



LING SIE JIE

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ABOUT ME

Third year undergraduate student pursuing in Bachelor of Software Engineering with Honours in University of Malaysia, Sarawak (UNIMAS). Eager to apply my knowledge to real-world projects and make a meaningful impact with the strong foundation in software development and a passion for honing my technical skills. Highly skilled in problem-solving, communication, teamwork, and technical documentation. Seeking a transformative internship experience to start on **February 26, 2024**, and commit to a 24-week internship program until **August 26, 2024**.

EDUCATION

2021 - Present | University of Malaysia, Sarawak (UNIMAS)

Bachelor of Computer Science with Honours (Software Engineering)

🎓 Latest CGPA: 3.94

2019 - 2021 | SMK Batu Lintang

Malaysian Higher School Certificate (STPM) - PA, Maths (T), Physics, Chemistry

🎓 CGPA: 3.84 @ 2A 2A-

2014 - 2018 | SMK Jalan Arang

Malaysian Certificate of Education (SPM)

🎓 SPM Results: 1A+ 2A 1A- 5B+ 1C+

PORTFOLIO



WORK EXPERIENCE

Old Street Enterprise, Kuching, Sarawak

Sales Promoter | 08 August, 2022 - 09 September, 2022

- Hit and exceeded sales targets by 25% through effective product knowledge, customer engagement, and upselling techniques, resulting in increased revenue and customer satisfaction.
- Managed mooncake stock levels were maintained and organized effectively.
- Resolved customer inquiries and concerns regards products professionally.

Everrise Departmental Store Sdn. Bhd. (Green Height), Kuching, Sarawak

Sales Assistant | 21 April, 2021 - 06 June, 2021

- Provided excellent customer service by assisting shoppers' inquiries, and addressing concerns.
- Maintained well-organized shelves and displays, ensuring products were fully stocked.
- Collaborated with supermarket staffs and provided them with data reports once a month.

Little Chef Garden, Kuching, Sarawak

Waiter | 01 January, 2019 - 14 April, 2019

- In charge of customer service by taking orders, serving, and ensuring a good dining experience.
- Showcase effective teamwork to improve table turnover for smooth restaurant operations.

RELEVANT PROJECTS

UNI Budget Planner Application

- A fully Java-developed interface that allows university students to track their incomes and expenses. The students are allowed to add, edit, view, and delete both incomes and expenses that are saved in the database. Besides, the students are also able to see their expenses based on the category and generate graph that visualise monthly expenses.

TECHNICAL SKILLS

- ✓ Web-based Development
(HTML, CSS, Javascript, Node.js, PHP, SQL)
- ✓ Data Structures & Algorithms
- ✓ Software Development Methodologies
(DevOps & Agile - Scrum)
- ✓ Debugging and Testing
- ✓ Object-oriented Programming Languages
(C++, Java, Visual Basic .Net, C#, Python)
- ✓ Version Control - Git
- ✓ Development Tools
(Visual Studio Code, IntelliJ IDEA, Netbeans)
- ✓ NoSQL Database - MongoDB

SOFTSKILLS

Problem-solving

Teamwork

Time Management

Adaptability

Communication

Leadership

Attention to Detail

CERTIFICATIONS

Scrum Fundamentals Certified (SFC™)

- Scrum Fundamentals Certified course is tailored to help anyone interested to know more about Scrum; learn about key concepts in Scrum as defined in the SBOK® Guide; and to get a basic understanding of how Scrum framework works in delivering successful projects.

5G Pioneers Programme

- 5G Pioneers Programme raises digital skills, knowledge, and awareness of emerging technologies in the Telecom and IT sectors. It is aimed at both technical and non-technical students in Malaysia.

ACTIVITIES

2023 NASA Space Apps Challenge

- Participated in the international 48-hour hackathon solving real-world problems on Earth and space.

LANGUAGES

Mandarin Proficient

Malay Intermediate

English Intermediate

Foochow Intermediate