



# sidonie DJUISSI FOHOUE

Analyst and Designer of Innovative Software Solutions  
From over 5 years of experience in technical support, currently undergoing professional retraining. Ongoing training in full stack development, personal development, leadership, and English with the 10000codeurs community.



## Contact details

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## Interests

coding  
reading  
Sport  
Design



## Languages

French  
English



## Skills

Team spirit  
Project management  
Creativity  
UML, HTLN, CSS, JS,  
Bootstrap 5, Angular,  
canva, Visily  
Technical support

## Work experience

TECHNICAL SUPPORT  
Intecia Douala Cameroon, *from 2018 to now*

- Determine customer needs and provide appropriate service
- Diagnose Internet, telephone and TV network faults
- Assist users in configuring mail servers
- Telesales (value creation)
- back-office service

COMPUTER TEACHER  
Andre Malraux College Cameroon, *2017 à 2018*

- Assess training needs and draw up specifications
- Design training content according to pedagogical objectives
- objectives and learner profile
- Ensure that your pedagogical and technical skills in your
- technical skills.

MASTER CARD telesales advisor  
ADITYA BIRLA MINACS Manila Philippines , *2011 à 2013*

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## Training

Objis Training Center, Lyon  
Ongoing since February 2024  
Expected completion in July 2025  
Objective: Mastering full stack development, from analyst to full stack engineer.

Ngaoundéré University Cameroon  
Master's degree in computer engineering 2014-2016

Ngaoundéré University Cameroon  
Bachelor's degree in architecture and networks -2009