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# **Career Objective**

To further enhance my professional career in a challenging work environment and utilize my knowledge and experience for organisational growth.

# **Education and Training**

University of Technology Sydney, NSW

**Master of Information Technology** in **Software Development**, February 2015 – November 2016 with a GPA of **3.34**.

• MITSOM College, Pune, India

Bachelor of Computer Applications with 69.6%, 2010-2013.

# **Computer Proficiency**

<u>Technology</u>: Manual Testing, **Automation Testing** 

<u>Skill set</u>: **AWS, JavaScript, Node.js, Java, Selenium, TestNG, Cucumber, HTML,** CSS, SQL

<u>Tools used</u>: WebdriverIO, Postman, Fiddler, Splunk, Git, Buildkite, AEM (Adobe Experience Manager), Drupal CMS, Browserstack, Selenium IDE, BazaarVoice, JIRA, HP LoadRunner, HP QTP, HP ALM

### **Key Skills**

- Nearly 5 years full time working experience in the software quality industry and currently working as a Quality Analyst at MYOB Australia.
- Experience working as a manual, *automation* and performance tester
- Strong problem solving skills with a *test-to-break* attitude
- Proficient in software quality assurance techniques and methodologies
- Pairing with software developers in the team to build quality into the code
- Good written and verbal communication skills acquired via study as well as client and customer service work
- Efficient *planning* and *time management* skills to get the necessary work done.
- A team player with the ability to work effectively under pressure and manage difficult situations as demonstrated in previous and current work experience
- Passion to quickly learn and adjust to new environments and technologies

# **Professional Experience**

# Quality Analyst | MYOB Group | July 2017 - Present

### <u>Industry – Accounting</u>

MYOB, Mind Your Own Business, is an Australian multinational corporation that provides tax, accounting and other business services software to small and medium businesses.

# Key Responsibilities

- Writing and maintaining program code using Node.js, WebdriverIO, Cucumber and Chai to expand test coverage for end to end acceptance test suite
- Building an automated smoke test suite from scratch using Node.js, WebdriverIO and Cucumber for all the products that the team handles
- Setting up a build pipeline for the smoke test suite using an automated build management tool called **Buildkite**
- Using Fiddler and Postman to inspect network traffic and fire API requests to test integration between Online Tax and other third parties
- Analysing and *monitoring* AWS *Cloudwatch* and *Splunk* dashboards
- Running complex database queries in EC2 instances for PostgreSQL
- Displaying ATO and IRD outage banners on our websites using AWS S3 as and when required
- Up skilling team members in terms of *Test Automation*, *WebdriverIO* and *Git*
- Actively participating in **mob programming** sessions with software engineers in the team to improve quality of the product
- Active member of the QA Community of Practice and always on the lookout to improve QA and agile processes at MYOB
- Actively participate in *recruiting* new QA and senior QA candidates to MYOB by conducting telephonic and face to face *interviews*.

#### Achievements

- Won the People's Choice award at the 2018 Q1 MYOB Hackday for implementing a solution that automated the process of uploading outage banners by using Slack and AWS services such as API Gateway, Lambda and S3.
- Solely developed acceptance and smoke test suites appreciated and cloned by other teams who have adopted WebdriverIO and Cucumber.

#### Software Test Engineer (BT Officer) | Suncorp Group | November 2015 - July 2017

# Industry - Banking and Insurance

Suncorp Group Limited is an Australian finance, insurance, and banking corporation based in Brisbane, Queensland, Australia. It includes leading general insurance, banking, life insurance and superannuation brands in Australia and New Zealand.

#### Key Responsibilities

 Developing and maintaining program code using Java and Selenium for test automation suite to meet system and technical specifications

- Testing, diagnosing and correcting errors and faults in the automation test suite
  within established quality standards to ensure the Jenkins build jobs don't fail and the
  product performs to specification
- Challenge the development team to ensure a *high level of quality* and test coverage at the appropriate levels
- Testing APIs using automation test suite as well as manually by using Postman
- Perform manual testing of cards and features across browsers and mobile devices for AEM and Drupal websites using Browserstack
- Writing and maintaining test scripts for visual responsive image comparison tool called Wraith
- Mentor UTS students and teach them agile and software testing concepts.
- Executing all the test suites (smoke, functional and wraith) before deployment to build confidence in the developed features and ensure no severe defects are found
- Raise, report and track risks and defects in accordance with Suncorp Agile principles using *JIRA* and *Confluence* Wiki
- Estimate, prioritise, plan, and coordinate testing activities with all stakeholders
- Raise and communicate *change requests* and *release planning* and always be on the lookout to help improve processes for releases, deployments and reporting.
- Active contribution and leadership in the QA community and continuously drive improvements in the QA domain at Suncorp
- Collaborating and up skilling fellow QAs in terms of programming concepts such as Java, Git and Stash
- Manage change related processes such as raising change requests and gaining approvals.
- Run agile ceremonies such as daily **standups** and **retros**.

#### <u>Achievements</u>

- Got appreciation from product owners and stakeholders for correctly implementing and testing *BazaarVoice* to get benefits of *'Ratings and Reviews'*.
- Helped up skill team members regarding *test automation*.
- My professional experience helped me to write a thesis on implementing **Design Thinking and Scrum** at UTS and achieve a higher distinction for it.
- Was one of few international students who got into the Suncorp Vacation Program which was a 10 week long internship.
- Was offered a full time role after the internship and then a role in the Suncorp Graduate Program

#### Programmer | Cognizant Technology Solutions | June 2013 – January 2015

Cognizant Technology Solutions is an American multinational corporation that provides custom information technology, consulting and business process outsourcing services.

#### Key Responsibilities

- Prepare *test cases* and *test data* using MS Excel and HP QC.
- Report bugs using MS Excel or JIRA.
- Create and maintain SQL queries to extract data from the database.
- Automate test scripts using **HP QTP** and **HP LoadRunner (VuGen)**.
- Interact with business analyst, system staff and developers from On-site and Offshore to understand their requirements using MS Outlook or Office Communicator.

 Perform smoke and regression testing using both automated and manual testing methods.

#### **Achievements**

- Received 'Pillar of the month' award for continuous hard work towards achieving the target before the deadlines in 'Credit Suisse Prime Services', Pune, India.
- Prepared a useful PowerPoint presentation regarding 'Credit Suisse OTC Admin and DerivHub', which was very helpful for new employees in the project and received excellent feedback from the manager as well as client.
- Created a whole new set of Performance test scripts individually and received appreciation from client in '*Walgreens TCHS*', Chennai, India.

#### **Extra-Curricular Activities**

- Level 4 *Football referee* in NSW.
- Represented UTS for Football in the Australian University Games 2016 which is a national level sport event.
- Got the UTS Accomplish Award in 2015.
- **Event Head** for Annual Intercollegiate National Level Football Event '**SportsFiesta**' and '**SoccerFest**' at MITSOM College, Pune.