for binomial family taken to be 1)
   Null deviance: 579321 on 430061 degrees of freedom
Residual deviance: 529299 on 430043 degrees of freedom
AIC: 529337
Number of Fisher Scoring iterations: 4
>
```

g. Build a stepwise backward model using the full model built previously.

```
> model lg bwd<-step(model lg full,direction="backward",trace=T)
Start: AIC=529336.5
as.factor(Purchase) ~ Gender + Age + Occupation + City Category +
    Stay_In_Current_City_Years + Marital_Status + Product_Category_1 +
    Product Category 2 + Product Category 3
                              Df Deviance
                                   529299 529337
                                  529310 529340
- Stay_In_Current_City_Years 4
- Marital Status 1 529310 529346

- Occupation 1 529319 529355
- Occupation
                              1 529319 529355
- Product_Category_3
                              1 529323 529359
                               6 529816 529842

    Age

- Gender
                              1 530112 530148
- City_Category
- Product_Category_2
- Product_Category_1
                              2 530352 530386
                              1 532321 532357
                              1 557414 557450
> summary(model lg bwd)
glm(formula = as.factor(Purchase) ~ Gender + Age + Occupation +
    City Category + Stay In Current City Years + Marital Status +
    Product_Category_1 + Product_Category_2 + Product_Category_3,
    family = binomial(), data = train.data lg)
Deviance Residuals:
   Min 1Q Median
                               3Q
-1.6622 -0.9797 -0.7115 1.0496 2.4619
Coefficients:
                              Estimate Std. Error z value Pr(>|z|)
(Intercept)
                             0.3255572 0.0291102 11.184 < 2e-16 ***
                             0.2224393 0.0078314 28.404 < 2e-16 ***
GenderM
Age18-25
                             0.1153657 0.0215789 5.346 8.98e-08 ***
                             0.1945145 0.0209692 9.276 < 2e-16 ***
Age26-35
                            0.2572174 0.0215513 11.935 < 2e-16 ***
Age36-45
                            0.2499432 0.0236833 10.554 < 2e-16 ***
Age46-50
Age51-55
                            0.3814411 0.0241499 15.795 < 2e-16 ***
                            0.3456951 0.0264662 13.062 < 2e-16 ***
Age55+

        Occupation
        0.0023126
        0.0005136
        4.502
        6.72e-06 ***

        City_CategoryB
        0.0651329
        0.0082552
        7.890
        3.02e-15 ***

        City_CategoryC
        0.2675380
        0.0088579
        30.203
        2.20.36
        ***

Stay In Current City Yearsl 0.0159197 0.0106084 1.501 0.133440
Stay In Current City Years3 -0.0022555 0.0120262 -0.188 0.851233
Stay_In_Current_City_Years4+ 0.0322954 0.0123173 2.622 0.008743 **
Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
(Dispersion parameter for binomial family taken to be 1)
   Null deviance: 579321 on 430061 degrees of freedom
Residual deviance: 529299 on 430043 degrees of freedom
AIC: 529337
Number of Fisher Scoring iterations: 4
```

h. Use AIC as metric to conclude a better model.
 Using AIC as metric: From the above build stepwise forward and backward models, we can see that both the approaches suggest the same model, which is similar to full

| Model | AIC |
|--------------------------------|--------|
| Full Logistic Regression Model | 529337 |
| Stepwise Forward LG Model | 529337 |
| Stepwise Backward LG Model | 529337 |

i. Calculate the Accuracy of the final Logistic Regression model using 'train()'.

```
> model_lg_fit<-train(as.factor(Purchase)~.,data=train.data_lg,method="glm",family="binomial")
> pred<-predict(model_lg_fit,newdata=test.data_lg)
> accuracy(pred,test.data_lg$Purchase)
[1] 0.7606567
> |
```

The accuracy of the Logistic Regression model built is **0.7606567**.

5.2. Evaluations and Results

model.

5.2.1 Evaluate Best Classification Model

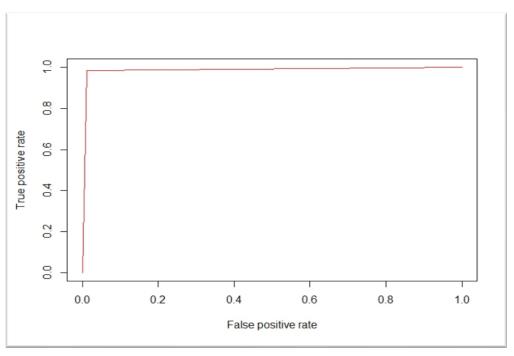
- We build three different classification models to predict the black Friday sale purchase amount.
- Accuracies of all the three models are as shown in the table.

| Model | AIC |
|----------------------------|-----------|
| Naïve-Bayes Classification | 0.8362275 |
| KNN Classification (K=1) | 0.9862159 |
| Logistic Regression Model | 0.7606567 |

 Finally, we consider the KNN Classification model the best, which make predictions with the highest accuracy, i.e. 0.9862159 ~ 98.62%

5.2.2 Validation of Best Model

- We chose KNN Classification model as the best model among the built models.
- We further validated this model using the Area Under the Curve value.
 - a. AUC is considered very powerful measure for classification.
 - b. Library ROCR is used to draw AUC curve.
 - c. The closer the curve to the left uppermost side of the plot, the better is the model. In the above plot we can see that the curve has reached the uppermost left corner of the plot, hence the model is better.



```
> #valluation
> valid_pred<-knn.1
>

#Storing Model Performance Scores
> library(ROCR)
> prediction_val<-prediction(as.numeric(knn.1),as.numeric(test.data_knn$Purchase))
>

#Calculating Area under Curve (AUC)
> performance_value<-performance(perf_val,"auc")
> #Plot AUC
> performance_value<-performance(perf_val,"tpr","fpr")
> plot(performance_value,col="red",lwd=1.5)
>

AUC<-max(attr(perf_val3,"y.values")[[1]]-(attr(perf_val3,"x.values")[[1]]))
> AUC
[1] 0.9715863
```

• Here, the AUC = 0.9715, which is very near to 1. Hence, we can say that the KNN Classification model is best model chosen.

5.3. Findings

We will summarize some of the findings we found during our study as follows:

- 1) The following hypothesis were proven:
 - i. Female customers purchase more than 5 in quantity from products under 'Product_Category_1'.
 - ii. Customers will purchase different number of products from both Product_Category_1 and Product_Category_2.

- 2) We have built multiple classification models to predict the Purchase, (which is our dependent variable) on the training data and found that KNN Classification model is predicting with the highest accuracy of 0.9862159 ~ 98.62%, using Hold-Out evaluation.
- 3) We validated best model using Area Under Curve value. The value we got was **0.9715.**

6. Conclusions and Future Work

6.1. Conclusions

The ulterior motive of this project is to help the retailers to predict the customer's purchase (higher or lower) on a Black Friday sale, that would help in predicting which gender of a person would buy more and which category of products are high in demand.

Hence, for a given data that includes gender, city category, stay in current city, product categories, our model will predict the possibility for a customer to make higher purchase with **98.62%** accuracy.

6.2. Limitations

- 1) If the dataset has yearly Black Friday Sales with dates (daily/monthly), we could have performed time series analysis to identify trends and predict future purchase amount along with seasonality effects (if any).
- 2) Dataset includes generic naming convention for the product categories and is the very reason we are unable to give a name to the products that were in the highest demand and constitute for the majority sales on Black Friday.

6.3. Potential Improvements or Future Work

In future, we can work on logistic regression model and improve the performance. Also, we can perform different Machine Learning techniques like decision tree, random forest and SVM to achieve better accuracy.