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Introduction

ABOUT THIS PUBLICATION



WARNING: Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.



WARNING: You risk death, fire, or serious injury to yourself and others if you do not follow the instruction highlighted by the warning symbol.

Thank you for choosing Ford. We recommend that you take some time to get to know your vehicle in order to benefit from greater safety and pleasure from driving it. Use this publication, whether in-vehicle, print, in FordPass app or online, to familiarize yourself with the features on your vehicle.

Note: Use and operate your vehicle in line with all applicable laws and regulations.

Note: Pass on all printed owner's information when selling this vehicle.

Features and Options

This publication describes product features and options available throughout the range of available models, sometimes even before they are generally available. It could describe options that are not available on the vehicle you have purchased.

Providing Feedback

If you would like to provide feedback to the Owner's Manual team, please email us at OWNERMANUALFEEDBACK@ford.com.

You will not receive a direct email response. Your submission will be investigated and necessary changes will be made to the Owner's Manual content.

To help investigate your submission, please include the following information:

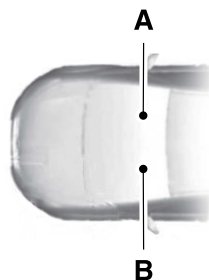
- Your vehicle model
- The country in which your vehicle was purchased
- The Owner's Manual section needing investigation

Illustrations

Note: Some of the illustrations in this publication could show features as used in different models, so could appear different to you on your vehicle.

Location of Components

This manual may qualify the location of a component as left-hand side or right-hand side. The side is determined when facing forward in the seat.



- A Right-hand side.
B Left-hand side.

Introduction

Accessing the Digital Owner's Manual

Vehicles with a Portrait Center Display Screen

The Owner's Manual application is located in the Apps list.

Vehicles with a Landscape Center Display Screen

Depending on your vehicle, the Owner's Manual application is located in either the Apps list or the Features list.

Accessing the Online and Printed Owner's Manual

Online Owner's Manual

- Through your device's app store, you can download the FordPass app.
- You can visit the local Ford Website.

Note: To find the local Ford website, visit <https://corporate.ford.com/operations/locations/global-links.html>.

Note: We strongly recommend downloading a copy of the Owner's Manual and having it with you whenever you drive, and to view the information if you are unable to be inside the vehicle.

Printed Owner's Manual

In U.S. and Canada, visit www.helminc.com or see an authorized dealer.

In Europe, visit www.z-order.de or see an authorized dealer.

For all other Countries, see your authorized dealer.
















USING THIS PUBLICATION

To quickly locate information about your vehicle, use the word search within the Owner's Manual application.

Symbols Glossary

SYMBOLS USED ON YOUR VEHICLE

These are some of the symbols you may see on your vehicle.

	Airbag		Child safety door lock or unlock
	Air conditioning system		Child seat lower anchor
	Air conditioning system lubricant type		Child seat tether anchor
	Anti-lock braking system		Cruise control
	Avoid smoking, flames or sparks		Do not open when hot
	Battery		Electric Parking brake
	Battery acid		Engine air filter
	Blower motor		Engine coolant
	Brake fluid - non petroleum based		Engine coolant temperature
	Brake system		Engine oil
	Brake system		Explosive gas
	Cabin air filter		Fan warning
	Check fuel cap		Fasten seatbelt
			Flammable
			Front fog lamps

Symbols Glossary



Fuel pump reset



Fuse compartment



Hazard flashers



Headlamp high beams



Headlamps on



Heated rear window



Hill descent control



Horn control



Interior luggage compartment release



Jack



Keep out of reach of children



Lighting control



Low fuel level



Low tire pressure warning



Maintain correct fluid level



Malfunction Indicator Lamp (MIL)



Note operating instructions



Panic alarm



Parking aid



Parking lamps



Passenger airbag activated



Passenger airbag deactivated



Power steering fluid



Power windows front/rear



Power window lockout



Requires registered technician



Safety alert



See Owner's Manual



See Service Manual



Side airbag

Symbols Glossary



Shield the eyes



Stability control



Stability control off



Trail control



Turn Signal



Windshield defrosting system



Windshield wiping system



Windshield wash and wipe

SYMBOLS USED ON YOUR INSTRUMENT CLUSTER

Depending on your vehicle options, market, and instrument cluster type, not all symbols shown are available.

Lighting and Signaling



High beams. See **Headlamp Indicators** (page 107).



Auto high beams. See **Automatic High Beam Control Indicators** (page 112).



Front fog lamps. See **Using the Front Fog Lamps** (page 110).



Off road auxiliary lighting active.



Turn signal - right. See **Using the Turn Signal Lamps** (page 108).



Turn signal - left. See **Using the Turn Signal Lamps** (page 108).



Positioning/side lights. See **Headlamp Indicators** (page 107).



Exterior bulb failure. See **Exterior Bulb Specification Chart** (page 374).

Brakes



Brake failure. See **Brakes – Warning Lamps** (page 219).



Brake failure. See **Brakes – Warning Lamps** (page 219).



Electric parking brake fault. See **Electric Parking Brake – Warning Lamps** (page 222).



Anti-lock brake system malfunction. See **Brakes – Warning Lamps** (page 219).



Automatic brake hold. See **Auto Hold Indicators** (page 233).



Automatic brake hold off or unavailable. See **Auto Hold Indicators** (page 233).

Visibility



Windshield washer fluid level. See **Wipers and Washers – Warning Lamps** (page 105).

Engine



Check engine. See **Starting and Stopping the Engine – Warning Lamps** (page 180).

Symbols Glossary



Engine oil pressure. See **Starting and Stopping the Engine – Warning Lamps** (page 180).



Engine coolant temperature. See **Coolant – Warning Lamps** (page 365).



Auto Start/Stop. See **Auto-Start-Stop Indicators** (page 188).



Auto Start/Stop off or unavailable. See **Auto-Start-Stop Indicators** (page 188).

Fuel



Fuel. See **Fuel and Refueling – Warning Lamps** (page 198).

Transmission



Non-emission powertrain fault. See **Starting and Stopping the Engine – Warning Lamps** (page 180).

Vehicle Handling



Selectable drive mode - normal. See **Normal** (page 282).



Selectable drive mode - ECO. See **Eco** (page 282).



Selectable drive mode - sport. See **Sport** (page 283).



Selectable drive mode - tow/haul. See **Tow/Haul** (page 283).



Selectable drive mode - slippery. See **Slippery** (page 283).



Selectable drive mode - trail. See **Trail** (page 283).



Selectable drive mode - snow/sand. See **Deep Snow/Sand** (page 282).



Selectable drive mode - off-road. See **Off-Road** (page 282).



Selectable drive mode - pursuit. See **Pursuit** (page 282).

Driver Assistance



Cruise control. See **Cruise Control Indicators** (page 256).



Adaptive cruise control. See **Adaptive Cruise Control Indicators** (page 263).



Hill descent control. See **Hill Descent Control Indicator** (page 241).



Overspeed warning.



Lane keeping assist. See **Switching the Lane Keeping System On and Off** (page 287).



Lane centering assist. See **Lane Centering Indicators** (page 266).

Safety



Seatbelt. See **Seatbelt Reminder Indicators** (page 49).



Airbag. See **Crash Sensors and Airbag Indicator** (page 61).

Symbols Glossary



Stability control system active or not available. See **Stability Control Indicator** (page 240).



Stability control system off. See **Stability Control Indicator** (page 240).



Tire failure/Low tire pressure. See **Tire Pressure Monitoring System – Warning Lamps** (page 405).



Forward collision warning system off or unavailable. See **Pre-Collision Assist – Warning Lamps** (page 311).



Blind spot information system off or unavailable. See **Switching Blind Spot Information System On and Off** (page 295).



Door(s) ajar. See **Doors and Locks – Warning Lamps** (page 81).

Security



Hood release/ajar. See **Opening and Closing the Hood** (page 353).



Liftgate release/ajar. See **Liftgate – Warning Lamps** (page 91).



Keyless idle. See **How Does Police Engine Idle Work** (page 178).



Pursuit mode. See **Pursuit** (page 282).



Boundary alert. See **Using the Police Perimeter Alert System** (page 94).



Liftgate unlock.

Electrical Systems



Battery charge level. See **12V Battery – Warning Lamps** (page 371).



Hybrid/electric system failure. See **Hybrid Electric Vehicle Information** (page 185).



Ready to drive. See **Hybrid Electric Vehicle Information** (page 185).

Data Privacy



WARNING: Do not connect wireless plug-in devices to the data link connector. Unauthorized third parties could gain access to vehicle data and impair the performance of safety related systems. Only allow repair facilities that follow our service and repair instructions to connect their equipment to the data link connector.

We respect your privacy and are committed to protecting it. The information contained in this publication was correct at the time of release, but as technology rapidly changes, we recommend that you visit the local Ford website for the latest information.

Your vehicle has electronic control units that have data recording functionality and the ability to permanently or temporarily store data. This data could include information on the condition and status of your vehicle, vehicle maintenance requirements, events and malfunctions. The types of data that can be recorded are described in this section. Some of the data recorded is stored in event logs or error logs.

Note: *Error logs are reset following a service or repair.*

Note: *We may provide information in response to requests from law enforcement, other government authorities and third parties acting with lawful authority or through a legal process. Such information could be used by them in legal proceedings.*

Data recorded includes, for example:

- Operating states of system components, for example fuel level, tire pressure and battery charge level.
- Vehicle and component status, for example wheel speed, deceleration, lateral acceleration and seatbelt status.

- Events or errors in essential systems, for example headlamps and brakes.
- System responses to driving situations, for example airbag deployment and stability control.
- Environmental conditions, for example temperature.

Some of this data, when used in combination with other information, for example an accident report, damage to a vehicle or eyewitness statements, could be associated with a specific person.

Services That We Provide

If you use our services, we collect and use data, for example account information, vehicle location and driving characteristics, that could identify you. We transmit this data through a dedicated, protected connection. We only collect and use data to enable your use of our services to which you have subscribed, with your consent or where permitted by law. For additional information, see the terms and conditions of the services to which you have subscribed.

For additional information about our privacy policy, refer to the local Ford website.

Services That Third Parties Provide

We recommend that you review the terms and conditions and data privacy information for any services equipped with your vehicle or to which you subscribe. We take no responsibility for services that third parties provide.

Where equipped, SiriusXM with 360L could use the modem. To disable, turn off the SiriusXM with 360L or Vehicle Connectivity setting. See **Enabling and Disabling the Modem** (page 446).

Data Privacy

Note: *Consistent with your data and connectivity settings, data may be accessed by third parties.*

SERVICE DATA

Service data recorders in your vehicle are capable of collecting and storing diagnostic information about your vehicle. This potentially includes information about the performance or status of various systems and modules in the vehicle, such as engine, throttle, steering or brake systems. In order to properly diagnose and service your vehicle, Ford Motor Company (Ford of Canada in Canada), and service and repair facilities may access or share among them vehicle diagnostic information received through a direct connection to your vehicle when diagnosing or servicing your vehicle. Additionally, Ford Motor Company (Ford of Canada, in Canada) may, where permitted by law, use vehicle diagnostic information for vehicle improvement or with other information we may have about you, for example, your contact information, to offer you products or services that may interest you. Data may be provided to our service providers such as part suppliers that may help diagnose malfunctions, and who are similarly obligated to protect data. We retain this data only as long as necessary to perform these functions or to comply with law. We may provide information where required in response to official requests to law enforcement or other government authorities or third parties acting with lawful authority or court order, and such information may be used in legal proceedings. For U.S. only (if equipped), if you choose to use connected apps and services, you consent that certain diagnostic information may also be accessed electronically by Ford Motor Company and Ford authorized service facilities, and that the diagnostic

information may be used to provide services to you, personalizing your experience, troubleshoot, and to improve products and services and offer you products and services that may interest you, where permitted by law. For Canada only, for more information, please review the Ford of Canada privacy policy at www.ford.ca, including our U.S. data storage and use of service providers in other jurisdictions who may be subject to legal requirements in Canada, the United States and other countries applicable to them, for example, lawful requirements to disclose personal information to governmental authorities in those countries.

EVENT DATA

This vehicle is equipped with an event data recorder. The main purpose of an event data recorder is to record, in certain crash or near crash-like situations, such as an airbag deployment or hitting a road obstacle; this data will assist in understanding how a vehicle's systems performed. The event data recorder is designed to record data related to vehicle dynamics and safety systems for a short period of time, typically 30 seconds or less.

The event data recorder in this vehicle is designed to record such data as:

- How various systems in your vehicle were operating.
- Whether or not the driver and passenger seatbelts were buckled/fastened.
- How far (if at all) the driver was depressing the accelerator and/or the brake pedal.
- How fast the vehicle was traveling.
- Where the driver was positioning the steering wheel.

Data Privacy

This data can help provide a better understanding of the circumstances in which crashes and injuries occur.

Note: *Event data recorder data is recorded by your vehicle only if a non-trivial crash situation occurs; no data is recorded by the event data recorder under normal driving conditions and no personal data or information (for example name, gender, age, and crash location) is recorded. However, parties, such as law enforcement, could combine the event data recorder data with the type of personally identifying data routinely acquired during a crash investigation.*

To read data recorded by an event data recorder, special equipment is required, and access to the vehicle or the event data recorder is needed. In addition to the vehicle manufacturer, other parties, such as law enforcement, that have such special equipment, can read the information if they have access to the vehicle or the event data recorder.

BlueCruise Data (If Equipped)

If BlueCruise is active in certain crash or near crash-like situations, such as an airbag deployment or hitting a road obstacle, the system may record driver attentiveness, based on the direction of eyes and duration, and photographs of the driver seat area.

Note: *No data is recorded under normal driving conditions.*

SETTINGS DATA

Your vehicle has electronic control units that have the ability to store data based on your personalized settings. The data is stored locally in the vehicle or on devices that you connect to it, for example, a USB drive or mobile device. You can delete some of this data and also choose whether to share it through the services to which you subscribe. See **Settings** (page 458).

Comfort and Convenience Data

Data recorded includes, for example:

- Seat and steering wheel position.
- Climate control settings.
- Radio presets.

Entertainment Data

Data recorded includes, for example:

- Music, videos or album art.
- Contacts and corresponding address book entries.
- Navigation destinations.

CONNECTED VEHICLE DATA

The modem has a SIM. The modem was enabled when your vehicle was built and periodically sends messages to stay connected to the cell phone network, receive automatic software updates and send vehicle-related information to us, for example diagnostic information. These messages could include information that identifies your vehicle, the SIM and the electronic serial number of the modem. Cell phone network service providers could have access to additional information, for example cell phone network tower identification. For additional information about our privacy policy, visit www.FordConnected.com or refer to your local Ford website.