

Siemens Healthineers Privacy Policy

Version: February 2022

Siemens Healthineers is committed to protecting and respecting the privacy of your personal data. This Privacy Policy explains how the Siemens Healthineers company ("Siemens Healthineers" or "we") listed in the imprint of this website will process your personal data as the data controller in accordance with the Saudi Laws and Regulations concerned with data processing, personal data privacy, transfer of data outside the Kingdom of Saudi Arabia and all other applicable Saudi Laws and Regulations.

Processing of your personal data

Siemens Healthineers processes your personal data as part of your use of our websites and online services as described in the following:

Use of the websites

When using our websites, Siemens Healthineers processes information which is technically necessary for communication to take place and which may also be automatically sent to us by your browser or device, e.g., IP address, device type, browser type, pages visited, date and time of the request.

We process this information to enable you to visit the websites, to improve and accelerate the presentation of the websites, to adapt and prepare the information offered for specific target groups and to design the websites according to user preferences.

In addition, we process this information to ensure compliance with our Terms of Use, to exercise or defend ourselves against legal claims, and to prevent and counter fraudulent and similar actions, including attacks on our IT infrastructure.

Subscription to information and participation in surveys

On our websites you can subscribe to various information, such as subscribe to newsletters or provide us with comments and feedback by participating in surveys. Siemens Healthineers processes the personal data that you have entered via the website, e.g., contact information such as first and last name, e-mail address, telephone number or comments.

Siemens Healthineers uses this personal data to contact you and provide the requested information, to process your comments and feedback and to adapt and prepare the information offered for specific target groups.

Use of contact forms and chatbots

You can contact us directly via contact forms and chatbots on our website and in particular provide your contact details. Siemens Healthineers processes the contact information you provide, such as your first and last name, e-mail address or telephone number, as well as information you provide in a support request, in order to respond to and clarify your contact or request.

The basis for the processing data is your consent. If your request is aimed at the conclusion of a contract, the legal basis for the processing is your request with the aim of concluding, amending or terminating a contract.

Online Services

On our websites you can register for various Siemens Healthineers Online Services by providing your personal data, for example to access technical documents of our products or to exchange information in user forums.

Siemens Healthineers processes the personal data that you have entered when using the Siemens Healthineers Online Services for example when registering or logging in, such as your first and last name, e-mail address, telephone number, comments or forum posts.

Siemens Healthineers processes your personal data,

- to provide the services and features of the Online Services and to manage your use; or to enable you to use the services and features of the Online Services;
- to verify your identity and enable user authentication;
- to ensure compliance with our Terms of Use, establish or defend against legal claims, and prevent fraudulent or similar acts, including attacks on our IT infrastructure.

Cookies and other similar technologies

Siemens Healthineers and our partners use cookies and other similar technologies to operate the Siemens Healthineers websites and personalize content and ads. You may find out more about how we use cookies in our [Cookie Policy](#).

Links to other websites

Siemens Healthineers websites may contain links to third-party websites and applications. This Privacy Policy applies only to Siemens Healthineers websites and does not cover how third-party organizations process personal data. For information on the processing of your personal data, we encourage you to read their data privacy policies.

Mobile Apps

Siemens Healthineers also offers a variety of applications that you can download to your mobile device ("Mobile Apps"). Some of these have their own privacy policy. These privacy policies can be viewed on the App Store prior to downloading the Mobile App and in the Mobile App itself.

Recipients and transfer of personal data

Siemens Healthineers may share your personal data with the following recipients, if and to the extent such transfer is necessary:

- Siemens Healthineers companies which process personal data to support in fulfilling our contractual or legal obligations or internal functions such as customer services;
- other recipients such as business partners or (IT-) service providers which process personal data as part of their service provision for Siemens Healthineers (e.g., hosting or IT maintenance and support services);
- third parties in connection with complying with legal obligations or establishing, exercising, or defending rights or claims or in relation to corporate transactions (e.g., for court and arbitration proceedings, to law enforcement authorities and regulators, to attorneys and consultants).

Sometimes a recipient to whom Siemens Healthineers transfers personal data is in a different country. Siemens Healthineers only transfers personal data if appropriate and suitable safeguards for the protection of personal data are implemented.

Storage duration

Siemens Healthineers will only process your personal data for as long as it is necessary to fulfil the purpose of the processing (e.g., until the matter you have contacted us with is completely clarified) or until you withdraw your consent, unless legal obligations or the establishment, exercise or defense of legal claims make a longer retention necessary.

Your rights

Under the PDP Law, you have specific rights in relation to your personal data. In particular, and subject to the statutory requirements, you may be entitled to:

- obtain confirmation as to whether Siemens Healthineers processes personal data about you and, where that is the case, obtain access to your personal data processed by Siemens Healthineers as well as other information,
- obtain the rectification of your inaccurate personal data processed by Siemens Healthineers,
- obtain from Siemens Healthineers the delete of your personal data processed by Siemens Healthineers,
- obtain from Siemens Healthineers restriction of processing of your personal data,
- obtain a copy of your personal information that you have provided to Siemens Healthineers or request that your personal information be transmitted to another recipient,
- object to and suspend the processing of your personal data by Siemens Healthineers, including in situation of automated processing.

If you have given Siemens Healthineers your consent to process your personal data, you have the right to withdraw your consent at any time with effect for the future, i.e., your withdrawal does not affect the lawfulness of the processing based on the consent before its withdrawal.

Data Protection Officer, Siemens Healthineers Data Privacy Organization, Contact

The Siemens Healthineers Data Protection Officer and the Siemens Healthineers Data Privacy Organization provide support with any data privacy related questions, comments, concerns, or complaints or in case you wish to exercise any of your data privacy related rights. The Data Protection Officer and the Siemens Healthineers Data Privacy Organization may be contacted at dataprivacy.func@siemens-healthineers.com.

The Siemens Healthineers Data Protection Officer and the Siemens Healthineers Data Privacy Organization will always use best efforts to address and settle any requests or complaints brought to its attention. In addition, you may also contact a supervisory authority with requests or complaints. The competent supervisory authority shall be SADAIA as per the Saudi PDP Law.

Changes to this Privacy Policy

We keep our Privacy Policy under regular review to make sure it is up to date and accurate. The date of the last update can be found at the beginning of this Privacy Policy. We recommend that you visit this page regularly to check for any updates that may have been made.

Downloads

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