

SIGIT SETYO NUGROHO

IT SUPPORT

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SUMMARY

Experience in maintaining software and hardware, managing networking solutions, IT infrastructure, and developing web and Android applications. Adept at providing technical support and ensuring seamless operation of IT systems.

EXPERIENCE

IT Staff

Ontide Corporation – Semarang, Indonesia

(January 2024 – Present)

- Troubleshoot software and hardware issues
- Provided remote technical support
- Performed software and hardware installations, configurations, and updates
- Conducted routine maintenance on network systems and servers to ensure optimal performance.
- Managed and maintained IT equipment, including computers, networking devices, and peripherals across the company.
- Responsible for tracking and updating IT inventory, ensuring all assets are accounted for and maintained.

Fullstack Web & Android Developer

Freelance

(September 2022 – November 2023)

- Fullstack web and Android applications based on client requests using framework Ionic and Angular.
- Integrated APIs and version control (Git).

SKILLS

Tech Stack

Javascript, Typescript, PHP, HTML, CSS, Node.js, MySQL, Firebase, Git

Hard Skills

Networking, Maintenance Software & Hardware, Managing IT Infrastructure, Web & Android Programming

Soft Skills

Teamwork & Collaboration, Problem Solving, Analytical, Decision Making

EDUCATION

DIAN NUSWANTORO UNIVERSITY (2015- 2022)

Bachelor Degree of Computer Science