

Medical Review Corrective Action Plan (CAP) Form

Problem	Intervention	Expected Outcome	Responsible Individuals	Evaluation Methodology	Time Line
Denial reason or specific issue	In-services, policy/ procedure changes, new/ changed forms, etc.	What do you expect to see as a result of the interventions?	Who performs specific tasks? Who provides training? Who receives training?	How will you monitor the effectiveness of your interventions?	When do you expect each intervention to be completed?