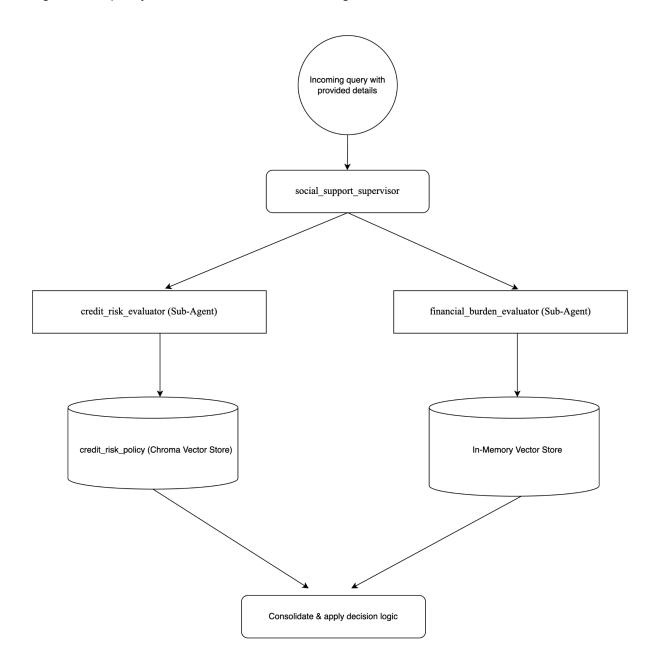
# **Technical Documentation**

# A: Supervisor: Social Economic Support Decision Engine

The complete system architecture, components, and execution flow of the **Social Economic Support Supervisor**, designed to assess an applicant's eligibility for financial assistance using Al agents and policy-aware vector-based reasoning.



# 1. System Objective

The **Social Economic Support Supervisor** is responsible for making a financial support decision by:

- Evaluating **credit compliance** via uploaded credit reports.
- Measuring **financial hardship** via bank statements, liabilities, and declared information.
- Applying a deterministic rule-based logic to issue an approval, soft decline, or conditional approval.

# 2. Components Overview

Component	Description
Agents (x2)	Specialized AI tools for credit evaluation and financial burden assessment
Supervisor	Master controller that invokes agents and composes the final output
LLM Backbone	GPT-4 Turbo from OpenAl for all text understanding and generation
Embedding Model	text-embedding-3-large from OpenAI for document similarity
Vector Store	Chroma (persistent) and InMemoryVectorStore (ephemeral)
Orchestration Framework	LangGraph with React agents + Supervisor pattern
Supporting Modules	LangChain chains, retrievers, memory objects

## 3. Vector Stores Used

- A. Chroma Vector Store (Persistent)
  - **Used by:** credit\_risk\_evaluator\_agent
  - Purpose: Stores credit policy document chunks semantically
  - Search Strategy: MMR (Maximal Marginal Relevance) to ensure diversity in retrieval
  - Embedding Function:

```
OpenAIEmbeddings(model="text-embedding-3-large")
```

• **Directory:** ./credit\_risk\_policies

# B. InMemoryVectorStore (Transient)

- Used by: financial\_burden\_evaluator\_agent
- Purpose: Temporary in-RAM index of applicant's bank statement XLSX contents
- Justification: Lightweight and fast for single-session summarization

# 4. Agents Breakdown

# Agent 1: credit\_risk\_evaluator\_agent

- Input: PDF credit report for the given Emirates ID
- Steps:
  - 1. **Summarize** the report using load\_summarize\_chain
  - 2. **Retrieve** relevant policy chunks from credit\_policy\_vector\_store via ConversationalRetrievalChain

3. **Evaluate** policy violations (e.g., DTI > 0.6, defaults, etc.)

### Output:

```
{
  "credit_risk": "High",
  "policy_matches": ["DTI > 0.6 results in soft decline"],
  "compliance_flag": false
}
```

### Agent 2: financial\_burden\_evaluator\_agent

- Input: XLSX bank statements (per Emirates ID)
- Steps:
  - Load Excel using UnstructuredExcelLoader
  - 2. Embed using InMemoryVectorStore
  - 3. Summarize liabilities, income patterns, and net worth

## Output:

```
{
   "net_worth": 15000,
   "debt_to_income": 0.65,
   "burden_score": 0.88
}
```

# 5. Supervisor Logic

- Supervisor Name: social\_support\_supervisor
  - Execution Pattern: Sequentially invokes both agents
  - Final Task: Applies hardcoded decision rules to combine outputs

### **Decision Rules:**

Approved:

```
credit_risk == "Low" AND debt_to_income < 0.5 AND burden_score <
0.5 AND compliance_flag == true</pre>
```

Soft Decline:

```
credit_risk == "High" OR debt_to_income > 0.8 OR burden_score >
0.8 OR compliance_flag == false
```

• Approved with Conditions:

Default fallback when none of the above conditions are met

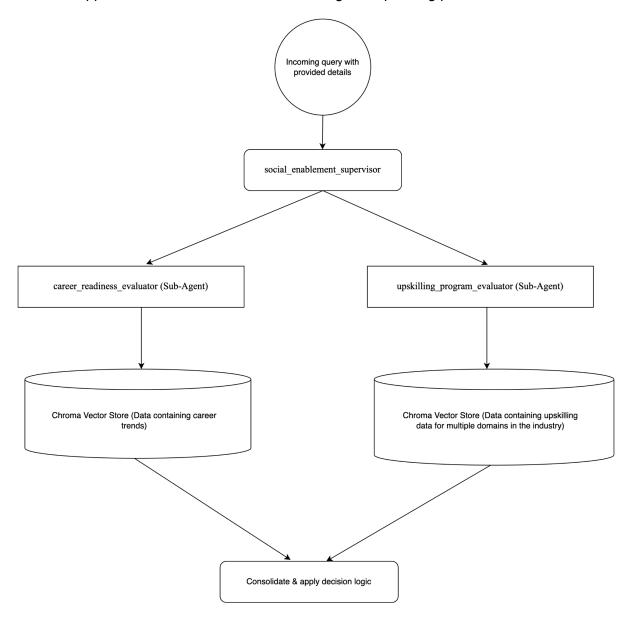
### **Final Output Example:**

```
{
   "financial_support_decision": "Soft Decline",
   "reason": "High burden and non-compliant credit profile"
}
```

# **B: Supervisor: Enablement Planner Supervisor**

This document outlines the full architecture, agents, orchestration flow, and vector-based Al components powering the Enablement Planner Supervisor—a career planning engine designed

to evaluate applicant readiness and recommend targeted upskilling paths.



# 1. System Objective

The Enablement Planner Supervisor is designed to:

- Assess employability by analyzing resumes in the context of UAE job market demand.
- Extract in-demand skills, estimate rehire potential, and measure employment gaps.

• Recommend personalized upskilling and training programs aligned with applicant strengths and skill gaps.

It does this by combining insights from two purpose-built Al agents:

- 1. Career Readiness Agent
- 2. Upskilling Program Agent

## 2. Components Overview

Component	Description
Agents (x2)	Specialized AI agents for resume-based career evaluation and training match
Supervisor	Master node that invokes both agents and consolidates outputs
LLM Backbone	GPT-4 Turbo (OpenAI) for summarization, reasoning, and structured output
Embedding Model	text-embedding-3-large (OpenAI) for high-quality similarity scoring
Vector Store	Chroma (persistent) only
Orchestration Framework	LangGraph (Supervisor + React Agents model)
Supporting Modules	LangChain chains, retrievers, memory, loaders

### 3. Vector Stores Used



- Used by:
  - o career\_readiness\_agent
  - upskilling\_program\_agent
- Databases:
  - career\_trends\_db (UAE job market roles, tools, hiring trends)
  - upskilling\_training\_db (courses, bootcamps, certifications)
- **Search Type**: MMR (Maximal Marginal Relevance)
- **Embedding Model**: OpenAIEmbeddings(model="text-embedding-3-large")

### 4. Agents Breakdown

### Agent 1: career\_readiness\_agent

Input: Resume (PDF) for given Emirates ID

### Steps:

- Load and summarize resume using load\_summarize\_chain
- Query career\_trends\_db for:
  - Job role alignment
  - o In-demand tools matched
  - Rehire likelihood based on demand

### Output:

```
{
  "employment_gap_months": 0,
  "career_alignment_score": 0.7,
  "in_demand_skills_matched": ["Python", "SQL", "Tableau"],
  "rehire_potential": "High"
}
```

### Agent 2: upskilling\_program\_agent

Input: Same resume as above

### Steps:

- Load and summarize resume
- Search upskilling\_training\_db to match gaps with career-boosting programs
- Return only topic-based recommendations

### Output:

```
{
  "recommended_course_topics": [
  "Advanced Data Analytics",
  "Machine Learning",
  "Big Data Technologies"
]
```

**LLM Role**: Focus on skills that boost short-term employability

## 5. Supervisor Logic

Supervisor Name: enablement\_planner\_supervisor

**Execution Pattern**: Always invokes **both agents**, consolidates responses.

Final Task: Composes a structured natural language recommendation combining:

- Career alignment
- Skill match
- Rehire potential
- Recommended programs

### **Final Output Example:**

Based on the evaluations from both the career readiness and upskilling program agents, here is a comprehensive plan for your career development:

- 1. Employment Gap: You currently have no employment gap, which is advantageous for your immediate re-entry into the workforce.
- 2. Career Alignment Score: Your career alignment score is 0.7, indicating a good fit with your current career trajectory in IT/Data Analysis.
- 3. In-Demand Skills Matched: You have matched with key in-demand skills such as Python, SQL, and Tableau.
- 4. Rehire Potential: Your rehire potential is rated as high.
- 5. Recommended Course Topics: To further enhance your career, it is recommended that you pursue courses in Advanced Data Analytics, Machine Learning, and Big Data Technologies.