



2 June 2025

Important Notice: New LPG Cylinder Deposits & Services

Dear Valued Customer,

We are excited to announce that Isinkwe Energies is now the officially appointed KwaZulu-Natal distributor and re-filler of Khan Gas cylinders. These cylinders are fully approved and registered with the LPG Safety Association of South Africa (LPGSA), ensuring the highest quality and safety standards for your LPG needs (certification available on request).

As part of our commitment to fair and standardized practices across the fuel industry, we humbly request that new customers accepting our cylinders pay a deposit as per the standardized rates set by the Fuel Industry Association of South Africa. This deposit ensures the proper circulation and care of cylinders within the network.

Standardized Cylinder Deposits:

Cylinder Size	Deposit Fee (Rand per cylinder excluding VAT)
5 kg	R 350.00
9 kg	R 450.00
14 kg	R 550.00
19 kg (normal)	R 600.00
19 kg (forklift)	R 700.00
48 kg (single valve)	R 1050.00
48 kg (double valve)	R 1050.00

Note: Customers changing gas suppliers must return all Khan Gas cylinders within 14 days. Unreturned cylinders will incur a cylinder replacement fee, set by Isinkwe Energies, from which the original paid deposit will be deducted.

Returning Your Old Cylinders for Refund:

We understand you may have cylinders from other suppliers. We kindly request that you return your old cylinder(s) directly to their rightful owner. Remember to present your proof of deposit for those cylinders to ensure you receive your deposit refund directly from them.

We are committed to supplying you with the highest quality LPG and exceptional service. Should you have any questions, please do not hesitate to contact us.

Thank you for choosing Isinkwe Energies.

Sincerely,

Kyle Hartley
Director

Customer Acceptance

Name:
Date:

Witness

Name:
Date:

Isinkwe Energies (Pty) Limited

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